

Family Neighbors

The Hagerstown Housing Authority is committed to providing quality, affordable housing in a safe environment. Through a partnership with our residents and other groups, we will provide opportunities for those we serve to become self-sufficient.

To associate on neighborly terms To be friendly Persons who live near others



November 2022

Veteran's Day November 11, 2022

Thank you
Veterans
for your service
and
sacrifice

If you are a Veteran and have not been recognized by us, please contact Deena Holder, 301.733.6911 ext 163 or Dianne Rudisill, 301.733.6911 ext 125 with your name and branch of service.

Phone upgrades

We are in the process of upgrading our phone system. While we do not anticipate communication issues during this transition, we wanted you to be aware of the change should an unexpected situation during the beginning of November.

Should you receive an error message of any sort by phone, please contact us by email.



We Are Merging Our Newsletters

To help streamline how our residents receive Housing Authority information and updates, in January 2023 we will be combining our Public Housing Senior, Family, and Gateway Crossing Newsletters. This will ensure that all residents are receiving the same information in a timely manner!

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Sign up to receive the Newsletter via email:

www.hagerstownha.com/monthlynews

**GENERAL
ELECTION
VOTE X**

NOV
8

YOUR VOTE
VOTE!
COUNTS!



The Hagerstown Housing Authority will close to observe the following holidays



Friday, November 11, 2022
To Observe Veteran's Day



Thursday, November 24, 2022,
Friday, November 25, 2022
To Observe Thanksgiving

When to Report an Income Change Request

- **For Increases in Income:** The family must report all increases in income in writing within fourteen (14) calendar days from the effective date of the increase. Failure to report these increases within the required time frame will delay the processing of rent adjustments, which may result in a **Retro Rent**. A Retro Rent is money you must pay back to the Housing Authority when your rent should have increased as a result of the change in income.
- **For Decreases in Income:** The family may report a decrease in income. If reporting a decrease, the family must report the decrease in writing by the last day of the month for an interim adjustment to be effective on the first (1st) of the following month. ***Please note verification/documentation is required before making the adjustment to the rent.***

If you are unsure about whether or not to report an income change, contact your Housing Specialist. When in doubt, report!



The Housing Authority's Board of Commissioners and Staff wish you and your family a

Happy Thanksgiving



NOW THAT ALL STATEMENTS ARE PAPERLESS, HERE ARE SOME POINTERS:

- Specify where you want your payment applied. Otherwise, it will automatically apply to the oldest charge.
- In addition to reviewing your charges on the Tenant Portal, having a registered email with HHA ensures that you will receive your rent statement via email.
- Please contact us if you need assistance registering Rent Cafe' to access your online account.

What's Happening In Your Community

Noland Village Resident Meeting

November 16th at 2 pm

Frederick Manor Resident Meeting

November 17th at 11 am

McCleary Hill Resident Meeting

November 17th, 5:30 pm

Suman Ave Resident Meeting

November 21st at 2 pm

Suman Ave CPR Class rescheduled

The October 21st class that was canceled is scheduled for November 8,, 12 pm - 4:00 pm.

We hope you can join us to plan holiday events and community activities!



The McCleary Hill Community held its first holiday event.

Thank you to each resident that played a part! The event was well attended, and an astonishing amount of candy donated by the entire community! Plans are in the making for the next event!



**NARCOTICS
ANONYMOUS**
**YOU'RE
NOT
ALONE**

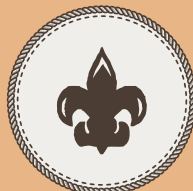
End of the Road N/A Group now offering support at the following locations:

- **Sundays**, 3:30 pm -4:30 pm Parkside Homes Community Center
 - The last Sunday of each month is a special meeting and will last until 6pm
- **Tuesdays** (MEN) - 7:00 pm - 8:15 pm, Parkside Homes Community Center
- **Tuesdays** (WOMEN) -7:00 pm - 8:15 pm, Douglass Court (419 Park Place)

Girl Scouts are currently offered at the following locations:

Parkside Homes -

- Thursdays 7 pm - 8:30 pm (ages 13-18)
- Fridays 5-6 pm - All ages
- One Saturday per month - Interaction Scouting for both groups.



Frederick Manor-

- Currently via zoom. Contact Girl Scouts for more information.

