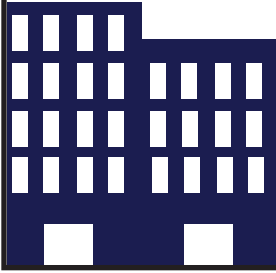


Seniors

The Hagerstown Housing Authority is committed to providing quality, affordable housing in a safe environment. Through partnership with our residents and other groups we will provide opportunities for those we serve to become self-sufficient.

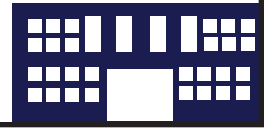


April 2021



Neighbors

To associate on neighborly terms ♦ To be friendly ♦ Persons who live near others



Please join us in congratulating our recent Family Self Sufficiency (FSS) Graduate, Kenneth Raynor!

Ken completed the FSS program earlier this month after working very hard to accomplish all his goals. His main goal included obtaining a driver's license and full-time employment with the City of Hagerstown, however, he also gained much knowledge by completing 8 financial literacy workshops and 5 certificate programs! Ken has a passion for volunteering and spreading his experiences as a mentor at his church and the REACH community! He routinely recommends to fellow neighbors the value of the FSS program. If you see Ken, please join us in congratulating him for a job well done! We could not be more proud of him and his accomplishments! If you would like more information on the FSS program, please contact us at 301.733.6911 and speak with Kelly Mills at ext 158 or Pam Schnebly at ext. 167.



*You did it!
Congratulations*

Employee of the Quarter

The Housing Authority has been celebrating the hard work of our employees make not only in our team and but our communities as well, by acknowledging an Employee of the Quarter program. The Authority is happy to announce The Employee of the Quarter Award for February -April 2021 is Jose Lopez! Jose has been recognized by the maintenance management team, for his forward-thinking aspirations to expand his knowledge and his willingness to assist where he can, with a smile on his face. This has been evident by stepping into his new role as Frederick Manor site mechanic, making sure the community is clean and presentable, as well as providing appliance delivery within the communities. He has also participated several times with the food drop to our communities.

Prior recipients of this award include:

Cathy Nichols, Housing Compliance Officer; Nicole Repp, Business Information Systems Specialist; Damon Albert, Maintenance Manager; Suipi Gordon, Housing Choice Voucher Office Assistant; Helen Distefano, Security Administrative Assistant; Audra Albert, Accountant; Linda Mitchell, Public Housing Administrator.

Numbers to Know

Hagerstown Housing Authority

Central Office: (301) 733-6911

Maintenance

301-733-6916

Pest Control Coordinator

301-733-6911 ext 132

Non-Emergency Police

240-313-4345

Non-Emergency Ambulance

301-733-1112

Resident Service Staff

Dianne Rudisill 301-733-6911 ext 125

Deena Holder 301-733-6911 ext 163

Heather Nutter 301-733-6911 ext 170

Treyvon King 301-733-6911 ext 171

Family Self-Sufficiency Program

Kelly Mills-Thompson 301-733-6911 ext 158

Pam Schnebly 301-733-6911 ext 167

Tacy Myers 301-733-6911 ext 157

Security 301-730-2096

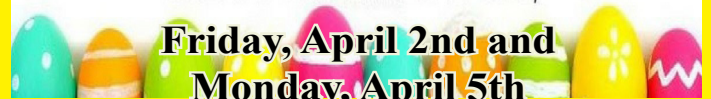
Office of Fair Housing 1-800-669-9777



The Hagerstown Housing Authority
will be

Closed for Good Friday

Friday, April 2nd and
Monday, April 5th



**Washington County Humane Society
Meals for Paws food donation drop will
be on Friday, April 30, 2021 between
9:00 - 9:30 am at Potomac Towers,
Walnut Towers, and C.W. Brooks**

Maintenance Inspections

April 2021 C. W. Brooks Building

Monday April 5th

222-315

Tuesday April 6th

317-404

Friday April 9th

405-423



Pest Control Schedule

April 2021

4/7/21 PT: 701-708, 814-832

4/1/21 WTB: 101-113

4/14/21 PT: 801-813, 904-917

4/08/21 WTB: 114-116, 201-210

4/21/21 PT: 901-903, 1001-1017, 1111-1117

4/15/21 WTB: 211-216, 301-307

4/28/21 PT: 1101-1110, 1201-1217

4/22/21 WTB: 308-316

“My words can’t express how I feel toward the Hagerstown Housing Authority. Putting a roof over someone’s head, after they’ve lost everything, is probably the greatest gift I’ve ever received in my life. Being able to overlook Hagerstown, and hit the reset button, has been absolutely priceless.”

