

Family Neighbors

The Hagerstown Housing Authority is committed to providing quality, affordable housing in a safe environment. Through a partnership with our residents and other groups, we will provide opportunities for those we serve to become self-sufficient.

September 2022



To associate on neighborly terms To be friendly Persons who live near others



Washington Goes Purple
Prevent Addiction.
Eliminate Stigma.

Creating Community Connections

Please join us on Thursday, September 15, 2022, @ 2 pm when we welcome Vicki from Washington Goes Purple. She will provide us with an overview of the organization and the programs that they provide to our community.

We hope that you can join us and receive some useful information from our Community Partner.

This event will be provided through Facebook Live on HHA's Facebook Page.



The Western Maryland Counseling Center, Inc.

DBT SKILLS TRAINING FOR ADULTS

Learn How To Manage

Overwhelming Emotions,
Impulsive Behaviors and

improve **Stressful**

Relationships through

Dialectical Behavioral Therapy

(**DBT**) skills coaching!

**Wednesday September 14th at 1 pm
Potomac Towers Community Room**

**If you are interested in attending or
want more information, please contact
Deena Holder 301.733.6911 x 163**

FAMILY SELF-SUFFICIENCY PROGRAM

The Family Self-Sufficiency (FSS) Program is a voluntary program designed to provide individual case management services to residents of Public Housing and the Housing Choice Voucher Programs to achieve self-sufficiency. Goals are established based on the individual's needs. Individuals and families interested in learning more about Family Self-Sufficiency may contact an FSS Coordinator.

Kelly Mills, kmills@hagerstownha.com, 301-733-6911, ext. 158

Pamela Schnebly, pschnebly@hagerstownha.com, 301-733-6911, ext. 167

Tacy Myers, tmyers@hagerstownha.com, 301-733-6911, ext. 157

**How to report a Public Housing Interim Change Request?
Below is a list of ways to request an Interim Change.**

-Complete a paper Interim Change Request Form- This form can be obtained from the Main Office/Administration Building vestibule during office hours (Monday-Friday, 8:00 am to 4:30 pm). Complete the form and drop it in the drop box at the front doors of the Main Office/Administration Building.

**-Contact your assigned Housing Specialist via email at-
Stephanie Palmer- spalmer@hagerstownha.com Tamiann Nelson- tnelson@hagerstownha.com**

-Complete Interim Change through HHA's online portal in the Resident Portal (Rent Café)- You can access the portal through the website at www.hagerstownha.com. You will log in with your information (if you need to sign up, contact housing for your registration code), Complete the Interim Change online form and make sure to click submit at the end.

In Person Resident Meetings are Back Again!

It seems so long since we were able to get together and check in with residents in person. That is why Resident Services is excited to be back to holding in person Resident Meetings in our family communities. We look forward to seeing you in September to give you Housing updates, check in with things in your community and begin thinking about upcoming Holiday activities.

Please join us in your community on:

McCleary Hill – Thursday 9/15 at 5:30 PM (Community Building)

Parkside/Douglass/Scattered Sites – Monday 9/19 at 2 PM (Suman Community Building)

Noland Village – Wednesday 9/21 at 2 PM (Community Building)

Frederick Manor – Thursday 9/22 at 10 am (Community Building)

NUMBERS TO KNOW

Hagerstown Housing Main 301.733.6911

Resident Services Department

Dianne Rudisill 301.733.6911 ext. 125

Deena Holder 301.733.6911 ext. 163

Heather Nutter 301.733.6911 ext. 170

Treyvon King 301.733.6911 ext. 171

Tacy Myers 301.733.6911 ext. 157

Kelly Mills 301.733.6911 ext. 158

Pam Schnebly 301.733.6911 ext. 167



*The Hagerstown
Housing Authority will
be closed on Monday,
September 5, 2022, in
observance of Labor Day*

"End of the Road" Narcotics Anonymous Group

While support is offered to all who enter, the group is excited to offer support to the Parkside/Douglas Communities. The first meeting will be at Parkside Homes Community Building on September 4, 2022, and will maintain the following schedule:

