

Family Neighbors

The Hagerstown Housing Authority is committed to providing quality, affordable housing in a safe environment. Through partnership with our residents and other organizations, we provide opportunities that we strive to become self-sufficient.



It's important to be a good neighbor. It's important to be a good neighbor. It's important to be a good neighbor.

October 2021

Congratulations to Chasity Kelley, Family Self Sufficiency Graduate

Please join us in congratulating our Family Self-Sufficiency (FSS) Graduate Chasity Kelley! Chasity completed the FSS program earlier this month after working very hard to accomplish all her goals. Her main goal was to obtain employment which she did and received a promotion to Manager. Chasity also gained much knowledge by completing 6 financial literacy workshops as well as the Homeownership workshop. Chasity is currently working to become a homeowner! If you see Chasity, please congratulate her for a job very well done! We could not be prouder of her and her accomplishments!

If you would like more information on the Family Self-Sufficiency (FSS) program, please contact us at 301.733.6911 and speak to Kelly Mills (ext. 158), Pamela Schnebly (ext. 167), or Tacy Myers (ext. 157).



Pictured from left to right:
Pamela Schnebly (FSS Coord),
Sean Griffith (Executive Dir.),
Chasity Kelley (FSS Graduate),
Dianne Rudisill (Dir. of Resident Services).



Newsletters Will No Longer Be Mailed

In an effort to go paperless, as of October, the Family Newsletters will no longer be printed and mailed out to our residents. Instead, you will be able to access the newsletter each month on the following platforms:

- 1. HHA website at hagerstownha.com**
 - 2. Facebook at Hagerstown Housing Authority**
 - 3. Your tenant portal on Rent Cafe`**
 - 4. Community Building Bulletin Boards**
 - 5. Your Resident Advisory Board**
- Representative for your community will have a limited amount of printed copies available.**

For those residents that are unable to utilize these methods, please contact Resident Services to be added to an email list to receive monthly.

These methods are not only cost saving and environmentally friendly, but they will assist with encountering delays with the mail delivery service.



Positions Open!

Are you interested in being a paid tutor at the Parkside Pals Homework Club in our Parkside Homes Community? Hours are typically Monday-Thursday from 4:30-6:30 PM. Please contact either Deena Holder at 301.733.6911 x163 (dholder@hagerstownha.com) or Dianne Rudisill at 301.733.6911 x125 (drudisill@hagerstownha.com) for an application link.



Are you trying to quit smoking?



THE TOBACCO FREE FOR LIFE PROGRAM CAN HELP!

The Washington County Health Department Will be providing (2) 1-hour sessions over a two-week period. Class participants are eligible to receive FREE nicotine replacement therapy!

Monday October 25th & November 1st 12:30pm-1:30pm In the Walnut Towers Community Room



Are you trying to quit smoking?



THE TOBACCO FREE FOR LIFE PROGRAM CAN HELP!

The Washington County Health Department Will be providing (2) 1-hour sessions over a two-week period. Class participants are eligible to receive FREE nicotine replacement therapy!

Monday October 4th & October 18th 12:30pm-1:30pm In the C.W. Brooks Community Room



FREE CLASSES! FINANCIAL EDUCATION SERIES

Financial Education Partnership-Washington County offers FREE monthly on-line classes to help members in our community to take charge of their finances

Topics include:

- September 15, 2021: "Your Credit Matters"
October 13, 2021: "Earn It, Plan It, Keep It" (Creating a budget)
November 10, 2021: "Daily Money Management"

To register or for more information, contact Ladebra at 301-733-2371 ext. 105 ladetra@reachofwc.org



Register Today!

6:00 - 7:00 pm

Build/Rebuild Your Credit

Planning Your Finances

Opening a Bank Account

Location: Classes will be held via Zoom To register, email ladetra@reachofwc.org



meeting

Resident Meeting to be held Via ZOOM Thursday October 14th @ 2 PM

The Resident Services Department is excited to check in with residents in our family communities to see how their summer went. We also want to discuss upcoming events, HHA news, and to collect your input regarding your community. The ZOOM link will be sent to you via email and the tenant portal prior to the meeting.

Oct. 15- Dec. 7

**Medicare Part D
Open Enrollment**

2021

Deena Holder ext 163
Heather Nutter ext 170
Trey King ext 171

During this enrollment time anyone with a Part D prescription drug plan can switch to a new Part D plan.

