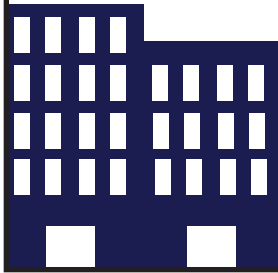


Seniors

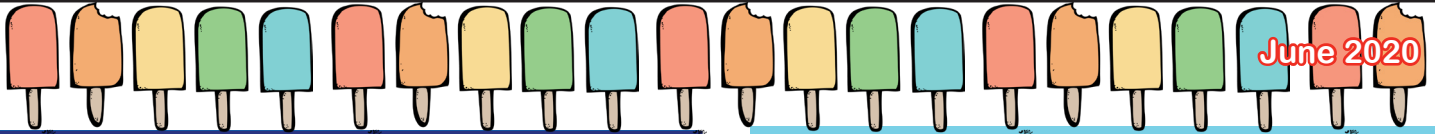


The Hagerstown Housing Authority is committed to providing quality, affordable housing in a safe environment. Through partnership with our residents and other groups we will provide opportunities for those we serve to become self-sufficient.



Neighbors

To associate on neighborly terms ♦ To be friendly ♦ Persons who live near others



June 2020

NEW! Administrative Office Drop Box

The drop box is located next to the entrance of the Administrative Building.



Join the Resident Services Team and others for a Zoom Conversation! We miss you and want to stay connected with you! We will have 2 ZOOM meetings in June.

JOIN US!

June 12th at 1:00 PM
June 26th at 1:00 PM



A link will be posted on your Resident Portal, Facebook and by text message.



UPDATE CONTACT INFORMATION

During COVID-19 the Resident Services Department has been in the process of contacting residents to check on them. During this process many residents have had incorrect phone numbers and/or e-mails on file.

Please remember to update the Hagerstown Housing Authority with any new contact information. This includes phone numbers, e-mail addresses and emergency contact information. Without accurate contact information we are unable to reach you regarding potentially important information or your emergency contact should an emergency occur.

Financial Literacy Lunch and Learn Webinar Series

Hagerstown Housing Authority is offering a series of Financial Literacy Zoom Webinars towards helping you obtain a Bank Account and reach your Financial Goals! Topic included are: Daily Money Management, Earn It Plan It Keep It, Your Credit Matters, Taxes and Beyond, and Pump Up Your Piggy Bank.

Financial Literacy Zoom Series will be offered:

- **Monday, 6/8/20, 12:00 pm – 2:00 pm**
- **Tuesday, 6/9/20, 12:00 pm – 2:00 pm**

After the completion of both Webinar Series, we will assist you in being eligible to open a Bank Account with a \$50.00 deposit from us!

Registration is required by emailing: Tacy Myers at tmyers@hagerstownha.com

NUMBERS TO KNOW

Hagerstown Housing Authority
Central Office: (301) 733-6911

Maintenance

301-733-6916

Pest Control Coordinator

301-733-6911 ext 132

Non-Emergency Police

240-313-4345

Non-Emergency Ambulance

301-733-1112

Resident Service Staff

Dianne Rudisill 301-733-6911 ext. 125

Deena Holder 301-733-6911 ext. 163

Samantha Cohen 301-733-6911 ext. 171

Heather Nutter 301-733-6911 ext. 170

Family Self-Sufficiency Program

Kelly Mills-Thompson 301-733-6911 ext. 158

Pam Schnebly 301-733-6911 ext. 167

Tacy Myers 301-733-6911 ext. 157

Security

301-730-2096

Office of Fair Housing 1-800-669-9777

IMPORTANT NOTICE

To protect everyone's safety, please no more than
(4) PEOPLE IN THE ELEVATOR AT A TIME.

Everyone who rides the elevator
MUST WEAR A MASK OR FACE COVERING

Thank you for your cooperation!
Hagerstown Housing Authority



HHA Pet Policy Reminders

Below are a few reminders from our Pet policy as a refresher. The complete Pet Ownership Policy was provided with your lease at the time of signing.

