

Family Neighbors

The Hagerstown Housing Authority is committed to providing quality, affordable housing in a safe environment. Through partnership with our residents and other groups we will provide opportunities for those we serve to become self-sufficient.



To associate on neighborly terms ♦ To be friendly ♦ Persons who live near others

October 2020



Goodwill

Horizon Goodwill Industries

Maryland ■ Pennsylvania ■ Virginia ■ West Virginia



Do You Currently Receive Social Security Benefits? Interested in Returning to The Workforce?

Please Join Our Informational Series Hosted By:
Horizon Goodwill in Partnership with Hagerstown Housing Authority
When: October 6th from 1:00 to 2:00 PM

or

October 13th, 20th, & 27th from 1:00 to 2:00 PM

Where: Virtually through Zoom

Topics Covered:

Understanding Benefits (How to protect your benefits while working)

Career Exploration

Short/Long-Term Goal Setting

Career Interest (Where is your passion)

How Can Goodwill Help?

Virtual Onboarding Class

For more information or to sign up for classes:

Contact Deena Holder at dholder@hagerstownha.com or (301) 733-6911 x163

We are pleased to announce the following promotions and/or changes in positions:

Cathy Nichols: Housing Compliance Officer, Pam Schnebly: FSS Coordinator, Audra Albert: Accounting, Daniel Woodruff: Special Operations Officer, Heather Nutter: Senior Services Coordinator.

Please see page 2 for more news regarding new employees

OUR NEWSEST EMPLOYEES



Brittney Brode

Brittney Brode was hired as the Assistant to the Director of Housing Operations. Brittney brings a wealth of information from the banking and investment arena. Her background with Sociology and Human Services brings the perfect blend of attributes to Housing operations.



Daniel Hartman

Daniel Hartman comes to the HHA with over 25 years commercial and residential construction experience. Daniel has been quickly learning the operational details of the HHA Maintenance Department and is already becoming a valuable member of our team as the Asst. Maintenance Supervisor.



Randy Bailey

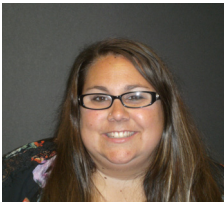
Randy Bailey retired from the Department of Public Safety and Correctional Services where he was a supervisor in the maintenance department. Randy brings a myriad of technical skill and over 30 years of maintenance experience to our team as the Maintenance Supervisor.

Kathy Argueso began her career with the Authority in June 2020 as an Accountant. Kathy has a Bachelor's Degree in Managerial Accounting and brings her experience in journal entry, bank reconciliation, payroll and financial month-end preparation.



Kathy Argueso

Stephanie Palmer was hired as a Housing Specialist. Stephanie has an extensive background in the world of banking and auditing. Her mathematical skills mixed with auditing capabilities made her the obvious choice to be a new face in our Housing department.



Stephanie Palmer

Tamiann Nelson was hired as a Housing Specialist. Tamiann's banking background mixed with retail services experience is the perfect combination of an attention to detail with a flare for customer service communication. The Housing department is happy to have her onboard.



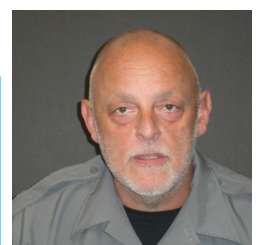
Tamiann Nelson

Treyvon King joined us on Tuesday September 8, as our Resident Services Case Manager. He has experience in overseeing daily activities and operations as an activities assistant as well as in dementia care. He has his Bachelor's degree in Management and is following his interest in pursuing a Master's in Health.



Treyvon King

Frank Scarano joined the Authority on August 17, 2020, as a Security Officer. Frank has extensive experience working in emergency management and fire service with a broad range in technical support and safety inspections. Frank worked with Daniel Woodruff, Special Operations Officer, to learn the communities and practices of the Authority before moving into the evening patrol.



