

Family Neighbors

The Hagerstown Housing Authority is committed to providing quality, affordable housing in a safe environment. Through partnership with our residents and other groups we will provide opportunities for those we serve to become self-sufficient.



To associate on neighborly terms ♦ To be friendly ♦ Persons who live near others

October 2018

We often hear, “In a blink of an eye, your life can change.” Unfortunately, this became reality with a horrific fire in Noland Village that caused a family to lose all of their belongings. Sometime in the middle of the night, a night lamp fell over, causing it to heat up enough to spark a flame. The resident had the foresight to remove her children from the situation and unsuccessfully attempted to calm the fire herself. However, when she opened the bedroom door, the added oxygen fed the fire, causing the fire to quickly spread out of control.

While the resident is grateful that she and her children were able to escape the fire without harm, she is left with the aftermath of starting over – which is a financial burden without Renter’s Insurance.

The Housing Authority has experienced a couple different severe fires over the past few years. Consequently, when a fire is deemed to be the fault of the resident (even accidental), the resident is responsible for the cleanup and reconstruction of the unit up to the amount of the potentially high insurance deductible. A devastating fire or catastrophic incident is difficult enough for a family, but having to replace all home furnishings and possibly pay the deductible adds an additional layer of stress that can be avoided by carrying Renter’s Insurance.

However, by paying as little as \$15 - \$20 per month, you can possibly save the expense of replacing your furnishings out of pocket AND paying a very large deductible. Your lease strongly encourages you to acquire Renter’s Insurance, so please take our Renter’s Insurance recommendation for your family into serious consideration.



Need assistance searching for a job?

Career Exploration with O’Net

Wednesday, October 17
10:00-11:00 AM

Resume & Cover Letters

Tuesday, October 30
10:00 - Noon

What Not to Say, Do or

Wear to a Job Interview
Tuesday, November 13
10:00 - Noon

All classes will be held at Elgin Station

Contact Deena Holder for more information and to reserve your spot!
301.733-6911 ext 163



BOYS AND GIRLS CLUB

Dear 6th – 12th Graders,

This year at FMU we are starting something new for our 6th through 12th graders. We are focusing on Teen Programming and Teen Events to help with our mission of producing young and caring citizens who can be successful outside of the Club walls. Every Monday through Thursday from 6:45pm-8:45pm, there will be Teen Night in the Gym. For the first 30 minutes we will run a study hall and peer mediation programs, as well as Torch and Keystone clubs, which encourage community partnerships and events that our Teens create and facilitate. This also includes going to sporting events, concerts, field trips, etc. The last 1hr and a half will be Open Gym and Movie/Discussion time in the teen room. We encourage all 6th through 12th graders to attend Teen Night, Monday through Thursday to help with the transition in life dealing with social issues as well as educational issues focusing on the success of our youth. We look forward to seeing you at our Teen Nights!!

Thank You,
Tim Armstrong



The Boys and Girls Club of Washington County offers opportunities for Student Service Learning Hours, please contact the Boys and Girls Club in your community.



Christmas Application 2018

Gifts will be provided for children 1-12 years of age only



When:

October 8-12th

9:00am - 3:00pm

October 10th

9:00am - 7:00pm

Where:

25 George Street
Hagerstown, MD

You must bring the following:

- Identification for Head of Household
- Proof of Children's Age; medical card, shot records, or birth certificate
- Proof of ALL income: Paystub, award letter or copy of check
- Proof of rent: rent receipt, section 8 letter, canceled check, copy of lease
- ALL bills that are paid monthly

Congratulations to our Recent FSS Graduate



Sean Griffith, Executive Director
Carlton Holloway, Graduate
Kelly Mills-Thompson, FSS
Coordinator

Please join us in congratulating recent Family Self Sufficiency (FSS) Graduate Carlton Holloway! Carlton completed the FSS program earlier this month after working very hard to accomplish all of his goals which included; obtaining employment, purchasing a vehicle, increasing his education and job training skills, and improving his credit. Carlton was successful with saving funds through the escrow savings account while participating in the program, which he will be able to use to focus on accomplishing future goals.

When you see Carlton around the community be sure to congratulate him! Carlton has always been an awesome voice for the program and I'm sure he would be happy to share with you how the FSS program could assist you in reaching your goals too!

If you would like more information on the Family Self Sufficiency (FSS) Program please contact us at 301-733-6911 and speak with Tacy Myers (ext. 157), Jill Moore (ext. 167) or Kelly Mills-Thompson (ext. 158).





