

Welcome to the Housing Authority's listing of services. The Hagerstown Housing Authority does much more than provide housing assistance to the low and moderate-income population. Our supportive Services Division consists of a Senior and Family Service Department. Supportive Services Staff works closely with many local agencies to provide residents with needed services to enhance their lives. We would like to provide you a listing of our partnering agencies and a brief description of their services. We at the Housing Authority are fortunate and appreciative of the "Social Services" affiliates. Enjoy!

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**Hagerstown Housing Authority**  
**Supportive Services Division**

Consisting of:

RESIDENT SERVICES

FAMILY SELF-SUFFICIENCY

**Director of Resident Services**

Dianne Rudisill ..... (301) 733- 6911 ext. 125

**Assistant Director of Resident Services**

Deena Holder ..... (301) 733- 6911 ext. 163

**FSS Coordinators**

Tacy Myers ..... (301) 733- 6911 ext. 157

Kelly Mills ..... (301) 733- 6911 ext. 158

**Senior Services Coordinator**

Erica Riley ..... (301) 733- 6911 ext. 171

**Administrative Support**

Jean Lauman ..... (301) 733- 6911 ext. 170

# **HAGERSTOWN HOUSING AUTHORITY PROGRAMS**

## **Fresh Start Program**

As part of the HOPE IV Community and Supportive Services Division, the Housing Authority hired an Employment Specialist to assist the residents in becoming employed. The Employment Specialist created the FRESH START PROGRAM.

The FRESH START program offers support to residents including:

- Assessment
- Goal Setting
- Job Readiness
- Job Search
- Vocational/Secondary Education
- Job Placement Assistance
- Supportive Services
- Seminars
- One-to-one Services

## **Family Self-Sufficiency Program (FSS)**

The Family Self-Sufficiency Program (FSS) is a program designed to provide individual case management services to residents of public housing and section 8 for the purpose of achieving self sufficiency. The participants identify specific goals in which they agree to pursue accomplishing with the assistance of a case manager. These goals are concentrated in areas of education, job training and placements, budgeting and finance, credit repair, the purchase of a vehicle and/or home and much more. Goals will vary based on each individual's needs.

The FSS Coordinator will provide such services as:

- Assistance in identifying and reaching goal within specific time frames
- Referrals to community support services
- Assistance with financial planning when requested
- Informational and educational workshops. College Assistance Program (CAP)

## **College Assistance Program (CAP)**

The College Assistance Program (CAP) is designed to provide assistance to college ready public housing and section 8 students. The case manager provides guidance in selecting and applying to college as well as financial aid assistance.

The Youth Program Coordinator will provide such services as assistance with:

- Admission/Registration Forms
- Tuition and Fee Process
- Scholarships/Grants Applications
- Refer to guidance counselors for Program of Study

## **LEARNSCAPE**

LearnScape offers a complete range of computer-based training products and services including self-paced, computer-based basic reading and math skills, employment and life skills and specific job skills. LearnScape also provides privatized services to state and local governments in managing welfare-to-work, dislocated worker, and school-to-work programs.

## **SKILLS COMPASS**

- 163 lessons with over 600 topics in reading, math, work habits, and learning strategy.
- Teaches workforce skills with job-oriented graphics
- Complete English audio narration (also available in Spanish)
- Simple controls designed for non-computer-literate users
- Windows-based, interactive, self-paced program

## **GED PATHWAY**

- 66 Instructional Lessons, a Diagnostic Pretest, and two Practice Post-tests
- GED 2002 curricula
- Reading, Mathematics, Social Studies, Science, Literature, and Essay components
- Creates custom learning plan from Pretext
- Delivered via Internet, LAN, CD-ROM, or stand-alone.

# Washington County Resources

## AIDS/HIV/ALCOHOLISM/DRUG INFORMATION & EDUCATION

### **ADAC: Alternative Drug & Alcohol Counseling**

920 W. Washington St, Hagerstown, MD ..... (301)766-0065

### **Ala-Non, Alateen**

Information Line..... 1-800-425-2666

### **Alcoholism Information Center**

Information Line.....1-800-286-8025

**Alcoholics Anonymous**..... (301) 733- 1109

**Narcotics Anonymous**..... 1-800-445-3889

**Oak Hill House**.....(301)582- 4980

### **The W House Inc.**

519 N. Locust St, Hagerstown MD.....(301) 791- 7826

Provide a residential facility for chemically dependent women.

**Wells House Inc**..... (301) 739-7748

### **Washington County Health Department**

1302 Pennsylvania Ave., Hagerstown, MD.....(240) 313-3200

### **Washington County Hospital Association**

251 E. Antietam St., Hagerstown MD.....(301) 766-7600

# CHILDCARE SERVICES

## **APPLES for Children Inc.**

*6 W. Washington St., Suite 210 Hagerstown MD.....(301) 733-0886*

APPLES for Children, In. furnishes training and support to family child care providers, child care center personnel, business and industry, and parents. All of the training is planned so that participated interact with others, the trainer and a variety of training materials.

# COUNSELING

## **Behavioral Health Services**

*11116 Medical Campus Road, Suite 2989, Hagerstown MD..... (301) 766-7600*

Marriage, family, child, and individual counseling. Inpatient and outpatient treatment.

## **Brooklane Health Services**

*13218 Brook Lane Drive, Hagerstown MD.....(301) 733-0330*

Inpatient and Day Treatment for psychiatric issues such as: Addictions, mental illness, children & adolescent services, elder care, and learning disorders.

