

Family Neighbors

The Hagerstown Housing Authority is committed to providing quality, affordable housing in a safe environment. Through partnership with our residents and other groups we will provide opportunities for those we serve to become self-sufficient.



To associate on neighborly terms ♦ To be friendly ♦ Persons who live near others

The Hagerstown Housing Authority is looking forward to recognizing our Veteran residents.

6th Annual Veterans Day Celebration
Tuesday November 10th at 9:30 am

Location: 40 Elgin Blvd Hagerstown, MD

Thank you

for your **Service**



There is still time to sign-up.

Contact the Resident Services Department

301.733.6911 ext 170 or by e-mail at

hnutter@hagerstownha.com.

November 2020

Medicare Part D
Open Enrollment

Oct 15th-Dec 7th



During this enrollment time anyone with a Part D prescription drug plan can switch to a new Plan D plan.

Part D insurance companies can make changes to your plans formulary from year to year. Given these possible changes, it is a good idea to re-evaluate your plan yearly to make sure it still meets your needs.

If you would like assistance reviewing your Part D Prescription Drug plan, contact the Resident Services Department and we will be happy to schedule an appointment for you.

Call 301.733.6911
Deena Holder ext 163
Heather Nutter ext 170
Trey King ext 171





FREE CLASSES! FINANCIAL EDUCATION SERIES

Financial Education Partnership-Washington County has partnered with Hagerstown Housing Authority to offer FREE on-line classes to help members in our community to take charge of their finances

- Topics include:
 November 18, 2020: Your Credit Matters!
 December 16, 2020: Identity Theft & Scams
 January 20, 2021: Conquering Debt

To register or for more information, contact Kelli at 301-733-2371 ext. 107
 kelli@reachofwc.org

Financial Education Partnership-Washington County is a collaboration of:



Register Today!

6:00 - 7:00 pm

Building Credit

Protecting Your Identity

Managing & Paying Off Debt

Location:
 Classes will be held via Zoom
 To register, email
 kelli@reachofwc.org

Maintenance Inspections

- Monday, November 2, 2020 No Inspections
- Tuesday, November 3, 2020 Noland Village 1037 A-H
- Wednesday, November 4, 2020 Noland Village 1041 A-H
- Thursday, November 5, 2020 Noland Village 1045 A-H
- Friday, November 6, 2020 No Inspections
- Monday, November 9, 2020 No Inspections
- Tuesday, November 10, 2020 Noland Village 1049 A-H
- Wednesday, November 11, 2020 Noland Village HOLIDAY
- Thursday, November 12, 2020 Noland Village 1053 A-H
- Friday, November 13, 2020 No Inspections
- Monday, November 16, 2020 No Inspections
- Tuesday, November 17, 2020 Noland Village 1057 A-H
- Wednesday, November 18, 2020 Noland Village 1061 A-H
- Thursday, November 19, 2020 Noland Village 1005 A-H
- Friday, November 20, 2020 No Inspections
- Monday, November 23, 2020 No Inspections
- Tuesday, November 24, 2020 Noland Village 1009 A-H
- Wednesday, November 25, 2020 Noland Village 1013 A-H
- Thursday, November 26, 2020 HOLIDAY
- Friday, November 27, 2020 HOLIDAY
- Monday, November 30, 2020 No Inspections

Key Holders

Noland Village

Pam Felton
 1064H Noland Dr.
 240-310-8446

Frederick Manor

Jennifer Colvin
 624 Adams Ave.
 240-452-6155

Parkside/Douglass/Scattered Sites

Monique Broadus
 406 Suman Ave.
 240-291-4684

Please remember Community Buildings are still closed at this time

Hagerstown Housing Central

301.733.6911

Maintenance Department

301.733.6916

Security Supervisor

301.730.2096

Resident Services

Department

Dianne Rudisill ext. 125

Deena Holder ext. 163

Heather Nutter ext. 170

Tacy Myers ext. 157

Kelly Mills-Thompson ext. 158

Pam Schnebly ext. 167

Resources

Child Protective Services

240.420.2100

Narcotic Task Force

301.791.3205

Non-Emergency Police

240.313.4345

Poison Control Center

800.222.1222

USDA Hotline

888.674.6854

Adult Protective Services

240.420.2155

HUD: Fair Housing

1.800.669.9777



Washington County Health Department Is Offering Hagerstown Residents:

FREE COVID-19 TESTING



Washington County
Health Department
1302 Pennsylvania Avenue
Hagerstown, Md 21742

Washcohealth.org
Facebook.com/WashHealth
Email: wash.health@maryland.gov



Hagerstown Housing Authority
35 W Baltimore Street
Hagerstown, Md 21740

hagerstownha.com/
Phone: 301.733.6911

Washington County Health Department and the Hagerstown Housing Authority are working together to hold a **FREE walk-up and drive-thru COVID-19 Testing Clinic** for area residents. The test used are the quick nasal swab that takes about 15 seconds to administer. You **DO NOT** to have a doctor's referral to be tested.

Testing Site: Potomac Towers
(Maintenance Lot- next to the CW Brooks building)
35 W. Baltimore Street
Hagerstown, Md 21740

Date: Starting November 2nd every Monday, Wednesday & Friday

Time: 9:00 am to 2:00 pm (no appointment needed)

Questions: wash.health@maryland.gov

PLEASE FOLLOW SOCIAL DISTANCING & MASKING GUIDELINES WHEN PARTICIPATING

The Hagerstown Housing Authority's Family Self-Sufficiency (FSS) Program offers employment and other case management services designed to promote economic self-sufficiency for families and individuals participating in the Housing Choice Voucher (HCV) and Public Housing (PH) Programs. The voluntary FSS Program assists participants to develop specific economic goals via their individual goal plan, and work with an FSS Coordinator to identify activities and services to help achieve these goals over a five-year period.

