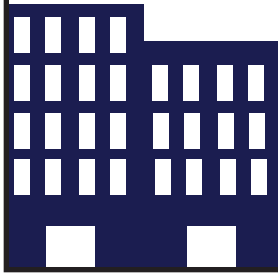


Seniors



The Hagerstown Housing Authority is committed to providing quality, affordable housing in a safe environment. Through partnership with our residents and other groups we will provide opportunities for those we serve to become self-sufficient.



Neighbors

To associate on neighborly terms ♦ To be friendly ♦ Persons who live near others



October 2020

Goodwill

Horizon Goodwill Industries

Maryland ■ Pennsylvania ■ Virginia ■ West Virginia



Do You Currently Receive Social Security Benefits? Interested in Returning to The Workforce?

Please Join Our Informational Series Hosted By:

Horizon Goodwill in Partnership with Hagerstown Housing Authority

When: October 6th from 1:00 to 2:00 PM

or

October 13th, 20th, & 27th from 1:00 to 2:00 PM

Where: Virtually through Zoom

Topics Covered:

Understanding Benefits (How to protect your benefits while working)

Career Exploration

Short/Long-Term Goal Setting

Career Interest (Where is your passion)

How Can Goodwill Help?

Virtual Onboarding Class

For more information or to sign up for classes:

Contact Deena Holder at dholder@hagerstownha.com or (301) 733-6911 x163

We are pleased to announce the following promotions and/or changes in positions:

Cathy Nichols: Housing Compliance Officer, Pam Schnebly: FSS Coordinator, Audra Albert: Accounting, Daniel Woodruff: Special Operations Officer, Heather Nutter: Senior Services Coordinator.

Please see page 2 for more news regarding new employees

OUR NEWSEST EMPLOYEES



Brittany Brode

Brittany Brode was hired as the Assistant to the Director of Housing Operations. Brittany brings a wealth of information from the banking and investment arena. Her background with Sociology and Human Services brings the perfect blend of attributes to Housing operations.



Daniel Hartman

Daniel Hartman comes to the HHA with over 25 years commercial and residential construction experience. Daniel has been quickly learning the operational details of the HHA Maintenance Department and is already becoming a valuable member of our team as the Asst. Maintenance Supervisor.



Randy Bailey

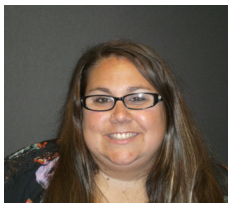
Randy Bailey retired from the Department of Public Safety and Correctional Services where he was a supervisor in the maintenance department. Randy brings a myriad of technical skill and over 30 years of maintenance experience to our team as the Maintenance Supervisor.

Kathy Argueso began her career with the Authority in June 2020 as an Accountant. Kathy has a Bachelor's Degree in Managerial Accounting and brings her experience in journal entry, bank reconciliation, payroll and financial month-end preparation.



Kathy Argueso

Stephanie Palmer was hired as a Housing Specialist. Stephanie has an extensive background in the world of banking and auditing. Her mathematical skills mixed with auditing capabilities made her the obvious choice to be a new face in our Housing department.



Stephanie Palmer

Tamiann Nelson was hired as a Housing Specialist. Tamiann's banking background mixed with retail services experience is the perfect combination of an attention to detail with a flare for customer service communication. The Housing department is happy to have her onboard.



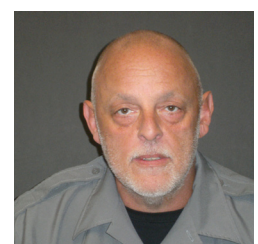
Tamiann Nelson

Treyvon King joined us on Tuesday September 8, as our Resident Services Case Manager. He has experience in overseeing daily activities and operations as an activities assistant as well as in dementia care. He has his Bachelor's degree in Management and is following his interest in pursuing a Master's in Health.



Treyvon King

Frank Scarano joined the Authority on August 17, 2020, as a Security Officer. Frank has extensive experience working in emergency management and fire service with a broad range in technical support and safety inspections. Frank worked with Daniel Woodruff, Special Operations Officer, to learn the communities and practices of the Authority before moving into the evening patrol.



Frank Scarano



October is **BREAST CANCER AWARENESS MONTH**

In honor of Breast Cancer Awareness month the Resident Services Department will be hosting an informational outdoor luncheon open to everyone.

Please RSVP to 301.733.6911 ext 170 if you would like to attend

**October 6th from 11:30 am to 2:00 pm
between Potomac Towers and CWB, next to
the Gazebo**

There will be an information table provided by Breast Cancer Awareness Cumberland Valley, Hot Apple Cider with Pumpkin Treats, Hot Dogs, Chips, and Pasta Salad; Also a Photo Booth with Props, and fun Activities!