## **Citizens Assisting and Sheltering the Abused (C.A.S.A.)**

*116 W. Baltimore St., Hagerstown, MD.....(301) 739-4990*

Provides counseling and information concerning divorce, child custody and support, property settlement, protection from domestic violence and criminal prosecution.

## **Consumer Credit Counseling.....(301) 416-8284**

Provide budget counseling, educational programs, debt management assistance and housing counseling. Counseling is available online, by telephone, and in person- in Spanish and English.

## **Catholic Charities**

*229 N. Potomac St., Hagerstown, MD.....(301) 733-5858*

## **Mental Health Authority**

*339 East Antietam St., Hagerstown, MD.....(301) 739-2490*

Oversees Mental Health programs offered within Washington County. Single point of entry that can provide proper referral for youth, adult, and geriatric mental health services.

## **Mental Health Center Inc.**

*11800 Professional Court, Hagerstown MD.....(301) 791-3071*

An Individual Marriage & Family Therapy Center: Hagerstown: 301-797-8909. Marriage, family, child and individual counseling.

**Office of Consumer Advocacy**

265 Mill St., Hagerstown, MD.....(301) 790-5054  
Consumer advocacy, and various support groups for individuals of all age groups who are mental health consumers.

**Potomac Case Management**

140 W. Franklin St., Hagerstown, MD.....(301) 791-3087  
Single point of entry for linkages to services needed for mental health, family, and children’s issues.

**Turning Point**

328 N. Potomac St, Hagerstown, MD.....(301) 733-6063  
This program is a non-profit community based mental health program that has been committed to providing high quality rehabilitation services to Washington County, Maryland residents with mental illnesses since 1979.

**QCI Behavioral Health**

201 N. Burhans Blvd, Hagerstown, MD.....(301) 791-2660  
This program offers Outpatient Mental Health Evaluations, Psychiatric Interventions & Professional Counseling Services, and community based support systems to individuals living with mental illness.

**Washington County Disabled Citizens**

VOICE/TDD.....(240) 313-2130

**DISCRIMINATION COMPLAINTS**

**Maryland Commission on Human Relations.....(301)797-8521**

**Maryland Occupational Safety & Health.....(410) 767-7233**



## EDUCATION AND TRAINING

### **ABC- Associated Builders & Contractors Cumberland Valley Tech Center**

*319 W. Howard St., Hagerstown, MD.....(301) 739-1190*

We offer craft, maintenance, and apprenticeship training; continuing education, management education, professional development; and safety training. Construction and Maintenance training is recognized by the U.S. Dept. of Labor, Bureau of Apprenticeship & Training, and is accredited by the National Center for Construction Education and Research.

### **Shepherd University**

*P.O. Box 3210, Shepherdstown, WV.....(304) 846-2400*

Shepherd University is a state-supported institution within the WV system of higher education. The University offers bachelor degrees in a wide range of fields; encompassing the liberal arts, business administration, teacher education, the social and natural sciences and other career-oriented areas.

### **Frederick Community College**

*7932 Opossumtown Pike, Frederick, MD.....(301) 846- 2400*

Choose from more than 70 academic and continuing education programs. The campus has been on Opossumtown Pike since 1970 and now has 10 buildings. Additionally, the FCC IT Institute offers advanced computer training on Spectrum Drive, and the professional truck driver training program is on Reich's Ford Road.

### **Frostberg State University**

*20 Public Square, Hagerstown, MD.....(301) 790-4020*

Offering junior and senior level course work leading to the Bachelor's degree in Accounting, Business Administration, Sociology, Justice Studies, and Liberal Studies, as well as Master's degree programs in Business Administration, Education, and Teaching.

### **Hagerstown Community College**

*11400 Robinwood Drive, Hagerstown MD.....(301) 790- 2800*

Provides at a reasonable cost, a quality education, enhancement of occupational skills, and continuing education programs in cooperation with the community.

### **Kaplan University**

*18618 Crestwood Drive, Hagerstown, MD.....(301) 739-2670*

Kaplan University has been provides quality career-oriented education in the areas of business, office technology, and medical and legal studies.

## **Maryland Cooperative Extension**

7303 Sharpsburg Pike, Boonsboro, MD.....(301)791-1504

The Maryland Cooperative Extension provides educational programs, materials, publications and videos that address topics on agriculture, natural resources, nutrient management, 4-H development, leadership training, diet, health, nutrition, and financial stability.

## **Mount St. Mary's College**

16300 Old Emmitsburg Road, Emmitsburg, MD.....(301)447-6122

Mount St. Mary's University is a Catholic college that includes undergraduate and graduate programs in the liberal arts tradition, a seminary, and the National Shrine Grotto of Lourdes.

## **Shippensburg University**

1871 Old Main Dr. Shippensburg, PA.....(717) 477- 7447

Shippensburg University, nationally recognized for providing its students with an education of excellence, has served the commonwealth of Pennsylvania and the region for 132 years. The University offers bachelor's and master's degree programs in three colleges: Arts and Sciences, John L. Grove College of Business, and Education and Human Services.

## **The Center for Business and Training**

4 N. Potomac St., Hagerstown MD.....(301) 745- 5601

The center for Business and Training is a non-profit organization that supports a business incubator whose mission is to provide affordable, fully equipped offices, business development support and networking opportunities for new and small businesses.