Only one (1) domestic cat or one (1) domestic dog shall be owned and housed in a unit. The animal must be a house pet and shall only be housed inside the unit.

- No animal shall be permitted at the Tenant's unit or on the Housing Authority property until it has been approved and authorized by the Housing Authority. The Tenant must obtain Housing Authority approval of the animal prior to bringing the animal into the unit or onto Housing Authority property.
- All pets over 6 months of age must be spayed/neutered. Pets under 6 months of age must be spayed/neutered when they reach 6 months.
- Dogs are limited to those with a maximum mature height of 20 inches and a maximum mature weight of 25 pounds.
- Animals considered vicious or aggressive will NOT be approved.
- Pets must be licensed in accordance with State and local laws and must have all immunizations required by the State and local laws.
- When an animal is not inside the unit, the animal must remain on a leash at all times and must not be left outside unattended. This includes fenced yards and balconies.
- Feces is to be picked up immediately and properly disposed of in a properly sealed container. Including within a fenced yard.
- Pet deposits are required, and a monthly fee will be charged in our family communities.
- No food or water shall remain outside, this includes balconies.
- Tenants may, provided they adhere to the requirements of the policy, own birds and/or fish in addition to a domestic cat or a domestic dog.
- The only birds permitted are parakeets and birds that are no larger than a canary, with a maximum of two (2) birds permitted.
- Fish may be maintained in the unit in an aquarium, which contains not more than 30 gallons of water. Special approval and authorization must be obtained by HHA for more than one aquarium.
- Unauthorized pets include but are not limited to reptiles (i.e. snakes, turtles, lizards), insects, rodents (i.e. hamsters, mice), or any other warm blooded or fur bearing animal other than a domestic cat or a domestic dog.
- No visitation by other pets. This includes animals registered by HHA visiting another unit.
- Service, support, and/or assistive animals are not considered Pets and has its own policy.
- A Pet Emergency Contact is required for all animals.
- Pet Citations will be issued for violations. After 2 citations tenant will receive a Notice to Quit which may lead to eviction.



Important Notice To All Residents

NATURAL GAS, like all forms of energy must be used properly.

Here are some facts everyone should know about **GAS AND GAS OPERATED** equipment from a safety point of view.

GAS ACCIDENTS can be avoided ... when you follow these **SAFETY RULES**.

1. **TEACH CHILDREN** that they are not to turn on or light appliances.
2. **KEEP COMBUSTIBLES** (curtains, paper, fluids, etc.) away from open flame.
3. **IF LIGHTING IS REQUIRED** always light match first and hold it at point of lighting before you turn on the gas.
4. **REPAIR AND INSTALLATION** is a job for experts – **NEVER** attempt to do it yourself.
5. **USE EQUIPMENT FOR THE JOB** it was designed to do – for example – an oven must not be used to heat a room.

Gas appliances, equipment and transmission lines are safe and are constantly being tested and improved. However, it is possible, to have a **GAS LEAK**. Your senses can help you discover a gas leak...

1. **SMELL** – A distinctive odor has been added to natural gas so that less than 1% of gas in the air can be detected.
2. **SIGHT** – In some appliances you can SEE the flame so you know it is working.
3. **TOUCH** – With some appliances you can feel overheating or cold in the burner area which would indicate trouble.
4. **HEARING** – If the flame sounds unusually noisy it may not be burning properly.

IF YOU SUSPECT A GAS LEAK...

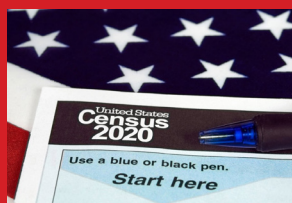
1. AVOID FLAME and operating of electrical equipment. Never light a gas appliance if an odor of gas is present.
2. If odor is **EXTREMELY STRONG** evacuate the building ... call for help from a neighbor's home.
3. HAVE A QUALIFIED PERSON turn the gas back on and relight appliances.

