

Family Neighbors

The Hagerstown Housing Authority is committed to providing quality, affordable house in a safe environment. Through partnership with our residents and other groups we will provide opportunities for those we serve to become self-sufficient.



To associate on neighborly terms ♦ To be friendly ♦ Persons who live near others

Join the Resident Services Team and others for a Zoom Conversation! We miss you and want to stay connected with you! We will have 2 ZOOM meetings in June.



June 12th at 1:00 PM
June 26th at 1:00 PM



*A link will be posted on your Resident Portal,
Facebook and by text message.*

NEW! Administrative Office Drop Box

The drop box is located next to the entrance of the Administrative Building.



June 2020



UPDATE CONTACT INFORMATION

During COVID-19 the Resident Services Department has been in the process of contacting residents to check on them. During this process many residents have had incorrect phone numbers and/or e-mails on file.

Please remember to update the Hagerstown Housing Authority with any new contact information. This includes phone numbers, e-mail addresses and emergency contact information. Without accurate contact information we are unable to reach you regarding potentially important information or your emergency contact should an emergency occur.

Financial Literacy Lunch and Learn Webinar Series

Hagerstown Housing Authority is offering a series of Financial Literacy Zoom Webinars towards helping you obtain a Bank Account and reach your Financial Goals! Topic included are: Daily Money Management, Earn It Plan It Keep It, Your Credit Matters, Taxes and Beyond, and Pump Up Your Piggy Bank.

Financial Literacy Zoom Series will be offered:

- **Monday, 6/8/20, 12:00 pm – 2:00 pm**
- **Tuesday, 6/9/20, 12:00 pm – 2:00 pm**

After the completion of both Webinar Series, we will assist you in being eligible to open a Bank Account with a \$50.00 deposit from us!

Registration is required by emailing: Tacy Myers at tmyers@hagerstownha.com
After you register, a link will be emailed to you to access the Zoom Webinar Series.

HHA Pet Policy Reminders

Below are a few reminders from our Pet policy as a refresher. The complete Pet Ownership Policy was provided with your lease at the time of signing.

Only one (1) domestic cat or one (1) domestic dog shall be owned and housed in a unit.

The animal must be a house pet and shall only be housed inside the unit.

- No animal shall be permitted at the Tenant's unit or on the Housing Authority property until it has been approved and authorized by the Housing Authority. The Tenant must obtain Housing Authority approval of the animal prior to bringing the animal into the unit or onto Housing Authority property.
- All pets over 6 months of age must be spayed/neutered. Pets under 6 months of age must be spayed/neutered when they reach 6 months.
- Dogs are limited to those with a maximum mature height of 20 inches and a maximum mature weight of 25 pounds.
- Animals considered vicious or aggressive will NOT be approved.
- Pets must be licensed in accordance with State and local laws and must have all immunizations required by the State and local laws.
- When an animal is not inside the unit, the animal must remain on a leash at all times and must not be left outside unattended. This includes fenced yards and balconies.
- Feces is to be picked up immediately and properly disposed of in a properly sealed container. Including within a fenced yard.
- Pet deposits are required, and a monthly fee will be charged in our family communities.
- No food or water shall remain outside, this includes balconies.
- Tenants may, provided they adhere to the requirements of the policy, own birds and/or fish in addition to a domestic cat or a domestic dog.
- The only birds permitted are parakeets and birds that are no larger than a canary, with a maximum of two (2) birds permitted.
- Fish may be maintained in the unit in an aquarium, which contains not more than 30 gallons of water. Special approval and authorization must be obtained by HHA for more than one aquarium.
- Unauthorized pets include but are not limited to reptiles (i.e. snakes, turtles, lizards), insects, rodents (i.e. hamsters, mice), or any other warm blooded or fur bearing animal other than a domestic cat or a domestic dog.
- No visitation by other pets. This includes animals registered by HHA visiting another unit.
- Service, support, and/or assistive animals are not considered Pets and has its own policy.
- A Pet Emergency Contact is required for all animals.
- Pet Citations will be issued for violations. After 2 citations tenant will receive a Notice to Quit which may lead to eviction.