## **University of Maryland Systems**

32 W. Washington St., Hagerstown, MD.....(240) 527-2060

At the University System of Maryland at Hagerstown (USMH), you can earn your bachelor's or master's degree from one of four Maryland state universities. These respected institutions offer selected programs at the downtown Hagerstown facility:

- University of Maryland University College
- University of Maryland College Park
- Towson University
- Salisbury University

## **Western Maryland Consortium**

33 W. Washington St., Hagerstown, MD.....(301) 791- 3076

Offering free services such as: Resumes and Cover letters, Interviewing Skills, Assessment Services, Personal Job Search Help, Training or Re-Training Services.

## **Washington County Free Library**

100 S. Potomac St., Hagerstown, MD.....(301) 739-3250

Serving Washington County, and the Cumberland Valley since 1898, the WC Free Library System is dedicated to serving the personal, educational, and professional information needs of our communities.

## **Wilson College**

*1015 Philadelphia Ave., Chambersburg, PA.....(717) 264-4141*

Wilson College offers opportunities for new students, transfers, and adult learners returning to college seeking a Bachelor's or Associate's degree. Wilson also provides programs for those seeking a teaching certificate that already have a Bachelor's degree, or anyone interested in taking a course for personal enrichment or professional development.

## **EMERGENCY SERVICES**

### **American Red Cross**

*1131 Conrad Court, Hagerstown, MD.....(301) 739-0717*

Agency provides disaster assistance and preparedness and service to military personnel 24 hours a day. Collect blood, teach safety courses in CPR, First Aid, water safety, transport veterans and volunteers to the VA Medical Center in Martinsburg, WV, work with youth volunteers in the schools.

### **Hagerstown City Police**

*50 N. Burhans Blvd., Hagerstown, MD.....non-emergency (301) 790-3700...emergency (301) 739- 6000*

The fundamental mission of the Hagerstown Department of Police is to protect life and property, enforce the law in a fair and impartial manner, preserve the peace, order, and safety of the community we serve, safeguard the constitutional guarantees, and provide other police related services as required by the community in a manner consistent with the values of a free society.

### **Hagerstown Fire Department**

*25 W. Church St., Hagerstown, MD.....(301) 790-2476*

The First Hose Company assists in Public Education detail both at the schools and Children's Village on top of training, testing of equipment, parade details and our normal everyday jobs. The Fire Apparatus Operators are the only career staff we have at this time.

### **Maryland State Police**

*18345 Col Henry K Douglas Drive, Hagerstown MD.....(301) 739-2101*

The Maryland State Police has served the citizens of Maryland since its inception in 1935. Our Troopers are sworn to uphold our core values of Integrity, Fairness, and Service.

### **REACH**

*140 W. Franklin St. Suite 300, Hagerstown, MD.....(301) 733-2400*

REACH's purposes are to coordinator and provide services in Washington County including Crisis Intervention, the Cold Weather Shelter, and Interfaith volunteer Caregivers. We believe and demonstrate that religious commitment and charity should be translated into helping others.

### **Salvation Army**

*534 W. Franklin St., Hagerstown, MD.....(301) 733- 2440*

Supplies basic human necessities, personal counseling, and physical rehabilitation. Provides services such as food pantry, feeding program, missing persons, emergency shelter, and disaster relief.

## **Community Action Council**

*101 Summit Ave., Hagerstown, MD.....(301) 797-4161*

Serving the low-moderate income population of Washington County with services such as: energy assistance, meals on wheels, rental assistance, homelessness, pre-purchase counseling, landlord/tenant mediation, food bank cards, case management, and housing for single individuals with disabilities.

## **EMPLOYMENT SERVICES**

### **Adecco**

*98 W. Washington St., Hagerstown, MD.....(301) 733-1800*

Adecco specializes in innovative solutions to your organization's staffing and HR.

### **Department of Labor and Licensing Regulations (DLLR)**

*14 N. Potomac St. Hagerstown, MD.....(301) 393- 8200*

Provide assistance to meet the employment needs of employers and job seekers.

### **Goodwill Industries**

*151 N. Burhans Blvd., Hagerstown, MD.....(301) 733-7330*

We provide education, training, and career services for people with disadvantages, such as welfare dependency, homelessness, and lack of education or work experience, as well as those with physical, mental and emotional disabilities.

### **Labor Finders**

*400 S. Cannon Ave., Hagerstown, MD.....(240) 420- 3880*

Labor Finders has been providing "labor" temporary staffing services for commercial, industrial, and construction applications, through our nationwide franchise network.

### **Donna Kaye/Spherion**

*530 Washington Ave., Hagerstown, MD.....(301) 739-6900*

Spherion is a leader in providing value-adding staffing, recruiting and workforce solutions.

### **Manpower Staffing Services**

*106 Western Maryland Parkway, Hagerstown, MD.....(301) 739-4567*

Manpower employs more than 2 million well-trained, intelligent, and motivated people every year who want an opportunity to succeed in a good working environment.

### **Aerotek Commercial Staffing**

*201 S. Cleveland Ave. Suite 100, Hagerstown, MD.....(301) 393- 3372*

Aerotek is a leading provider of commercial, industrial and technical recruiting and staffing services.

### **Kelly Services**

*1423 Dual Highway, Hagerstown, MD.....(301) 797-2656*

Provides short term, long term, temp to hire and permanent placement positions.

**Randstad**

120 E. Oakridge Dr. Suite 700, Hagerstown, MD.....(301) 797-2380  
Provide short term, long term, temp to hire, and permanent placement positions.

**Labor Ready**

1069 Maryland Ave., Hagerstown, MD.....(301) 714- 1400  
Provide temporary manual labor to the light industrial and small business markets.

