



Hagerstown Housing Authority

NEWSLETTER

www.hagerstownha.com



October 2025

Flying BoxCars Team serves Potomac Towers



As part of the United Way Day of Caring, the Flying Boxcars team prepared and served a spaghetti lunch at Potomac Towers. The residents enjoyed the food and social interaction. Additionally, in the spirit of the Day of Caring, residents of Walnut Towers



received "senior care kits" that included hygiene supplies and nonperishable food items. Thank you to United Way and Hagerstown Flying Boxcars for your generosity!



Intercom Update



We want to thank those of you affected in Potomac Towers, Walnut Towers, and the C.W. Brooks building for your patience while we

addressed the issue with the "Call Box," which was greatly appreciated. While many of you were not impacted by the concern, we were unable to add new numbers or make changes to the system for a period of time.

If you would like to update your phone number or confirm that we have the correct information, please complete the following link:
www.hagerstownha.com/callbox

Bike Rodeo held at Frederick Manor



The Washington County Health Department treated Frederick Manor children to a Bike Rodeo Safety Event. Kids were able to ride bikes through an obstacle course learning how to be safe and were given a free bike helmet and goody bag.

Parkside Pals Homework Club



The Parkside Pals Homework Club, held at the Suman Ave Community Center, starts again on October 6th. The afterschool program is for grades K-3 and offers homework help, group activities, and a snack. The club meets Monday through Thursday from 4:30 to 6:30 PM during the school year. **Join the club OCTOBER 6th at 4:30 PM** to celebrate the new school year at the Club!

What's Happening In Your Community

C.W.Brooks-Kristy Cuba Ext. 170

Mondays	7:00 pm	Tenant Bingo
Wednesdays	2:00 - 4:00 pm	Craft Group (Bring your Own Craft)
Thursdays (every other)	2:00 - 3:00 pm	Coloring in Library
Friday, October 3 rd	6:00 pm	Ice Cream Social (CWB Residents ONLY) \$1.00 a bowl
Thursday, October 9	5:00 PM	Tenant Association Meeting
Thursday, October 9	1:00-3:00 pm	Diabetes & Blood Pressure Screening
Friday, October 10	11am - 2 PM	Bake Sale Sponsored by the CW Brooks Tenant Association
Friday, October 31	6:00 pm	Ice Cream Social (CWB Residents ONLY) \$1.00 a bowl

Frederick Manor

Mondays	6:00 pm	Girl Scouts (Community Building)
October 23	11:00 am	Resident Meeting

Gateway Crossing

December 11	2:00 pm	Quarterly Resident Meeting (Elgin Station)
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McCleary Hill

Mondays	5:30 pm	Girl Scouts (Community Building)
October 15	5:30 PM	Resident Meeting (Community Building)

Noland Village

October 15	10 am	Resident Meeting (Community Building)
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Parkside & Douglass & Scattered Sites

Sundays	3:30 - 4:30 pm	End of the Road N/A (Narcotics Anonymous)
Tuesdays	7:00 - 8:15 pm	(MEN) End of the Road N/A
Wednesdays	7:00 - 8:15 pm	(WOMEN) End of the Road N/A
Thursdays	7:00 - 8:30 pm	Girl Scouts (ages 13-18)
Fridays	5:00 - 7:00 pm	Girl Scouts, (all ages)
Sunday	3:30 - 6:00 pm	End of the Road N/A - (Last Sunday of the month Special Mtg.)
October 16	2:00 PM	Resident Meeting (Community Building)

Potomac Towers-Kristy Cuba Ext. 170

Tuesdays and Wednesdays	10:30am	Narcotics Anonymous (Community Room)
Wednesdays	5:00 pm	BINGO Food/Cards for sale starting at 5 pm, Bingo starts at 5:30pm
Thursdays	4:00 pm	Exercise w/ Lisa Bennett (Roof Top Sky Lounge)
October 13	5:30pm	Tenant Association Meeting (Community Room)
October 16	10:00 am	Stop Smoking Program (3rd Thursday each month)

Walnut Towers- Kristy Cuba Ext. 170

Tuesdays	4:00 pm	Tenant Bingo
Thursdays	6:00 - 8:00 pm	Game Night
October 6	5:00 pm	Tenant Association Meeting

Residents of Potomac Towers, Walnut Towers, and the CW Brooks Building:

PLEASE do not prop open locked doors, as this compromises the security of the building. This is also a lease violation and infractions will be issued.