Part D insurance companies can make changes to your plans formulary from year to year. Given these possible changes it is a good idea to re-evaluate your plan yearly to make sure it still meets your needs.

If you would like assistance reviewing your Part D Prescription Drug plan, contact the Resident Services Department and we will be happy to schedule an appointment for you.

Coming Soon!

The WCHD COVID-19 Testing Clinic at 13 West Lee Street (behind C.W.Brooks) will be opening again soon. Be on the look out for more details!

Reminder!

Reminder to all residents: Online Portal Work Order Requests

Work orders submitted through the tenant portal in Rent Cafe are **NOT** monitored 24/7. If you believe your work order needs immediate attention, please call the Maintenance Department directly at 301-733-6916

Help Us Help You!

Once you have contacted an HHA employee for assistance please give that employee 24-48 hours to contact you back before contacting another employee for assistance with the same issue. This helps to reduce confusion of multiple employees contacting the same resident and also overlapping of resources. Thank you for your assistance in this matter.

- **Please Join Us For Our New Informational Zoom Series:**
- **Creating Community Connections**
- **Thursday October 21, 2021 we welcome Cassandra Wilt, Peer Advocate for the Office of Consumer Advocates. She will be providing us with an overview of the organization and the programs that they provide to our community.**
- **We hope that you can join us for FUN with the Resident Services Team and receive some useful INFORMATION from our Community Partners!**
- **These events will be provided through Facebook Live on HHA Facebook Page!**



FROM MAINTENANCE



Heat Start Up

The Maintenance Department will be turning the heat on in the family developments early October depending upon the weather. Heating levels that will be maintained in the family communities are from 66 degrees to 68 degrees. Your thermostat has a built-in thermometer that will tell you if the proper heating levels are being maintained in your home. Before you call Maintenance for service on your heating system, take a minute to look at your thermostat. The bottom portion is the thermometer. If the temperature in your home is 66 degrees or above and you call for service, you will be charged for the call. Overtime callouts are very expensive and you can avoid these charges (\$97.08) by checking the temperature before you call.

Remember, using your oven or stove as a source of heat is a lease violation. It poses a serious health risk to you. This misuse may also result in damage to your stove (melted knobs) for which you will be charged.

If a medical condition exists within your family that requires you to be provided increased heat levels within your unit, this information must be addressed to the Director of Housing.

Removal of Window Air Conditioners

At the beginning of the heating season (October 1st) all furnaces are turned on. During this change of season, the Authority requires all residents in the family units to begin removing their air conditioners from the windows. Air conditioners that have not been removed by November 1st, will be removed by maintenance and the resident will be charged. Your cooperations is greatly appreciated in this matter.

Trash/Recycle Containers

Trash/Recycle cans and totes must be placed and kept in the rear of your unit. Containers must be moved after they are emptied on the day of pick up to avoid a charge. You will be charged a minimum of \$32.36 if maintenance has to move your container to the rear of your unit. As always, we appreciate your help in keeping our communities beautiful. (Trash containers must be set out after 4:00pm on your scheduled pick up day.)

Bulk Trash Pick Up Schedule

You may have your bulk items picked up on the following days of each month:

1st Thursday: **McCleary Hill**

2nd Thursday: **Parkside Homes &**

Douglas Court

3rd Thursday: **Noland Village**

4th Thursday: **Frederick Manor**

Please set your items out after 8:00 pm the night before your scheduled day and have them on the curb prior to 8:30 am on your scheduled pick up day. This schedule will be strictly followed. An bulk items set on the curb on days other than those listed for your community will result in a charge (\$60.00) to the resident. Scattered Site locations will be expected to observe the bulk pickup days published by the City of Hagerstown. Please check the newspaper or call the city for days and times.

Inspection Corner

All tenant owned Appliances, Refrigerators, Freezers, AC units must be inspected, and deficiencies recorded as if they are owned by the Housing Authority. Any repairs will need to be completed in a timely manner or the item will need to be removed. Health & Safety items will also need to be inspected. Flammable/combustible items must be properly stored, not inside your unit.



Clean Yard Program-Reminder

Residents must always keep front and rear yards clean and free of trash and debris regardless of the source, per the Clean Yard Program. Examples include but are not limited to trash, cigarette butts, etc. Those residents that do not abide by the Clean Yard Program will be issued a citation.