**FOOD PROGRAMS**

**Community Action Council- Summer Lunch Program**

101 Summit Ave., Hagerstown, MD.....(301) 797- 4161

**Food Resources- Brown Bag**

220 McRand Court, Hagerstown, MD.....(301) 733- 4002  
Food Resources assists area charitable nonprofit organizations to obtain donated foods to support their feeding programs and to foster development of a self-help program aimed at reducing hunger.

**Meals on Wheels**

101 Summit Ave., Hagerstown, MD.....(301) 797-4161  
Providing one hot and one cold meal delivered to the recipient’s home M-F to eligible families.

**Pantry on Wheels**

220 McRand Court, Hagerstown, MD.....(301) 733-4002  
Program for persons at least 62 years of age, retired, disabled or having trouble meeting other financial obligations and being able to buy food.

**Potomac Towers Nutrition Site**

11 W. Baltimore St., Hagerstown, MD.....(301) 733- 6911 ext. 163  
The Commission on Aging provides a nutritional noon time meal as well as social and educational activities for seniors.

**SHARE Program**

P.O. Box 104, Hancock, MD.....(301) 678- 7840  
Self-Help and Resource Exchange (SHARE) Program is a National network of organizations dedicated to providing quality monthly food packages at a reduced cost and promoting volunteer service in the community

**Walnut Towers Nutrition Site**

11 &12 S. Walnut St., Hagerstown, MD.....(301) 733-6911 ext. 163  
The Commission on Aging provides a nutritional noon time meal as well as social and educational activities to seniors.

# HOUSING & HOME OWNERSHIP SERVICES

## **Hagerstown Home Store**

*21 E. Franklin St, Hagerstown, MD.....(301) 797-0900*

The Hagerstown Home Store is operated by Hagerstown Neighborhood Development Partnership, a community-based nonprofit organizations that provides: Fair Housing information and consultations, lead paint information for homebuyers, renters, and landlords, landlord and tenant rights and responsibilities information and counseling, and federally-assisted housing resources and referrals. The Hagerstown Home Store is a HUD- approved Housing Counseling Agency.

## **Community Action Council**

*101 Summit Ave., Hagerstown, MD.....(301) 797-4161*

Serving the low-moderate income population of Washington County with such services as: Energy assistance, Meals on Wheels, Rental Assistance, Homelessness, Pre-purchase counseling, Landlord/Tenant mediation, Food Bank Cards, Case management and housing for single individuals with disabilities.

## **Habitat for Humanity of Washington County**

*20 S. Prospect St., Hagerstown, MD.....(301) 791- 9009*

Habitat for Humanity of Washington County is an ecumenical Christian organization of volunteers and donors from all faiths and traditions whose mission is to build homes for families in our community who are in need of decent housing. Providing decent housing using donated materials and volunteer labor, we build self-esteem and self-reliance of people in need and build a stronger sense of community among all people.

## **Rural Housing and Community Development**

*1260 Maryland Ave. Suite 105, Hagerstown, MD.....(301) 797-1670*

Income based homeownership lender for rural populations.

# MEDICAL SERVICES AND INFORMATION

**American Cancer Society**..... 1-800-227-2345

**Affordable Dentures** 150 Prospect Dr. Winchester, VA.....(540) 868- 9825

## **Commission on Aging**

9 Public Square, Hagerstown, MD.....(301) 790- 0275

The Washington County Commission on Aging provides various services to Senior Citizens. Programs include: Health Insurance Advocacy, Tax and Will preparation, Congregate Meals, Transportation, Prescription Assistance, Grocery Shopping, Housekeeping Assistance, Senior Employment and Educational Programs.

## **Community Free Clinic**

249 Mill St., Hagerstown, MD.....(301) 733 9234

The Community Free Clinic provides services in the following: Primary Care, Blood Pressure & Diabetic Monitoring, Medication Distribution, STD / Pregnancy Testing, Immunizations, Laboratory Testing, Chronic Care, Acute Care, Physical Examinations, GYN / Women's Health Clinic, Orthopedic Clinic, Podiatry Clinic, Therapy / Mental Health.

## **Hospice of Washington County**

1500 Pennsylvania Ave., Hagerstown MD.....(301) 791- 6360

A philosophy of care that assists patients, family, and friends during the final stages of terminal illness. Affirms life and helps patients to "live until they die" by encouraging them to participate in life as fully as possible.

## **Maryland Medbank Program**

24 N. Walnut St., Hagerstown, MD.....(301) 393- 3441

The Maryland Medbank provides access to prescription medications for chronically ill, low-income, underinsured/uninsured Maryland residents. MEDBANK assists healthcare providers and patients in completing the paperwork required to enroll patients in Pharmaceutical Company Patient Assistance Programs.

## **Robinwood Medical Center**

11116 Medical Campus Rd, Hagerstown, MD.....(301) 790-8000

Meritus Medical Center is an acute care hospital located in Hagerstown, Maryland with 272 single-patient rooms and 41 bassinets, along with the most advanced technologies available. Services include a special care nursery, a level III trauma program, a primary stroke center, and a wound center, as well as a cardiac diagnostic laboratory. Other hospital services that address outpatient needs are the John R. Marsh Cancer Center, Total Rehab Care, the Center for Clinical Research, and the Center for Bariatric Surgery. State-of-the-art medical technologies at Meritus Medical Center include advanced 3T magnetic resonance imaging (MRI), single-photo-emission computed tomography (SPECT) scanners, and cardiac interventions.

