

# Family Neighbors

The Hagerstown Housing Authority is committed to providing quality, affordable housing in a safe environment. Through partnership with our residents and other groups we will provide opportunities for those we serve to become self-sufficient.



*To associate on neighborly terms ♦ To be friendly ♦ Persons who live near others*

January 2019

## ***Congratulations to our Recent FSS Graduate***

Congratulations to recent Family Self Sufficiency (FSS) Graduates Vanessa Fletcher and Janelle Shines! Both ladies worked very hard over the past five years to accomplish their own individual FSS goals. They attended financial literacy workshops, focused on improving credit, and maintained employment. Janelle also attended a homeownership workshop and her ultimate goal is to become a homeowner someday soon. If you see Vanessa or Janelle, please be sure to congratulate them on their success! We are very proud of their commitment to the FSS program and their many accomplishments!

*Pictured :*  
Jill Moore, FSS Coordinator  
Janelle Shines, Participant  
David Kump, Director of Housing  
Operations



*Pictured :*  
Jill Moore, FSS Coordinator  
Vanessa Fletcher, Participant  
Sean Griffith, Executive Director



## **Family Self-Sufficiency Program**

Need help locating resources in the community? Not sure where to go in the local area to access a link to needed services. If so, a Family Self Sufficiency Coordinator may be able to assist you with closing that gap and provide referrals to community supportive services. Establishing these connections to needed resources can make all the difference in accomplishing major life goals. By enrolling in the Family Self Sufficiency Program (FSS) you can make the most of the available community resources and begin accomplishing these goals. For more information or if you are interested in participating in the FSS Program please contact Tacy Myers (ext. 157) Kelly Mills-Thompson (ext. 158) or Jill Moore (ext. 167) at 301-733-6911.

## **Housing Authority Closing January**

**New Years Day January 1st**

**MLK Day January 21st**

Newsletters can be accessed on the Hagerstown Housing Authorities webpage.

Go to [www.hagerstownha.com](http://www.hagerstownha.com) and select the Calendar, Events and Newsletter icon.

### **HOLIDAY DECORATIONS**

Now that the holidays are behind us, please make sure you remove your decorations prior to the end of January. Any tape, tacks or nails used to mount lights need to be removed as well as spray snow on windows.



## Come See What's Happening at the Parkside Pals Homework Club

### Open House to Be Held

The Parkside Pals Homework Club is a free after school program for children grades K- 3rd sponsored by the City of Hagerstown. The Club is open Monday through Thursday from 4:30-6:30 PM at the Suman Ave Community Building. The program has tutors available for homework assistance, crafts, games and educational activities for the children who attend.

If you are interested in your child attending the program, please stop by our Open House **January 31st from 5-6 PM. Light refreshments will be available.**

On November 7, Officer Andre from the Hagerstown Police Department came by to visit The Parkside Pals Homework Club. He also brought some Post Halloween goodies!  
Thank you Officer Andre!!



## BOYS AND GIRLS CLUB



The Boys and Girls Club youth in our communities enjoyed the holidays beginning with a Thanksgiving Dinner. Throughout the Christmas Season, they participated in the 1st annual Christmas Production at Elgin Station where the various clubs displayed their talents in singing and dancing; the event also included a performance from Western Heights band. At Frederick Manor the youth participated in various stations where they created gifts, cards, and ornaments for their family members with the message that "Christmas is about giving and not receiving."



## Is Your Home Clean?



Under the terms of your lease, Paragraph G, Tenant Obligation, apartments are to be kept in a clean and sanitary condition. Failure to do so can result in the termination of your lease.

Any time Housing Staff or a contractor is in your apartment and the place is not clean you will be referred for a Housekeeping Inspection. Regular failure of Maintenance Inspections and habitual referrals from other sources for bad housekeeping along with failed Housekeeping inspections can result in eviction.

Please make sure that your unit is kept clean and sanitary. If you are due for an inspection or other scheduled home visit please take time to clean and tidy up to prevent any referrals for bad housekeeping. Thank you for your cooperation.



