

Senior Neighbors

The Hagerstown Housing Authority is committed to providing quality, affordable housing in a safe environment. Through partnership with our residents and other groups we will provide opportunities for those we serve to become Neighbors self-sufficient.



To associate on neighborly terms To be friendly Persons who live near others

Meet Our Newest Employees April 2022



We welcome **James (Jamie) Phillips** as Maintenance Mechanic. Jamie will be beneficial to our operations as he brings his appliance troubleshooting experience and repair knowledge to the department. Hope you are able to see him around our communities and welcome him!

The Authority welcomes **Greg Small** to the Properties Department. Greg was hired as a Housing Inspector and has experience in maintenance, grounds and facilities and has provided supervision in maintenance and housekeeping while employed at assisted living facilities. Greg will be working part-time, and we hope you are able to catch up to welcome him to our team!



Please help us welcome to the Authority **David Norris** as a Maintenance Mechanic. David will be valuable to our operations as he brings his experience in residential maintenance at Star Community, fabricating, and installing kitchen countertops. Please help us welcome him to the Authority in his new position!

Diabetes Prevention Program

Meritus Health has been awarded a grant to prevent diabetes in our county.

The goal is to offer this program throughout the community to whoever is interested and meets the eligibility requirements.

Who is eligible?

To be eligible you must:

- Be at least 18 years old AND
- Be overweight (Body Mass Index ≥ 25 ; ≥ 23 if Asian) AND
- Not be pregnant AND
- Have no previous diagnosis of type 1 or type 2 diabetes AND
- Have a blood test result in the prediabetes range within the past year:

Hemoglobin A1C: 5.7–6.4% or

Fasting plasma glucose: 100–125 mg/dL or

Two-hour plasma glucose (after a 75 gm glucose load): 140–199 mg/dL OR

- Have a previous clinical diagnosis of gestational diabetes OR
- Have a positive risk test

If Interested Please Contact:
Heather Nutter @ 301-733-6911
ext. 170 or
hnutter@hagerstownha.com

Note: Medicare beneficiaries require a blood test, clinically administered within the last year, to qualify for eligibility; self-reporting is not allowed for Medicare beneficiaries

Earth Day Craft

Please join the Resident Services Department for an Earth Day Craft on Friday, April 22nd!

Potomac Towers 10 am- Outdoor Patio
C.W. Brooks 10 am- Outdoor Patio
Walnut Towers 1:30 pm- Shuffle Board Area
(if inclement weather will be held inside)

Free in-home Covid test now available

Get free at-home COVID-19 tests! Every home in the U.S. is eligible to order 4 free at-home COVID-19 tests. Orders will usually ship in 7-12 days.

Order your tests now so you have them when you need them. Go to [COVIDtest.gov](https://www.covidtest.gov)

ERAP Funding

Community Action Council continues to wait for the 2nd round of Emergency Rental Assistance Program (ERAP) funding and is not accepting applications at this time.

The Department of Housing and Urban Development (HUD) has advised that housing authorities are not permitted to accept funding that will cause credit to residents' accounts. Therefore, when the funding is available and you apply, it will only be for the month(s) that is past due. You are required to pay your rent following the application submission. Failure to pay rent will result in eviction for non-payment. If your income has changed, make sure that you report the change so we can adjust your rent accordingly. Do not stop paying your rent. If you are unsure of what you owe or the status of an ERAP application, please contact our office.

Tenant Association Meetings

Come be a part of your communities tenant association. This is a time for you to represent the views and interests of the members of your community. You work as a partner with HHA to make your community a better place to live!

Walnut Towers: April 4th at 5 PM
Potomac Towers: April 11th at 5:30 PM
C.W. Brooks: April 14th at 5 PM

SUGGESTION

Orrstown Bank hours

Please note the change in drive-thru and lobby hours for Orrstown Bank. The new opening hours for the lobby and drive-thru is 9 AM.

Upcoming events

We have been busy planning for your community. With the lift in the mask mandates and the decrease in Covid numbers, we want to offer more in-person events. Stay tuned for what's coming soon!

Numbers To Know

Hagerstown Housing Main 301-733-6911
Maintenance Department 301-733-6916
Security Supervisor 301-730-2096

Resident Services Department

Dianne Rudisill 301.733.6911 ext. 125
Deena Holder 301.733.6911 ext. 163
Heather Nutter 301.733.6911 ext. 170
Treyvon King 301.733.6911 ext. 171
Tacy Myers 301.733.6911 ext. 157
Kelly Mills 301.733.6911 ext. 158
Pam Schnebly 301.733.6911 ext. 167



Potomac Towers Tenant Association will be selling Quarters & Stamps in the lobby Tuesdays & Thursdays 10-11:30 am



Maintenance Phone Number:
301.733.6916

FROM MAINTENANCE

Happy Spring

Heating Season

Heating levels that will be maintained in the family communities are from 66 to 68 degrees. Your thermostat has a built-in thermometer that will tell you if the proper heating levels are being maintained in your home. Before you call Maintenance for service on your heating system, take a minute to look at the thermostat. If the temperature in your home is 66 degrees or above and you call for service, you will be charged for the call. Overtime callouts are very expensive, and you can avoid these charges (\$97.08) by checking the temperature before you call. Do not force the thermostat beyond the limit on the dial.