For more information complete an interest link at <https://bit.ly/gs-15-3>
or contact Laura Harlow,
lharrow@gsnc.org or 304.506.9941

NUMBERS TO KNOW

Hagerstown Housing Main 301.733.6911

Security..... 301.730.2096

Maintenance..... 301.733.6916

Resident Services Department

Dianne Rudisill301.733.6911 ext. 125

Deena Holder.....301.733.6911 ext. 163

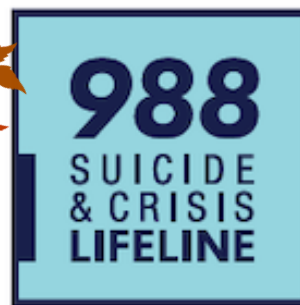
Heather Nutter.....301.733.6911 ext. 170

Treyvon King.....301.733.6911 ext. 171

Tacy Myers 301.733.6911 ext. 157

Kelly Mills.....301.733.6911 ext. 158

Pam Schnebly.....301.733.6911 ext. 167



There is hope



Talk with us.



If you or someone you know needs support now, call or text 988 or chat 988lifeline.org



PEP22-06-03-004



FINANCIAL EDUCATION SERIES

Financial Education Partnership-Washington County offers **FREE** monthly online classes to help members in our community to take charge of their finances.

November 17th - Pump up your Piggy Bank

December 22nd - Identity Theft & Scams



All classes are online, 6pm - 7pm

To register, contact:

Ladetra Robinson 301-733-2371 x105

ladetra@reachofwc.org



Free Drive Thru Covid Testing offered

Beginning Nov 2, 2022, the Washington County Health Department will begin the Winter drive-thru and walk-up schedule behind the C.W.Brooks Building.

Please enter from Lee Street.

Mondays and Wednesdays, 10a-2p

Open Enrollment



Enrollment Period
October 15th - December 7th



Coverage Begins
January 1st

Medicare Part D 2022

During this enrollment, anyone with a Part D Prescription Drug Plan can switch to a new Part D Plan. Part D insurance companies can make changes to your plan's formulary from year to year. Given these possible changes, it is a good idea to re-evaluate your plan yearly to make sure it still meets your needs. If you would like assistance reviewing your Part D Prescription Drug Plan, contact the Resident Services Department, and we will be happy to schedule an appointment for you.

Stop Smoking Resoucrses

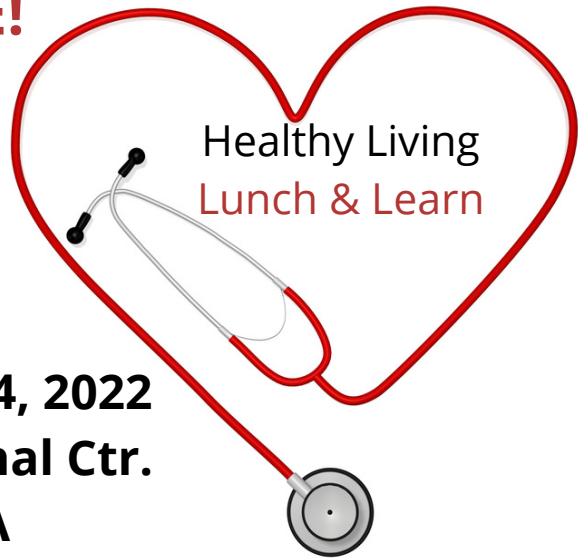
PROVIDED BY WASHINGTON COUNTY HEALTH DEPARTMENT



STOP LIVING LIFE UNDER FIRE!

Don't just survive, learn how to thrive through life's stressors.

Join Local experts as they present alternative stress management strategies.



Enjoy Lunch on Us
&
Door Prizes

Monday, November 14, 2022

Robinwood Professional Ctr.

Room-RW #122A

12:00 pm - 1:00 pm

Please try to register to help with food ordering.
However, you do not have to register to attend.

Prizes provided by Cigarette Restitution Fund

Tobacco FREE for Life Program

Offering free STOP SMOKING CLASSES

Free nicotine
patches, gum, and
lozenges.



For more information call:
240.313.3310

IT'S NEVER TOO LATE TO QUIT!

We are here to help you on your journey to
becoming

Tobacco Free!

Washington County Health Dept.



Great American Smokeout November 17, 2022

YES, I will attempt to quit smoking for 24 hours on
Thursday, November 17 for the
Great American Smokeout

Participant's name - please print

Phone number or email address

All participants who sign a pledge will be entered into the prize drawing IF we are able to reach you for a one-time follow-up to help assess the effectiveness of this effort. You DO NOT have to quit for 24 hours to be entered into the drawing, the contact call after the event gets your name in the drawing.

