



# Hagerstown Housing Authority NEWSLETTER

www.hagerstownha.com  
May 2023

## EMPLOYEE OF THE QUARTER

### DEENA HOLDER



Deena was selected as the employee of the quarter for the support she provided to the Senior Services division during the absence of two staff. Before hiring the Senior Services Case Manager, and in addition to a brief absence of the Senior Services Coordinator, Deena ensured coverage and offered support for Potomac Towers, Walnut Towers, and C.W. Brooks Mid-Rise.

The three buildings are covered by rotating three staff to provide referrals, assist with entitlements, work with outside agencies, establish resident programs, and assist with housing-related concerns. Deena was up for the challenge and efficiently maintained the caseloads of the three facilities.

As Employee of the Quarter, she is entitled to a complimentary lunch for one, a Star Award, and one paid day off from work. Help us congratulate and thank Deena for all she does for our residents!

## FAMILY SELF-SUFFICIENCY PROGRAM

Have you considered joining the Family Self-Sufficiency (FSS) program? More individuals are learning how becoming a participant in the FSS program can assist them with their future goals. Your goals can be anything you set your mind to, and as a participant, you receive:

- An individual case manager to assist you in identifying your goals within time frames.
- Goals will vary based on each individual's needs and may include:
  - Employment
  - Furthering Education
  - Budgeting
  - Credit Repair
  - Financial Literacy
  - Home Ownership
- Connections to Community Resources to help you accomplish your goals.
- For eligible participants, as employment is obtained or earned income increases, FSS participants may be eligible to build an escrow savings account held by the Housing Authority.
- Any individual who is a recipient of the Public Housing Program and Housing Choice Voucher (Section 8) program is eligible to take advantage of this opportunity!

**If you or someone you know would like to learn more about the Family Self-Sufficiency Program, please contact:**

Kelly Mills, 301-733-6911, ext. 158  
kmills@hagerstownha.com

Tacy Myers, 301-733-6911, ext. 157.  
tmyers@hagerstownha.com

Pamela Schnebly, 301-733-6911, ext. 167  
pschnebly@hagerstownha.com





## Reminder of Key Card Charge Changes (from 10/2022)

As a reminder, due to the rising cost of the key cards used for entry into the buildings, the charges for replacement key cards and guest key cards increased last October 1, 2022 for Potomac Towers, Walnut Towers, & C.W. Brooks.

- Replaced Lost or Broken Cards Fee-\$15/each
- Habitual Lost Cards Fee (After 3 lost/broken key cards)-\$30/each
- Guest Key Cards (up to 2 allowed)-\$15/each

**IF A KEY CARD IS LOST OR STOLEN THAT CARD NUMBER WILL BE DEACTIVATED AND THE CARD WILL NO LONGER WORK**

## Food Pantries/Resources

Washington County residents who wish to receive food from CAC's pantry on a monthly basis must apply annually at the agency and meet the requirements. Clients will be required to provide their photo ID which must match the name on their approved application. When applying at CAC you will need to bring: photo ID's for everyone who is 18 years or older and social security cards for everyone in the household.

***\*As of 10/6/2021 CAC discontinued the use of the Washington County Food Bank Card to receive food from CAC's food pantry. The other pantries who participated in the Washington County Food Bank Card will have their own requirements for receiving food from their pantries.\****

For a list of community food pantries, soup kitchens, and clothing banks visit:

**<https://www.wccac.org/sites/default/files/Food%20and%20Clothing%20Resources.pdf>**

*We are excited to announce our 2nd Annual Mother/Daughter Tea Party!*  
*Saturday, May 20, 2023, 12 pm-2 pm!*

To register for this event: **<http://www.hagerstownha.com/tea>**

**The cut-off date to register for this event is**  
**Monday, May 8, 2023**

**if you would like to volunteer for this event or have a child that needs SSL for school please contact Deena Holder 301.733.6911 x163**

## FREE ONLINE CLASSES

Financial Education Partnership-Washington County offers FREE monthly online classes to help members of our community take charge of their finances.

