

Senior Neighbors

The Hagerstown Housing Authority is committed to providing quality, affordable housing in a safe environment. Through partnership with our residents and other groups we will provide opportunities for those we serve to become Neighbors self-sufficient.



To associate on neighborly terms To be friendly Persons who live near others

Employee of the Quarter – Brittany Brode

February 2022



Congratulations to our Employee of the Quarter - Brittany Brode, Housing Administrator. Brittany was hired in February 2020 from a background in financial investments but realized she had a higher desire to work in the low/moderate income realm and to help others.

Even though COVID-19 had disrupted her training and comprehension of the Authority services, she continued her affordable housing training at an accelerated rate and was a primary asset with the lease-up at McCleary Hill.

She has also taken on the responsibilities of lease-up of the Market Rate units and has been a valuable member of the Authority.

Meet the Newest staff

Alia Kramer



Alia Kramer joined the Authority on January 3, 2022, as an Occupancy Specialist, and brings a wealth of knowledge from the banking and customer service arena.

Alia also has a degree in Communications and is excited to utilize her skills to assist in the many aspects of affordable housing leasing. She has been quickly learning about our communities and the processes of leasing. Alia's upbeat personality and enthusiasm is a welcome addition to the Housing Authority. Please say "Hello" to Alia as you see her travelling between our many properties.

Roberta Oden



We welcome Roberta Oden to the Authority Team, as our newest Housing Choice Specialist.

Her employment experience includes insurance adjuster duties, appraisal processing and customer service in the banking field.

Brittany Peppers

Ms. Brittany Peppers was hired as Security Officer and began on January 3, 2022.

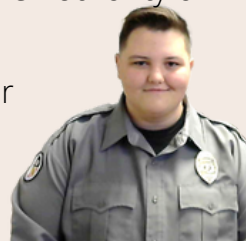


She has a bachelor's degree in Criminal Justice, has interned with Morgan County Sheriff's department, and has experience in law enforcement as prior Military Police in the Army.

Taylor Severt

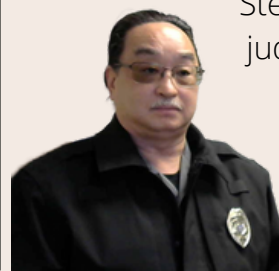
Ms. Taylor Severt began her career with the Authority on December 6, 2021 as Security Officer.

She brings experience as a Security Officer for the Frederick Memorial Hospital, as well as a loss prevention officer and bank protection.



Steven Ross

Mr. Steven Ross was hired as Security Officer and began on December 15, 2021.



Steven has experience in Security in the judicial setting and in private Security.

He is a military veteran of the US Army with a background in communications. Steven has an Associates in electrical engineering.



HHA has partnered with the Health Department to provide COVID Testing.

Walk up and drive-thru is available behind the C.W. Brooks Building, **Monday, Wednesday and Friday, 10 am-2 pm**

Free in-home Covid test now available

Get free at-home COVID-19 tests! Every home in the U.S. is eligible to order 4 free at-home COVID-19 tests. Orders will usually ship in 7-12 days.

Order your tests now so you have them when you need them. Go to COVIDtest.gov

What does Housing mean to you?

We have been told by many residents that they have created great memories in our communities and that Housing has provided them the opportunity to move forward.

From fond memories of loving grandparents to accomplishing goals and becoming self-sufficient, we are interested in knowing what Housing means to you. Would you mind telling us how Housing has helped you? If you have a story or a positive experience, we would love to hear it! We may use your story in a featured video of how residents have overcome obstacles, made a positive change, gained a best friend, had fond memories, etc.

To schedule an interview or tell your story, please get in touch with one of the Resident Services team members.

Do you have Suggestions for Your Community?

The Hagerstown Housing Authority will be hosting an in person meeting to collect residents' suggestions for use of Capital Funds in their Community. Debra Miller will once again attend to discuss how these funds have been allocated and used in the last year. Please attend the following meeting, dependent on your community group.

Walnut Towers – February 7th at 5 PM



FREE online CLASSES!

Financial Education Partnership-Washington County offers FREE monthly online classes to help members in our community to take charge of their finances

February 17, 2022: "Taxes and Beyond" 6:00–7:00pm

To register or for more information, contact Ladetra Robinson at 301-733-2371 x105

ladetra@reachofwc.org

Financial Education Partnership-Washington County is a collaboration of



Numbers To Know

Hagerstown Housing Main 301-733-6911
Maintenance Department 301-733-6916
Security Supervisor 301-730-2096

Resident Services Department

Dianne Rudisill 301.733.6911 ext. 125
Deena Holder 301.733.6911 ext. 163
Heather Nutter 301.733.6911 ext. 170
Treyvon King 301.733.6911 ext. 171
Tacy Myers 301.733.6911 ext. 157
Kelly Mills 301.733.6911 ext. 158
Pam Schnebly 301.733.6911 ext.167

FROM MAINTENANCE

Heating Season

Heating levels that will be maintained in the family communities are from 66 to 68 degrees. Your thermostat has a built-in thermometer that will tell you if the proper heating levels are being maintained in your home. Before you call Maintenance for service on your heating system, take a minute to look at the thermostat. If the temperature in your home is 66 degrees or above and you call for service, you will be charged for the call. Overtime callouts are very expensive, and you can avoid these charges (\$97.08) by checking the temperature before you call. Do not force the thermostat beyond the limit on the dial.

