

Please join us in congratulating our Family Self-Sufficiency (FSS) Graduate Chasity Kelley! Chasity completed the FSS progam earlier this month after working very hard to accomplish all her goals. Her main goal was to obtain employment which she did and received a promotion to Manager. Chasity has also gained much knowledge by completing 6 financial literacy workshops as well as the Homeownership workshop. Chasity is currently working to become a homeowner! If you see Chasity please congratulate he for a job very well done! We could not be prouder of her and her accomplishments!



Pictured from left to right: Pamela Schnebly (FSS Coord.), Sean Griffith (Executive Dir.), Chasity Kelley (FSS Graduate), Dianne Rudisill (Dir. of Resident Services).

If you would like more information on the Family Self-Sufficiency (FSS0 program, please contact us at 301.733.6911 and speak to Kelly Mills (ext. 158), Pamela Schnebly (ext. 167), or Tacy Myers (ext. 157).



### **Positions Open!**

Are you interested in being a paid tutor at the Parkside Pals Homework Club in our Parkside Homes Community? Hours are typically Monday-Thursday from 4:30-6:30 PM. Please contact either Deena Holder at 301.733.6911 x163 (dholder@ hagerstownha.com) or Dianne Rudisill at 301.733.6911 x125 (drudisill@ hagerstownha.com) for an application link.

# Tenant Associations Elections

Election of Officers will be held in the upcoming months at Potomac Towers and C.W. Brooks. Please attend your tenant meeting to participate in voting. Nominees to be announced. Potomac Towers: Monday, November 15th at 5:30 pm C.W. Brooks: Thursday, October 14th @ 5:00 pm





Horizon

CORNER STORE

Located inside of the C.W. Brooks Building

45 W. Baltimore Street

Store Hours

Monday-Friday 8am-7pm Saturday 9am-2pm

	Horizon Corner Store	Competitor:
16oz Shredded Cheese	\$2.99	\$3.75
24 Single Slice cheese	\$1.49	\$4.99
16oz block cheese	\$1.99	\$4.99
1DZ EGGS	\$1.58	\$2.29
½ Gallon Milk	\$1.29	\$2.39
Hot dogs	\$2.49	\$2.79
Bacon	\$4.99	\$6.59
16oz butter	\$3.99	\$5.99
8oz Cream cheese	\$2.99	\$3.76

Coming Soon!

The WCHD COVID-19 Testing Clinic at 13 West Lee Street (behind C.W.Brooks) will be opening again soon. Be on the look out for more details!



The Washington County Health Department Will be providing (2) 1-hour sessions over a two-week period. Class participants are eligible to receive **FREE** nicotine replacement therapy!

Monday October 25<sup>th</sup> & November 1<sup>st</sup> 12:30pm-1:30pm In the Walnut Towers Community Room



Please be respectful to your fellow residents and DO NOT throw water or any other items over the balcony! According to the Physical Property Standards of your lease, it is a violation to throw anything over your balcony.

During this enrollment time anyone with a Part D prescription drug plan can switch to a new Part D plan.

Part D insurance companies can make changes to your plans formulary from year to year. Given these possible changes it is a good idea to re-evaluate your plan yearly to make sure it still meets your needs.

If you would like assistance reviewing your Part D Prescription Drug plan, contact the Resident Services Department and we will be happy to schedule an appointment for you.

Medicare Part D Open Enrollment

**Oct. 15- Dec. 7** 



Deena Holder ext 163 Heather Nutter ext 170 Trey King ext 171



Please join the Resident Services Department for a Breast Cancer Awareness Picnic

We will be providing hot dogs, chips, dessert, and a drink. There will also be goodie bags with candy (while supplies last), informational items provided by Breast Cancer Awareness Cumberland Valley, and a photo booth with BCA related props!

Be on the look out fo more information regarding the day and time this event will be held for your community!





VIIIP



Are you trying to quit smoking?