**Thursday, May 25, 2023 @ 6 pm: Pump Up Your Piggy Bank**

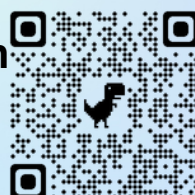
Financial Education Partnership-Washington County is a collaboration of:



**To Register for Online Classes,  
Contact:**

**Ladetra Robinson**  
**Financial Literacy Success Coach**  
**[ladetra@reachofwc.org](mailto:ladetra@reachofwc.org)**  
**301.733.2371 ext. 105**

**Scan the QR code for assistance with  
signing up for the Resident Portal  
(Rent Café)**



**Residents are responsible for  
keeping track of their portal login  
information**





# What's Happening In Your Community

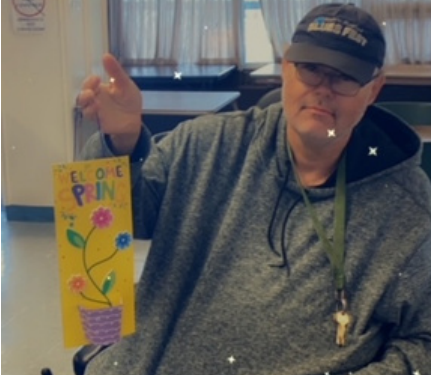
**HELP US HELP YOU! JOIN US FOR YOUR NEXT RESIDENT MEETING TO PLAN COMMUNITY EVENTS!**

**The Hagerstown Housing Authority**  
**will be closed on Monday, May 29, 2023**  
**in observance of Memorial Day**  
**There will be no tenant/resident meetings June-August**

C.W.Brooks		
Mondays	11:00 am - 1:00 pm	Stamps and Quarter Sales - Community Room
Mondays	6:00 pm	Tenant Bingo
Mondays and Wednesdays	10:00 am-2:00 pm	Free Drive Thru Covid Testing offered behind building
Wednesday	2:00 pm - 4:00 pm	Craft Group (Bring your Own Craft)
Thursdays (every other)	2:00- 3:00 pm	Coloring in Library
<b>Thursday, May 11th</b>	<b>5:00 pm</b>	<b>RESIDENT MEETING (2nd Thursday every month)</b>
<b>Thursday, May 4th</b>	<b>10:00 am</b>	<b>Patio Gardening (outside on patio)</b>
Frederick Manor		
Weekly	Currently Zoom	Girl Scouts - Call 304.506.9941 for more information
Monday - Friday	After school	Visit the Community Building or call 301.733.5422 for info.
<b>Thursday, May 25th</b>	<b>11:00 am</b>	<b>RESIDENT MEETING (4th Thursday every month)</b>
Gateway Crossing		
Monday - Friday	After school	Boys and Girls Club Visit Elgin Station or call 301.733.5422 for more info
McCleary Hill		
<b>Friday, May 12th</b>	<b>4:00 pm</b>	<b>Mother's Day Craft - Kids will make a craft for Mom</b>
<b>Thursday, May 18th</b>	<b>5:30 pm</b>	<b>RESIDENT MEETING (3rd Thursday every month)</b>
Noland Village		
Monday - Friday	After school	Boys and Girls Club, visit Noland Site or call 301.733.5422
<b>Wednesday, May 17th</b>	<b>2:00 pm</b>	<b>RESIDENT MEETING (3rd Wednesday every month)</b>
Parkside & Douglass & Scatterd Sites		
Sundays	3:30 pm-4:30 pm	End of the Road N/A (Narcotics Anonymous)
Mon - Thurs.	4:30 pm-6:30 pm	After School Program, K-3rd grade
Tuesdays	7:00 pm-8:15 pm	(MEN) End of the Road N/A
Wednesdays	7:00 pm-8:15 pm	(WOMEN) End of the Road N/A
Thursdays	7:00 pm-8:30 pm	Girl Scouts (ages 13-18)
Fridays	5:00 pm-6:00 pm	Girl Scouts, all ages
Sunday, Jan 29	3:30 pm-6:00 pm	End of the Road N/A - Last Sunday of the month Special Mtg.
<b>Monday, May 15th</b>	<b>2:00 pm</b>	<b>RESIDENT MEETING (3rd Monday every month)</b>
Potomac Towers		
Tuesdays and Thursdays	10:00 am-11:30 am	Coffee/Quarters/ Stamps
Tuesdays and Wednesdays	10:30 am - 11:30 am	Narcotics Anonymous (Community Room)
Thursdays	10:00 am	Stop Smoking Program (3rd Thursday Every Month)
Thursdays	4:00 pm-5:00 pm	Exercise w/ Lisa Bennett (in Rooftop Sky Lounge)
<b>Thursday, May 4th</b>	<b>1:00 pm</b>	<b>Patio Gardening (outside on concrete patio)</b>
<b>Monday, May 8th</b>	<b>5:30 pm</b>	<b>RESIDENT MEETING (2nd Monday every month)</b>
<b>Thursday, May 13</b>	<b>10:30 am</b>	<b>Oneill Physical Therapy Presentation</b>
<b>Thursday, May 25</b>	<b>10:30 am</b>	<b>Maryland Physicians Care - Come ask about your insurance</b>
Walnut Towers		
Tuesdays	4:00 pm - 8:00 pm	Tenant Bingo
<b>Monday, May 1st</b>	<b>5:00 pm</b>	<b>RESIDENT MEETING (1st Monday every month)</b>
<b>Thursday, May 4th</b>	<b>2:30 pm</b>	<b>Patio Gardening (outside on shuffle board court)</b>



