

# Family Neighbors

*The Hagerstown Housing Authority is committed to providing quality, affordable housing in a safe environment. Through partnership with our residents and other groups we will provide opportunities for those we serve to become Neighbors self-sufficient.*



*To associate on neighborly terms To be friendly Persons who live near others*

**June 2022**



## The Housing Authority Welcomes New Staff Member Andrea Mills



Andrea Mills joined the Authority on Wednesday May 11, 2022 in the Maintenance Department as a Properties Office Associate. Andrea comes to HHA with front office resource assistance. Andrea keeps herself busy when not at HHA running her own photography business. She also works for IFG as event staff at such local festivals as the Blues Fest, Dirty Boots and Shamrocked. In her free time Andrea likes spending time with her 5 children, camping and gardening. Please join us in welcoming Andrea to the Housing Authority.

## Congratulations to recent Family Self Sufficiency (FSS) Graduate



Dianne Rudisill, Kelly Mills, Amanda Kruger, Sean Griffith

Amanda Kruger! Amanda recently completed the FSS program after working very hard to accomplish all of her goals! Those goals included maintaining employment, purchasing a vehicle, improving her credit, and researching homeownership. Amanda was also able to build an escrow savings account throughout her participation in the program as well. Amanda plans to use the information she has gained while in the program to continue

pursuing her goal of homeownership, in the near future. If you see Amanda give her an extra congratulations, she deserves it! She accomplished so much for herself and her family! All of us here at the Hagerstown Housing Authority are so very proud of her!

If you would like to learn more about how the Family Self Sufficiency (FSS) Program could help you accomplish your goals please contact us at 301-733-6911 and speak with Tacy Myers (ext. 157) Kelly Mills (ext. 158) or Pam Schnebly (ext. 122).



Mark your  
calendars

For the 1st time in 2 years, we are planning our Community Fair in person! Join us at Elgin Station on August 19, 2022, for a day filled with fun, food, and community resources.







June 16, 2022, 6 pm  
Elgin Station

A family evening with Dad with the movie "Daddy Daycare" This fun event will include hotdogs, popcorn, and your favorite movie candies.

Registering makes it easier for us to plan for your arrival and to be entered for a door prize.

[www.hagerstownha.com/movienight](http://www.hagerstownha.com/movienight)

Thank you to everyone who attended the Tea Party.  
If you missed this year's Tea Party, we will see you at the next one!







## Paperless Rent Statements Have Begun

Roll out of Paperless Rent Statements began this month for CW Brooks, Parkside Homes, Douglass Court and Gateway Crossing. Rent coupons were handed in the communities in preparation for the transition. The Housing Authority is curious as to how this process went for residents living in these communities.

Please let us know how the new system worked for you paying with the coupons. August 1st - Noland Village, Frederick Manor, Potomac Towers, Walnut Towers, McCleary Hill, and Scattered Sites will no longer receive rent statements. Please look for more information in the July Newsletter for your community.

## Want to Pay Your Rent While Out Shopping?

The following locations accept rent payments for Hagerstown Housing Authority. Using your WIPS number, you may conveniently pay at any of the following locations. Please contact the Main Office if you do not already have a WIPS number.

**WAL-MART** [Near Premium Outlets] 10420 WALMART DR HAGERSTOWN, MD 21740

**WAL-MART** [Near AC&T, Home Depot, etc.] 17850 GARLAND GROH B HAGERSTOWN, MD 21740

**WEIS MARKET** [Longmeadow area] 12817 SHANK FARM WAY HAGERSTOWN, MD 21742

**WEIS MARKET** [Boonsboro area] 700 CHASE SIX BOULEVARD BOONSBORO, MD 21713



### Wading Pools/Swimming Pools

Residents are reminded that wading pools and swimming pools are a violation of your lease. Not only are unattended pools unsafe but they damage the lawn and impede mowing.

## INFORMATION FROM SECURITY

### Fireworks prohibited

As a reminder Fireworks of any kind are prohibited on all HHA properties and is considered a violation of the lease. Fireworks Dwelling lease Part II Table of Contents, Section G Tenants Obligations- Tenant Shall be obligated: Page 11, Rule 14: Not to keep or maintain, manufacture, or distribute fireworks or other explosive material or to discharge fireworks on or near the premises. Any tenant or guest violating this provision may be subject to a lease infraction notice. If you have any questions please contact the Security Office at 301-733-6911 Ext 154 or ask any Security Officer in your community.

**We have made it easier for you to report a concern.**

**Report**

Security's Report-A-Concern can now be accessed directly at [www.hagerstownha.com/reportaconcern](http://www.hagerstownha.com/reportaconcern)



## BREAKING NEWS

Head Start of Washington County, Inc.

**ENROLL  
TODAY**

Serving  
children  
ages birth-5  
years old!



Families who get SNAP  
benefits are now  
automatically eligible for FREE  
Preschool at Head Start!

