



# Hagerstown Housing Authority NEWSLETTER

November 2024

## Recent Family Self Sufficiency Graduates

*Please join The Hagerstown Housing Authority in Celebrating FSS Graduates:*



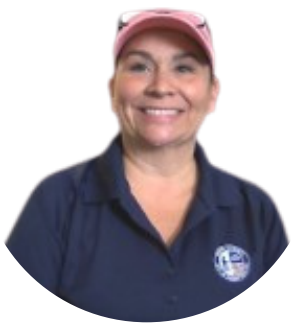
Please join us in congratulating Family Self-Sufficiency (FSS) Graduate **Tajmia Gentry!** Tajmia completed the FSS program on Sept. 11, 2024 after working extremely hard to accomplish all her goals. She has continued to work full time while raising 3 young children! Tajmia also gained much knowledge by completing financial literacy workshops and a Homeowners workshop! Tajmia has raised her credit score to over 740 and is currently looking for a home to become a Homeowner! !

Please join us in congratulating Family Self-Sufficiency (FSS) Graduate **Teneeya Brown!** The FSS Program connected her to valuable community resources that have assisted Teneeya with the completion of her FSS goals. She has achieved financial stability by attending financial workshops, as well as improving her credit. She has become knowledgeable about home ownership, and has secured and maintained full-time employment.

Please join us in congratulating our recent FSS graduate, **Cheryl Blackwell.** Cheryl has consistently maintained employment, even while earning her bachelor's degree! She has improved both her credit and credit score and completed several financial workshops. She even purchased a vehicle outside of her FSS goals! She is quoted in saying "I am deeply grateful to Kelly and the FSS program that offers immense benefits to all who participate".

**Rosely Garcia Rodriguez!** Rosely has been successful in accomplishing all of her goals! She is a determined young woman and has worked hard to obtain and maintain employment, research homeownership, earn her driver's license and purchase her own vehicle, which she has maintained on time monthly payments, as well as improving her credit and credit score. Rosely is in the process of applying for Habitat for Humanity and plans to use her escrow funds she earned through the FSS Program to assist with the purchase of a home in the near future.

If you see any of these amazing graduates in the community, please congratulate them on their hard work and accomplishments. If you are interested in learning how you can become an FSS Participant and accomplish your goals, submit a referral form at <https://www.hagerstownha.com/family-self-sufficiency/>



# Employee of the Quarter

Please join us as we congratulate Wendy Leggett for being selected Employee of the Quarter for October - December 2024. Wendy is recognized for her hard work and dedication to the Authority and for being an instrumental employee of the Properties Department.

She has learned new duties as the Properties Management Administrator and strives to keep the department on track with tasks. She continues to accept more responsibilities and as time permits, will assist other employees. She is an asset to the Employee Activities Committee and always has a smile on her face!

As Employee of the Quarter, she is entitled to a complimentary lunch for one, a Star Award, and one paid day off from work. Help us to congratulate and thank Wendy for all she does for our residents!

## Numbers To Know

**Hagerstown Housing Main** 301.733.6911  
**Security**..... 301.730.2096  
**Maintenance (24 hours)**..... 301.733.6916  
**Maintenance- Pest Control**.....301.733-6911 ext. 124  
**Resident Services Department**  
**Dianne Rudisill** .....301.733.6911 ext. 125  
**Deena Holder**.....301.733.6911ext. 163  
**Heather Nutter**.....301.733.6911 ext. 170  
**Misty Mentzer**.....301.733.6911 ext. 171  
**Tacy Myers** ..... 301.733.6911 ext. 157  
**Pam Schnebly**.....301.733.6911 ext. 167

**Gateway Crossing** 301.766.7968  
**Housing Choice Voucher (HCV)** 301.733.6911

**The Hagerstown Housing Authority will close to observe the following holidays**

**Monday, November 11, 2024  
To Observe Veterans' Day**



**Thursday, November 28, 2024,  
Friday, November 29, 2024  
To Observe Thanksgiving**



**Turn Clocks Back  
One Hour On  
Sunday, November 3, 2024  
at 2:00 am**



## Medicare Part D 2024

### Open Enrollment



Enrollment Period  
October 15th - December 7th

Coverage Begins  
January 1st

During this enrollment, anyone with a Part D Prescription Drug Plan can switch to a new Part D Plan. Part D insurance companies can change your plan's formulary yearly. Given these possible changes, it is a good idea to re-evaluate your plan yearly to ensure it still meets your needs. If you would like assistance reviewing your Part D Prescription Drug Plan, contact the Resident Services Employee serving your community. We will be happy to schedule an appointment for you.