Broken thermostats are charged to the resident. Also, keep your windows locked, as this provides a much better seal and reduces air leakage.

Remember, using your oven or stove as a source of heat is dangerous and a lease violation. The misuse not only poses a serious health risk to you and your family but will result in damage to your appliance, which you will be charged.

Slippery When "COLD"

Please use caution when traveling outside of the building during the extremely cold days of winter.

Periods of sun cause the snow/ice to melt and then refreeze which can create instant patches of ice. Take extra time to avoid such areas for your safety.

February Pest Control Schedule

02/02/2022: CW Brooks & Common Spaces

02/02/2022: PT: G16-G29, 113-127

02/03/2022: WTA: 201-214

02/09/2022: PT: 101-112-216-232

02/10/2022: WTA: 215-216, 301-311

02/16/2022: PT: 201-215, 320-331

02/17/2022: WTA: 312-316, 401-408

02/23/2022: PT: 301-319, 425-432

02/24/2022: WTA: 409-417, 501-504

Common Bed Bug Questions

Can bed bugs survive in the washing machine?

If you wash or dry your clothes at the hottest temperature, your risk of catching bed bugs through shared machines is minimal. Basically, what goes into the dryer at high heat for half an hour comes out safe as long as it is not OVERLOADED. Note that some bugs or eggs could survive a cold water wash.

Can bed bugs survive washing and drying?

Drying will kill the bugs but not clean the clothes. If you want to only kill bed bugs and do not need to wash your clothes, simply put infested items in the dryer for 30 plus minutes on high heat and it will kill the bed bugs.

What kills bed bugs fast?

Double bag your bedding, then wash in hot water and dry for at least 30 minutes (discard the inner bag after putting bedding into the washer, as it could have bed bugs). After vacuuming suspected bed bugs from the bed, take your vacuum cleaner outdoors and remove and discard the bag.

How do I store my cleaned clothing/bedding?

It is important to practice some care when you take your clothes and bedding out of the dryer. The best thing is to get a few new plastic bags and put your items in them. This is especially important if you are using a commercial laundry facility. Seal the bags again. Ensure that you do not put your cleaned clothes on any surface that you have not inspected for bed bug infestation. Take those bags home but only get them out once you have cleared the bed bug infestation from your home. It is better to leave your cleaned clothes in the bags and remove clothes as needed. This will help prevent re-infestation of clothes.

Black History Month

Word List

BOYCOTT MARCHES
 CHANGE ORGANIZED
 DOUGLASS PASSIVE
 DREAM PEACE
 EQUALITY POLITICAL
 JUSTICE RESISTANCE
 KING RIGHTS

F P B T M Q W T U D V U F O N
 W A P W N A S L J H I A W K J
 P S S O F Y R T N B R U K U R
 B S W R E T Q C H S E F S E M
 U I H C N I J B H G J T S X A
 N V A U L L V N X E I I O H E
 D E Z I N A G R O C S R K S R
 P A N A F U C Q E T K S I B D
 X W F F M Q J I A F S K I N G
 F S F E Y E Z N T A D S S P V
 E G N A H C C F L I Y G F K M
 J Q W A E E J G K N L Q J Q J
 T I C I G X U B O Y C O T T H
 A J H J N O W W P I M I P K I
 K Z P L D C C W A M V I X D D

Hagerstown is full of rich history, especially black history. From visits of celebrities to stops of the underground railroad. Learn more about our local heritage by going to:

<https://www.visithagerstown.com/things-to-do/recreation/african-american-heritage>



Located inside of the C.W. Brooks Building
 45 W. Baltimore Street

Store hours (may vary at times due to staffing)

Mon-Fri 8 am-7 pm

Sat - 9 am - 2 pm

Please Join Us For Our Informational Series: Creating Community Connections

Please join us on Thursday, February 17, 2022, @ 2 pm for information and programs in our community regarding your **HEART** health.

We hope that you can join us and receive some useful information about these programs.

This even will be provided through Facebook Live on the HHA Facebook page!

C.W. Brooks Salon

Scheduled appointments: 240-329-5197
 Same Day appointments: 301-676-9450.

Hours of operation:

Monday- 9:00am-4:00pm

Closed Tuesday

Thursday- Friday, 9:00am-4:00pm

Saturday-Sunday, 8:00am-3:00pm



Do you have a neighbor under the weather? Or you haven't seen them in a while? If you are concerned, please contact either Security or Resident Services to assist in a welfare check.