



QUARTERLY NEWSLETTER

WHAT'S IN THIS ISSUE:

- Important Information and Updates
- Holiday Office Closures
- Family Self-Sufficiency Program (FSS)
- Knowing your Lease
- Pest Control Schedule
- Employee of The Quarter
- Housing Authority News

PHONE NUMBERS YOU SHOULD KNOW

Narcotic Task Force	301-791-3205
Non-Emergency Police	301-790-3700
Poison Control Center	800-222-1222
Child Protective Svcs.	240-420-2222
Adult Protective Svcs.	240-420-2155
Security Office	301-730-2096
Gateway Crossing Office	301-766-7968
Maintenance Dept.	301-733-6916
Office of Fair Housing	800-669-9777

For after hours maintenance calls, dial 301-733-6916, your call will be redirected to the answering service.

IMPORTANT INFORMATION AND UPDATES:

Future Newsletters

As you know, the Newsletter has been published for Gateway Crossing residents for many years. This Newsletter is the last one that will be issued solely for Gateway Crossings residents.

Effective January 2023, our Newsletter will be combined with Hagerstown Housings Newsletter bringing you more current and up-to-date information monthly while still including the Maintenance and Pest Control Schedules.

The “new” Newsletter will also be strictly electronic and will continue to be on the following platforms:

- Your Resident Portal on Rent Café.
- The Housing Authority’s website.
- Facebook at Hagerstown Housing Authority.

Gateway Crossing Management Office will be closed:

- Veteran’s Day - November 11th
- Thanksgiving – November 24th & 25th
- Christmas – December 23rd & 26th
- New Year’s holiday – December 30th

Daylight Savings Time ends at 2:00 AM on Sunday, November 6, 2022

Family Self Sufficiency Program

Have you considered joining the Family Self-Sufficiency (FSS) program? More individuals are learning how becoming a participant in the FSS program can assist them with their future goals.

Your goals can be anything you set your mind to, and as a participant you receive:

- An individual case manager to assist you in identifying your goals within time frames.
- Goals will vary based on each individual's needs and may include:
 - Employment
 - Going back to school
 - Budgeting
 - Credit repair
 - Financial Literacy
 - Home Ownership
- Connections to Community Resources to help you accomplish your goals.
- For eligible participants, as employment is obtained or earned income increases, FSS participants may be eligible to build an escrow savings account that is held by the Housing Authority.
- Any individual who is a recipient of the Public Housing Program and Housing Choice Voucher (Section 8) program is eligible to take advantage of this opportunity!

If you or someone you know would like to learn more about the Family Self-Sufficiency Program, please contact:

Tacy Myers, 301-733-6911, ext. 157.
tmyers@hagerstownha.com

Kelly Mills, 301-733-6911, ext. 158
kmills@hagerstownha.com

Pamela Schnebly, 301-733-6911, ext. 167
pschnebly@hagerstownha.com

KNOWING YOUR LEASE:

RENTER'S INSURANCE

It is recommended that Tenant's purchase renter's insurance to protect personal property if damaged or stolen and to insure against claims of personal injury.

A recent quote from a local insurance agency came back showing an amount of less than \$10/mo. for a general policy.



SNOW AND ICE REMOVAL

Residents are responsible for removing snow and ice from walks, steps and porches leading to the unit. Residents sharing a walk shall clear their half or share the responsibility.

This means any and all sidewalks to your unit with the exception of the front public sidewalk that runs parallel to the front street, is the responsibility of each resident.

The Hagerstown Housing Authority does NOT remove snow and/or ice on any walkways in the rear of the units and we do NOT remove snow and/or ice or treat for snow and/or ice in the front of your unit except for the public sidewalk that runs parallel to the front streets.



TRASH & RECYCLING COLLECTION

Trash and recycling bin set out times are:
Monday evening after 4:00 PM

If cans are not returned to your back porch by Wednesday morning, they will be placed there by Maintenance and you will be charged a Maintenance fee of \$32.36.



WATER/SEWER BILLS

Water/Sewer bills are issued quarterly and will reflect on your rent statement for the following months:

- March
- June
- September
- December

You may also view your balance at anytime under your Resident Portal.

To setup your online account, please call the office for your registration code.

PEST CONTROL SCHEDULE

October

Week 1: 151 Ross to 281 Ross, 902 Lanvale to 947 Lanvale

Week 2: 953 to 1025 Lanvale, 201 to 250 Buena Vista

Week 3: 251 to 281 Buena Vista, 902 to 1002 Main

Week 4: 1006 to 1018 Main, 941 to 989 Main, 311 to 361 Chessie,
310 to 360 Buena Vista, 913 to 929 Ross

November

Week 1: 931 to 990 Ross

Week 2: 1017 to 1037 Westport, 901 to 909 Ross, 801 to 827 Main

Week 3: 829 to 845 Main, 265 to 273 South Burhans, 701 to 812 Lanvale

Week 4: 103 to 181 Summer, 25 to 53 Elgin

December

Week 1: 1030 to 1068 Ross

Week 2: 1070 to 1084 Ross, 348 to 368 Merrbaugh, 400 to 401 Gandy Dancer

Week 3: 121 to 182 Merrbaugh, 331 to 347 Merrbaugh

Week 4: 3 to 120 Merrbaugh and 1203 W Washington St

Employees of the Quarter

Employees of the Quarter:

Alia Kramer and John Davies, Occupancy Specialists



Congratulations to our Employees of the Quarter- Alia Kramer and John Davies, Occupancy Specialist

Alia Kramer and John Davies, Occupancy Specialist, are being recognized for their collaborative efforts to increase occupancy in our senior/disabled towers by approximately 6.3% in under a year. They have worked diligently to give our properties an almost 100% occupancy rate PLUS form a pool of eligible occupants awaiting future units. There really is not an “I” in the word “TEAM”!

Congratulations and Thank you for giving yet another applicant keys to their unit and a fresh future!

If you see Alia or John out and about, please be sure to congratulate them on their well deserved award!

Housing Authority News

For the most recent updates, events, or job opportunities, please visit our website of :

hagerstownha.com

You may also Like or Follow us on Facebook and Instagram!



Facebook: Hagerstown Housing



Instagram: hagerstownhousing