**Walnut Street Community Health Center**

*24 N. Walnut St. Suite 102, Hagerstown, MD.....(301) 745-3777*

The Walnut Street community Health Center is a non-profit community owned and operated health care facility committed to providing high quality, culturally sensitive, comprehensive primary health care to individuals and families with emphasis on the medically underserved, regardless of the ability to pay.

**Washington County Hospital Association**

*251 E. Antietam St., Hagerstown, MD.....(301) 790- 8000*

The Washington County Hospital and Clinics offer a 48 bed hospital and 43 bed nursing home which provide inpatient, outpatient, long-term care and emergency services for the Washington County area.

**Western Maryland Hospital**

*1500 Pennsylvania Ave., Hagerstown, MD.....(301) 791- 4400*

Western Maryland Hospital Center is known throughout Maryland for providing specialty healthcare services tailored to improving the quality of life of individuals with a variety of needs, in a caring, family atmosphere.



## **PARENT/CHILD PROGRAMS**

### **Healthy Families**

*1302 Pennsylvania Ave., Hagerstown, MD.....(240) 313- 3270*  
Home visiting program dedicated to assisting first-time moms in their roles as parents in order to give their children the best beginnings in life. This program is free & voluntary.

### **Healthy Start**

*1302 Pennsylvania Ave., Hagerstown, MD.....(240) 313- 3229*  
Community Health nursing home visits is provided to eligible high-risk pregnant and postpartum women. Registered nurses coordinate care with health care providers, link women with community resources, provide health education and nutrition counseling, offer alcohol and drug counseling and referral services. Similar services are available to high-risk infants and children.

### **Parent Child Center**

*998 Potomac Ave., Hagerstown, MD.....(301) 791- 2224*  
Provide programs that help parents develop healthy parenting behaviors and build improved family relationships that nurture children and keep them safe.

### **The Judy Center**

*Bester Elementary, 30 E. Memorial Blvd., Hagerstown MD.....(301) 766- 8005*  
The mission is to promote school readiness by providing comprehensive services for Bester children, from birth through Kindergarten, and their families.

### **Washington County Family Center**

*920 W. Washington St. Suite 100, Hagerstown, MD.....(301) 790- 4002*  
Offers parenting classes, parent support groups and activities, teen parent programs, GED & ABE classes, computer instruction, cooking, nutrition and health education, home based services, transportation to the Center.

### **Women, Infant and Children (WIC)**

*140 W. Franklin St., Hagerstown, MD (access at back of building).....(240) 313- 3335*  
The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)- serves to safeguard the health of low-income women, infants, and children up to age 5 who are at nutritional risk by providing nutritious foods to supplement diets, information on healthy eating, and referrals to health care.

### **Head Start of Washington County**

*325 W. Memorial Blvd., Hagerstown, MD.....(301) 733-0088*  
Dedicated to making a difference in our community through comprehensive child and family development services. Our mission is to provide children with nurturing experiences, a strong foundation for developmental growth and opportunities to achieve school readiness. We strive to empower families to take an active role in their child's development and to reach their full potential.

# SENIOR SERVICES

## **Community Action Council**

*101 Summit Ave., Hagerstown, MD.....(301) 797-4161*

Serving the low-moderate income population of Washington County with services such as: energy assistance, meals on wheels, rental assistance, homelessness, pre-purchase counseling, landlord/tenant mediation, food bank cards, case management and housing for single individuals with disabilities.

## **Community Free Clinic**

*249 Mill St., Hagerstown, MD.....(301) 733- 9234*

The Community Free Clinic provides services in the following: Primary Care, Blood Pressure & Diabetic Monitoring, Medication Distribution, STD / Pregnancy Testing, Immunizations, Laboratory Testing, Chronic Care, Acute Care, Physical Examinations, GYN / Women's Health Clinic, Orthopedic Clinic, Podiatry Clinic, Therapy / Mental Health.

## **Easter Seals**

*101 Baltimore St., Hagerstown, MD.....(301) 745- 3828*

Easter Seals offers a variety of services to help people with disabilities address life's challenges and achieve personal goals through child development centers, physical rehabilitation, and job training.

## **Food Resources- Pantry on Wheels Program**

*220 McRand Court, Hagerstown, MD.....(301) 733-4002*

Food Resources utilizes area charitable nonprofit organizations to obtain donated foods to support their feeding programs and to foster development of a self help program aimed at reducing hunger.

## **REACH- Interfaith Volunteer Caregivers of Washington County**

*140 W. Franklin St., Hagerstown, MD.....(301) 833-2371*

Assists the elderly, handicapped, frail and homebound with services including transportation, light housekeeping, meal preparation, grocery shopping and friendly visits.

## **Western Maryland Medbank Program**

*24 N. Walnut St., Hagerstown, MD.....(301) 393- 3441*

The Maryland Medbank provides access to prescription medications for chronically ill, low-income, underinsured/uninsured Maryland residents. MEDBANK assists healthcare providers and patients in completing the paperwork required to enroll patients in Pharmaceutical Company Patient Assistance Programs.