Our HHA newsletter can also be found at hagerstownha.com and on our HHA Facebook page. Sign up to receive the newsletter emailed to you at: hagerstownha.com/monthlynews



HEAT START UP

The Maintenance Department will be turning the heat on in the family developments early October depending upon the weather. Heating levels that will be maintained in the family communities are from 66 degrees to 68 degrees. Your thermostat has a built-in thermometer that will tell you if the proper heating levels are being maintained in your home. Before you call Maintenance for service on your heating system, take a minute to look at your thermostat. The bottom portion is the thermometer. If the temperature in your home is 66 degrees or above and you call for service, you will be charged for the call.

Overtime callouts are very expensive, and you can avoid these charges (\$103.44) by checking the temperature before you call.

Remember, using your oven or stove as a source of heat is a lease violation. It poses a serious health risk to you. This misuse may also result in damage to your stove (melted knobs) for which you will be charged.

If a medical condition exists within your family that requires you to be provided increased heat levels within your unit, this information must be addressed to the Director of Housing.



BULK TRASH PICKUP SCHEDULE

You may have your bulk items picked up on the following days of each month:

- 1st Thursday: McCleary Hill
- 2nd Thursday: Parkside Homes and Douglass Court
- 3rd Thursday: Noland Village
- 4th Thursday: Frederick Manor

Please set your items out after 8:00pm the night before your scheduled day and have them on the curb prior to 8:30am on your scheduled pickup day. This schedule will be strictly followed. Any bulk items set on the curb on days other than those listed for your community will result in a charge (\$60.00) to the resident.

Scattered Site locations will be expected to observe the bulk pickup days published by the City of Hagerstown. Check the newspaper or call the City for dates.

REMOVAL OF WINDOW AIR CONDITIONERS

At the beginning of the heating season, all furnaces are turned on. During this change of season, the Authority requires all residents begin removing their air conditioners from the windows. Air conditioners that have not been removed by November 1st, will be removed by maintenance and the resident will be charged. Your cooperation is greatly appreciated. This does not apply to the residents of Potomac Towers.

TRASH/RECYCLE CONTAINERS



Trash/Recycle cans and totes must be placed and kept in the rear of your unit. Containers must be moved after they are emptied on the day of pick up to avoid a charge. You will be charged a minimum of \$34.48 if maintenance must move your container to the rear of your unit. As always, we appreciate your help in keeping our communities beautiful. (Trash containers must be set out after 4:00pm on your scheduled pick-up day.)

CLEAN YARD PROGRAM – REMINDER

Residents must always keep front and rear yards clean and free of trash and debris regardless of the source, per the Clean Yard Program. Examples include but are not limited to trash, cigarette butts, etc. Those residents that do not abide by the Clean Yard Program will be issued a citation.

NOTE: The Authority reserves the right to clean any yard without notice to the resident if such yard is extremely unsightly, or the contents of the yard present a health or safety hazard to others in the community. Bags not in trash cans will be picked up without notice and the resident charged.

MAINTENANCE CHARGES

Should you receive a copy of a work order in the mail for a maintenance charge and do not agree with the charge, call Maintenance at 301-733-6916. You have 10 days to request an informal grievance hearing. Do not wait until the charge appears on your rent statement to call. If the charge is on your rent statement, your 10 days are past.



REMINDER TO ALL RESIDENTS - Online Portal work order requests

Work orders submitted through the tenant portal in rent café are NOT monitored 24/7.

If you believe your work order needs immediate attention, please call the Maintenance phone number directly at 301-733-6916.

Also, when submitting a work order, if you have multiple issues needing repair, use the box labeled “problem description” to list the items. There is no need to submit more than one work order.