-Mark Smith



You're never too old to set another goal or to dream a new dream.

**Please Join Us For Our New Informational Zoom Series:
Creating Community Connections**

Thursday April 8, 2021 @ 2:00 pm We will introduce you to the **Resident Services Team** and how our department is here for **YOU!**

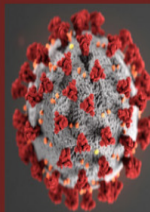
We hope that you can join us for some **FUN** and receive some useful **INFORMATION** about our department!

These events will be provided through Facebook Live on HHA Facebook Page!

After April 7, 2021 the COVID-19 testing site located at 13 West Lee Street (behind C.W. Brooks building) will transition to a walk-up testing site.

Along with the testing site, the Washington County Health Department will also be hosting a vaccination clinic (behind C.W. Brooks building).

Be on the look out for more information regarding these two services!



**Coronavirus (COVID-19)
Information**





FROM MAINTENANCE



Don't Let The Bed Bugs Bite

A question frequently asked by tenants is ***“Can the Pest Control or Maintenance Technicians carry bedbugs from one unit to another?”***

The answer: It is possible, but not necessarily likely. Bed bugs are nocturnal, preferring to spend the daytime, hiding in cracks and crevices. The chances of transferring a pregnant female bedbug between units, her giving birth, and the babies finding a blood meal in time to grow into adults is very unlikely. Bed bugs are not usually out and about in the middle of nowhere. They do not go after a moving target and they lack the speed to catch up to a moving person.

Our Pest Control Contractor is experienced in providing pest control service for bed bugs and they have been professionally trained to avoid spreading of bed bugs to other areas.

Our Maintenance staff are always informed of “Active Bed bug treatments” taking place in our units and continue to be trained on how to prevent from spreading them to other units.

If you have any questions, please call our Pest Control Coordinator, Wendy Leggett at 301-733-6911 Ext 132

Installing Window Air Conditioners

When installing window air conditioners, be sure to install them in a safe and secure manner. Air conditioner units should be tilted away from the unit. This allows the condensate to run away from the wall and will help to prevent mold/mildew on the walls. The window air conditioner needs to be installed properly to prevent outside air from entering the unit. If the extendable panels are missing or damaged, air coming in from the outside will cause the room temperature to rise, keeping the air conditioner running. This can cause high electric bills. It is best to seal the openings with foam panels. Cardboard, pillows and blankets are inefficient as they can fall out leaving the window open.

Heating Season

Before you call Maintenance for service on your heat season, make sure the room temperature is below 66 degrees. The room temperature must drop to 66 or below for the heat to come on. If the temperature in your unit is 66 degrees or above and you call for service, you will be charged for the call. Overtime callouts are very expensive and you can avoid these charges (minimum of \$97.08) by checking the temperature before you call. Do not force the thermostat beyond the limit on the dial. Broken thermostats are charged to the resident. Keep your windows locked. This provides a much better seal & reduces air leakage at windows.

Remember, using your oven or stove as a heat source is dangerous and a lease violation. This not only poses a serious health risk to you but will also result in damage to your appliance (melted knobs) for which you will be charged.

Windy Conditions

After a cold winter, spring has finally arrived. Along with spring, however, comes breezy/windy days. Be sure the items on your balcony are secured to prevent them from blowing off. Also, during times of high winds, we ask that you do not go onto roof walkways from the sky-deck (Potomac Towers), except in an emergency. It is dangerous and the winds can damage the doors.

A Reminder To All Pet Owners

Being a pet owner has great rewards. However, it requires some work on your part. Please remember, it is your responsibility to clean up after your pet and dispose of the waste properly. If maintenance has to clean up your yard or common area as a result of your pet, you will be billed the minimum charge of \$32.36