REMEMBER... Natural gas is not dangerous but its misuse is.

TEACH YOUR CHILDREN... to respect gas...to play it safe...to know what to do in an emergency.

KNOWLEDGE plus **CARE** equals **SAFETY**.

THE PLACE TO CALL: HAGERSTOWN HOUSING AUTHORITY MAINTENANCE OFFICE..... (301) 733-6916. *Calls are answered 24 hours a day, 7 days a week.*



Census Reminder

The 2020 Census asks a few simple questions about you and everyone who was living with you on April 1, 2020. Please

complete your form online, by phone, or by mail when your invitation to respond arrives. Visit my2020census.gov to begin.

Pest Control Schedule for June

| | |
|----------------|-----------------------|
| June 3 | PT: 401-424, 528-531 |
| June 4 | WTA: 505-516 |
| June 10 | PT: 501-527 |
| June 11 | WTA: 601-616 |
| June 17 | PT: 605-632 |
| June 18 | WTA: 701-710 |
| June 24 | PT: 601-604, 709-731 |
| June 25 | WTA: 711-716, 810-816 |

FROM MAINTENANCE

TRASH ROOMS

Please take large items that will not fit down the trash chute to the lower level of Potomac Towers North or the ground level at Walnut Towers. Also, we ask that you take mops, brooms, rugs, cardboard, etc. to these designated areas to prevent the chutes from getting clogged.

REMEMBER – Do not carry bed bug infested furniture to the lower level of Potomac Towers or the ground level at Walnut Towers, instead please contact the maintenance office at 301-733-6916 for the proper removal of such items.

Thank you for your cooperation.

INSTALLING WINDOW AIR CONDITIONERS

When installing window air conditioners, be sure to install them in a safe and secure manner. Air conditioner units should be tilted away from the wall. This allows the condensate to run away from the wall and will help to prevent mold/mildew on the walls.

The window air conditioner needs to be installed properly to prevent outside air from entering the unit. If the extendable panels are missing or damaged, air coming in from the outside will cause the room temperature to rise, keeping the air conditioner running. This can cause high electric bills. It is best to seal the openings with foam panels. Cardboard, pillows and blankets are inefficient as they can fall out leaving the window open.

Residents of the high-rise buildings must put a container under the air conditioner to collect any condensation and empty as needed. **BALCONY**

REMINDER

Again, we would like to ask residents not to throw things off their balconies. Cigarette butts (which are no longer allowed on balconies), bottles and bread seem to be the items most commonly found on the ground. Many people spend a great deal of time and effort making their balconies a summer space to enjoy; they do not appreciate having garbage thrown into their space. The Maintenance Department also would appreciate not having to pick up the garbage that accumulates on the ground. Most importantly, this is your home. Do you want garbage thrown in your yard?

PLEASE DO NOT FEED THE PIGEONS

We ask that you do not feed pigeons or birds on your balconies. Please do not throw bread, donuts or any other food out for the birds. This not only attracts birds but rodents as well. It also makes a mess on the balconies and areas below. If you see pigeons on your balcony, look for any food or water source that may be attracting them and remove these items. If they have built a nest, remove the nest immediately or call maintenance to have it removed. We thank you for your cooperation.

5 Things You Need to Know About Bed Bugs

- 1** Changing bedrooms or sleeping on the couch is a **newbie mistake**.
- 2** Keep **THE INFESTED ROOM DARK** and **THE UNINFESTED ROOMS LIT** all night to discourage bed bugs from wandering.
- 3** **BED BUGS LIKE TO TRAVEL** by hiding in objects like clothing, purses, backpacks or luggage.
- 4** Covering bedframe legs with **PLASTIC BAGS OR EMPTY PLASTIC FOOD CONTAINERS** can keep bed bugs from climbing into clean beds.
- 5** Getting rid of your bedroom mattress will only make **BED BUGS MOVE TO YOUR COUCH AND CHAIRS**.

Penn Medicine