

SECTION 8 HCV NEWSLETTER



Clients and Landlords

Summer 2019

The Hagerstown Housing Authority is committed to providing quality, affordable housing in a safe environment. Through partnership with our residents and other groups we will provide opportunities for those we serve to become self-sufficient.

COMING SOON

ATTENTION: LANDLORDS AND TENANTS:

Many changes have recently come to the Hagerstown Housing Authority. One being our new software system that now offers so many things to be done with just the click of a button, right at home.

Notification are now being mailed to tenants and landlords asking that you please register for our online portal. Tenants will be able to log-in and recertify via our client portal, make changes and submit documentation. Landlords will have access to payment history, update contact/bank information and more. Please, keep an eye out for your request to register and login right away to get this new service launched as soon as possible to fully utilize these convenient services.



THANK YOU! *Thank you for your service to any and all participants, landlords and staff that have served our Country.*

Upcoming Office Closures:

- ✚ Closed Monday May 27th Memorial Day
- ✚ Closed Thursday July 4th
- ✚ Early Closings: Every 3rd Wednesday of the month at 1:00pm for staff meetings



Section 8 Department

- Angie Albaugh Ext. 151 Last Names A-L
aalbaugh@hagerstownha.com
- Sharon Deneen Ext. 152 Last Names M-Z
sdeneen@hagerstownha.com
- Liz Donovan Ext. 184 New Lease ups/Port Ins
ldonovan@hagerstownha.com
- Tacy Myers, FSS Ext. 157 FSS Coordinator
tmyers@hagerstownha.com
- Don Harkcom, Ext. 161 Inspector
dharkcom@hagerstownha.com

Reminder for Landlords: **HAP

Payments to landlords: to ensure timely payments – Please notify us immediately if your direct deposit banking information has changed.

REMINDER



Can't Reach the Staff Member You Need to Contact?

Try emailing them! Our Housing Processors, Managers and Inspectors are extremely busy with over 1,000 participants on the program and with the new software along with other changes. They are doing their best to serve you in a timely manner while completing your requests accurately. Please be patient and allow time for them to research your question and contact you with an answer.

Thank you for your patience and understanding as we transition into a better way to serve you and your family's needs.





Looking for things to do with the family this summer! Check out the City of Hagerstown's website to learn more about what's going on in our area:

- ✚ Community Yard Sale
- ✚ Fishing Frenzy – Free event
- ✚ Outdoor Movies at City Park - Free event
- ✚ City Park Summer Concert Series – Free event
- ✚ Helpful information: Info on Street Sweeping; utility payments; bulk trash collection; rental listings; historic sites & museums; downtown events and more

<https://www.hagerstownmd.org/145/Parks-Recreation>

Q & A:

- When did the Section 8 Program begin? Also known as the HCV Program (Housing Choice Voucher Program) began in the 1970s
- What do I do if I want to relocate? Decide what area you wish to move to - you can go onto the HUD website, click "Find My Local Public Housing Agency"; click on the state you wish to search and a list of agencies will come up with all the contact information as well

HA Contact Information by State (Map)



- How do I find out events and office closures in advance? Sign up for text alerts, calendar events, forms, updates and more can be found on the Hagerstown Housing Authority website at www.hagerstownha.com
- Can I Complete an Interim Change Form online? Yes, go onto the HHA website and this can be completed electronically, however, please remember to send in verification of the change you are reporting. Verifications can be sent in via email or fax.

WHAT IS FAMILY SELF SUFFICIENCY

Hagerstown Housing Authority's Family Self Sufficiency Program (FSS) is a voluntary program designed to provide individual case management services to residents of Section 8 and Public Housing for the purpose of achieving self-sufficiency. The participants identify specific goals in which they agree to pursue accomplishing with the assistance of a case manager. These goals are concentrated in areas of education, job training and placements, budgeting and credit repair, the purchase of a vehicle and/or home and much more. Goals will vary based on each individual's needs. Participants have the opportunity to build an escrow savings account during their participation in this program.

The FSS Coordinator will provide such services as:

- Assistance in identifying and reaching goals within specific time frames.
- Referrals to community support services.
- Informational and educational workshops.

**If you are interested in learning more about the
Family Self-Sufficiency Program
please contact**

Tacy Myers at 301-733-6911, extension 157



Family Self Sufficiency Participants

*We would like to recognize you!
Please watch your mail for the invitation to the
June 20th FSS Recognition Dinner
For more information, contact your FSS Coordinator.*

We look forward to celebrating you!

The Resident Services
Office has moved!

**WE'RE
MOVING!**

Resident Services will continue to have office hours at our satellite locations. As always, please feel free to contact us by phone for any questions or to request an appointment!

New Address:
Elgin Station
40 Elgin Blvd.
2nd Floor





Construction Trades Core Classes

**PREPARE FOR A CAREER
IN HVAC, ELECTRICAL,
PLUMBING, OR CARPENTRY**

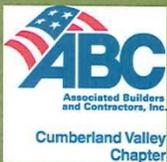
**Tuition
Assistance
Available**

PRE-APPRENTICESHIP CLASSES

BEGIN JUNE 10, 2019

**IN HCC'S NEW ENERGY AND
TRADES TRAINING CENTER**

**APPLY ONLINE AT
HAGERSTOWNCC.EDU/CONSTRUCTION**



**FOR MORE INFORMATION
CALL 240-500-2453**