**(301) 733-4640**

[www.HeadStartWashCo.org](http://www.HeadStartWashCo.org)

## Learn more about Hospice services

Please join us on Thursday, June 9th @  
2 pm. We will welcome Maria Reed  
the Bereavement Care Coordinator  
with Hospice of Washington County.  
Maria will provide information  
regarding the services and resources  
that the Hospice provides to our  
community.

This event will be provided through  
Facebook Live on HHA's Facebook  
Page!

[www.facebook.com/hagerstownhousing](http://www.facebook.com/hagerstownhousing)

## Numbers To Know

Hagerstown Housing Main	301-733-6911
Maintenance Department	301-733-6916
Security Supervisor	301-730-2096

### Resident Services Department

Dianne Rudisill	301.733.6911 ext. 125
Deena Holder	301.733.6911 ext. 163
Heather Nutter	301.733.6911 ext. 170
Treyvon King	301.733.6911 ext. 171
Tacy Myers	301.733.6911 ext. 157
Kelly Mills	301.733.6911 ext. 158
Pam Schnebly	301.733.6911 ext. 167

## FREE online CLASSES!

June 17, 2022: "Conquering Debt"

Financial Education Partnership-Washington County  
offers FREE monthly online classes to help members in  
our community to take charge of their finances.

To register or for more information, contact Ladetra  
Robinson at 301-733-2371 x105 or  
[ladetra@reachofwc.org](mailto:ladetra@reachofwc.org)

## INTERNET

**ACP**

**Affordable  
Connectivity  
Program**

**SAVE UP TO \$30 A MONTH ON YOUR  
INTERNET SERVICE BILL**

*The Affordable Connectivity Program (ACP) is a  
new federal program that helps low income  
families afford the cost of having internet  
services at home.*

ACP participants receive:

- Up to \$30/month discount on your internet
- A one-time discount of up to \$100 for a laptop, tablet, or desktop computer (with a co-payment of more than \$10 but less than \$50)

Qualifications are based on housing  
program, SNAP, free lunch program  
other other subsidies.

For more information visit:

[www.affordableconnectivity.gov](http://www.affordableconnectivity.gov)



### Online Portal Work Order Request

Work orders submitted through the tenant portal in Rent Cafe are NOT monitored 24/7. If you believe your work order needs immediate attention, please call the Maintenance phone number directly at 301-733-6916.

### Mowing Season

The mowing season is upon us again. Please be aware of the contractors as they mow the grass in your community. The contractor is responsible for performing their work in a safe manner. They have a difficult task to accomplish and need your help to keep track of the small children. Please, for the safety of your children, help keep them away from the workers doing the mowing. All communities will be mowed on **THURSDAY** unless it's raining. **FRIDAY WILL BE USED AS A RAIN DAY.**

### Trash Containers

Effective April 1, 2022, all trash cans and totes must be placed and kept in the rear of your unit. Containers must be moved after they are emptied on the day of pick up to avoid a charge. You will be charged a minimum of \$32.36 if maintenance has to move your container to the rear of your unit. As always, we appreciate your help in keeping our communities beautiful. *Trash containers are not to be placed out before 4:00 pm on trash pick-up night at your community.*

### BULK TRASH PICKUP SCHEDULE

You may have your bulk items picked up on the following days of each month:

**1st Thursday: McCleary Hill**

**2nd Thursday: Parkside Homes and Douglas Court**

**3rd Thursday: Noland Village**

**4th Thursday: Frederick Manor**

Please set your items out **after 8:00 pm the night before** your scheduled day and have them on the curb **prior to 8:30 am on your scheduled pickup day**. This schedule will be strictly followed. Any bulk items set on the curb on days other than those listed for your community will result in a charge (\$60.00) to the resident.

Scattered Site locations will be expected to observe the bulk pickup days published by the City of Hagerstown. Check the newspaper or call the City for dates.