Noland Village

Boys and Girls Club Program in Gymnasium	Monday-Friday	After school
Noland Resident Meeting	October 17 th	10:00 AM

Frederick Manor

Boys and Girls Club Programs	Monday-Friday	
Girls Scouts	Mondays	6:00-7:00 PM
Frederick Manor Resident Meeting	October 25 th	10:00 AM

Parkside/Douglass Court/Scattered Sites

Dance Class	Saturdays	
Girl Scouts	Fridays	5:30-7:00 PM
Homework Program	Monday-Thursday	4:30-6:30 PM
Suman Resident Meeting	October 15 th	10:00 AM

Additional Community Activities

Boys and Girls Club Pennsylvania Ave.	Monday-Friday	
Girls Scouts Elgin	Mondays	6:00-7:00 PM

Numbers to Know

Key Holders

Noland Village

Pam Felton
1064H Noland Dr.
240.310.8446

Frederick Manor

Jennifer Colvin
624 Adams Ave.
301.766.0230

Parkside/Douglass/Scattered Sites

Monique Broadus
406 Suman Ave.
240.329.7482

Hagerstown Housing Central Office

301.733.6911

Maintenance Department

301.733.6916

Security Supervisor

301.730.2096

Resident Services

Department

Dianne Rudisill ext. 125

Shannon Diggs ext. 170

Deena Holder ext. 163

Sam Cohen ext. 171

Tacy Myers ext. 157

Kelly Mills-Thompson ext. 158

Jill Moore ext. 167

Resources

Child Protective Services
240.420.222

Narcotic Task Force
301.791.3205

Non-Emergency Police
240.313.2910

Poison Control Center
800.222.1222

USDA Hotline
888.674.6854

Adult Protective Services
240.420.2155

Please remember Community Buildings are closed on major holidays

FROM MAINTENANCE



Heat Start Up

The Maintenance Department will be turning the heat on in the family developments early October depending upon the weather. Heating levels that will be maintained in the family

communities are from 66 degrees to 68 degrees. Your thermostat has a built-in thermometer that will tell you if the proper heating levels are being maintained in your home. Before you call Maintenance for service on your heating system, take a minute to look at your thermostat. The bottom portion is the thermometer. If the temperature in your home is 66 degrees or above and you call for service, you will be charged for the call. Overtime callouts are very expensive and you can avoid these charges (\$92.85) by checking the temperature before you call.

Remember, using your oven or stove as a source of heat is a lease violation. It poses a serious health risk to you. This misuse may also result in damage to your stove (melted knobs) for which you will be charged.

If a medical condition exists within your family that requires you to be provided increased heat levels within your unit, this information must be addressed to the Director of Housing.

Removal of Window Air Conditioners

At the beginning of heating season of October 1st all furnaces are turned on. During this change of season, the Authority requires all residents in family units begin removing their air conditioners from windows. Air conditioners that have not been removed by November 1st, will be removed by maintenance and the resident will be charged. Your cooperation is greatly appreciated.

Please set your items out after 8:00pm the night before your scheduled day and have them on the curb prior to 8:30am on your scheduled pickup day. This schedule will be strictly followed. Any bulk items set on the curb on days other than those listed for your community will result in a

charge (\$60.00) to the resident. Scattered Site locations will be expected to observe the bulk pickup days published by the City of Hagerstown. Check the newspaper or call the City for dates.

Trash/Recycle Containers

Trash/Recycle cans and totes must be placed and kept in the rear of your unit. Containers must be moved after they are emptied on the day of pick up to avoid a charge. You will be charged a minimum of \$30.95 if maintenance has to move your container to the rear of your unit. As always, we appreciate your help in keeping our communities beautiful.

(Trash containers must be set out after 4:00pm on your scheduled pick up day.)

Attention Residents of Noland

The recycling bin located in front of the community building is to be used for recyclable items only. Should maintenance find bags of trash or other items placed on the ground and can identify where it came from that resident will be charged.

Maintenance Charges

Should you receive a copy of a work order in the mail for a maintenance charge and do not agree with the charge, call Maintenance at 301-733-6916. You have 10 days to request an informal grievance hearing. Do not wait until the charge appears on your rent statement to call. If the charge is on your rent statement, your 10 days are past.

Clean Yard Program-Reminder

Residents must keep front and rear yards clean and free of trash and debris at all times regardless of the source, per the Clean Yard Program. Examples include but are not limited to trash, cigarette butts, etc.... Those residents that do not abide by the Clean Yard Program will be issued a citation.