### **Noland Village**

Boys and Girls Club Program in Gymnasium	Monday-Friday	Stop in to visit our after school program
Pearls for Girls	Thursdays	7:00-8:00 PM
Resident Meeting	Wednesday 16 <sup>th</sup>	10:00 AM

### **Frederick Manor**

Boys and Girls Club Programs	Monday-Friday	Stop in to visit our after school program
Girls Scouts	Mondays	6:00-7:00 PM
Resident Meeting	Thursday 24 <sup>th</sup>	10:00 AM

### **Parkside/Scattered Sites**

PALS Homework Program	Monday-Friday	4:30-6:30 PM
Dance Class	Saturdays	
Resident Meeting	January 14 <sup>th</sup>	10:00 AM
Girl Scouts	Fridays	5:30-7:00 PM

### **Douglas Court**

Pearls for Girls	Tuesdays	5:30-7:00 PM
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### **Additional Community Activities**

Boys and Girls Club Pennsylvania Ave.	Monday-Friday	After School Program
Boys and Girls Club Elgin Station	Monday-Friday	After School Program
Girls Scouts Elgin	Mondays	6:00-7:00 PM

### **Numbers to Know**

#### **Key Holders**

#### **Noland Village**

Pam Felton  
1064H Noland Dr.  
240.340.8446

#### **Frederick Manor**

Jennifer Colvin  
624 Adams Ave.  
240.520.7627

#### **Parkside/Douglass/Scattered Sites**

Monique Broadus  
406 Suman Ave.  
240-291-4684

#### **Hagerstown Housing Central**

301.733.6911

#### **Maintenance Department**

301.733.6916

#### **Security Supervisor**

301.730.2096

#### **Resident Service Department**

Dianne Rudisill ext. 125

Shannon Diggs ext. 170

Deena Holder ext. 163

Sam Cohen ext. 171

Tacy Myers ext. 157

Kelly Mills-Thompson ext. 158

Jill Moore ext. 167

#### **Resources**

Child Protective Services  
240.420.222

#### **Narcotic Task Force**

301.791.3205

#### **Non-Emergency Police**

240.313.2910

#### **Poison Control Center**

800.222.1222

#### **USDA Hotline**

888.674.6854

#### **Adult Protective Services**

240.420.2155

#### **HUD: Fair Housing**

1800.669.9777

\*Please remember Community Building are closed on major holidays\*

# FROM MAINTENANCE

## HEATING SEASON

Heating levels that will be maintained in the family communities are from 66 degrees to 68 degrees. Your thermostat has a built-in thermometer that will tell you if the proper heating levels are being maintained in your home. Before you call Maintenance for service on your heating system, take a minute to look at your thermostat. The bottom portion is the thermometer. If the temperature in your home is 66 degrees or above and you call for service, you will be charged for the call. Overtime callouts are very expensive and you can avoid these charges (\$92.85) by checking the temperature before you call. Do not force the thermostat beyond the limit on the dial. Broken thermostats are charged to the resident. Keep your windows locked. This provides a much better seal & reduces air leakage at windows.

Remember, using your oven or stove as a source of heat is dangerous and a lease violation. The misuse not only poses a serious health risk to you and your family but will result in damage to your appliance for which you will be charged.

## SMOKE DETECTORS

Your home is equipped with smoke detectors that are powered by electricity and battery back-up in the event of a power outage. If the detector "beeps" frequently this could indicate the need for a new battery. Call the Maintenance Department at 301-733-6916 to install this battery for you at no charge. Any other smoke detector problem is also a job for maintenance.

**DO NOT TAMPER WITH THE DETECTOR  
IF YOU BREAK THE SMOKE DETECTOR,  
YOU WILL BE CHARGED FOR BOTH  
A REPLACEMENT DETECTOR AND A TAMPERING FEE OF \$25.00. TAMPERING WITH  
SMOKE DETECTORS IS A LEASE VIOLATION  
AND WILL BE REPORTED TO HOUSING.**

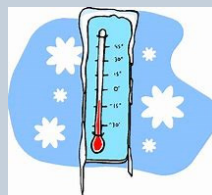
## CABLE TRIPPERS

If you have TV or telephone cable crossing stairs or walkways, please remove them immediately. Per your lease agreement, cables are not permitted to be run in a manner that may cause a tripping hazard. Cables are to be fastened to the baseboard and door frames by use of cable tacks ("U" shaped tacks). Cables are to be run up and around door frames and NOT across

walkways. If you could trip over it, then it is improperly installed.

Improperly installed cable will be removed by maintenance and the cost charged to the tenant. New or existing cable will not be re-installed causing you the loss of use of the TV or telephone served by the cable. Avoid this major inconvenience by properly installing your cable now.

## ICE AND SNOW REMOVAL



A major concern during winter is the clearing of ice and snow. Residents in the family communities are responsible for promptly clearing ice and snow from the front and rear

sidewalks leading to their units. Residents who fail to promptly clear their walks will be charged when the Maintenance Department must perform the work. The maintenance crews get to the public walks as soon as possible. Residents are responsible to remove snow and ice from walks, steps and porches leading to the unit.