Numbers To Know

Key Holders

Noland Village

Pam Felton
1064H Noland Dr.
240-310-8446

Frederick Manor

Jennifer Colvin
624 Adams Ave.
240-452-6155

Parkside/Douglass/Scattered Sites

Monique Broadus
406 Suman Ave.
240-291-4684

Hagerstown Housing Central

301.733.6911

Maintenance Department

301.733.6916

Security Supervisor

301.730.2096

Resident Services

Department

Dianne Rudisill ext. 125

Deena Holder ext. 163

Sam Cohen ext. 171

Heather Nutter ext. 170

Tacy Myers ext. 157

Kelly Mills-Thompson ext. 158

Pam Schnebly ext. 167

Resources

Child Protective Services

240.420.2100

Narcotic Task Force

301.791.3205

Non-Emergency Police

240.313.4345

Poison Control Center

800.222.1222

USDA Hotline

888.674.6854

Adult Protective Services

240.420.2155

HUD: Fair Housing

1.800.669.9777

Please remember Community Buildings are closed on major holidays



HEAD START

of Washington County, Maryland

While it seems that so much changes from day to day during these uncertain times - one thing that remains the same is Head Start of Washington County's commitment and love for the children of our community.

In 1965, the federal government created Head Start to provide comprehensive services for low-income children. Nationally, over 30 million children have been provided life-changing education and family support through the Head Start program.

Head Start of Washington County (HSWC) is a comprehensive early childhood education and Pre-K program, funded to serve children ages birth-5 and their families. HSWC operates an Early Head Start (EHS) program for children aged birth-3 and a Head Start (HS) program for children aged 3-5. The families must reside in Washington County and meet federal income guidelines to be eligible for the program.

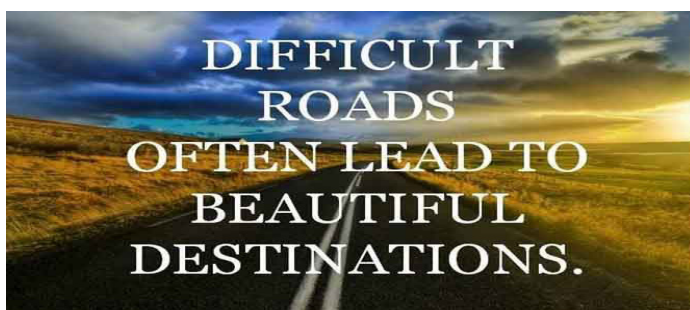
For many, the words Head Start mean a free education - but for the 442 (315 Head Start and 127 Early Head Start) children and their families it means so much more. Depending on the location, children can receive full-day or part-day education programming, including a home based option. Every program provides health, nutrition, and family services to support the growth of not only the Head Start child, but their entire family.

Special events are held every year including a Back to School Celebration, Fall Fest, Male Involvement Night, and a Celebration of Mother's Event. These events provide an opportunity for families to meet and socialize, receive education services, and relax as a family.

We are accepting applications for the 2020/2021 school year. Visit our website (www.head-startwashco.org) and complete the forms under the Enrollment tab. This information can be mailed to the Head Start of Washington County Administrative Office at 325 West Memorial Boulevard, Hagerstown, MD 21740 or emailed to our Enrollment Coordinator at mjones@head-startwashco.org.

Please know, that while the process may be a little different this year, Head Start of Washington County will continue to fulfill our mission of providing children with nurturing experiences, and a strong foundation for developmental growth and opportunities to achieve school readiness.

We are excited to see what this next year brings and are looking forward to welcoming the children and families back to our centers!



Pest Control Schedule for June

June 3	Noland Village Ct 1 1000-1016 & Ct 2 1005
June 10	Noland Village Ct 2 1009-1013, Ct 3 1020-1032 & Ct 4 1017
June 17	Noland Village Ct 4 1021-1033 & Court 5 1036-1040
June 24	Noland Village Ct 5 1044, Ct 6 1037-1049 & Ct 7 1052- 1056

Important Notice To All Residents

NATURAL GAS, like all forms of energy must be used properly.