*Sundays- Support Group Offered 3:00 - 4:30 pm

*The last Sunday of each month is a special meeting and will last until 6 pm

*Tuesdays Support Group Offered 7:00 - 8:15 pm

PRO BONO ? DAY



MARYLAND
LEGAL AID

Discuss your civil legal problems involving **MARYLAND LAW** one-on-one with volunteer attorneys at a **FREE** legal clinic. Types of issues include:

- Divorce, Child Custody & Child Support
- Landlord-Tenant
- Wills & Advance Directives
- Bankruptcy
- Workers Compensation
- Foreclosures
- Business Law
- Employment
- Real Estate
- Social Security Disability
- Consumer
- Criminal Expungement
- Government Benefits
- Tax
- Serious Traffic & MVA issues

Thursday, September 29, 2022
4:00 p.m. - 7:00 p.m.

Location:

Washington County Department of Social Services
122 North Potomac Street Hagerstown,
Maryland 21740

The Maryland Department of Labor, Licensing and Regulation Financial Regulation Office will provide consumer education in areas such as mortgage & consumer lenders, sales finance, check cashers, debt management & settlement, collection agencies, payday loans, credit services business and money transmission.

Sponsored by:

The Washington County Bar Association,
Washington County Department of Social
Services and Maryland Legal Aid

Se Habla Español

Please bring any relevant documents with you.
This event is free to attend. Registration is not required.

For more information, contact: Lea Munley
Phone: (240) 575-1255 | Email: lmunley@mdlab.org



FINANCIAL EDUCATION SERIES

Financial Education Partnership-Washington County offers **FREE** monthly online classes to help members in our community to take charge of their finances

September 22, 2022

"Landlord/Tenant Rights"

6:00 - 7:00 pm

To register, contact:

Ladetra Robinson 301-733-2371 x105

ladetra@reachofwc.org



Reach
OF WASHINGTON COUNTY
A BRIDGE TO INDEPENDENCE

CASH
CAMPAIGN
OF MARYLAND

United Way
of Washington County, MD

Renters Insurance

If you do not have renter's insurance, it's a small investment to protect your personal property. In the event of a fire or catastrophe, the Housing Authority is not responsible for your personal items. While it's not mandatory, it is highly recommended.

August brought many vendors and a lot of **FUN** during National Night Out and The Housing Community Fair!



from: **Security**

Security Phone Number: 301.730.2096



Security's Report-A-Concern can now be accessed directly at www.hagerstownha.com/reportaconcern or you can also scan the QR code

MIR INSPECTIONS

Thursday, September 1: Wakefield Road 28-38

Friday, September 2: Freemont Avenue 410,412

Friday, September 2: Mitchell Avenue 451-457

Tuesday, September 6: Mitchell Avenue 452-464

Wednesday, September 7: Clarendon Avenue 412-436

Thursday, September 8: Clarendon Avenue 438-462

"Parkside Homes and Frederick Manor inspection schedules will be posted in the near future."



REMOVING WINDOW AIR CONDITIONERS

Each year the Authority requires all residents in family units to remove air conditioners from the windows by October 1st. Air conditioners that have not been removed by December 1st will be removed by maintenance and the resident will be charged. Your cooperation is greatly appreciated.

TRASH/RECYCLE CONTAINERS

Effective April 1, 2022, all trash cans and totes must be placed and kept in the rear of your unit. Containers must be moved after they are emptied on the day of pick up to avoid a charge. You will be charged a minimum of \$32.36 if maintenance has to move your container to the rear of your unit. As always, we appreciate your help in keeping our communities beautiful. *Trash containers should not be placed before 4:00 pm on trash pick-up night at your community.*

BULK TRASH PICKUP SCHEDULE

You may have your bulk items picked up on the following days of each month:

- 1st Thursday: McCleary Hill**
- 2nd Thursday: Parkside Homes and Douglas Court**
- 3rd Thursday: Noland Village**
- 4th Thursday: Frederick Manor**

Please set your items out **after 8:00 pm the night before** your scheduled day and have them on the curb **prior to 8:30 am on your scheduled pickup day**. This schedule will be strictly followed. Any bulk items set on the curb on days other than those listed for your community will result in a charge (\$60.00) to the resident.