### June Pest Control Schedule

**06/01/2022:** Noland Village Ct 4 & 6 (remaining units) Ct 8 1053-1064

**06/08/2022:** Noland Village Ct 3 1020-1032 & Ct 5 1036-1040

**06/15/2022:** Noland Village Ct 5 1044 & Ct 7 1052-1068

**06/22/2022:** McCleary Hill Buildings 1-8 (Granite Dr & Calcite Dr, 17526-17576)



**Bedbugs can produce hundreds of offspring**

**It takes a bedbug 3-5 minutes to feed**

**Bed bugs can live for 1 year without feeding**

**1 in 5 people have encountered bed bugs**

**Call Wendy Leggett with bed bug concerns, 301.733.6911 ext 132**



### Maintenance Inspections June 2022

- **Wednesday, June 1:** 614-626 **EVEN** Hayes Avenue
- **Thursday, June 2:** 628-630 **EVEN** Hayes Avenue
- **Thursday, June 2:** 200A & 200B Taylor Avenue
- **Friday, June 3:** 201-211 **ODD** Taylor Avenue
- **Monday, June 6:** 213-215 **ODD** Taylor Avenue
- **Tuesday, June 7:** 600-666 **EVEN** Hayes Avenue
- **Friday, June 10:** 200 & 206 **EVEN** Hayes Court
- **Friday, June 10:** 201 & 203 **ODD** Hayes Court
- **Monday, June 13:** 205 & 207 **ODD** Hayes Court
- **Monday, June 13:** 201A & 201B Rowland Avenue
- **Monday, June 13:** 203A & 203B Rowland Avenue
- **Tuesday, June 14:** 607-617 **ODD** Adams Avenue
- **Friday, June 17:** 625-635 **ODD** Adams Avenue
- **Monday, June 20:** 600-612 **EVEN** Adams Avenue
- **Tuesday, June 21:** 614-626 **EVEN** Adams Avenue
- **Friday, June 24:** 628A-628B Adams Avenue
- **Friday, June 24:** 216-224 **EVEN** Taylor Avenue
- **Monday, June 27:** 226-236 **EVEN** Taylor Avenue
- **Tuesday, June 28:** 633 & 6.5 Frederick Street
- **Tuesday, June 28:** 223-229 **ODD** Taylor Avenue
- **Friday, July 1:** 231 & 233 **ODD** Taylor Avenue
- **Friday, July 1:** 655 & 657 **ODD** Frederick Street
- **Tuesday, July 5:** 400 A-B & 402 A-B Park Place
- **Tuesday, July 5:** 406-408 **EVEN** Park Place
- **Wednesday, July 6:** 410-426 **EVEN** Park Place
- **Thursday, July 7:** 428-442 **EVEN** Park Place
- **Friday, July 8:** 401-411 **ODD** Park Place
- **Monday, July 11:** 415-443 **ODD** Park Place

### Locked Doors During Inspections/Pest Control Services

It has become more common to find locked screen doors and locked interior doors at the time of inspection/pest control services. Not allowing an inspector/exterminator to enter the unit of finding a locked interior or screen door is considered a violation of the lease and will be reported to Housing.

All inspections are posted in the monthly newsletter. Your cooperations to be prepared is appreciated.



### Installing Window Air Conditioners

When installing window air conditioners, be sure to install them in a safe and secure manner. Air conditioner units should be tilted away from the unit. This allows the condensate to run away from the wall and will help to prevent mold/mildew on the walls. The air conditioner needs to be installed properly to prevent outside air from entering the unit. If the extendable panels are missing or damaged, the air coming in from the outside will cause the room temperature to rise, keeping the air conditioner running. This can cause high electric bills. It is best to seal the openings with foam panels. Cardboard, pillows, and blankets are inefficient as they can fall out leaving the window open.



## Important Notice To All Residents

**NATURAL GAS**, like all forms of energy must be used properly.

Here are some facts everyone should know about **GAS AND GAS OPERATED** equipment from a safety point of view.

**GAS ACCIDENTS** can be avoided ... when you follow these **SAFETY RULES**.

1. **TEACH CHILDREN** that they are not to turn on or light appliances.
2. **KEEP COMBUSTIBLES** (curtains, paper, fluids, etc.) away from open flame.
3. **IF LIGHTING IS REQUIRED** always light match first and hold it at the point of lighting before you turn on the gas.
4. **REPAIR AND INSTALLATION** is a job for experts – **NEVER** attempt to do it yourself.
5. **USE EQUIPMENT FOR THE JOB** it was designed to do – for example – an oven must not be used to heat a room.

Gas appliances, equipment, and transmission lines are safe and are constantly being tested and improved. However, it is possible, to have a **GAS LEAK**. Your senses can help you discover a gas leak...

1. **SMELL** – A distinctive odor has been added to natural gas so that less than 1% of gas in the air can be detected.
2. **SIGHT** – In some appliances you can **SEE** the flame so you know it is working.
3. **TOUCH** – With some appliances, you can feel overheating or cold in the burner area which would indicate trouble.
4. **HEARING** – If the flame sounds unusually noisy it may not be burning properly.

**IF YOU SUSPECT A GAS LEAK...**

1. **AVOID FLAME** and operating of electrical equipment. Never light a gas appliance if an odor of gas is present.
2. If the odor is **EXTREMELY STRONG** evacuate the building ... call for help from a neighbor's home.
3. **HAVE A QUALIFIED PERSON** turn the gas back on and relight appliances.

**REMEMBER...** Natural gas is not dangerous but its misuse is.

**TEACH YOUR CHILDREN...** to respect gas...to play it safe...to know what to do in an emergency.

**KNOWLEDGE** plus **CARE** equals **SAFETY**.



### Renter's Insurance

If you do not have renter's insurance, it's a small investment to protect your personal property. In the event of a fire or catastrophe, the Housing Authority is not responsible for your personal items. While it's not mandatory, it is highly recommended.