One of the benefits of the FSS program is an interest-bearing escrow account that is established by the Housing Authority in the name of each participating family. An escrow credit is based on increases in earned income that is credited to this account by the housing authority during the term of the FSS contract. Upon fulfillment of the five-year program and completion of the goals listed on the goal plan, families receive the funds in the escrow account.

FSS Coordinators are available to help families access a host of other career, training and community services as well. FSS program services may include, but are not limited to:

- **Assistance in identifying and reaching goals within a specific time frame**
- **Referrals to community supportive services**
- **Informational and educational workshops**
- **Support and encouragement with the transition from government assistance to being financially independent**
- **Provide referrals to substance/alcohol abuse treatment or counseling**
- **Explore homeownership**

If you are interested in learning more about the FSS Program please contact one of the FSS Coordinators at 301-733-6911 (ext. 157) Tacy Myers, (ext. 158) Kelly Mills-Thompson or (ext. 167) Pam Schnebly.



Family Self-Sufficiency Program



**If you can dream it,
we can help you achieve it.**



FROM MAINTENANCE



REMOVAL OF WINDOW AIR CONDITIONERS

At the beginning of heating season, as of October 1st all furnaces are turned on. During this change of season, the Authority requires all residents in family units to begin removing their air conditioners from windows. Air conditioners that have not been removed by November 1st, will be removed by maintenance and the resident will be charged. Your cooperation is greatly appreciated.

HEATING SEASON

Heating levels that will be maintained in the family communities are from 66 degrees to 68 degrees. Your thermostat has a built-in thermometer that will tell you if the proper heating levels are being maintained in your home. Before you call Maintenance for service on your heating system, take a minute to look at your thermostat. The bottom portion is the thermometer. If the temperature in your home is 66 degrees or above and you call for service, you will be charged for the call. Overtime callouts are very expensive, and you can avoid these charges (\$97.08) by checking the temperature before you call. Do not force the thermostat beyond the limit on the dial. Broken thermostats are charged to the resident. Keep your windows locked. This provides a much better seal & reduces air leakage at windows.

Remember, using your oven or stove as a source of heat is dangerous and a lease violation. This misuse not only poses a serious health risk to you and your family but will result in damage to your appliances for which you will be charged.

SNOW and ICE REMOVAL

Residents are responsible to remove snow and ice from walks, steps and porches leading to the unit. This means all sidewalks to your unit with the exception of the front public sidewalk, which is the sidewalk that runs parallel to the front streets, is the responsibility of each resident. The Hagerstown Housing Authority does NOT remove snow and/or ice or treat for

snow and/or ice on any walkways in the rear of the units and do NOT remove snow and/or ice or treat for snow and/or ice in the front of your unit except for the public sidewalk that runs parallel to the front streets.

My Friend has Bed bugs- Should I be worried??

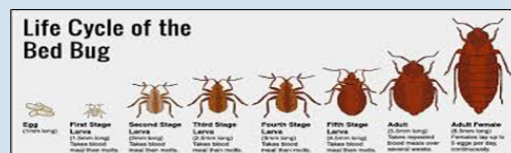
Your friend is complaining about a bed bug infestation. You are concerned they could be brought into your home during one of their visits. Bed bugs easily travel inside of clothing, including coats, scarves and hats, purses, bags, backpacks, suitcases, & briefcases. They can also travel in shoes, electronics, stuffed toys, etc.

Avoid having your friend visit your home until the bed bugs are gone. If they do visit, place their belongings in a designated area, then inspect and vacuum that area once they are gone. Do not allow your friend into the bedroom when they visit and conduct a thorough visual inspection of the area when they are gone.

Have a conversation with your friend about the situation. Be kind and nonjudgmental, they are probably embarrassed about it. Explain to your friend that until their bedbugs are gone, you would prefer not to have them around. Instead, offer to meet at a public place.

Make sure you friend is doing everything they can to avoid spreading the bed bugs. For example:

- Laundering clothing and storing in sealed plastic bags far away from the bedroom area. Launder clothes on a regular basis.
- Before leaving the house, change into a “quarantined” set of clothes to avoid taking bed bugs with them.
- Routinely inspect common areas, such as the living room and bedroom. Remove and kill visible bedbugs.
- Let the professional do their job to get rid of the infestation.
- Bed bugs are very hard to get rid of without professional help.



ATTENTION RESIDENTS OF NOLAND

The recycling bin located in front of the community building is to be used for recyclable items only. Should maintenance find bags of trash or other items placed on the ground and can identify where it came from, that resident will be charged.

BULK TRASH PICKUP SCHEDULE

You may have your bulk items picked up on the following days of each month:

- 1st Thursday: Noland Village, Courts 1, 3, 5 & 7
- 2nd Thursday: Parkside Homes and Douglass Court
- 3rd Thursday: Noland Village, Courts 2, 4, 6 & 8
- 4th Thursday: Frederick Manor



Please set your items out after 8:00pm the night before your scheduled day and have them on the curb prior to 8:30am on your scheduled pickup day. This schedule will be strictly followed. Any bulk items set on the curb on days other than those listed for your community will result in a charge (\$60.00) to the resident.

Scattered Site locations will be expected to observe the bulk pickup days published by the City of Hagerstown. Check the newspaper or call the City for dates.

***Due to the Thanksgiving Holiday normal Thursday and Friday trash collections will be delayed one day.**

November Pest Control Schedule

November 12: Parkside Homes November 18: Douglas Court November 25: Scattered Sites



Hagerstown Housing Authority
35 W. Baltimore Street
Hagerstown, MD 21740



<https://www.facebook.com/hagerstownhousing/>