

The Hagerstown Housing Authority is committed to providing quality, affordable housing in a safe environment. Through partnership with our residents and other groups we will provide opportunities for those we serve to become Neighbors self-sufficient.



To associate on neighborly terms To be friendly Persons who live near others

June 2022



The Housing Authority Welcomes New Staff Member Andrea Mills

Andrea Mills joined the Authority on Wednesday May 11, 2022 in the Maintenance Department as a Properties Office Associate. Andrea comes to HHA with front office resource assistance. Andrea keeps herself busy when not at HHA running her own photography business. She also works for IFG as event staff at such local festivals as the Blues Fest, Dirty Boots and Shamrocked. In her free time Andrea likes spending time with her 5 children, camping and gardening. Please join us in welcoming Andrea to the Housing Authority.

Paperless Rent Statements Have Begun

Roll out of Paperless Rent Statements began this month for CW Brooks, Parkside Homes, Douglass Court and Gateway Crossing. Rent coupons were handed in the communities in preparation for the transition. The Housing Authority is curious as to how this process went for residents living in these communities. Please let us know how the new system worked for you paying with the coupons.

August 1st - Noland Village, Frederick Manor, Potomac Towers, Walnut Towers, McCleary Hill

August 1st - Noland Village, Frederick Manor, Potomac Towers, Walnut Towers, McCleary Hill, and Scattered Sites will no longer receive rent statements. Please look for more information in the July Newsletter for your community.

Want to Pay Your Rent While Out Shopping?

The following locations accept rent payment for Hagerstown Housing Authority. Using your WIPS number, you may conveniently pay at any of the following locations. Please contact the Main Office if you do not already have a WIPS number.

WAL-MART [Near Premium Outlets] 10420 WALMART DR HAGERSTOWN, MD 21740
WAL-MART [Near AC&T, Home Depot, etc.] 17850 GARLAND GROH BLVD HAGERSTOWN, MD 21740
WEIS MARKET [Longmeadow area] 12817 SHANK FARM WAY HAGERSTOWN, MD 21742
WEIS MARKET [Boonsboro area] 700 CHASE SIX BOULEVARD BOONSBORO, MD 21713

Let's Celebrate Summer with Ice Cream!

To kick off the first day of Summer, the Hagerstown Housing Authority will be treating residents to ice cream at Potomac Towers, Walnut Towers and CW Brooks on June 21st.

Potomac Towers and CW Brooks – 11 am near the Gazebo Walnut Towers – 2 pm at the Shuffleboard area



Learn More about Programs at Hospice of Washington County
Please join us on Thursday, June 9th @ 2 pm. We will welcome Maria
Reed the Bereavement Care Coordinator with Hospice of Washington
County. Maria will provide information regarding the services and
resources that the Hospice provides to our community.
This event will be provided through Facebook Live on HHA's
Facebook Page!

From Security

As a reminder, fireworks of any kind are prohibited on all HHA properties and their use is considered a violation of the lease. If you have any questions please contact the Security Office at 301-733-6911 Ext. 154 or ask any Security Officer in your community.

Security's Report-A-Concern can now be accessed directly at www.hagerstownha.com/reportaconcern

Starting Thursday, June 9th in collaboration with Meritus
Community Health Education &
Outreach we will be providing
Blood Pressure Checks & Diabetes
Prevention Program Screenings.
These screenings will continue
every month on the 2nd Thursday
in each building's Community
Room.

C.W. Brooks- 12:00 pm - 12:45 pm Potomac Towers- 1:00 pm - 1:45 pm Walnut Towers- 2:15 pm - 3:00 pm 7th in collaboration
with Washington
County Commission On
Aging we will be
providing a Living Well
with Chronic
Conditions class. This
class will be held in the
Potomac Towers
Community Room
every Tuesday at 1 pm
for 6 weeks and each
class will last 2.5 hours.



SAVE UP TO \$30 A MONTH ON YOUR INTERNET SERVICE BILL

The Affordable Connectivity Program(ACP) is a new federal program that helps low income families afford the cost of having internet services at home.

ACP participants receive:

- Up to \$30/month discount on your internet
- A one-time discount of up to \$100 for a laptop, tablet, or desktop computer (with a co-payment of more than \$10 but less than \$50)

Qualifications are based on housing program, SNAP, free lunch program other other subsidies.

For more information visit:

www.affordableconnectivity.gov

We are working on having the piano in the Potomac Towers
Community Room tuned and repaired. This should be completed by July. If anyone is interested in playing the piano for the residents of the building, please contact Resident Services!



HHA Forms Available in Your Community

Frequently, staff will receive calls from Residents needing forms for Housing. For your convenience, document bins with the most frequently asked for forms have been placed outside the Resident Services offices at Potomac Towers, Walnut Towers and CW Brooks. We encourage you to take advantage of this convenience.



The Hagerstown Housing
Authority will be closed on
Monday, June 20, 2022
in observance of
Juneteenth

Numbers To Know

Hagerstown Housing Main 301-733-6911 Security Supervisor 301-730-2096

Resident Services Department

 Dianne Rudisill
 301.733.6911 ext. 125

 Deena Holder
 301.733.6911 ext. 163

 Heather Nutter
 301.733.6911 ext. 170

 Treyvon King
 301.733.6911 ext. 157

 Tacy Myers
 301.733.6911 ext. 157

 Kelly Mills
 301.733.6911 ext. 158

 Pam Schnebly
 301.733.6911 ext. 167

Maintenance Phone Number: 301.733.6916

FROM MAINTENANCE



Trash Rooms

Please take large items that will not fit down the trash chute to the lower level of Potomac Towers North or the Ground Level at Walnut Towers. Also, we ask that you take mops, brooms, rugs, cardboard, etc. to these designated areas to prevent the chutes from getting clogged. **Remember: DO NOT** carry bed buginfested furniture to the lower level of Potomac Towers or the ground level of Walnut Towers, instead please contact the maintenance office at 301-733-6916 for the proper removal of such items. Thank you for your cooperation.

