



Hagerstown Housing Authority

NEWSLETTER

www.hagerstownha.com


April 2026

REFER A NEIGHBOR WIN A PRIZE



Do you know someone in Housing who should join FSS?

Current FSS participants can enter our FSS Referral Contest by referring someone who lives in Hagerstown Housing Authority housing.

✔ Each confirmed referral earns one raffle entry. 

★ Contest ends April 30

Winner announced Friday, May 1

Prize: Themed gift basket

Submit your referral:

<https://www.hagerstownha.com/fssreferral>



Are you ready to learn more about the FSS program?:

<https://www.hagerstownha.com/family-self-sufficiency/>

Questions? Contact your FSS Coordinator.

Learn More!!!

Family Self-Sufficiency (FSS) Program Informational Zoom Session

Are you interested in learning more about the Family Self Sufficiency (FSS) Program? Join us for a virtual information session and discover how FSS can help you build savings, improve credit, and work toward your financial goals.



Friday, April 10th, 2026

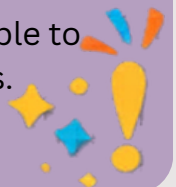
12:00 PM

Location: Zoom

During this session, we will discuss how the FSS program works, the benefits available to participants, and how you can get started. There will also be time for questions.

To sign up for the session, please complete the form below:

<https://www.hagerstownha.com/fssinformational>



Stop Smoking for Life



INCENTIVE TO QUIT PROGRAM

Join our Stop Smoking Group to take control and begin living a healthier life.

- ◆ Do you want to stop smoking or vaping?
- ◆ Do you need help getting started?
- ◆ We can help!

Prizes for Being Smoke Free for 30 days, 60 days and 90 days!

Quitting Enters You into 3 Prize Drawings for:
An Air Fryer
Crock Pot
Television

CONTACT US TO SIGN UP FOR THE BIWEEKLY GROUP

- ☎ 301-733-6911 x163
- 📍 Deena Holder
- 🌐 dholder@hagerstownha.com

Calling all Scuba Divers, Mermaids and Ocean Explorers!
Enter into the Playground Safety Poster Contest to Win Prizes!

Draw A Poster with an Ocean Theme on How to Keep Playgrounds Safe

Deadline to Enter April 17th

Prizes for 1st, 2nd and 3rd Place in

Age Groups - 6-8 years, 9-11 years, and 12-14 years old.

First Place Prize winners will have their poster entered into a National contest with HAI Group.

Poster board will be furnished for your child.

If your child wishes to enter, please contact

Deena Holder at dholder@hagerstownha.com or

301-733-6911 x163



Reminder about Paying Rent and Use of the Rent Payment Cards

When paying your rent at Orrstown Bank, one of the Resident Drop Boxes, or the Main Office Drop Box, you **must** include one of the Rent Payment Cards to be able to identify the correct resident account to apply the payment.

Also, if you would like the payment to be applied to a specific charge, you need to write on the front of the card where you want the payment applied. For example, if you want to pay your March rent or late fees, write March 2026 Rent, or March 2026 late fees, on the front of the card. If you submit a payment and you do not specify where you want it applied, the payment will be applied to the oldest open charge on your account first. When you pay through the resident portal, you can apply the payment to the charges you want to pay.

The rent payment cards are provided for free at your recertification appointment if you let your Housing Specialist know that you need cards to pay your rent. You will be provided with 2 sheets of rent payment cards for a total of 16 cards. If you lose your cards, you can request new cards from Housing, but you will be charged a \$5.00 fee for the replacement cards. This fee will be on your next Rent Statement. Replacement cards can be requested at the Main Office front desk or online (www.hagerstownha.com) and will be available to pick up the following day after 9:00 am. Since these cards contain your account number with Housing, you cannot use another resident's card to pay your rent.