Frank Scarano



The Washington County Health Dept
will be conducting a drive-through
mobile testing site for Covid-19 on
Wednesday October 7, 2020
From 9 am to Noon

**TESTING WILL BE DONE IN THE
PARKING LOT IN FRONT OF THE
MAINTENANCE GARAGE BEHIND
THE C.W. BROOKS BUILDING**

**The testing will be FREE and you
DO NOT need a doctor's referral or
an appointment to be tested**

**Thursday
October 29th
5 - 9 pm**

**Drive
Through
Trick-or-Treat**
a Mall-o-Ween &
Parks and Rec
Event

**Fairgrounds Park
Hagerstown
532 N. Cannon Ave.
Hagerstown, MD**

\$5 per vehicle
a portion of the proceeds
to be donated to the
American Cancer Society/
Relay for Life

Rain or Shine

**PARKS & RECREATION
CITY OF HAGERSTOWN**

106.9 THE EAGLE **Key 103** **102.1 MORE fm** **WARK 98.9 FM** **MAX**

For tickets and information www.hagerstownmd.org/trickortreat or 1069TheEagle.com

**Watch for more updates and upcoming events on
the Rent Cafe Portal**

Open Enrollment



Enrollment Period
October 15th - December 7th



Coverage Begins
January 1st

Part D insurance companies can make changes to your plans formulary from year to year. Given these possible changes it is a good idea to re-evaluate your plan yearly to make sure it still meets your needs.

If you need assistance contact:

Deena Holder ext 163
Heather Nutter ext 170
Trey King ext 171

Family Self Sufficiency Financial Literacy Workshop

Please join Kelli Tencer of Reach of Washington
County for a class on budgeting via Zoom!

Earn It, Plan It, Keep It
on

Wednesday October 14th at 6 pm

Contact Kelli Tencer at kelli@reachofwc.org to
register and receive Zoom link for class



Join us at Crystal's Closet Outreach This Fall

Monday to Wednesday for **FREE** Yoga/Meditation Sessions

A licensed Yoga Instructor and Meditation Guru will be hosting. You can also purchase healing Crystals & Stones in store

Draped With Confidence will be taking Clothing Donations:

Fall into Fall with usWant to Give Back? Donate your Lightly Used Clothing.
Learn more about:

Draped with Confidence @ Crystal's Closet Outreach Mon-Wed 10:30am-4pm
Westview Business Center
223 North Prospect St. #106b
Hagerstown MD 21740
301-302-9926