Here are some facts everyone should know about **GAS AND GAS OPERATED** equipment from a safety point of view.

GAS ACCIDENTS can be avoided ... when you follow these **SAFETY RULES**.

1. **TEACH CHILDREN** that they are not to turn on or light appliances.
2. **KEEP COMBUSTIBLES** (curtains, paper, fluids, etc.) away from open flame.
3. **IF LIGHTING IS REQUIRED** always light match first and hold it at point of lighting before you turn on the gas.
4. **REPAIR AND INSTALLATION** is a job for experts – **NEVER** attempt to do it yourself.
5. **USE EQUIPMENT FOR THE JOB** it was designed to do – for example – an oven must not be used to heat a room.

Gas appliances, equipment and transmission lines are safe and are constantly being tested and improved. However, it is possible, to have a **GAS LEAK**. Your senses can help you discover a gas leak...

1. **SMELL** – A distinctive odor has been added to natural gas so that less than 1% of gas in the air can be detected.
2. **SIGHT** – In some appliances you can SEE the flame so you know it is working.
3. **TOUCH** – With some appliances you can feel overheating or cold in the burner area which would indicate trouble.
4. **HEARING** – If the flame sounds unusually noisy it may not be burning properly.

IF YOU SUSPECT A GAS LEAK...

1. AVOID FLAME and operating of electrical equipment. Never light a gas appliance if an odor of gas is present.
2. If odor is **EXTREMELY STRONG** evacuate the building ... call for help from a neighbor's home.
3. HAVE A QUALIFIED PERSON turn the gas back on and relight appliances.

REMEMBER... Natural gas is not dangerous but its misuse is.

TEACH YOUR CHILDREN... to respect gas...to play it safe...to know what to do in an emergency.

KNOWLEDGE plus **CARE** equals **SAFETY**.

THE PLACE TO CALL: HAGERSTOWN HOUSING AUTHORITY MAINTENANCE OFFICE..... (301) 733-6916. *Calls are answered 24 hours a day, 7 days a week.*



Census Reminder

The 2020 Census asks a few simple questions about you and everyone

who was living with you on April 1, 2020. Please complete your form on-line, by phone, or by mail when your invitation to respond arrives. Visit my2020census.gov to begin.



CAC Operating On Adjusted Hours As Of Tuesday, 3/24/2020

Due to the extreme conditions surrounding the coronavirus pandemic the agency will be operating on adjusted hours of 10 am – 2 pm starting Tuesday, March 24th. The agency will not be closed from 12pm – 1 pm as it normally does for lunch. These adjusted hours will continue indefinitely.

FROM MAINTENANCE

TRASH CONTAINERS

Effective April 1, 2020, all trash cans and totes must be placed and kept in the rear of your unit. Containers must be moved after they are emptied on the day of pick up to avoid a charge. You will be charged a minimum of \$31.86 if maintenance has to move your container to the rear of your unit. As always, we appreciate your help in keeping our communities beautiful.

Trash containers are not to be placed out before 4:00pm on trash pick- up night at your community.

MOWING SEASON

The mowing season is upon us again. Please be aware of the contractors as they mow the grass in your community. The contractor is responsible for performing his work in a safe manner. He has a difficult task to accomplish and needs your help to keep track of the small children. Please, for the safety of your children; help keep them away from the workers doing the mowing. All communities will be mowed on THURSDAY unless it rains. FRIDAY WILL BE THE RAIN MAKE-UP DAY.

WADING POOLS/SWIMMING POOLS

Residents are reminded that wading pools and swimming pools are a violation of your lease. Not only are unattended pools unsafe but they damage the lawn and impede mowing.