Nominees for Upcoming Tenant Association And RAB Elections

Walnut Towers Tenant Association:

President - Jeanette Douglas, Randy Cooper

Vice President - Stacey Myerly

Treasurer - Cassandra Martorana, Tammy Swisher

Secretary - Rena Cancel

Chaplain - Ramona Rios, Phyllis Bray

Potomac Towers Tenant Association:

President - Paulette Lyles

Vice President - Anne Marie Saunders

Treasurer - Richard Young

Secretary - Pearl Dunkin

Sargent of Arms - Jarvis Brooks

Johnny Calderon

Resident Advisory Board Ballot:

Walnut Towers - Rena Cancel

Potomac Towers - Karen Berry

CW Brooks - Barbara Allen

Parkside/Douglass/Scattered Sites - Monique Broadus

Frederick Manor - Jennifer Colvin

Gateway Crossing - Tamara Lloyd-Owens

HCV - Lakeisha Thrower

Voting will Occur at April's Meetings!



Still Seeking RAB Members!

We are seeking active volunteers:

- One (1) representative from each housing community
- Two (2) representatives from the Housing Choice Voucher (HCV) program

Time Commitment

Meetings are held: Each quarter (Jan, Apr, July, Oct)

Typical meeting length: 60-90 mins

Location / format: mostly virtual, but at times in person.

Special orientation offered following elections.

Interested in Serving?

We still have vacancies for:

Noland Village, McCleary Hill and HCV
If you would like to run for a RAB seat or learn more about what it involves,

contact:

Deena Holder

dholder@hagerstownha.com

301.733.6911 ext 163



COMPUTER BASICS WITH JESSE KETTERMAN



Join our Computer Basics Course and build the skills you need to feel confident using technology in everyday life.

This series will be one in-person workshop per month for a period of six months from March 2026 to August 2026, to be held at Elgin Station

Join our Computer Basics Course and build the skills you need to feel confident using technology in everyday life! This beginner-friendly class will cover Windows navigation, Microsoft Word, and Internet basics

Next Session:
Wednesday
April 22, 2026
11 am at Elgin Station

REGISTER NOW

<https://www.hagerstownha.com/computer>

TRASH CONTAINERS

Effective April 1, 2026, all trash cans and totes must be placed and kept in the rear of your unit. Containers must be moved after they are emptied on the day of pick-up to avoid a charge. You will be charged a minimum of \$34.48 if maintenance has to move your container to the rear of your unit. As always, we appreciate your help in keeping our communities beautiful.

Trash containers are not to be placed out before 4:00pm on trash pick-up night at your community.

BULK TRASH PICKUP SCHEDULE

You may have your bulk items picked up on the following days of each month:

- 1st Thursday: McCleary Hill
- 2nd Thursday: Parkside Homes and Douglass Court
- 3rd Thursday: Noland Village
- 4th Thursday: Frederick Manor

Please set your items out after 8:00 pm the night before your scheduled day and have them on the curb prior to 8:30 am on your scheduled pickup day. This schedule will be strictly followed. Any bulk items set on the curb on days other than those listed for your community will result in a charge (\$60.00) to the resident.

Scattered Site locations will be expected to observe the bulk pickup days published by the City of Hagerstown. Check the newspaper or call the City for dates.

Reminder to ALL Residents - Online Portal Work Order Requests

Work orders submitted through the tenant portal in rent café are NOT monitored 24/7.

If you believe your work order needs immediate attention, please call the Maintenance Office number directly at 301-733-6916.

Also, when submitting a work order, if you have multiple issues needing repair, use the box labeled "problem description" to list the items. There is no need to submit more than one work order.

A REMINDER TO ALL PET OWNERS

Being a pet owner has great rewards, however; it requires some work on your part. Please remember, it is your responsibility to clean up after your pet and dispose of the waste properly. If maintenance has to clean up your yard or common area as a result of your pet, you will be billed the minimum charge of \$34.48.

MOWING SEASON

The mowing season is upon us again. Please be aware of the contractors as they mow the grass in your community. The contractor is responsible for performing his work in a safe manner. He has a difficult task to accomplish and needs your help to keep track of the small children. Please, for the safety of your children, help keep them away from the workers doing the mowing. All communities will be mowed on **THURSDAY** unless it's raining. **FRIDAY WILL BE USED AS A RAIN DAY.**

MCCLEARY HILL RESIDENTS

Please place cardboard boxes and trash bags in the toter. Do not place them on the ground in the corral for someone else to pick them up.

Also, it was recently brought to the Housing Authority's attention that a battery was improperly disposed of in the trash causing a potential fire hazard had it not been caught and removed. Please do not dispose of batteries in the trash.