OCTOBER PEST CONTROL SCHEDULE

10/07/2020 Noland Village: Ct 7. 1060-1068 & Ct 8. 1053-1061

**10/14/2020 Frederick Manor: 600-635 Adams Avenue,
633-657 Frederick Street, 600-612 Hayes Avenue**

10/21/2020 Frederick Manor: 614-681 Hayes Avenue, Gym

**10/28/2020 Frederick Manor: 200-207 Hayes Court, 201-203
Rowland Avenue, 200-236 Taylor Avenue**

Numbers to Know



Key Holders

Noland Village

Pam Felton
1064H Noland Dr.
240-310-8446

Frederick Manor

Jennifer Colvin
624 Adams Ave.
240-452-6155

Parkside/Douglass/Scattered Sites

Monique Broadus
406 Suman Ave.
240-291-4684

Hagerstown Housing Central

301.733.6911

Maintenance Department

301.733.6916

Security Supervisor

301.730.2096

Resident Services

Department

Dianne Rudisill ext. 125

Deena Holder ext. 163

Heather Nutter ext. 170

Tacy Myers ext. 157

Kelly Mills-Thompson ext. 158

Pam Schnebly ext. 167

Resources

Child Protective Services

240.420.2100

Narcotic Task Force

301.791.3205

Non-Emergency Police

240.313.4345

Poison Control Center

800.222.1222

USDA Hotline

888.674.6854

Adult Protective Services

240.420.2155

HUD: Fair Housing

1.800.669.9777

Please remember Community Buildings are still closed at this time

FROM MAINTENANCE

HEAT START UP

The Maintenance Department will be turning the heat on in the family developments early October depending upon the weather. Heating levels that will be maintained in the family communities are from 66 degrees to 68 degrees. Your thermostat has a built-in thermometer that will tell you if the proper heating levels are being maintained in your home. Before you call Maintenance for service on your heating system, take a minute to look at your thermostat. The bottom portion is the thermometer. If the temperature in your home is 66 degrees or above and you call for service, you will be charged for the call. Overtime callouts are very expensive, and you can avoid these charges (\$97.08) by checking the temperature before you call. Remember, using your oven or stove as a source of heat is a lease violation. It poses a serious health risk to you. This misuse may also result in damage to your stove (melted knobs) for which you will be charged. If a medical condition exists within your family that requires you to be provided increased heat levels within your unit, this information must be addressed to the Director of Housing.

REMOVAL OF WINDOW AIR CONDITIONERS

At the beginning of heating season of October 1st all furnaces are turned on. During this change of season, the Authority requires all residents in family units begin removing their air conditioners from windows. Air conditioners that have not been removed by November 1st, will be removed by maintenance and the resident will be charged. Your cooperation is greatly appreciated.

BULK TRASH PICKUP SCHEDULE

You may have your bulk items picked up on the following days of each month:

- 1st Thursday: Noland Village, Courts 1, 3, 5 & 7
- 2nd Thursday: Parkside Homes and Douglass Court
- 3rd Thursday: Noland Village, Courts 2, 4, 6 & 8
- 4th Thursday: Frederick Manor



Please set your items out after 8:00pm the night before your scheduled day and have them on the curb prior to 8:30am on your scheduled pickup day. This schedule will be strictly followed. Any bulk items set on the curb on days other than those listed for your community will result in a charge (\$60.00) to the resident.

Scattered Site locations will be expected to observe the bulk pickup days published by the City of Hagerstown. Check the newspaper or call the City for dates.

ATTENTION RESIDENTS OF NOLAND

The recycling bin located in front of the community building is to be used for recyclable items only. Should maintenance find bags of trash or other items placed on the ground and can identify where it came from that resident will be charged.

TRASH/RECYCLE CONTAINERS

Trash/Recyclable cans and toters must be placed and kept in the rear of your unit. Containers must be moved after they are emptied on the day of pick up to avoid a charge. You will be charged a minimum of \$32.36 if maintenance must move your container to the rear of your unit. As always, we appreciate your help in keeping our communities beautiful.

(Trash containers must be set out after 4:00pm on your scheduled pick up day.)

CLEAN YARD PROGRAM – REMINDER!

Residents must always keep front and rear yards clean and free of trash and debris regardless of the source, per the Clean Yard Program. Examples include but are not limited to trash, cigarette butts, etc.... Those residents that do not abide by the Clean Yard Program will be issued a citation.

NOTE: The Authority reserves the right to clean any yard without notice to the resident if such yard is extremely unsightly, or the contents of the yard present a health or safety hazard to others in the community. Bags not in trash cans will be picked up without notice and the resident charged.

BED BUG UPDATE: FURNITURE REMOVAL/SELF TREATMENT

Over the past few months we are finding that people feel self-treating and throwing away an infested piece of furniture will get rid of the of a bed bugs in their unit. While this may reduce the number of bed bugs, it will not necessarily eliminate the overall problem. Furniture does not always have to be thrown out but let the professional pest control technicians inspect and make the determination or recommendation to you. So if you think you have bed bugs or you know you have them, please call the maintenance office and we will set up a free inspection. If you have furniture that needs removed, please let the maintenance office know so that we can arrange for removal at no charge. Failure to follow this guideline and setting the furniture out yourself could result in a maintenance charge. There are proper preparations required in order to remove infested furniture. With your help, we can work together to help stop and control the



Hagerstown Housing Authority
35 W. Baltimore Street
Hagerstown, MD 21740



<https://www.facebook.com/hagerstownhousing/>