WE HOPE TO SEE YOU THERE



**Kmart Pharmacy will be
holding a Flu Shot Clinic on
Wednesday October 7, 2020**

**Potomac Towers from 10 am to 11 am
&
Walnut Towers from 12 pm to 1 pm**

**Please Bring Your Insurance Card
You Will Also Need To Abide By All
Mask And Social Distancing Rules**



**The Washington County Health Dept
will be conducting a drive-through
mobile testing site for Covid-19 on
Wednesday October 7, 2020**

From 9 am to Noon

**TESTING WILL BE DONE IN THE
PARKING LOT IN FRONT OF THE
MAINTENANCE GARAGE BEHIND**

THE C.W. BROOKS BUILDING

**The testing will be FREE and you
DO NOT need a doctor's referral
or an appointment to be tested**

Numbers to Know

Hagerstown Housing Authority

Central Office: (301) 733-6911

Maintenance

301-733-6916

Pest Control Coordinator

301-733-6911 ext 132

Non-Emergency Police

240-313-4345

Non-Emergency Ambulance

301-733-1112

Resident Service Staff

Dianne Rudisill 301-733-6911 ext 125

Deena Holder 301-733-6911 ext 163

Heather Nutter 301-733-6911 ext 170

Treyvon King 301-733-6911 ext 171

Family Self-Sufficiency Program

Kelly Mills-Thompson 301-733-6911 ext 158

Pam Schnebly 301-733-6911 ext 167

Tacy Myers 301-733-6911 ext 157

Security

301-730-2096

Office of Fair Housing 1-800-669-9777

FROM MAINTENANCE

HEAT START UP HIGH RISES

The Maintenance Department will be turning the heat on in Walnut and Potomac Towers early October, depending upon the weather. Before you call Maintenance for service this heating season, make sure the room temperature is below 66 degrees. If the temperature is 66 degrees or above and you call for service, you will be charged for the call. Overtime callouts are very expensive and you can avoid these charges (\$97.08) by checking the temperature before you call. Do not force the thermostat knob beyond the limit on the thermostat. Remember, using your oven or stove as a source of heat is a lease violation. It poses a serious health risk to you. This misuse may also result in damage to your stove (melted knobs) for which you will be charged.

MAINTENANCE CHARGES

Should you receive a copy of a work order in the mail for a maintenance charge and do not agree with the charge, call Maintenance at 301-733-6916. You have 10 days to request an informal grievance hearing. Do not wait until the charge appears on your rent statement to call. If the charge is on your rent statement, your 10 days are

Bed Bug Update: Furniture Removal/Self Treatment

Over the past few months we are finding that people feel self-treating and throwing away an infested piece of furniture will get rid of the of a bed bugs in their unit. While this may reduce the number of bed bugs, it will not necessarily eliminate the overall problem. Furniture does not always have to be thrown out but let the professional pest control technicians inspect and make the determination or recommendation to you. So if you think you have bed bugs or you know you have them, please call the maintenance office and we will set up a free inspection. If you have furniture that needs removed, please let the maintenance office know so that we can arrange for removal at no charge. Failure to follow this guideline and setting the furniture out yourself could result in a maintenance charge. There are proper preparations required in order to remove infested furniture. With your help, we can work together to help stop and control the spreading of bed bugs.

October Pest Control Schedule

10/7/2020 PT: 701-708, 814-832

10/14/2020 PT: 801-813, 904-917

10/21/2020 PT: 901-903, 1001-1017, 1111-1117

10/28/2020 PT: 1101-1110, 1201-1217

10/8/2020 WTB: 101-113

10/15/2020 WTB: 114-116, 201-210

10/22/2020 WTB: 211-216, 301-307

10/29/2020 WTB: 308-316

Open Enrollment



Enrollment Period
October 15th - December 7th



Coverage Begins
January 1st

Part D insurance companies can make changes to your plans formulary from year to year. Given these possible changes it is a good idea to re-evaluate your plan yearly to make sure it still meets your needs.

If you need assistance contact:

Deena Holder ext 163

Heather Nutter ext 170

Trey King ext 171

Family Self Sufficiency Financial Literacy Workshop

Please join Kelli Tencer of Reach of Washington County for a class on budgeting via Zoom!

Earn It, Plan It, Keep It
on

Wednesday October 14th at 6 pm

Contact Kelli Tencer at kelli@reachofwc.org to register and receive Zoom link for class