## **Washington County Commission on Aging**

*140 W. Franklin St. 4<sup>th</sup> floor, Hagerstown, MD.....(301) 790-0275*

- **Washington County Senior Nutrition Program-** Seven sites throughout the county provide a hot noon meal; two of those sites are at Potomac and Walnut Towers.
- **Housekeeping-** Provides light housekeeping assistance for eligible seniors

- **RSVP Volunteers-** This program connects seniors who want to volunteer with sites that need them
- **Senior Health Insurance Program (SHIP)-** Provides information and advice on the many aspects of insurance for seniors, including Medicare Part D, Medigap insurance, problems with insurance billing.
- **Loan Closet-** Loans durable medical goods to seniors
- **Senior Information and Assistance-** Provides information and referrals to agencies in Washington County that serve the senior population
- **Senior Care-** Provides inter-agency coordinated community based home care services to eligible seniors
- **Senior Home Health-** Provides personal care two or three times weekly to eligible seniors
- **Family Caregivers Program-** Provides support to family members who are caregivers to frail, elderly, persons with dementia, etc.
- **Legal Services-** Provides legal services relative to entitlement and public benefits programs, preparation of simple wills, Power of Attorney and Advanced Directives to seniors.
- **Guardianship and Ombudsman-** Oversees guardianship of vulnerable adults who have been adjudicated to need a guardian; handles complaints and oversees interaction of seniors in long-term care facilities
- **Medicaid Waiver-** Assists seniors age 50 and over to receive in-home or assisted living services as an alternative to nursing home placement
- **Home Delivered Meals-** Provides meals to homebound individuals aged 60 and over who are unable to attend congregate sites due to medical reasons.

**Washington County Department of Social Services Adult Services Intake**

*122 N. Potomac St, Hagerstown, MD.....(240) 420- 2100*

Point of contact for all adult services including: adult protective services, continuing adult protective services, in-home aide services, project home, and adult services

**Washington County Health Department Adult Evaluation & Review Services (AERS)**

*1302 Pennsylvania Ave., Hagerstown, MD.....(240) 313- 3200*

Provides assistance to aged adults who are at risk of institutionalization by conducting comprehensive evaluations and identifying available services to keep them in the community. Personal Care program- provides in-home assistance in personal health and hygiene, Transportation program- provides transportation assistance for individuals with Medical Assistance

**Washington County Public Transportation Department**

*1000 W. Washington St., Hagerstown, MD.....(240) 313- 2750*

The Washington County Transportation Commission provides transportation assistance through various programs.

## **SPECIAL NEEDS**

### **ARC of Washington County**

*820 Florida Ave., Hagerstown, MD.....(301) 797-2121*

Promotes the growth of nurturing communities where all people have the opportunity to join in fellowship and valued contribution to family, friends, neighborhood, work, spiritual, and community life.

### **Deafnet Association**

*551 Jefferson St., Hagerstown, MD.....(301) 791- 9025*

We promote the concerns that affect the Deaf and Hard of Hearing community in the four-state area of Western MD, the Northern and Eastern Panhandle of WV, South Central PA, and North Western VA.

### **Developmental Disabilities Administration**

*1315 Marshal St., Hagerstown, MD.....(301) 791- 4670*

Provides leadership to assure the full participation of individuals with developmental disabilities and their families in all aspects of community life.

### **Easter Seals**

*101 Baltimore St., Hagerstown, MD.....(301) 745- 3828*

Easter Seals offers a variety of services to help people with disabilities address life's challenges and achieve personal goals through child development centers, physical rehabilitation, and job training.

### **Goodwill, Inc.**

*14515 Pennsylvania Ave., Hagerstown, MD.....(301) 733- 7330*

Provides rehabilitation services, education, training, and employment opportunities for personal growth as an interim step in the rehabilitative process for persons who are vocationally handicapped and cannot be readily absorbed into the competitive labor market.

### **Washington County Human Development Council**

*454 Brewer Ave., Hagerstown, MD.....(301) 791-5421*

Supported employment, family and individual support services, community supported living arrangement, residential and day rehabilitation programs, respite care, transportation, medical day program, sheltered workshop/vocational day program, work adjustment training.

# TRANSPORTATION

## **A-1 Sedan Transportation**

720 Cross St., Hagerstown, MD.....(301) 791-7901

Provides safe, affordable, dependable and accessible public transportation

## **Washington County Public Transportation Department- County Commuter**

1000 W. Washington St., Hagerstown, MD.....(240) 313-2750

Provide a safe, affordable, dependable, and accessible public transportation that enhances the mobility of our customers.

- **Voucher Program-** many seniors and disabled individuals qualify for the WC transportation commission voucher program
- **Paratransit-** Services for disabled individuals who cannot board an accessible bus, cannot travel without assistance, cannot walk to a bus stop due to medical reasons, or cannot use regular bus services because buses on their route are not accessible
- **Dial- A -Lift-** Call WC Transportation Commission to ensure an assessable bus is on a particular route at the time the disabled individual needs to use it
- **County Commuter Shopping Trips-** Door-to-door grocery shopping bus three days a week

## **Halls Transportation**

8834 Crystal Falls Drive, Boonsboro, MD.....(301) 733- 1605

Provides safe, affordable, dependable and accessible public transportation

## **Linn Transportation**

.....(301) 416-4885

Provides safe, affordable, dependable and accessible public transportation

## **Miller's Transportation**

12724 Greencastle Pike, Hagerstown, MD.....(301) 797-8040

Provides safe, affordable, dependable and accessible public transportation

## **Washington County Transportation Commission**

1000 W. Washington St., Hagerstown, MD.....(240) 313- 2750

Provides transportation assistance through various programs

# YOUTH SERVICES

## **Big Brothers/Big Sisters**

*16 W. Franklin St., Hagerstown, MD.....(301) 739- 4711*

Provides positive role modeling and enhances and encourages self-esteem and growth of children and single parent families to improve the quality of life for children.

## **Boys and Girls Club of Washington County**

*908 Pennsylvania Ave., Hagerstown, MD.....(301) 733-5422*

Provides positive development alternatives for boys and girls of all backgrounds through programs that foster educational, recreational, and social development to succeed in life.