Broken thermostats are charged to the resident. Also, keep your windows locked, as this provides a much better seal and reduces air leakage.

Remember, using your oven or stove as a source of heat is dangerous and a lease violation. The misuse not only poses a serious health risk to you and your family, but will result in damage to your appliance, which you will be charged.

A Reminder To All Pet Owners

Being a pet owner has great rewards. However, it requires some work on your part. Please remember, it is your responsibility to clean up after your pet and to dispose of the waste properly. If maintenance has to clean up your yard or common area as a result of your pet, you will be billed \$32.36 for the clean up.

April Pest Control Schedule

04/06/2022 PT: 701-708, 814-832

04/07/2022 WTB: 101-113

04/13/2022 PT: 801-813, 904-917

04/14/2022 WTB: 114-116, 201-210

04/20/2022 PT: 901-903, 1001-1017, 1111-1117

04/21/2022 WTB: 211-216, 301-307

04/27/2022 PT: 1101-1110, 1201-1217, Trash Rooms & Dumpsters

04/28/2022 WTB: 308-316, Trash Rooms, Lobbies, Laundry Rooms, Community Room

Installing Window Air Conditioners

When installing window air conditioners, be sure to install them in a safe and secure manner. Air conditioner units should be tilted away from the building. This allows the condensate to run away from the wall and will help to prevent mold/mildew on the walls. The window air conditioner needs to be installed properly to prevent outside air from entering your unit. If the extendable panels are missing or damaged, the air coming in from the outside will cause the room temperature to rise, keeping the air conditioner running. This can cause high electric bills. It is best to seal the openings with foam panels. Cardboard, pillows and blankets are inefficient and they can fall out, leaving the window open.

Don't Let The Bed Bugs Bite

"Can the Pest Control or Maintenance Technicians carry bedbugs from one unit to another?"

It is possible, but not necessarily likely. Bed bugs are nocturnal, preferring to spend the daytime, hiding in cracks and crevices. Bed bugs are not usually out and about in the middle of nowhere. They do not go after a moving target and they lack the speed to catch up to a moving person. Our Pest Control Contractor is experienced in providing pest control service for bed bugs and they have been professionally trained to avoid spreading bed bugs to other areas. Our Maintenance staff are always informed of "active bed bug treatments" taking place in our units and continue to be trained on how to prevent them from spreading to other units. If you have any questions, please contact the Pest Control Coordinator, Wendy Leggett at 301-733-6911 ext. 132.

FREE online CLASSES!

Financial Education Partnership-Washington County offers FREE monthly online classes to help members in our community to take charge of their finances.

April 21, 2022: "Pump Up Your Piggy Bank" 6:00 - 7:00 pm

To register or for more information, contact Ladetra Robinson at 301-733-2371 x105 or

ladetra@reachofwc.org



Paperless Rent Statements

We are now finalizing the process for paperless rent statements. Here's what you can expect:

- You will be provided a **"Coupon Book"** consisting of 12 cards (one for each month). The cards include your name, address, community, and **WIPS** (Walk-In Payment System) number.
- If you **PAY AT THE BANK** – provide the card to the teller and pay the amount you choose.
- If you pay your rent **by MAIL or DROPBOX** instead of a rent statement, you will include a card with your payment.
- If you pay your rent via **Tenant Portal** – you do not need anything further.
- The 12 cards will be provided to you at your recertification, annually.

We will implement the paperless statements based on the following schedule:

June 1st - C.W.Brooks, Parkside Homes, Douglas Court, and Gateway Crossing will no longer receive rent statements.

August 1st - Noland Village, Frederick Manor, Potomac Towers, Walnut Towers, McCleary Hill, and Scattered Sites will no longer receive rent statements.

**NOW OFFERING
LIMITED HOME
DELIVERY**

240-310-9258



Horizon
CORNER STORE

Located inside of the C.W. Brooks
Building

45 W. Baltimore Street

Store hours (may vary due to staffing)

Mon-Fri 8 am-7 pm

Sat - 9 am - 2 pm

C.W. Brooks Salon

Scheduled appointments: 240-329-5197

Same Day appointments: 301-676-9450.

Hours of operation:

Monday- 9:00am-4:00pm

Closed Tuesday

Thursday- Friday, 9:00am-4:00pm

Saturday-Sunday, 8:00am-3:00pm

*Kindness
MATTERS*

Do you have a neighbor under the weather? Or you haven't seen them in a while? If you are concerned, please contact either Security or Resident Services to assist in a welfare check.