

Senior Neighbors

The Hagerstown Housing Authority is committed to providing quality, affordable housing in a safe environment. Through partnership with our residents and other groups we will provide opportunities for those we serve to become Neighbors self-sufficient.



To associate on neighborly terms To be friendly Persons who live near others

May 2022

Important Reminder

This is the last month for C.W.Brooks, Parkside Homes, Douglass Court, and Gateway Crossing to receive a paper rent statement. Please watch for training this month in your community.

Paperless Rent Statements

We are now finalizing the process for paperless rent statements. Here's what you can expect:

- You will be provided a **"Coupon Book"** consisting of 12 cards (one for each month). The cards include your name, address, community, and **WIPS** (Walk-In Payment System) number.
- If you **PAY AT THE BANK** – provide the card to the teller and pay the amount you choose.
- If you pay your rent by **MAIL or DROPBOX** instead of a rent statement, you will include a card with your payment.
- If you pay your rent via **Tenant Portal** – you do not need anything further.
- The 12 cards will be provided to you at your recertification, annually.

We will implement the paperless statements based on the following schedule:

June 1st - C.W.Brooks, Parkside Homes, Douglas Court, and Gateway Crossing will no longer receive rent statements.

August 1st - Noland Village, Frederick Manor, Potomac Towers, Walnut Towers, McCleary Hill, and Scattered Sites will no longer receive rent statements.

Upcoming Events

We have been busy planning for your community. With the lift in the mask mandates and the decrease in Covid numbers, we want to offer more in-person events. Stay tuned for what's coming soon!

Free in-home Covid test now available

Get free at-home COVID-19 tests!

Contact the Resident Services Department for a free test and free K-N95 mask!

From Security

As a reminder, fireworks of any kind are prohibited on all HHA properties and their use is considered a violation of the lease. Fireworks Dwelling lease Part II Table of Contents, Section G Tenants Obligations- Tenant Shall be obligated: Page 11, Rule 14: Not to keep or maintain, manufacture, or distribute fireworks or other explosive material or to discharge fireworks on or near the premises. Any tenant or guest violating this provision may be subject to a lease infraction notice. If you have any questions please contact the Security Office at 301-733-6911 Ext 154 or ask any Security Officer in your community.

Security's Report-A-Concern can now be accessed directly at www.hagerstownha.com/reportaconcern

Meals for Paws Food Distribution May 27, 2022

Potomac Towers/C.W.Brooks @ 9 am
Walnut Towers @ 9:30 am

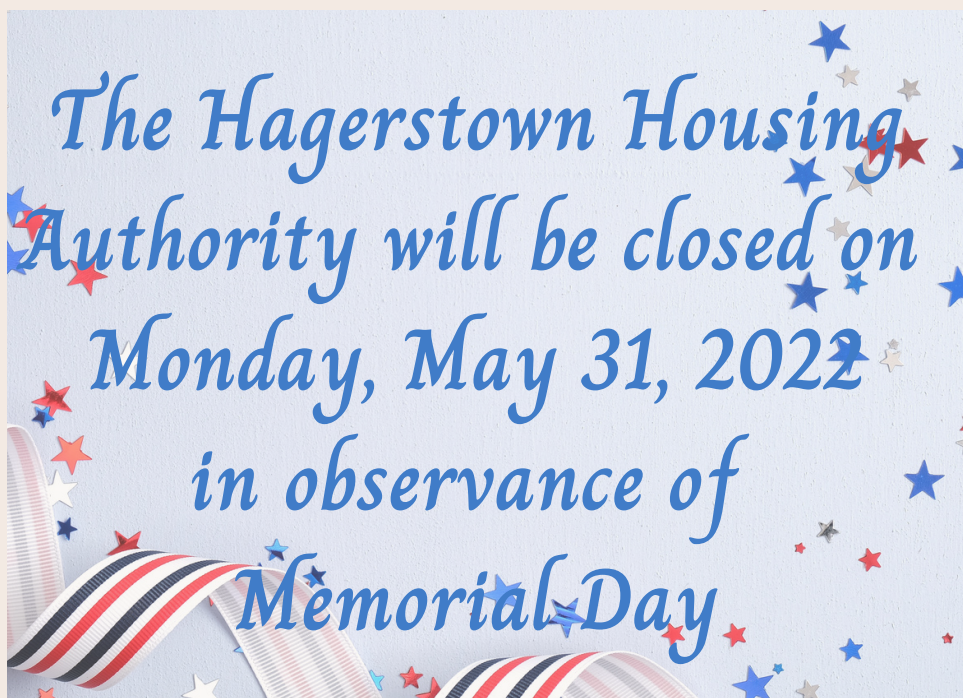
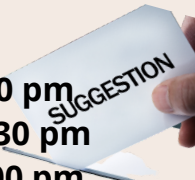
Please do not place unwanted clothing or food items in the common areas of your building.



Tenant Association Meetings

Come be a part of your communities tenant association. This is a time for you to represent the views and interests of the members of your community. You work as a partner with HHA to make your community a better place to live!

Walnut Towers: May 2, 2022, @ 5:00 pm
Potomac Towers: May 9, 2022, @ 5:30 pm
C.W. Brooks: May 12, 2022, @ 5:00 pm



Numbers To Know

Hagerstown Housing Main 301-733-6911
Maintenance Department 301-733-6916
Security Supervisor 301-730-2096

Resident Services Department

Dianne Rudisill 301.733.6911 ext. 125
Deena Holder 301.733.6911 ext. 163
Heather Nutter 301.733.6911 ext. 170
Treyvon King 301.733.6911 ext. 171
Tacy Myers 301.733.6911 ext. 157
Kelly Mills 301.733.6911 ext. 158
Pam Schnebly 301.733.6911 ext.167



Potomac Towers Tenant Association will be selling Quarters & Stamps in the lobby Tuesdays & Thursdays 10-11:30 am



**Maintenance Phone
Number: 301.733.6916**

FROM MAINTENANCE



Heat Will Be Turned Off

Maintenance will be turning off the heat in all communities on or near May 15th. Maintenance will not respond to "no heat" calls after this time.