## **Boy Scouts**

*18600 Crestwood Drive, Hagerstown, MD.....(301) 739- 1211*

Serves others by instilling values in youth, and to prepare them to make ethical choices over their lifetime.

## **Children's Village**

*1546 Mt. Aetna Rd., Hagerstown, MD.....(301) 733- 5304*

Children's Village of Washington County is a comprehensive life safety education complex

## **Girls Incorporated**

*626 Washington Ave., Hagerstown, MD.....(301) 733- 5430*

Girls Inc. helps girls in the community to realize, in an atmosphere of understanding, trust, acceptance and their full potential as healthy, confident, productive women.

## **Girl Scouts**

*153 McMillan Ct., Martinsburg, WV.....(304) 263- 8833*

Provides opportunities for girls to build partnerships with competent adult role models, experience fun and friendship, and reach their full potential in an environment that strengthens self-image.

## **Memorial Recreation Center, Inc.**

*109 West North Ave., Hagerstown, MD.....(301) 790- 0230*

Offers recreational, educational, and social activities designed to meet the needs of youth in the community year round.

## **Young Men's Christian Association (Y.M.C.A.)**

*1100 Eastern Blvd., Hagerstown, MD.....(301) 739- 3990*

Thousands of children each year are offered safe, supervised, and well structured activities that draw a filled capacity enrollment each year for ages 6 mos. -12 years.

# Washington County Board of Education

820 Commonwealth Ave., Hagerstown, MD.....(301) 766- 2800

## ***Transportation***

The following factors are considered when determining delays or closures:

- Safety of the roads specific to bus transportation
- Safety of schools' facilities (appropriate heat, cleared lots, etc.)
- Safety of students traveling to designated bus stops
- Safety of Students in 'non-transported' areas where students either walk or are transported by parents

## ***Facts about WCPS school bus transportation:***

- Buses travel over 13,000 miles each day
- Each day 117 county buses start their routes from the Board of Education's lot on Commonwealth Ave
- Buses transport approximately 16,900 students twice each day
- The transportation department employs 234 certified regular route drivers and substitute drivers
- Washington County has 458 square miles of terrain, with 28 miles between the eastern and western borders and 18 miles between the northern and southern borders

## ***Student Services***

Student Services programs provide support services to assist students and families. In particular, they encourage school attendance on a regular basis, foster appropriate behavior and help families access community and support services, as needed, to help students succeed in school.

Pupil Personnel Workers (PPW'S) assist schools to promote student attendance. PPW's identify excessive absences, promote positive attitudes toward school attendance, identify and plan interventions and enforce attendance regulations. The PPW's also serve as the school system's liaison to Juvenile Court and other social agencies.

The Student Services staff maintains student enrollment and attendance data, compiles reports for MSDE and completes all pupil accounting records that result in state per pupil finding. They also complete required reports for the Office of Civil Rights related to ethnicity and non-discrimination.

# Washington County Board of Education School Listings

## *Elementary Schools*

Bester Elementary	30 E. Memorial Blvd Hagerstown, Md	301-766-8001
Boonsboro Elementary	5 Campus Ave Boonsboro, Md	301-766-8013
Cascade Elementary	14519 Pennersville Rd Cascade, Md	301-766-8066
Clear Spring Elementary	12627 Broadfording Rd Clear Spring, Md	301-766-8074
Conococheague Elementary	12408 Learning Lane Hagerstown, Md	301-766-8102
Eastern Elementary	1320 Yale Drive Hagerstown, Md	301-766-8122
Emma K.Doub Elementary	1221 South Potomac St Hagerstown, Md	301-766-8130
Fountain Rock Elementary	17145 Lappans Rd Hagerstown, Md	301-766-8146
Fountaindale Elementary	901Northern Ave Hagerstown, Md	301-766-8156
Funkstown Elementary	23 Funkstown Road, Hagerstown, Md	301-766-8162
Greenbrier Elementary	21222 San Mar Road, Boonsboro Md	301-766-8170
Hancock Elementary	290 West Main St Hancock, Md	301-766-8178
Hickory Elementary	11101 Hickory School Rd Williamsport Md	301-766-8198
Lincolnshire Elementary	17545 Lincolnshire Rd Hagerstown, Md	301-766-8206
Maugansville Elementary	18023 Maugans Ave, Maugansville, Md	301-766-8230
Old Forge Elementary	21615 Old Forge Rd Hagerstown, Md	301-766-8273
Pangborn Elementary	105 Pangborn Blvd, Hagerstown, Md	301-766-8282
Paramount Elementary	19410 Longmeadow Rd, Hagerstown, Md	301-766-8289
Pleasant Valley Elementary	1707 Rohrersville Rd, Knoxville, Md	301-766-8297
Potomac Heights Elementary	301 E. Magnolia Ave. Hagerstown, Md	301-766-8305
Rockland Woods Elementary	18201 Rockland Dr, Hagerstown, Md	301-766-8485
Ruth Ann Monroe Primary	1311 Yale Dr Hagerstown, Md	301-766-8668
Salem Avenue Elementary	1323 Salem Ave Ext. Hagerstown, Md	301-766-8313
Sharpsburg Elementary	17525 Shepherdstown Pike, Sharpsburg, Md	301-766-8321
Smithsburg Elementary	67 North Main St.Smithsburg, Md	301-766-8329
Williamsport Elementary	1 South Clifton Dr. Williamsport, Md	301-766-8415
Winter Street Elementary	59 Winter St. Hagerstown, Md	301-766-8439