Scattered Site locations will be expected to observe the bulk pickup days published by the City of Hagerstown. Check the newspaper or call the City for dates.

Pest Control Schedule

- 09/07/2022: Noland Village:** Ct 4 & 6 (remaining units), Ct 8 1053-1064
- 09/14/2022: Noland Village:** Ct 3 1020-1032, Ct 5 1036-1040
- 09/21/2022: Noland Village:** Ct 5 1044, Ct 7 1052-1068
- 09/28/2022: McCleary Hill:** Buildings 9-18 (Flourite Drive, Gneiss Drive, Calcite Drive 17526-17576)

MOWING SEASON

The mowing season is upon us again. Please be aware of the contractors as they mow the grass in your community. The contractors are responsible for safely performing their work. They have a difficult task to accomplish and need your help to keep track of your small children. Please, for the safety of your children, help keep them away from the contractors mowing. *All communities will be mowed on **THURSDAY** with the exception of rain. **FRIDAY WILL BE USED AS A RAIN DAY.***

CABLE TRIPPERS

If you have TV or telephone cables crossing stairs or walkways, please remove them immediately. Per your lease agreement, cables are not permitted to be run in a manner that may cause a tripping hazard. Cables are to be fastened to the baseboard and door frames by use of cable tacks ("**U**" shaped tacks). Cables are to be run up and around door frames and **NOT** across walkways. If you could trip over it, then it is improperly installed. The improperly installed cable will be removed by maintenance, and the cost charged to the tenant. New or existing cable will not be re-installed, causing you the loss of use of the TV or telephone served by the cable. Avoid this major inconvenience by properly installing your cable now.

HEAT START UP

The Maintenance Department will be turning the heat on in the family communities in early October, depending upon the weather. Heating levels maintained in the family communities are from 66-68 degrees. Your thermostat has a built-in thermometer that will tell you if the proper heating levels are being maintained in your home. Before you call Maintenance for service this heating season, ensure the room temperature is below 66 degrees. If the temperature is 66 degrees or above and you call for service, you will be charged for the call. Overtime callouts are very expensive, and you can avoid these charges (\$97.08) by checking the temperature before you call. **Remember, using your oven or stove as a heat source is a lease violation. It poses a serious health risk to you. This misuse may also damage your stove (melted knobs), for which you will be charged.** *If a medical condition exists within your family that requires you to be provided with increased heat levels within your unit, this information must be addressed to the Director of Housing.*

GRAFFITI

in accordance with your housing lease, **Exhibit G, Part 3E**: Graffiti on exterior surfaces is unacceptable and must be removed immediately. The Housing Authority will charge the responsible parties for graffiti removal (examples include spray paint, chalk, etc.) Contact the maintenance department and report graffiti immediately. Your cooperation in keeping our communities looking nice is appreciated.

INSPECTION CORNER

Attention Residents:

All tenant-owned Appliances, Refrigerators, Freezers, and AC units must be inspected, and deficiencies recorded as if the Housing Authority owns them. Any repairs will need to be completed promptly, or removal will be needed. Health and Safety items will also need to be inspected. For example, broken/cracked glass, mirrors, missing fan covers, fire extinguishers, and play equipment. Furniture blocking Call-for-id buttons and windows must be moved away from these areas. Flammable/combustible items must be properly stored, not inside your unit.

DON'T LET THE BEDBUGS BITE

it is normal to see bedbugs after your unit is treated by a pest control professional. The good news is that their numbers should be reduced after each treatment. A bedbug infestation should be eliminated successfully and entirely by the 3rd treatment. The reason a single treatment is rarely enough is that bedbugs can get into many inaccessible spots. Bedbugs typically feed once every week and could be hiding between meals when treatment is applied. Be aware that boxes filled with belongings, items under beds, packed closets or stacks of papers prevent proper inspection and treatment. It is common to notice increased activity a few days after treatment because you are aware of the infestation. Follow-up treatments are necessary to achieve complete elimination of an infestation.