## Spring/Easter Wreath Activity in the Senior Communities



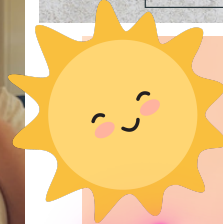
C.W. BROOKS SALON  
WELCOMES

**VALERIE HICKS**  
COSMETOLOGIST AND BARBER



45 W. BALTIMORE STREET  
WALK IN HOURS

TUE & WED 12-6  
THUR 10-6



**BOYS & GIRLS CLUB**  
OF WASHINGTON COUNTY



## Summer Camp

### Why You'll Love It!

- We go swimming Mondays & Fridays
- We go to the movies on Wednesdays
- Our field trips include Lake Tobias, Turner's Skate Palace, and for ages 10 and up Tree Trekkers (there will be additional trip costs)
- There will be an animal/reptile show
- On the last day, we will have a cookout at Doubs Woods

**From June 26th to August 11th**  
**8:00 am to 4:00 pm, please no**  
**early drop-offs**

**SIGN UP NOW AT YOUR BOYS & GIRLS CLUB!**  
**CAMP COSTS \$325 AND HAS AN APPLICATION**  
**FEE OF \$50**

To hold your spot the non-refundable \$50 application fee is required, up-to-date immunization record needs to be turned in, and the application must be filled out

### NUMBERS TO KNOW

**Hagerstown Housing Main 301.733.6911**

Security..... 301.730.2096

Maintenance (24 hours)..... 301.733.6916

Maintenance- Pest Control.....301.733-6911 ext. 124

### Resident Services Department

Dianne Rudisill .....301.733.6911 ext. 125

Deena Holder.....301.733.6911 ext. 163

Heather Nutter.....301.733.6911 ext. 170

Dylan Rohrer.....301.733.6911 ext. 171

Tacy Myers ..... 301.733.6911 ext. 157

Kelly Mills.....301.733.6911 ext. 158

Pam Schnebly.....301.733.6911 ext. 167

Gateway Crossing      Housing Choice Voucher (HCV)  
301.766.7968                      301.733.6911

### Resident Services Satellite Offices

Potomac Towers: 148 Walnut Towers: 196

C.W. Brooks: 191



## Cash Advance

**Orrstown bank is no longer taking**  
**credit/debit cards as cash advances for**  
**rent payments**



## SNAP SCAM ALERTS

- **Keep your PIN secret:** Do not share your PIN with anyone outside of your household. Cover the keypad when you enter your PIN.
- **Check your EBT account regularly for unauthorized charges.** If you notice any, change your PIN immediately to stop the thief from making any new purchases.
- **Check card reading machines** to make sure there's nothing suspicious overlayed or attached to the card swiper or keypad. The overlays can be difficult to detect but are often bigger than the original machine and may hide parts of the machine.
- **Be aware** of phony text messages to obtain EBT card numbers and PINs to steal SNAP benefits.