## *Middle Schools*

Boonsboro Middle	1 J-H Wade Dr Boonsboro, Md	301-766-8038
Clear Spring Middle	12628 Broadfording Rd, Clear Spring, Md	301-766-8094
E. Russell Hicks	1321 S. Potomac St. Hagerstown, Md	301-766-8110
Northern Middle	701 Northern Ave. Hagerstown, Md	301-766-8258
Smithsburg Middle	68 North Main St. Smithsburg, Md	301-766-8353
Springfield Middle	334 Sunset Ave., Williamsport, Md	301-766-8389
Western Heights Middle	1300 Marshall St. Hagerstown, Md	301-766-8403

## *High Schools*

Barbara Ingram School for the Arts	7 S. Potomac St Hagerstown, Md	301-766-8840
Boonsboro High	10 Campus Ave, Boonsboro, Md	301-766-8022
Clear Spring High	12630 Broadfording Rd, Clear Spring, Md	301-766-8082
Hancock High	289 W. Main St. Hancock, Md	301-766-8186
North Hagerstown High	1200 Pennsylvania Ave, Hagerstown, Md	301-766-8238
Smithsburg High	66 N. Main St. Smithsburg, Md	301-766-8337
South Hagerstown High	1101 S. Potomac St. Hagerstown, Md	301-766-8369
Washington County Technical High	50 W. Oak Ridge Dr. Hagerstown, Md	301-766-8050
Williamsport High	5 S. Clifton Dr. Williamsport, Md	301-766-8423

## *Other Schools*

Alternative Education Programs	50 W. Oak Ridge Dr, Hagerstown, Md	301-766-8460
Antietam Academy	1151 S. Potomac St., Hagerstown, Md	301-766-8447
Farview Outdoor School	12808 Draper Rd. Clear Spring, Md	301-766-8138
Job Development Center	22930 Federal Lookout Rd, Smithsburg, Md	301-766-8451
Marshall St. School	1350 Marshall St. Hagerstown, Md	301-766-8214
Robinwood Early Childhood Center	11402 Robinwood Dr. Hagerstown, Md	301-791-4332



# **Washington County Department of Social Services**

122 N. Potomac St., Hagerstown, MD.....(240) 420-2100

## ***Family Investment Division***

The major goal of the Family Investment Program Plan is to help families become independent as soon as possible through employment. Obtaining child support and identifying other resources to help customers become independent are also important parts of our local FIP plan. A customer's full participation in the work activities to gain employment, and cooperation with child support enforcement, is required before his/her application is approved.

## ***The School Family Liaison***

This program is a collaborative effort of the Department of Social services and the Washington County Board of Education. The program, initiated with one Diversified School Family Liaison in September 1994, serves children beginning to have problems with attendance, grades and/or behavior that prevent them from being successful in school.

## ***The Families Now Program***

Creates a continuum of family preservation services of varying levels of intensity in the ACFS Division. The program is designed to meet the specific needs of individual families whose children are at imminent or high risk of foster care placement or kinship care.

## ***Child Support Enforcement***

Our efforts have been aimed at obtaining an order for support as quickly as possible and having the absent parent make regular payments.

## ***Adult, Child, and Family Services Division***

Child Protective Services (CPS) Intake is responsible for investigating reports of child abuse and neglect, assessing families' needs for service, and providing court-ordered home studies.

## ***Adult Protective Services***

Adult Protective Services investigates reports of abuse, neglect, exploitation, or self-neglect of vulnerable adults. The agency serves adults, 17 years and older, who have mental illness and meet program specific medical necessity criteria as defined by the Maryland State Public Mental Health System.

## ***The Services to Families with Children Program (SFC)***

Promotes healthy families by providing a variety of services, at varying levels of intensity. These services include parenting skills training, employment counseling, budget management, housing coordination and linkages with community resources to Washington County Board of Education.

# Washington County Health Department

1302 Pennsylvania Ave. Hagerstown, MD.....(240) 313- 3200

Washington County Health Department is committed to serving our community by promoting, protecting, and improving the health of every citizen.

## Adult Services

- Adult Evaluation and Review
- Dental, Immunizations, Personal Care Assistance

## Substance Abuse & Mental Health

- Assessment and Referral
- Drug Screens/Employee Assistance Programs
- Individual, Group, and Family Counseling
- MVA education
- Psychiatric evaluations, 24-Hour Crisis Intervention

## Environmental Health

- Air quality, Community Services
- Food Protection
- On-Site Water/Sewer
- Permit Applications, Complaints

## Wellness & Health Promotion

- Colon Cancer Screening Program
- Cardiovascular Risk Assessments
- Community Outreach Services
- Diabetes Risk & Control Evaluations
- Nutrition Consultation
- Preschool Nutrition Education
- Seniors in Motion

- Stop Smoking for Life

## Women's Health

- Breast and Cervical Cancer
- BCCP—Screening, Diagnosis & Treatment
- Colposcopy Clinic
- Family Planning Clinic, Pregnancy Testing
- Prenatal and Postpartum Home Visits

## Children's Health

- Dental Preventative Care
- Hearing & Vision
- Immunizations
- Lead Poison Prevention
- Maryland Children's Health—MCHP
- School Health
- Children's Special Medical Services
- WIC- Women, Infants & Children

## Communicable Disease

- Adult immunizations
- AIDS Case Management
- HIV Testing & Counseling
- Rabies Control & Vaccine
- STD Clinic
- Surveillance & Outbreak Investigation
- Tuberculosis Diagnosis & Treatment