May Pest Control Schedule

05/04/2022: **C. W. Brooks** & Common Areas

05/04/2022: **PT** G16-G29, 113-127, Resident Services Office,
Security

05/11/2022: **PT** 101-112, 216-232

05/18/2022: **PT** 201-215, 320-331

05/25/2022: **PT** 301-319, 425-432, Trash Rooms, Dumpsters

05/05/2022: **WTA** 201-214

05/012/2022: **WTA** 215-216, 301-311

05/19/2022: **WTA** 312-316, 401-408

05/26/2022: **WTA** 409-417, 501-504

Maintenance Charges

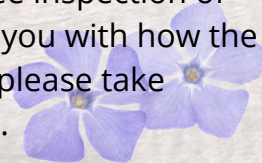
Should you receive a copy of a work order in the mail for a maintenance charge and do not agree with the charge, call Maintenance at 301-733-6916. You have 10 days to request an informal grievance hearing. Do not wait until the charge appears on your rent statement to call. If the charge is on your rent statement, your 10 days have passed.

Lockouts

Please note that there are no charges for lockouts during regular business hours, 8:00 am to 4:30 pm Monday thru Friday. The Security Supervisor will handle lockouts after regular business hours at no charge only when available. If the Security Supervisor is not available, it will be necessary for a Maintenance Mechanic to respond. Avoid receiving an overtime lockout charge by making sure you always have your key with you before locking your door or have access to a spare key. The current overtime charge is \$97.08.

"Bed Bugs Bite, Ouch"

Yes it is true; bed bugs do bite and feed on blood. Bed bugs are a smaller insect and sometimes are considered a "lazy bug". Considering their nature because they live close to their food supply and they may bite many times trying to find the easiest spot to pierce the skin to access a blood meal. Also, they will hide very close to where humans sleep or rest to have easy access to their food supply, as they do not like to travel far. Bed bugs are found hiding in beds, blankets, couches, chairs, dressers, and even clothes that are in close proximity to where humans sleep. Bed bugs will try and find a delicate area to bite on the human body such as the face, neck, arms, ankles or easy open areas with exposed skin. Most of the biting occurs at night when we are very still with no movement and the bed bugs feel safe to come out of hiding. The areas bitten are small and sometimes you will see raised bumps on the skin. The other most common signs of bed bug bites include the redness around the very tiny puncture and some swelling associated with the affected site. Not everyone's skin will react in the same manner and many people report different allergic reactions to the bite. Bed bug bites may go unnoticed right away and mistaken for flea or mosquito bites because the skin reactions are very similar. Remember, if you are getting bit inside your unit or think you may have bed bugs, please call the maintenance department right away at 301-733-6911 ext. 132. We have a full time Pest Control Coordinator that will set up a free inspection of your unit for bed bugs. The coordinator along with the pest control contractor will assist you with how the treatment process works and the procedures to follow. The service is free of charge, so please take advantage of it and let the professionals take care of the unwanted insects in your home.



FREE online CLASSES!

Financial Education Partnership-Washington County offers FREE monthly online classes to help members in our community to take charge of their finances.

May 19, 2022: "Your Credit Matters"

To register or for more information, contact Ladetra Robinson at 301-733-2371 x105 or

ladetra@reachofwc.org



Diabetes Prevention Program

Meritus Health has been awarded a grant to prevent diabetes in our county.

The goal is to offer this program throughout the community to whoever is interested and meets the eligibility requirements.



Who is eligible?

To be eligible you must:

- Be at least 18 years old AND
- Be overweight (Body Mass Index ≥ 25 ; ≥ 23 if Asian) AND
- Not be pregnant AND
- Have no previous diagnosis of type 1 or type 2 diabetes AND
- Have a blood test result in the prediabetes range within the past year:

Hemoglobin A1C: 5.7–6.4% or

Fasting plasma glucose: 100–125 mg/dL or

Two-hour plasma glucose (after a 75 gm glucose load): 140–199 mg/dL OR

- Have a previous clinical diagnosis of gestational diabetes OR
- Have a positive risk test

If Interested Please Contact:
Heather Nutter @ 301-733-6911
ext. 170 or
hnutter@hagerstownha.com

Note: Medicare beneficiaries require a blood test, clinically administered within the last year, to qualify for eligibility; self-reporting is not allowed for Medicare beneficiaries

NOW OFFERING LIMITED HOME DELIVERY

240-310-9258



Horizon

CORNER STORE

Located inside of the C.W. Brooks Building

45 W. Baltimore Street

Store hours (may vary due to staffing)

Mon-Fri 8 am-7 pm

Sat - 9 am - 2 pm

C.W. Brooks Salon

Scheduled appointments: 240-329-5197

Same Day appointments: 301-676-9450.

Hours of operation:

Monday- 9:00am-4:00pm

Closed Tuesday

Thursday- Friday, 9:00am-4:00pm

Saturday-Sunday, 8:00am-3:00pm

Kindness MATTERS!

Do you have a neighbor under the weather? Or you haven't seen them in a while? If you are concerned, please contact either Security or Resident Services to assist in a welfare check.