Sponsored by the Washington County Health Dept.

Prizes provided by Cigarette Restitution Fund

Forms can be dropped off at HHA Resident Services Dept.



from: Maintenance

24/7 Maintenance Phone Number: 301.733.6916

REMOVING WINDOW AIR CONDITIONERS

Each year the Authority requires all residents in family units to remove air conditioners from the windows by October 1st. Air conditioners that have not been removed by December 1st will be removed by maintenance and the resident will be charged. Your cooperation is greatly appreciated.

BULK TRASH PICKUP SCHEDULE

Please set your items out **after 8:00 pm the night before** your scheduled day and have them on the curb **prior to 8:30 am on your scheduled pickup day**. This schedule will be strictly followed. Any bulk items set on the curb on days other than those listed for your community will result in a charge (\$60.00) to the resident.

Scattered Site locations will be expected to observe the bulk pickup days published by the City of Hagerstown. Check the newspaper or call the City for dates.

You may have your bulk items picked up on the following days of each month:

1st Thursday: McCleary Hill

2nd Thursday: Parkside Homes and Douglas Court

3rd Thursday: Noland Village

4th Thursday: Frederick Manor

****Due to the Thanksgiving Holiday normal Thursday and Friday trash collections will be delayed one day.****

PEST CONTROL SCHEDULE

NOVEMBER

Wed, November 9.....Parkside Homes

Wed, November 16..... Douglas Court

Wed, November 23.... Scattered Sites

DECEMBER

Wed, December 7..... Noland Village Ct 4 & 6(remaining units) Ct 8 1053-1064

Thurs, December 8..... Noland Village Ct 3 1020-1032 & Ct 5 1036-1040

Wed, December 21..... Noland Village Ct 5 1044 & Ct 7 1052-1068

Wed, December 28.....McCleary Hill- Buildings 1-8 (Granite Drive and Calcite Dr 17526-17576)

SNOW & ICE REMOVAL

Residents are responsible to remove snow and ice from walks, steps and porches leading to the unit. This means any and all sidewalks to your unit with the exception of the front public sidewalk, which is the sidewalk that runs parallel to the front streets, is the responsibility of each resident. **The Hagerstown Housing Authority does NOT remove snow and/or ice or treat for snow and/or ice on any walkways in the rear of the units and do NOT remove snow and/or ice or treat for snow and/or ice in the front of your unit except for the public sidewalk that runs parallel to the front streets.**

HEATING SEASON

Before you call Maintenance for service for your heat this season, make sure the room temperature is below 66 degrees. The room temperature must drop to 66 or below for the heat to come on. If the temperature in your unit is 66 degrees or above and you call for service, you will be charged for the call. Overtime callouts are very expensive and you can avoid these charges (minimum of \$97.08) by checking the temperature before you call. Do not force the thermostat beyond the limit on the dial. Broken thermostats are charged to the resident. Keep your windows locked as this provides a much better seal and reduces air leakage at the windows. ***Remember, using your oven or stove as a heat source is dangerous and a lease violation. This not only poses a serious health risk to you but also will result in damage to your appliance (melted knobs) for which you will be charged.***

ATTENTION

Regardless of how friendly your pet is, when your unit is scheduled for Pest Control or Maintenance service **PLEASE** have your pets put safely in another room with the door shut. This will prevent any accidents with the Pest Control or Maintenance Technician and will keep your pet safe from any chemicals or equipment being used to treat the unit.

MIR INSPECTIONS

Tuesday, November 1..... . Park Place 400 A-B 402 A-B and 406 – 408 even

Wednesday, November 2... Park Place 410 – 426 even

Thursday, November 3..... Park Place 428 – 442 even

Friday, November 4.....Park Place 401 – 411 odd

Monday, November 7..... Park Place 415 – 443 odd

Tuesday, November 8..... NO INSPECTIONS

Wednesday, November 9... NO INSPECTIONS

Thursday, November 10..... NO INSPECTIONS

Friday, November 11..... NO INSPECTIONS



from: **Security**
Security Phone Number:
301.730.2096

Security's Report-A-Concern can now be
accessed directly at
www.hagerstownha.com/reportaconcern
or you can also scan the QR code