INSTALLING WINDOW AIR CONDITIONERS

When installing window air conditioners, be sure to install them in a safe and secure manner. Air conditioner units should be tilted away from the unit. This allows the condensate to run away from the wall and will help to prevent mold/mildew on the walls. The window air conditioner needs to be installed properly to prevent outside air from entering the unit. If the extendable panels are missing or damaged, air coming in from the outside will cause the room temperature to rise, keeping the air conditioner running. This can cause high electric bills. It is best to seal the openings with foam panels. Cardboard, pillows and blankets are inefficient as they can fall out leaving the window open.

PEST CONTROL SCHEDULE						
GATEWAY CROSSING		FAMILY SITES & POTOMAC TOWERS			WALNUT	
TUE 4/7	<ul style="list-style-type: none"> PH IV: 1030 Ross to 1068 Ross 	WED 4/1	<ul style="list-style-type: none"> MCH -Gypsum Ln & Magnetite Dr MCH Community Building 	<ul style="list-style-type: none"> PT: 801-832 Trash Rooms Laundry Room Compactor Rooms 	THUR 4/2	<ul style="list-style-type: none"> WTA: 711-716 WTA: 810-816
TUE 4/14	<ul style="list-style-type: none"> PH IV 1070 Ross to 1084 Ross 348 Merrbaugh to 368 Merrbaugh 400/401 Gandy Dancer 	WED 4/8	<ul style="list-style-type: none"> Frederick Manor: 600-635 Adams Ave, 633-657 Frederick St, 600-612 Hayes Ave 	<ul style="list-style-type: none"> PT: 901-917 Trash Room PT:1001-1009 Trash Room 	THUR 4/9	<ul style="list-style-type: none"> WTB: 101-113
TUE 4/21	<ul style="list-style-type: none"> PH IV: 121 Merrbaugh to 182 Merrbaugh 331 Merrbaugh to 347 Merrbaugh 	WED 4/15	<ul style="list-style-type: none"> Frederick Manor: 614-689 Hayes Frederick Manor: Gym 	<ul style="list-style-type: none"> PT: 1010-1017 PT: 1101-1117 Trash Rooms 	THUR 4/16	<ul style="list-style-type: none"> WTB: 114-116 WTB: 201-210
TUE 4/28	<ul style="list-style-type: none"> PH IV: 3 Merrbaugh to 120 Merrbaugh 1203 W Washington 	WED 4/22	<ul style="list-style-type: none"> Frederick Manor: 200-207 Hayes Ct, 201-203 Roland Ave, 200-236 Taylor Ave, Comm Bldg 	<ul style="list-style-type: none"> PT: 1201-1217 Trash Room Rooftop-Laundry & Sky Deck Security Offices, Kitchen, and Community Room 	THUR 4/23	<ul style="list-style-type: none"> WTB: 211-216 WTB: 301-307
TUE 5/5	<ul style="list-style-type: none"> 151 Ross to 281 Ross 902 Lanvale to 947 Lanvale 	WED 5/6	<ul style="list-style-type: none"> CW Brooks 	<ul style="list-style-type: none"> PT: G16-G29 Laundry Maintenance Dept 	THUR 4/30	<ul style="list-style-type: none"> WTB: 306-316 Trash Rooms, Laundry Rooms, Community Room, Kitchen, Section 8 Office, CHRB Office, Social Services Office

GATEWAY CROSSING INSPECTIONS	
WEEK OF	NO INSPECTIONS IN APRIL

MAINTENANCE INSPECTIONS	
Potomac Towers , CW Brooks & Scattered Sites	

IMPORTANT INFORMATION FROM THE HOUSING DEPARTMENT

Requesting Copies of Documents from Housing

When you need to obtain a copy of a document(s) from Housing, you will need to complete a form requesting your specific document(s). The copies will be available for pick up the following business day after 9:00 am. You will be required to pay 50 cents for each page copied.

We have seen an increase in requests for copies of Lease Amendments to provide to Social Services. When you complete your annual recertification with Housing (or an Interim Change), Housing will email and/or mail you a copy of your new rent amount on a Lease Amendment Notice. It will save you time and money to keep a copy of this notice to provide to Social Services or other Agencies that may need it.