This means any and all sidewalks to your unit except for the front public sidewalk, which is the sidewalk that runs parallel to the front streets, is the responsibility of each resident. The Hagerstown Housing Authority does NOT remove snow and/or ice or treat for snow and/or ice on any walkways in the rear of the units and do NOT remove snow and/or ice or treat for snow and/or ice in the front of your unit except for the public sidewalk that runs parallel to the front streets. Ice scrapers are a much cheaper method of removing ice from walks than are chemicals. In addition, the extensive use of chemicals such as salt may damage the concrete making repairs necessary. Salt will damage next spring's grass and flowers as the melting ice carries it to the root systems. If you must use salt, clean it up once it has done its' job. Residents should exercise good judgment in placing the snow that they remove from the walks. Never throw it out into the streets or courts. Never place it where your neighbors or the Maintenance Department will have to move it again. Please do not allow your children to cover up cleared walks.



## EHRlich PEST CONTROL SCHEDULE

### HAGERSTOWN HOUSING AUTHORITY

January				
Week 1	1/2/2019	Noland Village Ct 3 1020A-1032H, Noland Village Ct. 4 1017A-1021H, Noland Village Ct. 4 1025A-1033H	PT: 701-708, 814-832	1/2/2019 WTB: 101-113
Week 2	1/9/2019	Noland Village Ct. 5 1036A -1044H, 1037A-1045H.	PT: 801-813, 904-917	1/16/2019 WTB: 114-116, 201-210
Week 3	1/16/2019	Noland Village Ct. 6 1049A-1049H, 1052A- 1057H, Community Bldg.	PT: 901-903, 1001-1017, 1111-1117	1/16/2019 WTB: 211-216, 301-307
Week 4	1/23/2019	Noland Village Ct. 7 1060A- 1068H Noland Village	PT: 1101-1110, 1201-1217	1/23/2019 WTB: 308-316 & Trash rooms and lobby of A and B buildings, Laundry & Community Rooms Kitchen, Section 8 Office, CHRB Office, Social Services Office

### Bedbugs 101: You Don't Want Them

It's important to understand the difficulties of dealing with bed bugs once they've been introduced to your unit. The more you know about bed bugs, the better off you will be avoiding them. Here are some tips you should keep in the back of your mind.

1. You should note that on average bed bugs are often not killed on the first attempt with treatment. Multiple treatments are required.
2. Bed bugs can hide way down deep in cracks and leave their eggs in places you and I cannot see. Sometimes it is recommended to remove and discard a piece of furniture if treatment is not successful.
3. Bed bugs can survive through the washing machine cycle even with soap in the washer. Drying your clothing on high heat for 30 plus minutes is an effective way to kill bed bugs.
4. If you are aware of someone having bed bugs, try and avoid entering the unit until they have been properly treated. Traveling back and forth from unit to unit will only prolong or spread the bedbug issue.
5. Remember to contact the Housing Authority's Pest Control Coordinator if you think you may have bed bugs. It's a free service to be checked out.
6. We are here to help with the process and provide you with information about bed bugs.

### Capital Funds Meetings

The Housing Authority is interested in knowing what future improvements you would like to see performed in your community. Debra Miller from Maintenance will attend all Resident Meetings in January to take suggestions from Residents regarding the use of Capital Funds. Please attend the Resident Meeting in your community to voice your input. If you cannot attend, please feel free to submit suggestions in writing to the Hagerstown Housing Authority at 35 W Baltimore St. Thank you!

#### Meeting Dates:

**Walnut Towers – January 7th at 5 PM**

**Potomac Towers – January 14th at 5:30 PM**

**Noland Village – January 16th at 10 AM**

**Frederick Manor – January 24th at 10 AM**

**Parkside/Douglas/Scattered Sites – January 28th at 10 AM**

JOIN US FOR A NO-COST

# HOME BUYERS SEMINAR

If you are thinking about purchasing a home, this is an opportunity you can't miss. Fulton Mortgage Company is offering a no-cost, no-obligation, seminar to provide you with important home buying information including mortgage prequalification and how to choose the best financing options to meet your specific needs.

**Tuesday, January 22, 2019**  
6:00PM

**Elgin Station Community Center**  
40 Elgin Blvd  
Hagerstown, MD 21740

## FULTON FORWARD®

Learn more about how Fulton Mortgage Company is making communities better through housing assistance programs and other products and services at [fultonmortgagecompany.com/fultonforward](http://fultonmortgagecompany.com/fultonforward).

To attend this seminar please RSVP to Susan Nemcek at **301.791.8414** or [snemcek@thecolumbiabank.com](mailto:snemcek@thecolumbiabank.com). Please leave your Name, Phone Number and Email Address.

Seating is limited - Reserve Today!



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