LOCKED DOORS DURING INSPECTIONS/PEST CONTROL SERVICES

It has become more common to find locked screen doors and locked interior doors at the time of an inspection/pest control service. Not allowing for an inspector/exterminator to enter the unit or finding a locked interior or screen door is considered a violation of the lease and will be reported to Housing. All inspections are posted in the monthly newsletter. Your cooperation to be prepared is appreciated

INSTALLING WINDOW AIR CONDITIONERS

When installing window air conditioners, be sure to install them in a safe and secure manner. Air conditioner units should be tilted away from the unit. This allows the condensate to run away from the wall and will help to prevent mold/mildew on the walls. The window air conditioner needs to be installed properly to prevent outside air from

entering the unit. If the extendable panels are missing or damaged, air coming in from the outside will cause the room temperature to rise, keeping the air conditioner running. This can cause high electric bills. It is best to seal the openings with foam panels. Cardboard, pillows and blankets are inefficient as they can fall out leaving the window open.

5 Things You Need to Know About Bed Bugs

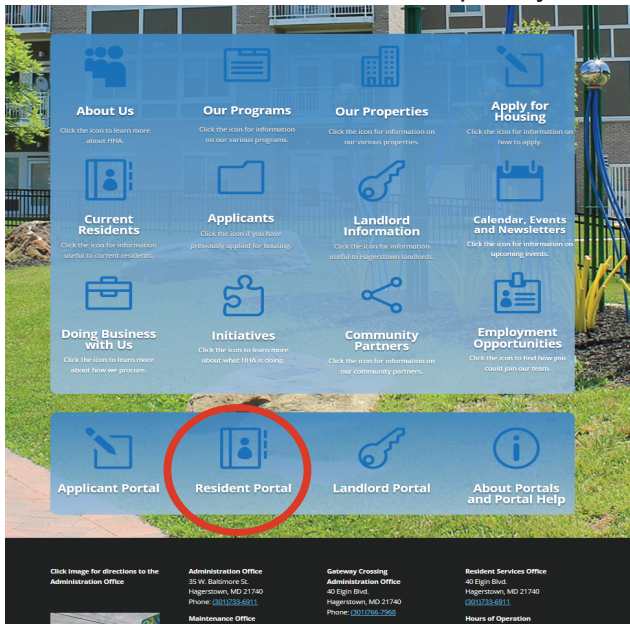
- 1** Changing bedrooms or sleeping on the couch is a **newbie mistake**. 
- 2** Keep **THE INFESTED ROOM DARK** and **THE UNINFESTED ROOMS LIT** all night to discourage bed bugs from wandering. 
- 3** **BED BUGS LIKE TO TRAVEL** by hiding in objects like clothing, purses, backpacks or luggage. 
- 4** Covering bedframe legs with **PLASTIC BAGS OR EMPTY PLASTIC FOOD CONTAINERS** can keep bed bugs from climbing into clean beds. 
- 5** Getting rid of your bedroom mattress will only make **BED BUGS MOVE TO YOUR COUCH AND CHAIRS**. 

 Penn Medicine

Rent Cafe

Have you signed up???

Did you know on Rent Cafe you can pay your rent, contact maintenance, complete your annual recertification and more!



To register for Rent Cafe go to www.hagerstownha.com. Scroll to the bottom of page and click on **Resident Portal**. You will need your registration code. If you do not have your registration code, contact the Hagerstown Housing Authority for your code.

Email Tip: If you do not have an email address, you must create one. Setting up an email account is FREE. We recommend Gmail, Yahoo, or Outlook.

Password Tips: Your password is required to contain the following criteria:

- 10 characters long
- one lowercase letter
- one uppercase letter
- one number
- one symbol

Be sure to make your password something you can remember. Also be sure it is unique from other passwords you have created.

Once you have registered your account, be sure to write down your username (which is your email address) and your password, and **keep this information somewhere secure.**

After you enter your registration code, you will be prompted to enter your personal details. Next, enter your e-mail address and create a password.

STILL HAVING TROUBLE?
Contact the Resident Services Department for assistance.



Hagerstown Housing Authority
35 W. Baltimore Street
Hagerstown, MD 21740



<https://www.facebook.com/hagerstownhousing/>