### RECOVER YOUR STOLEN EBT BENEFITS

**File a claim to recover your benefits today**

- <https://mymdthink.maryland.gov/home/#/report-fraud>
- Complete the form
- Type your name on the signature line and click the submit button
- For in-person assistance, visit your local DSS or contact 1.833.330.7328, or visit <https://dhs.maryland.gov.ebt-reimbursement>
- **Scan QR code to submit a claim**
- Stolen benefits are reimbursed in 15 business days or sooner!



- **Noland Village: Vacant Position**
- Frederick Manor: Jennifer Colvin
- Parkside/Douglas: Monique Broadus
- Potomac Towers: Karen Vankeuren Berry
- Walnut Towers: Tammy Swisher
- **C.W. Brooks: Vacant Position**
- **Gateway Crossing: Vacant Position**
- McCleary Hill: Erica Dixon
- **HCV Position 1: Vacant Position**
- **HCV Position 2: Vacant Position**

If you are interested in any of the vacant positions in your community please contact:

Dianne Rudisill 301.733.6911 x125 or Deena Holder  
301.733.6911 x163

### Potomac Towers Tenant Association Elected Members

- **President:** Priscilla McDonald
- **Vice-President:** Tony Showe Sr
- **Treasurer:** Richard Young Jr
- **Secretary:** Katie Ragland



### Maryland Medicaid Renewal is NOT automatic this year

During the COVID-19 public health emergency, Marylanders who were enrolled in Medicaid continued to be covered, even if they were no longer eligible. Medicaid renewals will not be automatic this year. Starting in April 2023, Maryland will begin making Medicaid eligibility reviews again. Not everyone will be up for renewal at the same time. These renewals will take place over 12 months. It is very important that you make sure your contact information is up to date so that you can receive and respond to important messages about your health insurance.



## BULK TRASH PICKUP SCHEDULE

Please set your items out **after 8:00 pm the night before** your scheduled day and have them on the curb **prior to 8:30 am on your scheduled pickup day**. This schedule will be strictly followed. Any bulk items set on the curb on days other than those listed for your community will result in a charge (\$60.00) to the resident. ***Scattered Sites, Gateway Crossing, and Housing Choice Voucher locations will be expected to observe the bulk pickup days published by the City of Hagerstown. Check the newspaper or call the City for dates.***

You may have your bulk items picked up on the following days of each month:

**1st Thursday: McCleary Hill**

**2nd Thursday: Parkside Homes and Douglas Court**

**3rd Thursday: Noland Village**

**4th Thursday: Frederick Manor**

## PEST CONTROL SCHEDULE

### Hagerstown Revitalization Corp

#### Douglas Court

**05/17/2023:** All Units, Admin Building

#### Parkside Homes

**05/10/2023:** All Units, Community Building

#### Potomac Towers

**05/03/2023:** G16-G29, Laundry, Resident Svcs  
Office, Maintenance Department

**05/10/2023:** 101-127, Trash Rooms

**05/17/2023:** 201-232, Trash Rooms

**05/24/2023:** 301-331, Trash Rooms

**05/17/2023:** 212-214, 441-443 N. Johnathan Street  
**Scattered Sitest**

**05/24/2023:** All Units

#### C.W.Brooks

**05/03/2023:** All Units, Common Areas

#### Walnut Towers "A" Building

**05/04/2023:** 201-214

**05/11/2023:** 215/216, 301-311

**05/18/2023:** 312-316, 401-408

**05/25/2023:** 409-416, 501-504

#### Gateway Crossing

**05/02/2023:** 151-281 Ross Street, 902-947 Lanvale Street

**05/09/2023:** 953-1025 Lanvael Street, 201-250 Buena Vista Avenue

**05/16/2023:** 251-281 Buena Vista Avenue, 902-1002 Main Avenue

**05/23/2023:** 941-989 Main Avenue, 1006-1018 Main Avenue, 311-361 Chessie Lane, 913-929 Ross Street, 310/350/360 Buena Vista Avenue



## TRASH CONTAINERS

Effective April 3, 2023, all trash cans and toters must be placed and kept in the rear of your unit.