## C.W.Brooks- Contact Heather Nutter Ext. 170

Mondays 6:00 pm Tenant Bingo  
 Wednesdays 2:00 - 4:00 pm Craft Group **(Bring your Own Craft)**  
 Thursdays (every other) 2:00 - 3:00 pm Coloring in Library  
**Thursday, November 14th 5:00 pm Resident Meeting (2nd Thursday every month)**

## Frederick Manor

Tuesdays 6:00 pm Girl Scouts (Community Building)  
**Thursday, November 21st 11:00 am Resident Meeting (4th Thursday every month) (Changed due to holiday)**

## Gateway Crossing

Resident Meeting (2nd Thursday of every Quarter- Jan, April, Oct)

## McCleary Hill

**Thursday, November 13th 5:30 pm Tenant Association Meeting (3rd Thursday every month)**

## Noland Village

**Wednesday, November 20th 10:00 am Resident Meeting (3rd Wednesday every month)**

## Parkside & Douglass & Scattered Sites

Sundays 3:30 - 4:30 pm End of the Road N/A **(Narcotics Anonymous)**  
 Mon - Thurs. 4:30 - 6:30 pm After School Program, **(K-3rd grade)**  
 Tuesdays 7:00 - 8:15 pm **(MEN)** End of the Road N/A  
 Wednesdays 7:00 - 8:15 pm **(WOMEN)** End of the Road N/A  
 Thursdays 7:00 - 8:30 pm Girl Scouts **(ages 13-18)**  
 Fridays 5:00 - 7:00 pm Girl Scouts, **(all ages)**  
 Sunday 3:30 - 6:00 pm End of the Road N/A - **(Last Sunday of the month Special Mtg.)**  
**Thursday, November 21st 2:00 pm Resident Meeting (3rd Thursday every month)**



## Potomac Towers- Contact Heather Nutter Ext. 170

Tuesdays and Wednesdays 10:30 - 11:30 am Narcotics Anonymous **(Community Room)**  
 Wednesdays 5:00 pm BINGO **Food/Cards for sale starting at 5 pm, Bingo starts at 6pm**  
 Thursdays 10:00 am Stop Smoking Program **(3rd Thursday)**  
 Thursdays 4:00 pm Exercise w/ Lisa Bennett **(Community Room)**  
**Monday, November 11th 5:30 pm Tenant Association Meeting (2nd Monday every month)**

## Walnut Towers- Contact Heather Nutter Ext. 170

Tuesdays 4:00 pm Tenant Bingo  
 Thursdays 6:00-8:00 pm Game Night  
**Monday, November 4th 5:00 pm Tenant Association Meeting (1st Monday every month- unless a holdiay)**

Some of Gateway Crossings Resident's Fall/Halloween Decorations!



BINGO Night at McCleary Hill





Please set your items out **after 8:00 pm the night before** your scheduled day and have them on the curb **prior to 8:30 am on your scheduled pickup day**. This schedule will be strictly followed. Any bulk items set on the curb on days other than those listed for your community will result in a charge (\$60.00) to the resident. ***Scattered Sites, Gateway Crossing, and Housing Choice Voucher locations will be expected to observe the bulk pickup days published by the City of Hagerstown. Check the newspaper or call the City for dates. Yard Waste Collection started Sunday, February 25, 2024 and will run through Friday, December 20, 2024. Due to the Thanksgiving Holiday normal Thursday and Friday trash collections will be delayed one day***

You may have your bulk items picked up on the following days of each month:

**1st Thursday: McCleary Hill**

**2nd Thursday: Parkside Homes and Douglass Court**

**3rd Thursday: Noland Village**

**4th Thursday: Frederick Manor**



### HEATING SEASON

Heating levels that will be maintained in the family communities are from 66 degrees to 68 degrees. Your thermostat has a built-in thermometer that will tell you if the proper heating levels are being maintained in your home. Before you call Maintenance for service on your heating system, take a minute to look at your thermostat. The bottom portion is the thermometer. ***If the temperature in your home is 66 degrees or above and you call for service, you will be charged for the call. Overtime callouts are very expensive, and you can avoid these charges (\$100.44) by checking the temperature before you call.*** Do not force the thermostat beyond the limit on the dial. Broken thermostats are charged to the resident. Keep your windows locked as this provides a much better seal and reduces air leakage. Remember, using your oven or stove as a source of heat is a lease violation. It poses a serious health risk to you. This misuse may also result in damage to your stove (melted knobs) for which you will be charged. ***If a medical condition exists within your family that requires you to be provided increased heat levels within your unit, this information must be addressed to the Director of Housing.***

### REMOVAL OF WINDOW AIR CONDITIONERS

At the beginning of the heating season, all furnaces are turned on. During this change of season, the Authority requires all residents begin removing their air conditioners from the windows. Air conditioners that have not been removed by **November 1st**, will be removed by maintenance and the resident will be charged. Your cooperation is greatly appreciated. ***This does not apply to the residents of Potomac Towers.***

### SNOW AND ICE REMOVAL

**Residents are responsible to remove snow and ice from walks, steps and porches leading to the unit.** This means any and all sidewalks to you unit except for the front public sidewalk, which the sidewalk that runs parallel to the front streets, is the responsibility of each resident. **The Hagerstown Housing Authority does NOT remove snow and/or ice or treat for snow and/or ice on any walkways in the rear of the units and do NOT remove snow and/or ice or treat for snow and/or ice in the front of your unit except for the public sidewalk that runs parallel to the front streets.** Please take caution when traveling outside during the extreme cold days of winter. Periods of sun cause the snow/ice to melt and then refreeze later creating instant patches of ice. Take extra time to avoid such areas for your safety.