May Pest Control Schedule

06/01/2022: **PT** 401-424, 528-531 06/02/2022: **WTA** 505-516

06/08/2022: **PT** 501-527 06/09/2022: **WTA** 601-616 06/15/2022: **PT** 605-632 06/16/2022: **WTA** 701-710

06/22/2022: **PT** 601-604, 709-731, Trash Rooms, Dumpsters 06/23/2022: **WTA** 711-716, 810-816

Installing Window Air Conditioners

When installing window air conditioners, be sure to install them in a safe and secure manner. Air conditioner units should be tilted away from the unit. This allows the condensate to run away from the wall and will help to prevent mold/mildew on the walls. The air conditioner needs to be installed properly to prevent outside air from entering the unit. If the extendable panels are missing or damaged, air coming in from the outside will cause the room temperature to rise, keeping the air conditioner running. This can cause high electric bills. It is best to seal the openings with foam panels. Cardboard, pillows and blankets are inefficient as they can fall out leaving the window open. Residents of the high-rise buildings must put a container under the air conditioner to collect any condensation and empty as needed.

Balcony Reminder

Again, we would like to ask residents not to throw things off their balconies. Cigarette butts (*which are no longer allowed on balconies*), bottles, and bread seem to be most commonly found on the ground. Many people spend a great deal of time and effort making their balconies a summer space to enjoy; they do not appreciate having garbage thrown into their space. The Maintenance Department also would appreciate not having to pick up the garbage that accumulates on the ground. Mose importantly, this is your home. Do you want garbage thrown in your yard?

Please Do Not Feed The Pigeons

We ask that you do not feed pigeons or birds on your balconies. Please do not throw bread, donuts, or any other food out for the birds. This not only attracts birds but rodents as well. It also makes a mess on the balconies and areas below. If you see pigeons on your balcony, look for any food or water source that may be attracting them and remove those items. If they have built a nest, remove immediately or call maintenance to have it removed. We Thank you for your coopertion.

Online Portal Work Order Requests

Work orders submitted through the tenant portal in Rent Cafe are NOT monitored 24/7. If you believe your work order needs immediate attention, please call the Maintenance phone number directly at 301-733-6916.

FREE online CLASSES!

Financial Education Partnership-Washington County offers FREE monthly online classes to help members in our community to take charge of their finances.

June 17, 2022: "Conquering Debt"

To register or for more information, contact Ladetra Robinson at 301-733-2371 x105 or













What's Happening At CW Brooks

Stamps/Quarters Sold: Mondays 11 am - 1 pm

BINGO: Mondays 6-8 PM

Coffee Social: Tuesdays, Thursdays and Saturdays 11am-12 noon

Game Night: Wednesdays 6-8 PM

Movie Night or Ice Cream Social: Alternating Fridays 6:30 PM

No Tenant Association Meetings will be held June-August

Did you know the residents at Brooks recently went on a bus trip to Atlantic City? Keep your eye out for more trips like this to be scheduled.

What's Happening At Potomac Towers

Quarters & Stamps: Tuesdays & Thursdays

10-11:30 am

Tenant Assoc. Meeting: June 13 @ 5:30 PM

BINGO: June 15

Social Night: June 24

What's Happening At Walnut Towers

Tenant Assoc. Meeting: June 6 @ 5:00 PM BINGO: Tuesdays 4-8 PM

Join us as we celebrate 'Elder Abuse Awareness Month' with a series of presentations. Sgt. Carlie Hose from the Washington County Sheriff's Office will join us Wednesday, June 8, at 11 am in the community room of Potomac Towers to discuss crime prevention and when to call the police. Shawn Perry from the Commission on Aging will present on Tuesday, June 14 at all three senior communities about elder abuse and fraud at the following times:

> PT @ 11a **CWB @ 1p** WT @ 2:30p





Located inside of the C.W. Brooks **Building**

45 W. Baltimore Street

Store hours (may vary due to staffing)

Mon-Fri 8 am-7 pm Sat - 9 am - 2 pm

240-310-9258



Don't let the Bedbugs Bite

Do Bed Bug covers work?

It may be time to invest in a Bed Bug Mattress protector. Purchasing mattress covers for bed bugs can be a safe and effective way to protect your family. While these covers won't completely eliminate the risk of a bed bug outbreak, using them can prevent major infestations and make identifying bed bugs much simpler.

Encasements also play a very important role in helping to eliminate bed bug infestations. They are a simple and highly effective method of dealing with bed bugs by trapping them inside and preventing bugs from re-infesting the mattress and box spring. Because they are white, they also make it easier to identify an infestation early.

Please contact the Pest Control Coodinator, Wendy Leggett for more information on purchasing these covers. 301-733-6911 Ext 132

C.W. Brooks Salon

Scheduled appointments: 240-329-5197 Same Day appointments: 301-676-9450

> Hours of operation: Monday- 9:00am-4:00pm Closed Tuesday Thursday- Friday, 9:00am-4:00pm Saturday-Sunday, 8:00am-3:00pm