NOTE: The Authority reserves the right to clean any yard without notice to the resident if such yard is extremely unsightly, or the contents of the yard present a health or safety hazard to others in the community. *Bags not in trash cans will be picked up without notice and the resident will be charged.*

Bed Bug Update: Furniture Removal/Self Treatment

Over the past few months we are finding that residents feel self-treating and throwing away an infested piece of furniture will get rid of bed bugs in their unit. While this may reduce the number of bed bugs, it will not necessarily eliminate the overall problem. Furniture does not always have to be thrown out you should let the professional pest control technicians inspect and make that determination or recommendation to you. So if you think you have bed bugs, please contact the maintenance office at 301.733.6911 ext. 132 to set up a free inspection.

If you have furniture that needs removed, please let the maintenance office know so that we can arrange for removal at **NO CHARGE**. Failure to follow this guideline and setting the furniture out yourself could result in a maintenance charge. There are proper protocols required to remove infested furniture. With your help, we can work together to help stop and control the spreading of bed bugs.

MAINTENANCE INSPECTIONS

OCTOBER

Start McCleary Hill

Monday, Oct 18	Fluorite Drive	17402 - 17416
Tuesday, Oct 19	Fluorite Drive	17418 - 17435
Wednesday, Oct 20	Fluorite Drive	17437 - 17449
Thursday, Oct 21	Gneiss Drive	11910 - 11946
	Calcite Drive	17506 - 17508
Friday, Oct 22	Calcite Drive	17510 - 17526
Monday, Oct 25	Calcite Drive	17530 - 17544
Tuesday, Oct 26	Calcite Drive	17548 - 17562
Wednesday, Oct 27	Calcite Drive	17564 - 17578
Thursday, Oct 28	Granite Drive	12139 - 12151
Friday, Oct 29	Granite Drive	12127 - 12135

Please remove items from cabinets under sinks so areas can be checked for leaks. Do not block furnace room doors. Have windows accessible.

Thank you for you cooperation. If you have any questions, please call:

Inspector Joe Tyler 301 733 6911 ext. 134

Pest Control Schedule for October 2021	
10/06/2021	McCleary Hill Buildings 9-18: (17506-17526 Calcite Dr, 11910-11946 Gneiss Dr, 17402-17449 Fluorite Dr.)
10/13/2021	Frederick Manor: 600-635 Adams Ave, 633-657 Frederick St, 600-612 Hayes Ave
10/20/21	Frederick Manor: 614-681 Hayes Ave, Gym
10/27/2021	Frederick Manor: 200-207 Hayes Ct, 201-203 Rowland Ave, 200-236 Taylor Ave, Community Building HRC Units: 212-214 & 441-443 N. Jonathan St



OFFICE OF
CONSUMER
ADVOCATES

SOUL HAVEN
121 EAST ANTIETAM ST. HAGERSTOWN, MD 21740
301-790-5054

IS HAVING THE FIRST..

HARM REDUCTION DAY

October 6th 2-4

HARM REDUCTION APPROACHES ARE FACILITATIVE
RATHER THAN COERCIVE, AIM TO REINFORCE
POSITIVE CHANGE IN A PERSON'S LIFE- NO MATTER
HOW SMALL THAT CHANGE MAY BE.

SERVICES OFFERED:

FREE
CLOTHES

FREE HAIR
CUTS

FREE HYGIENE
PRODUCTS

DIFFERENT AVENUES TOWARDS WELLNESS

COMMUNITY PARTNERS: THE WGMHA, WCHD, LADDERS
TO LEADERS, QCI, and others

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City Wide Trick-Or-Treat

October 31st 6-8 pm

Families who choose to participate in Trick or Treat this year are asked to do so on October 31, 2021, 6-8 pm. This will help your friends, neighbors, motorists, and the police know when to expect extra pedestrians and visitors to your homes. Participation & scheduling is entirely up to each family. The City will not suggest a rain date in the event of inclement weather or public health issue.



95th Annual Alsatia Mummer's Parade

Saturday October 30, 2021 starting at 6 pm

Rain, Snow, or Sun



October 28th | 4 - 8 pm

Fairgrounds Park Hagerstown

351 N. Cleveland Ave., Hagerstown

For tickets and information
www.hagerstownmd.org/trickortreat or 1069TheEagle.com



a Mall-o-Ween &
Parks and Rec
Event