## Parkside Homes

**11/06/2024:** All units, Community Building

## Douglas Court

**11/13/2024:** All units, Admin Building

## Hagerstown Revitalization Corp

**11/13/2024:** 212-214 & 441-443 N. Jonathan St

## Scattered Sites

**11/20/2024:** All units

## Noland Village

**11/27/2024:** Ct 3 (1020-1032), Ct 5 (1036-1044),  
Community Building

## Gateway Crossing

**11/05/2024:** 151-281 Ross St, 902-947 Lanvale St

**11/12/2024:** 953-1025 Lanvale St, 201-250 Buena Vista Ave

**11/19/2024:** 251-281 Buena Vista Ave, 902-1002 Main Ave

**11/26/2024:** 1006-1018 Main Ave, 941-989 Main Ave, 311-361 Chessie Lane, 310/350/360 Buena Vista Ave, 913-929 Ross St

## Potomac Towers

**11/06/2024:** 101-127, Trash Rooms

**11/13/2024:** 201-232, Trash Rooms

**11/20/2024:** 301-331, Trash Rooms

**11/27/2024:** 401-432, Trash Rooms, Laundry Room,  
Compactor Rooms

## Walnut Towers "A" Building

**11/07/2024:** 215/216, 301-311

**11/14/2024:** 312-316, 401-408

**11/21/2024:** 409-416, 501-504

**11/28/2024: NO SERVICE DUE TO THANKSGIVING**



# MAINTENANCE INSPECTIONS

## *POSSIBLE INSPECTION RESCHEDULES COULD OCCUR*

## McCleary Hill

**Monday, November 4:** 12002-12004 Insurance Way,  
12107-12111 Granite Drive

**Tuesday, November 5:** 17604-17614 Calcite Drive  
(EVEN)

**Thursday, November 7:** 17628-17630 Calcite Drive  
(EVEN), 17615-17627 Calcite Drive (ODD)

**Tuesday, November 12:** 12158-12172 Gypsum Drive  
(EVEN)

**Wednesday, November 13:** 12144-12156 Gypsum  
Drive (EVEN)

**Tuesday, November 19:** 17616-17626 Calcite Drive  
(EVEN)

**Wednesday, November 20:** 12120-12142 Gypsum  
Drive (EVEN)

**Thursday, November 21:** 12108-12116 Gypsum  
(EVEN)

**Monday, November 25:** 12171-12173 Gypsum Drive  
(ODD)

**Monday, November 25:** 12012-12014 Insurance Way  
**Tuesday, November 26:** 12159-12169 Gypsum Drive  
(ODD)

**Wednesday, November 27:** 12147-12157 Gypsum  
Drive (ODD)

## McCleary Hill

**Wednesday, December 4:** 12135-12145  
Gypsum Drive (ODD)

**Thursday, December 5:** 12125-12133 Gypsum  
Drive (ODD)

**Monday, December 9:** 12503-12513 Magnetite  
Drive (ODD)

**Tuesday, December 10:** 12515-12527 Magnetite  
Drive (ODD)

## Walnut Towers "B" Building

**Wednesday, December 11:** 101-116

**Thursday, December 12:** 201-216



**HSWC Meals for Paws Food Distribution**

**Friday, November 29, 2024**

**Potomac Towers/C.W.Brooks @ 9 am**

**Walnut Towers @ 9:30 am**

**GENERAL  
ELECTION  
VOTE X**

YOUR VOTE  
**VOTE!**  
COUNTS!

**On Tuesday, November 5, 2024  
the voting polls will be set up in  
the Community Room of Potomac  
Towers 7:00 am-8:00 pm.**



# Staying Connected with the Hagerstown Housing Authority

## Report a Concern

[www.hagerstownha.com/  
reportaconcern](http://www.hagerstownha.com/reportaconcern)  
or you can also scan the  
QR code



The Housing Authority has a text message system that will keep you up to date on programming and urgent messages. If you wish to receive text alerts or need to update your phone number in the system, please contact Deena Holder at 301-733-6911 x163 or via email at [dholder@hagerstownha.com](mailto:dholder@hagerstownha.com).

To access the Rent Café Portal via cell phone, please download the RentCafé

Resident app

**Have you signed up for our  
online Resident Portal?**

Save time when you are on  
the go with the Resident  
Portal app through Rent Café!

Submit routine service requests | Pay your rent online | Complete resident forms

We have a  
**FREE app**  
for that



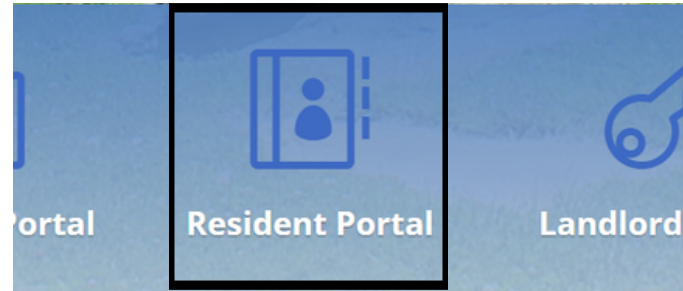
Right from your phone!

**JOIN TODAY!**

Download the Rent Café  
Resident App at:



To access the Rent Café Portal via computer, please visit  
[www.hagerstownha.com](http://www.hagerstownha.com) and scroll to  
the bottom. Then click "Resident  
Portal"



## **The Salvation Army Red Shield Club of Hagerstown** *A Boys and Girls Club for ages 5 through 13*



### 2024-2025 School Year

#### Middle School

2:30 to 5:30 PM

#### Elementary School

3:30 to 5:30 PM

Arts & Crafts

Physical Education

S.T.E.M

Educational Resources

Mentoring Program

Teen Center

Dinner, Games, Field Trips &  
More...

Providing a Positive, Safe and  
Fun Environment!!

## FREE ONLINE CLASSES

Wednesday, November 27, 2024:  
"Pump Up Your Piggy Bank" at 6 pm

To Register for Online Classes, Contact:

Ladetra Robinson

Financial Literacy Success Coach

[ladetra@reachofwc.org](mailto:ladetra@reachofwc.org)

301.733.2371 ext. 105

Financial Education Partnership-  
Washington County offers FREE monthly  
online classes to help members of our  
community take charge of their finances.

Financial Education Partnership-Washington County is a  
collaboration of:



The Housing Authority's Board of Commissioners  
and Staff wish you and your family a  
Happy Thanksgiving