PEST CONTROL SCHEDULE						
GATEWAY CROSSING		FAMILY SITES & POTOMAC TOWERS			WALNUT	
TUES 10/7	<ul style="list-style-type: none">1030 Ross to 1068 Ross	WED 10/1	<ul style="list-style-type: none">Gypsum Ln & Magnetite Dr.Community Bldg	<ul style="list-style-type: none">PT 801-832Laundry RoomTrashroomsCompactors	THUR 10/2	WTB <ul style="list-style-type: none">101-113
TUES 10/14	<ul style="list-style-type: none">1070 Ross to 1084 Ross348 Merrbaugh to 368 Merrbaugh400/401 Gandy Dancer	WED 10/8	<ul style="list-style-type: none">500-635 Adams Ave633-657 Frederick St600-612 Hayes Ave	<ul style="list-style-type: none">901-9171001-1009Trashrooms	THUR 10/9	WTB <ul style="list-style-type: none">114-116201-210
TUES 10/21	<ul style="list-style-type: none">121 Merrbaugh to 182 Merrbaugh331 Merrbaugh to 347 Merrbaugh	WED 10/15	<ul style="list-style-type: none">514-689 Hayes AveGym	<ul style="list-style-type: none">1010-10171101-1117Trashrooms	THUR 10/16	WTB <ul style="list-style-type: none">211-216301-307
TUES 10/28	<ul style="list-style-type: none">3 Merrbaugh to 120 Merrbaugh1203 W. Washington	WED 10/22	<ul style="list-style-type: none">200-207 Hayes CT201-203 Rowland Ave200-236 Taylor AveCommunity Building	<ul style="list-style-type: none">1201-1217TrashroomRooftop, laundry, skydeckSecurity Office, kitchen and Comm. Rm	THUR 10/23	WTB <ul style="list-style-type: none">308-316TrashroomKitchenOffices
					THUR 10/30	WTA <ul style="list-style-type: none">201-204

MAINTENANCE INSPECTIONS

FREDERICK MANOR		PARK PLACE		NOLAND DRIVE	
10/1	<ul style="list-style-type: none"> 231 & 233 Taylor 655 & 657 Frederick St 	10/2	<ul style="list-style-type: none"> 400& 402 AB 406-408 - EVEN 	10/13	<ul style="list-style-type: none"> 1020 A-H
		10/3	NO INSPECTIONS	10/14	<ul style="list-style-type: none"> 1024 A-H
		10/6	<ul style="list-style-type: none"> 410-426 - EVEN 	10/15	<ul style="list-style-type: none"> 1028 A-F
		10/7	<ul style="list-style-type: none"> 428-442 - EVEN 	10/16	<ul style="list-style-type: none"> 1032 A-F
		10/8	<ul style="list-style-type: none"> 401-411 - ODD 	10/17	NO INSPECTIONS
		10/9	<ul style="list-style-type: none"> 415-443 - ODD 	10/20	<ul style="list-style-type: none"> 1036 A-H
		10/10	NO INSPECTIONS	10/21	<ul style="list-style-type: none"> 1040 A-F
				10/22	<ul style="list-style-type: none"> 1044 A-H
				10/23	<ul style="list-style-type: none"> 1052 A-H
				10/24	NO INSPECTIONS
				10/27	<ul style="list-style-type: none"> 1056 A-H
				10/28	<ul style="list-style-type: none"> 1060 A-H
				10/29	<ul style="list-style-type: none"> 1064 A-H
				10/30	<ul style="list-style-type: none"> 1068 A -H
				10/31	NO INSPECTIONS

HAGERSTOWN HOUSING AUTHORITY MAINTENANCE OFFICE

301.733.6916

CALLS ARE ANSWERED 24 HOURS A DAY, 7 DAYS A WEEK



Are you ready to stop smoking for good?

Resident Services at HHA has a limited supply of free nicotine patches and resources to help you quit smoking. Please contact Deena Holder at 301.733.6911 ext. 163 or dholder@hagerstownha.com.

In-person smoking cessation support is available from Washington County Health Department staff, Paula Ernst, at Potomac Towers on the third Thursday of each month at 10:00 a.m. This month, she will be available on **October 16, 2025**.



The Hagerstown Housing Authority discourages residents from placing donations in any common areas in your community. Housing will remove any items that are left in common areas on places such as tables and benches.

POTOMAC TOWERS BINGO NIGHT

MEAL MENU



October 1st

Tuna on hamburger bun
with lettuce and tomato
Hot dogs
French fries
Macaroni salad

October 8th

Chili
Corn bread
Hot dog or chili dog
French fries

October 15th

Hamburger or cheese
burger
Hot dogs
French fries

October 22nd

Fish
Tater tots
Hot dogs

October 29th

Cold cut sandwich with
lettuce and tomato
Hot dogs
French fries

Staying Connected with the Hagerstown Housing Authority

Community Building Reservation Process For HHA Residents Only!

All **HHA resident** requests to use the community buildings, as well as inquiries about their use, must now be submitted through the following link:



www.hagerstownha.com/CBrequest

Once your request is received, a staff member will contact you with additional information and reservation instructions.