4/6/2026	• CWB 317-404
4/7/2026	• CWB 405-423
4/8/2026	• PT 801-817
4/13/2026	• PT 901-917
4/14/2026	• PT 1001-1017
4/15/2026	• PT 1101-1117
4/27/2026	• 410 & 412 Freemont Ave • 451-457 (Odd) Mitchell Ave
4/28/2026	• 444-456 N. Jonathan St
4/29/2026	• 458-466 N. Jonathan St • 201 & 203 East Ave
5/4/2026	• 205-213 East Ave • 228-230 E. Franklin St
5/5/2026	• 28-38 Wakefield Rd
5/7/2026	• 452-464 (Even) Mitchell Ave
5/12/2026	• 438-462 Clarendon Ave



The Hagerstown Housing Authority will be closed on Friday April 3rd in observance of Good Friday!

CLEAN YARD PROGRAM

To help improve the appearance of our communities, the Authority began a Clean Yard Program in 1999 to encourage residents to actively participate in properly maintaining their yards and property. As part of the lease, each resident agreed to maintain a clean and uncluttered yard. Many residents have honored this agreement, some even going the extra mile to plant flowers and make other positive improvements.

The Clean Yard Program is working and the communities continue to improve in appearance. Unfortunately, some residents do not clean their yards of litter and debris, do not store trash in the proper containers, do not remove graffiti from walls and walks, or allow junk to accumulate. Residents failing to maintain clean yards face certain consequences.

Here's how the CLEAN YARD PROGRAM works:

1. A "Citation" will be written up by the inspector and hung on the door of any unit having an unacceptable yard.
2. If the cited trash has not been removed by the resident **within two days**, Maintenance will remove the trash and the resident will be charged. If the yard has been cleaned the citation will be destroyed and no charge made to the resident and no record of the citation will appear in the resident's file.
3. Residents who receive repeated charges for failure to clean their yards may be issued a "Notice to Quit".

NOTE: The Authority reserves the right to clean any yard without notice to the resident if such yard is extremely unsightly, or the contents of the yard present a health or safety hazard to others in the community. **Bags not in trash cans will be picked up without notice and the resident charged.**

SPRING CLEAN UP

As we experience warmer weather and spend more time outdoors, we need to focus on cleaning up the yards for spring. Please check your yard for the following:

1. Rake up all leaves and seed pods.
2. Pick up all cigarette butts and dispose of them properly.
3. Remove all trash from your yard. This includes litter of any kind, bags, glass, cups, cans, rags, clothing, bottles, boxes etc.
4. Clean under and around your shrubs.
5. Organize toys & bikes.
6. Remove tape, tape residue and plastic hanging hooks etc. from the exterior of the unit.
7. Remove all chalk and writing from exterior brick.
8. For safety reasons: ALL gas cans, must be stored in storage shed.
9. Keep throw rugs/mats off the grass. (It will kill the grass)
10. Large toys (slides, playhouses etc.) are to be kept in the rear of your unit.
11. Promptly remove pet waste.
12. Do not throw food in your yard. These scraps attract vermin and other pests. Also please do not dump cooking grease or oil on your lawn or patio. You will be charged for the power washing required to remove it and to replant grass.
13. Trash totes **MUST** be stored at the rear of your unit.
14. **ANY trash bags must be in a trash tote/can at all times! They are not allowed to be in the yard or on the porch, if so, it will be called in for a Direct Pick-Up and a minimum charge of \$34.48.**

Please take the time to clean your yards prior to **Wednesday, April 1, 2026**. Yards will be checked and thoroughly inspected. Citations will be issued for any corrections needed and failure for corrective action charges will be made as necessary (minimum \$34.48).

HAGERSTOWN HOUSING AUTHORITY MAINTENANCE OFFICE

(301) 733-6916

Calls are answered 24 hours a day, 7 days a week.

