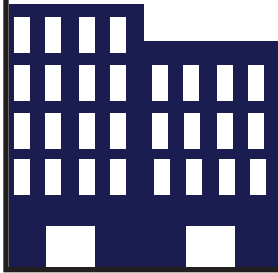


Seniors



The Hagerstown Housing Authority is committed to providing quality, affordable housing in a safe environment. Through partnership with our residents and other groups we will provide opportunities for those we serve to become self-sufficient.



May 2021

# Neighbors

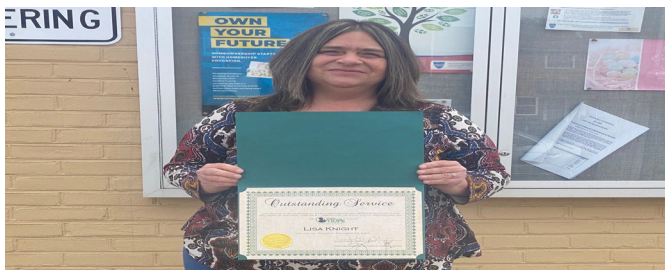
*To associate on neighborly terms ♦ To be friendly ♦ Persons who live near others*



Please join us in congratulating Yssence Alston on recently graduating from the Family Self Sufficiency Program! Since joining the FSS Program in March 2013, Yssence has set and accomplished many personal goals for herself and her family. Not only did Yssence reach all the goals she had set, but she went above and beyond! She overcame an accident and surgeries to show her family that you never give up and continue to work hard toward your goals and the betterment of your family! We are so proud of you, Yssence, and wish you the best of luck in your future endeavors!

If you are interested in the FSS program, please contact:  
Kelly Mills, ext. 158; Tacy Myers, ext. 157; Pam Schnebly, ext. 167

The Hagerstown Housing Authority would like to congratulate **Lisa Knight** on her **Recognition Award from Bester Community of Hope**. Lisa received her award for outstanding service to her community in the South End. Lisa began her service by attending Cupcakes & Conversation and branched out past helping her community of Frederick Manor and into the surrounding area of the South End of Hagerstown as well. She was an integral part of bringing crosswalks to Taylor Avenue in front of the Community Building. She is also currently working with the City of Hagerstown in creating a crosswalk on Frederick Street to Eastern Boulevard and a Medication Drop Off at Hager Park. Lisa participates now in the Bester Community of Hope Community Coffee where they discuss issues of the neighborhood as well as ideas for activities. Lisa has also received training as a peer support and enjoys helping improve the community for her neighbors and their children. In addition to her help with Bester, Lisa has also helped the Housing Authority with Saturday Food Drops, Halloween parties and has assisted Bester Community of Hope with their South End Block Parties. Please take time to congratulate Lisa on her award. The Housing Authority is greatly appreciative of all the work she has done to improve our community.



## Ground Level Community Room- Potomac Towers



**Coming Soon:**

**Ceiling Being Replaced**

**Updated Laundry Area**

**Comfortable Sitting Areas**

**Accent Wall- link to  
"Mural of Unusual Size"**

**These new improvements  
will bring the Laundry  
Area and Sky Deck all  
together!**

**Coming Soon:**

**Vinyl Tile/Plank Flooring**

**Comfortable Sitting Areas**

**Neutral Wall Colors**

**Acoustic Wood Slat Ceiling**

**These new improvements  
will bring the Vestibule,  
Mail Area, and Community  
Room all together!**

## Sky Deck Lounge- Potomac Towers



**GoVAX**  
Let's end COVID, Maryland.

Learn more at  
[covidlink.maryland.gov](https://covidlink.maryland.gov)

## WCHD COVID-19 Vaccination Clinic Call Center

Those that live or work in Washington County who are 18 years or older\* can now call the Washington County Health Department to schedule their COVID-19 vaccine at one of our clinics.

\*We are receiving limited allocations of the Moderna vaccine, which is currently approved for those 18 and older.

**240-313-3456**



Washington County Health Department  
1302 Pennsylvania Ave, Hagerstown MD 21742  
240-313-3200 [washcohealth.org](https://washcohealth.org) [wash.health@maryland.gov](mailto:wash.health@maryland.gov)

Drive-Thru Clinics will be held every Monday, Wednesday, and Friday from 9:00 am - 2:15 pm @ 13 West Lee Street (behind the CW Brooks Building).

**APPOINTMENTS WILL BE  
REQUIRED 240-313-3456**

This Washington County Health Department clinic will provide the Moderna Vaccine, which has been approved for ages 18 and older.

For additional information Visit  
[washcohealth.org/washington-county-covid-19-vaccine-drive-thru-clinic/](https://washcohealth.org/washington-county-covid-19-vaccine-drive-thru-clinic/)





**The Resident Services Department**  
will be hosting a  
**Container Gardening Event**

Residents will have their choice of:  
**Tomato, Pepper, or Flower Plant**  
**Tuesday May 25, 2021**

10:00 am Walnut Towers  
(shuffle board court)  
1:30 pm Potomac Towers  
(beside gazebo)



If inclement weather  
we will meet in each  
buildings lobby



**RSVP to Heather Nutter at  
301.733.6911 ext. 170 by  
May 11th!**

**VERY IMPORTANT INFORMATION**

**BEGINNING AUGUST 1, 2021  
RENT STATEMENTS WILL NO  
LONGER BE PRINTED AND  
MAILED TO RESIDENTS!**

**THEY WILL BE SENT BY EMAIL SO  
PLEASE MAKE SURE THAT YOUR  
EMAIL ADDRESS IS UPDATED  
WITH HHA!**

**BE SURE TO KEEP A WATCH FOR  
MORE INFORMATION REGARDING  
THIS ISSUE IN UPCOMING  
NEWSLETTERS!**



**FREE CLASSES!  
FINANCIAL  
EDUCATION SERIES**

Financial Education Partnership-Washington County  
offers FREE monthly on-line classes to help members in our  
community to take charge of their finances  
Topics include:

- April 21, 2021: Creating & Building Savings
- May 19, 2021: Identity Theft & Scams
- June 16, 2021: Conquering Debt
- July 21, 2021: Basics of Money Management

To register or for more information, contact  
Kelli at 301-733-2371 ext. 107  
kelli@reachofwc.org

Financial Education Partnership-Washington County is a collaboration of:



Register Today!  
6:00 - 7:00 pm  
Pay Off Debt  
Create or Build Savings  
Identity Theft & Scams

Location:  
Classes will be held  
via Zoom  
To register, email  
kelli@reachofwc.org

**Please Join Us For Our New  
Informational Zoom Series:  
Creating Community Connections**

**Thursday May 20, 2021 @ 2:00 pm**  
We welcome Tom Kline the Chief  
Executive Officer & Big Brother from  
Big Brothers Big Sisters of Washington  
County

We hope that you can join us for some  
**FUN** with the **Resident Services Team**  
and receive some useful **INFORMATION**  
from our **Community Partners!**

These events will be provided through  
**Facebook Live** on HHA Facebook Page!

**Washingtong County Humane Society  
Meals for Paws food donation drop will  
be on Friday May 28, 2021 between  
9:00 am - 9:30 am at Potomac Towers,  
Walnut Towers, & CWB**





# FROM MAINTENANCE



## Heat Will Be Turned Off

Maintenance will be turning off the heat in all communities on or near May 15. We will not respond to "no heat" calls after this time.

## Maintenance Charges

Should you receive a copy of a work order in the mail for a maintenance charge and do not agree with the charge, call Maintenance at 301-733-6916. You have 10 days to request an informal grievance hearing. Do not wait until the charge appears on your rent statement to call. If the charge is on your rent statement, your 10 days have passed.

## Lockouts

Please note that there are no charges for lockouts during regular business hours, 8:00am to 4:30pm Monday thru Friday. The Security Staff will handle lockouts after regular business hours at no charge only when they are available. If the Security staff is not available, it will be necessary for a Maintenance Mechanic to respond. Avoid receiving an overtime lockout charge by making sure you have your key with you before locking your door or have access to a spare key at all times. The current overtime charge is \$97.08.

## "Bed Bugs Bite, Ouch"

Yes it is true; bed bugs do bite and feed on blood. Bed bugs are a smaller insects and sometimes are considered a "lazy bug" considering their nature because they live close to their food supply and they may bite many times trying to find the easiest spot to pierce the skin to access a blood meal. Also they will hide very close to humans where people rest or

sleep to have easy access to their food supply and they do not like to travel far at all. Bed bugs think of us as their refrigerator and will hang out close to the food supply Bed Bugs are found hiding in beds, blankets, couches, chairs, dressers and even clothes that are in close proximity where humans sleep.

Bed bugs will try and find a delicate area to bite on the human body and sometimes those areas end up being the face, neck, arms, ankles or easy open areas with exposed skin in an accessible spot. Most of the biting does occur at night when we are very still with no movement when the bug feels safe to come out. The areas bitten are small and sometimes you will see raised bumps on the skin. The other most common signs of bed bug bites include the redness around the very tiny puncture and some swelling associated with the affected site. Not everyone's skin will react in the same manner and many people report different allergic reactions to the bite from this insect. Bed bug bites may go unnoticed right away and or mistaken for flea or mosquito bites because the skin reactions are very similar.

Remember if you are getting bit inside your unit or you think you may have bed bugs please call the maintenance department right away. We have a full time Pest Control Coordinator that will set up a free inspection of your unit for Bed Bugs and the coordinator along with the pest control contractor will assist you with how the treatment process work and the procedures. The service is free of charge so please take advantage of it and let the professionals take care of the unwanted insects in your home. Maintenance can be reached at 301-733-6911.

## May Pest Control Schedule

- 05/05/21 CW Brooks Building  
PT: G16-G29, 113-127
- 05/06/21 WTA: 201-214
- 05/12/21PT: 101-112, 216-232
- 05/13/21 WTA: 215-216, 301-311
- 05/19/21 PT: 201-215, 320-331
- 05/20/21 WTA: 312-316, 401-408,  
409-417,501-504
- 05/26/21 PT: 301-319, 425-432 Trash  
Rooms & Dumpsters



## Numbers to Know

### Hagerstown Housing Authority

**Central Office:** 301-733-6911

**Maintenance:** 301-733-6916

### Pest Control Coordinator:

301-733-6911 ext. 132

**Non-Emergency Police:** 240-313-4345

**Non-Emergency Ambulance:** 301-733-1112

### Resident Services Staff:

Dianne Rudisill: 301-733-6911 ext. 125

Deena Holder: 301-733-6911 ext. 163

Heather Nutter: 301-733-6911 ext. 170

Treyvon King: 301-733-6911 ext. 171

### Family Self-Sufficiency Program:

Kelly Mills: 301-733-6911 ext. 158

Pamela Schnebly: 301-733-6911 ext. 167

Tacy Myers: 301-733-6911 ext. 157

**Security:** 301-730-2096

**Office of Fair Housing:** 1-800-669-9777