Please note: You no longer need to contact the keyholder directly.

Thank you for your cooperation with this new process.

Report a Concern

www.hagerstownha.com/reportaconcern
or you can also scan the QR code

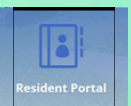


The Housing Authority has a text message system that will keep you up to date on programming and urgent messages. If you wish to receive text alerts or need to update your phone number in the system, please contact Deena Holder at 301-733-6911 x163 or via email at dholder@hagerstownha.com.

To access the **Rent Café Portal** via computer, please visit www.hagerstownha.com and scroll to the bottom. Then click "Resident Portal"

To access the Rent Café Portal via cell phone, please download the RentCafe

Resident app



LivingWell

Chronic Disease Self-Management



A community-based workshop in a small group setting helps adults become stronger and better educated in managing ongoing health conditions.

- Pain and Fatigue Management
- Dealing with Depression
- Healthy Eating and Exercise
- Medication Management
- Working with Healthcare Providers
- Goal Setting and Problem Solving

Class meets weekly on Fridays for six weeks from 1:00 - 3:30 pm and starts October 17, 2025 at the C.W. Brooks Building



Contact Kim at 301-790-0275 or via email at ktorsiello@wccoaging.org to register or for more information

Numbers to Know

Hagerstown Housing Main - 301.733.6911

Security	301.730.2096
Maintenance (24 hrs)	301.733.6916
Maintenance - Pest Control	301.733.6911 ext. 124

Resident Services Department

Dianne Rudisill	301.733.6911 ext 125
Deena Holder	301.733.6911 ext 163
Kimberly Miller	301.733.6911 ext 171
Kristy Cuba	301.733.6911 ext 170
Tacy Myers	301.733.6911 ext 157
Heather Nutter	301.733.6911 ext 167
Jaime Mayo	301.733.6911 ext 158

Gateway Crossing

301.766.7968

Housing Choice Voucher (HCV)

301.733.6911



Walnut Towers Halloween Party

October 31st at 6pm

8th Floor Community Room

Join your neighbors for a spooky good time!

TENANT ASSOCIATION ICE CREAM SOCIALS

OCTOBER 3 & 31
6PM
CW Brooks Multipurpose Room

FUNDRAISER FOR THE
CW BROOKS TENANT ASSOCIATION

Fall Bake Sale

Please stop by and get some yummy treats and support your community tenant association and its activities.

October 10th 11am - 2pm
CW Brooks Lobby

If you are interested in donating a treat for the bake sale, please see a tenant association officer.

BROUGHT TO YOU BY THE HAGERSTOWN HOUSING AUTHORITY

VALOREXCEL

Training Workshops

CREATIVE SOLUTIONS: THE ART OF PROBLEM SOLVING



Instructor: Mike Babylon

Do you frequently find yourself so overwhelmed by the problems in your path that you end up simply stopping in your tracks?

"The Art of Problem Solving" is designed to help you to figure out the best approach for facing the challenges in your life. In the course of this workshop, you'll learn how to analyze your problems, come up with creative solutions, and make the best possible decisions about what steps to take.

No matter what obstacles you face, "The Art of Problem Solving" will help you to adapt to anything that comes your way!

Creative Solutions: The Art of Problem Solving
Wednesday, October 8th, 2025 - 12:00 pm-1:30 pm



Mike Babylon

**ValorExcel
Trainer**

LOCATION

**Elgin Station
40 Elgin Blvd
Hagerstown, MD 21740**

REGISTER TODAY!

**By contacting
Tacy Myers at
301.739.1852 or
tmyers@hagerstownha.com
or via link at
www.hagerstownha.com/
ValorExcel**



Middletown
Valley Bank.

2025 MIDDLETOWN VALLEY BANK LOAN WORKSHOP

Join Middletown Valley Bank for an informative session where we'll share valuable tips and insights to help you better understand loans, mortgages, and your credit

Topics of discussion:

- Loans and Borrowing
- Mortgage Information
- Credit and why it matters



5:30 P.M.



OCTOBER 23, 2025



ELGIN STATION COMMUNITY CENTER
40 ELGIN BLVD
2ND FLOOR CONFERENCE ROOM

Please Register for this event at:
<https://www.hagerstownha.com/MVbank>

You can learn more about Middletown Valley Bank at mvbbank.com