CW BROOKS - Kristy Cuba x 170

Mondays	6:00 PM	BINGO
April 8	3:00 PM	Diamond Art Club
April 9	5:00 PM	Tenant Association Meeting
April 16	1-3 PM	Blood Pressure Screening with Lindsay

FREDERICK MANOR

Mondays	6:00 PM	Girl Scouts (Community Building)
April 23	11:00 AM	Resident Meeting at the Community Building

GATEWAY CROSSING

July 9	2:00 PM	Quarterly Resident Meeting (Elgin Station) - Colon Cancer Prevention
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MCCLEARY HILL

Fridays	5:30-6:30PM	Pearls For Girls - Young girls group
April 2	12:00 PM	Easter Pizza and Craft at the Community Building
April 15	5:00 PM	Resident Meeting

NOLAND VILLAGE

April 15th	10:30A & 5PM	Zoom relocation meeting - Text or call for email link 240.625.9066
April 15th	10:00 AM	Resident Meeting

PARKSIDE HOMES, DOUGLASS COURT & SCATTERED SITES

Sundays	3:30-4:30 PM	End of the Road N/A
Tuesdays	7:00-8:15 PM	(MEN) End of the Road N/A
Wednesdays	7:00-8:30 PM	(WOMEN) End of the Road N/A
Thursdays	7:00-8:30 PM	Girl Scouts (ages 13-18)
Fridays	5:00-7:00 PM	Girl Scouts, (all ages)
Sunday	3:30-6:00 PM	End of the Road N/A - (Last Sunday of the month Special Mtg.)
Monday - Thursday	4:30-6:30 PM	Parkside Pals Homework Club Program (K-5 th grades)
April 16	2:00 PM	Resident Meeting

POTOMAC TOWERS - Kimberly Miller x 171

Wednesdays	5:00 PM	BINGO Food/Cards for sale starting at 5pm, Bingo starts at 5:30 pm
Thursdays	4:00 PM	Exercise w/Lisa Bennett (Roof Top Sky Lounge)
April 13	5:30 PM	Tenant Association Meeting - Elections
April 2, 16, & 30	1:00 PM	Diamond Art Club

WALNUT TOWERS - Kristy Cuba x 170

Tuesdays	5:00 PM	Bingo - Food Served at 4 PM
Thursdays	6 - 8:00 PM	Game Night
April 6	5:00 PM	Tenant Association Meeting - Elections & Guest Speaker from HFD
April 10	3:00 PM	Diamond Art Club

Staying Connected with the Hagerstown Housing Authority

Community Building Reservation Process For HHA Residents Only!

All **HHA resident** requests to use the community buildings, as well as inquiries about their use, must now be submitted through the following link:

www.hagerstownha.com/CBrequest

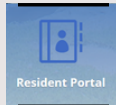
Once your request is received, a staff member will contact you with additional information and reservation instructions.

Please note: You no longer need to contact the keyholder directly.

Thank you for your cooperation with this new process.

To access the **Rent Café Portal** via computer, please visit www.hagerstownha.com and scroll to the bottom. Then click “Resident Portal”

To access the Rent Café Portal via cell phone, please download the RentCafe Resident app



Report a Concern

www.hagerstownha.com/reportaconcern or you can also scan the QR code



Numbers to Know	
Hagerstown Housing Main - 301.733.6911	
Security	301.730.2096
Maintenance (24 hrs)	301.733.6916
Maintenance - Pest Control	301.733.6911 ext. 124
BROOKS SALON	301.733.6911 x 1000 or 240.310.3154 (call or text)
Resident Services Department	
Dianne Rudisill	301.733.6911 ext 125
Deena Holder	301.733.6911 ext 163
Kimberly Miller	301.733.6911 ext 171
Kristy Cuba	301.733.6911 ext 170
Tacy Myers	301.733.6911 ext 157
Heather Nutter	301.733.6911 ext 167
Jaime Mayo	301.733.6911 ext 158
Gateway Crossing	Housing Choice Voucher (HCV)
301.766.7968	301.733.6911

The Housing Authority has a **text message system** that will keep you up to date on programming and urgent messages. If you wish to receive text alerts or need to update your phone number in the system, please contact Deena Holder at 301-733-6911 x163 or via email at dholder@hagerstownha.com.

Coffee Filter Flower Bouquet

Wednesday
April 15, 2026

Potomac Towers - 10:30 A.M.
CW Brooks - 12:00 P.M.
Walnut Towers - 2:30 P.M.



Sign up sheet is outside of Resident Services.

What's Happening at McCleary Hill Community Center?

Bookmobile Stop

April 28
(4th Tuesdays)
3-4:30 PM



Pearls For Girls Group

Fridays 5:30 - 6:30PM