Containers must be moved after they are emptied on the day of pick up to avoid a maintenance charge. You will be charged a minimum of \$32.36 if maintenance has to move your container to the rear of your unit. As always, we appreciate your help in keeping our communities beautiful. ***Trash containers are not to be placed out before 4:00 pm on trash pick-up night at your community.***

***Please Note: DUE TO THE MEMORIAL DAY HOLIDAY ON MONDAY, MAY 29, 2023 ALL TRASH PICKUPS THIS WEEK WILL BE DELAYED ONE DAY.***

## MAINTENANCE CHARGES

Should you receive a copy of a work order in the mail for a maintenance charge and do not agree with the charge, call Maintenance at 301.733.6916. You have 10 days to request an informal grievance hearing. Do not wait until the charge appears on your rent statement to call. If the charge is on your rent statement, your 10 days have passed.



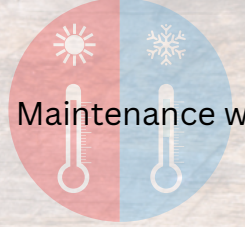


## MOWING SEASON

The mowing season is upon us again. Please be aware of the contractors as they mow the grass in your community. The contractors are responsible for performing their work in a safe manner. They have a difficult task to accomplish and need your help to keep track of your children. Please, for the safety of your children; help keep them away from the contractors doing the mowing. All communities will be mowed on **THURSDAY** unless it's raining. **FRIDAY WILL BE USED AS A RAIN DAY.**

## HEAT WILL BE TURNED OFF

Maintenance will be turning off the heat in all communities on or near May 15, 2023. Maintenance will not respond to "no heat" calls after this time.



## A REMINDER FOR FAMILY COMMUNITIES

No items are allowed to be chained to, locked to, or stored on or against the gas pipes. BBQ grills must be kept at least 5 feet away from any gas pipes. All other items, such as bicycles, kid's toys, etc., must be at least 3 feet away from gas pipes. Failures to follow these rules could result in citation and maintenance removing the items at the cost of the resident.

# Maintenance Inspections

## GATEWAY CROSSING

<u>Week of</u>	<u>Units to be inspected:</u>
<b>May 1st</b>	Summer Street: 103, 113, 115, 117, 119, 125, 127, 153, 155
<b>May 8th</b>	S. Burhans Blvd: 265, 267, 271, 273 Lanvale Street: 701, 709, 711, 715, 717
<b>May 15th</b>	Main Avenue: 801, 803, 805, 807, 815, 816, 817, 818, 822, 823, 825
<b>May 22nd</b>	Westport Drive: 1017, 1019, 1021, 1023, 1029, 1031, 1035, 1037 Ross Street: 907, 909
<b>May 29th</b>	No Inspections

Please be advised that **Exhibit G** of your lease, entitled **"Physical Properties Standards"** states the following:

### *Pest Control Program*

*"Exterminator service is provided on a regular basis at no cost to the tenant. This service is provided to all units and cannot be refused. Schedules for treatment are posted in the monthly newsletter. Tenants must complete preparations prior to scheduled treatment."*

**Failure to fulfill these tenant obligations as listed in Exhibit G could be cause for termination of tenants lease.**

Sign up to receive the Newsletter via email:  
[www.hagerstownha.com/monthlynews](http://www.hagerstownha.com/monthlynews)







# 2023 SUMMER YOUTH PROGRAM



## **GET WITH THE PROGRAM!**

The Western Maryland Consortium is currently accepting Youth aged 14-24 for the 2023 Summer Work Program, where participants will work for local businesses and develop skills necessary to succeed in the workforce.

*\*There are Eligibility Requirements to enroll. \**

***Register by the end of May 2023***



**CALL US TO GET SCHEDULED  
BEFORE SPOTS ARE FILLED**

**GARRETT COUNTY  
301-334-8136**

**ALLEGANY COUNTY  
240-362-7329**

**WASHINGTON COUNTY  
301-791-3164**



\*The total of all WIOA Grant funding available for Fiscal Year 2023 is \$2,525,077. WIOA Grants are fully funded by the Department of Labor through a combination of Grants covering multiple years as described above\*



**[westernmarylandconsortium.org](http://westernmarylandconsortium.org)**