NOTE: The Authority reserves the right to clean any yard without notice to the resident if such yard is extremely unsightly, or the contents of the yard present a health or safety hazard to others in the community. Bags not in trash cans

will be picked up without notice and the resident charged.

Bed Bug Update

Over the past few months we are finding that people feel self-treating and throwing away an infested piece of furniture will get rid of the of a bed bugs in their unit. While this may reduce the number of bed bugs, it will not necessarily eliminate the overall problem. Furniture does not always have to be thrown out but let the professional pest control technicians inspect and make the determination or recommendation to you. So if you think you have bed bugs or you know you have them, please call the maintenance office and we will set up a free inspection.

If you have furniture that needs removed, please let the maintenance office know so that we can arrange for removal at no charge. Failure to follow this guideline and setting the furniture out yourself could result in a maintenance charge. There are proper preparations required in order to remove infested furniture. With your help, we can work together to help stop and control the spreading of bed bugs.

Residents please remember that according to your Lease and your Resident Handbook, residents are responsible for any snow and/or ice removal and/or treatment. The Resident Handbook states:

Property Standards Section XIV Snow and Ice Removal states:

Residents are responsible to remove snow and ice from walks, steps and porches leading to the unit. Residents sharing a walk shall clear their half or share the responsibility. If a resident fails to remove snow/ice within ten (10) hours, Management may do so and charge the resident.

This means any and all sidewalks to your unit with the exception of the front public sidewalk, which is the sidewalk that runs parallel to the front streets, is the responsibility of each resident. The Hagerstown Housing Authority does NOT remove snow and/or ice or treat for snow and/or ice on any walkways in the rear of the units and we do NOT remove snow and/or ice or treat for snow and/or ice in the front of your unit except for the public sidewalk that runs parallel to the front streets.

Maintenance Inspections

Noland Drive

Monday, October 1	1036 A-H
Tuesday, October 2	1040 A-F
Wednesday, October 3	1044 A-H
Thursday, October 4	1037 A-F
Friday, October 5	1041 A-H
Monday, October 8	1009 A-H
Tuesday, October 9	1045 A-H
Wednesday, October 10	1049 A-H
Thursday, October 11	1052 A-H
Friday, October 12	1056 A-H
Monday, October 15	1060 A-H
Tuesday, October 16	1064 A-H
Wednesday, October 17	1068 A-H
Thursdasy, October 18	1053 A-H
Friday, October 19	1057 A-H

Scattered Sites

Tuesday, October 23	N. Jonathan St.	444-456
Wednesday, October 24	N. Jonathan St.	458-466
	East Ave.	201 & 203
Thursday, October 25	East Ave.	205-213
	E. Franklin St.	228-230
Friday, October 26	Wakefield Rd	28-38
Monday, October 29	Freemont Ave	410 & 412
	Mitchell Ave	451-457 (odd)
Tuesday, October 30	Mitchell Ave	452-464 (even)
Wednesday, October 31	Clarendon Ave.	412-436
Thursday, November 1	Clarendon Ave.	438-462

Bulk Trash Pick-up Schedule

You may have your bulk items picked up on the following days of each month:

1st Thursday:

Noland Village, Courts 1, 3, 5 & 7

2nd Thursday:

Parkside Homes and Douglass Court

3rd Thursday:

Noland Village, Courts 2, 4, 6 & 8

Pest Control Schedule

October 3	Noland Village Ct 3 1020A-1032H, Noland Village Ct. 4, 1017A-1021H, Noland Village Ct. 4 1025A-1033H
October 10	Noland Village Ct. 5 1036A -1044H, 1037A-1045H
October 17	Noland Village Ct. 6 1049A-1049H, 1052A- 1057H
October 24	Noland Village Ct. 7 1060A- 1068H

START YOUR SMALL BUSINESS

INTERESTED IN STARTING YOUR OWN BUSINESS?

Have you ever wanted to start your own business and you receive SNAP, TCA, or are a foster parent, ***the Maryland State Government wants to help!***



**Free Classes begin October 9th
Time: 10am-12pm**

*October 9th, 16th, 18th, 23rd, 30th.
November 8th, 13th and 15th*

****MUST ATTEND ALL CLASSES****

***For more information contact:
Steve Chapman: (240) 420-2507
Jarena Griffin: (240)420-2559***



Hagerstown Housing Authority
35 W. Baltimore Street
Hagerstown, MD 21740



<https://www.facebook.com/hagerstownhousing/>