# THE TOBACCO FREE FOR LIFE **PROGRAM CAN HELP!**

The Washington County Health Department

Will be providing (2) 1-hour sessions over a two-week period. Class participants are eligible to receive **FREE** nicotine replacement therapy!

Monday October 4th & October 18th 12:30pm-1:30pm In the C.W. Brooks Community Room

Please Join Us For Our New Informational Zoom Series: **Creating Community Connections** Thursday October 21, 2021 @ 2:00 pm we welcome Cassandra Wilt, Peer Advocate for the Office of Consumer Advocates. She will be providing us with an overview of the organization and the programs that they provide to our community. We hope that you can join us for FUN with the Resident Services Team and receive some useful INFORMATION from our Community Partners! These events will be provided through Facebook Live on HHA **Facebook Page!** 



95th Annual Alsatia Mummer's Parade Saturday October 30, 2021 starting at 6 pm Rain, Snow, or Sun







#### Heat Start Up High Rises

The Maintenance Department will be turning the heat on in Walnut and Potomac Towers early October, depending upon the weather. Before you call maintenance for service this heating season, make sure the room temperature is below 66 degrees. If the temperature is 66 degrees or above and you call for service, you will be charged for the call. Overtime callouts are very expensive and you can avoid these charges (\$97.08) by checking the temperature before you call. Do not force the thermostat knob beyond the limit on the thermostat. Rember using your oven or stove as a source of heat is a lease violation. It also poses a serious health risk to you. This misuse may also result in damage to your stove (melted knobs) for which you will be charged.

#### **Maintenance Charges**

Should you receive a copy of a work order in the mail for a maintenance charge and do not agree with the charge, please contact Maintenance at 301-733-6916. You will have 10 days to request an informal grievance hearing. **DO NOT** wait until the charge appears on your rent statement to call. If the charges are on your rent statement, your 10 days are past.

### Reminder to all residents: Online Portal Work Order Requests

Work orders submitted through the tenant portal in Rent Cafe are **NOT** monitored 24/7. If you belive your work order needs immediate attention, please call the Maintenance Department directly at 301-733-6916

### Bed Bug Update: Furniture Removal/Self Treatment

Over the past few months we are finding that residents are self-treating for bed bugs and throwing away infested pieces of furniture to get rid of bed bugs in their unit. While this may reduce the number of bed bugs, it will not necessarily eliminate the overall problem. Furniture does not always have to be thrown out. Please let the professional pest control technicians inspect and make this determination or recommendation to you. So if you think you have bed bugs, please call the maintenance office and we will set up a free inspection. If you have furniture that needs removed, please let the maintenace office know so that we can arrange for removal at no charge. Failure to follow this guideline and setting the furniture out yourself could result in a maintenance charge. There are proper preperations required to remove infested furniture. With your help, we can work together to help stop and control the spreading of bed bugs.

Pest Control Schedule for		
October		
10/06/2021	PT: 701-708, 814-832	
10/07/2021	WTB: 101-113	
10/13/2021	PT: 801-813, 904-917	
10/14/2021	WTB: 114-116, 201-210	
10/20/2021	PT: 901-903, 1001-1017, 1111- 1117	
10/21/2021	WTB: 211-216, 301-307	
10/27/2021	PT: 1101-1110, 1201-1217, Trash Rooms & Dumpsters	
10/28/2021	WTB: 308-316, Trash Rooms, Lobby of both buildings, Laundry Rooms, Community Room & Kitchen	

## Free Financial Literacy Class Financial Education Partnership-Washington County offers FREE monthly online classes to help members in our community to take charge of their finances! October 13, 2021 6:00-7:00 pm: "Earn It, Plan It, Keep It" (Creating a Budget) November 10, 2021 6:00-7:00 pm: "Daily Money Management"

to register:Ladetra 301.733.2371 x105 or ladetra@reachofwc.org