



Hagerstown Housing Authority NEWSLETTER

www.hagerstownha.com

June 2026

PLEASE WELCOME TO HAGERSTOWN HOUSING AUTHORITY HEATHER JEFFERIES, DIRECTOR OF RESIDENT SERVICES



Hello, my name is Heather Jefferies, and I am honored to join the team at the Hagerstown Housing Authority as Director of Resident Services. I bring 29 years of experience in the mental health field, including 24 years in supervisory roles. Throughout my career, I have had the privilege of supporting individuals and families and helping connect people with resources and opportunities to improve their lives.

I am looking forward to getting to know the residents and being a positive resource. Building connections and helping others succeed has always been important to me, and I am grateful for the opportunity to serve in this role.

Outside of work, I enjoy spending time with my fiancé, my 14-year-old son, and our three dogs-Pacho, Drogo, and Chubbz. We love spending time on the Potomac River, whether we are boating, tubing, floating, or simply enjoying time together outdoors.

I am excited to be part of the HHA team and look forward to meeting many of you in the months ahead!

Family Self Sufficiency Graduates



Angela Pacelli

Congratulations to FSS graduate Angela Pacelli on successfully completing the Family Self Sufficiency program. Throughout her time in the program, Angela maintained employment through her personal businesses, including cat sitting, selling artwork, and launching an Etsy business. She also actively participated in the mentorship program and is exploring opportunities to start an art club at Potomac Towers. We are proud of Angela and all she has accomplished.



Senait Omar

We proudly recognize FSS graduate Senait Omar for her dedication and perseverance throughout the Family Self Sufficiency program. During her time in the program, Senait achieved major personal milestones including earning her driver's license, purchasing a car, and strengthening her English skills through continued learning and practice. Her determination and commitment to improving her future have been inspiring to watch. Congratulations Senait on this wonderful accomplishment.

Grow Within, Build Forward Workshop

Join our Grow Within, Build Forward Workshop Series in partnership with Potomac Community Services. This series is designed to support personal growth, goal setting, and self-sufficiency and will be led by Mark Appenzeller.

Sessions will be held monthly in-person and via zoom as an option from 12:00 p.m. to 1:30 p.m. on the following dates:

June 17, 2026

July 15, 2026

August 19, 2026

September 16, 2026

October 14, 2026

Please Register at:

<https://www.hagerstownha.com/grow>



FSS Hygiene Closet Program

Earn. Shop. Support Your Success.

The Hagerstown Housing Authority's Family Self-Sufficiency (FSS) Program is proud to announce the launch of our new Hygiene Closet, made possible through a generous grant from Procter & Gamble.

Through this initiative, FSS participants will have the opportunity to earn "FSS Bucks" by attending workshops, participating in program activities, and actively working toward their personal goals. These Bucks can then be used to "purchase" essential hygiene and household bundles from the Hygiene Closet.

We are incredibly grateful for the support of Procter & Gamble, whose generosity allows us to provide our participants with critical resources that support their health, confidence, and journey toward self-sufficiency.

Invest in yourself while meeting your everyday needs!



Stop Smoking and Win!

Come see Paula Ernst, WCHD, on June 18th at 10:30 am to Quit Smoking and Enter to Win Prizes! Free Giveaways! Stop Smoking for Life!

BINGO Potomac Towers

Date	Menu
June 3	Fish Sandwiches Tator Tots Hot Dogs Ice Cream Sundae
June 10	BBQ Chicken Baked Beans Hot Dogs French Fries
June 24	Sausage Gravy over Biscuits Hot Dogs Tater Tots

The Tenant Association will sell snacks on Tuesdays and Thursdays, 10am - 12 pm in the Community Room.

WANT TO GIVE BACK TO YOUR COMMUNITY?

Love TO KNIT OR CROCHET?

RESIDENT SERVICES IS COLLECTING CROCHET OR KNITTED BABY ITEMS!
(HATS, BOOTIES, OR BLANKETS)

HOW TO DONATE:

PLEASE CONTACT:

- 📞 Kristy Cuba ext. 170
- 📞 Kim Miller ext. 171
- 📞 Jaime Mayo ext. 158

DROP OFF AT:

📍 RESIDENT SERVICES OFFICE

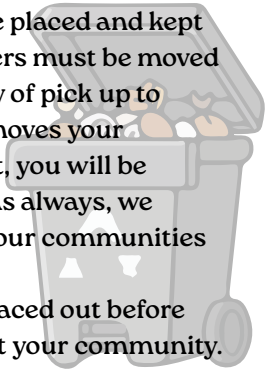
📞 **QUESTIONS? CALL US!**

Help us warm the hearts of our communities newest arrivals

TRASH CONTAINERS

All trash cans and totes must be placed and kept in the rear of your unit. Containers must be moved after they are emptied on the day of pick up to avoid a charge. If maintenance moves your container to the rear of your unit, you will be charged a minimum of \$34.48. As always, we appreciate your help in keeping our communities beautiful.

Trash containers are not to be placed out before 4:00pm on trash pick-up night at your community.



BULK TRASH PICKUP SCHEDULE

You may have your bulk items picked up on the following days of each month:

- 1st Thursday: McCleary Hill
- 2nd Thursday: Parkside Homes and Douglass Court
- 3rd Thursday: Noland Village
- 4th Thursday: Frederick Manor

Please set your items out after 8:00pm the night before your scheduled day and have them on the curb prior to your scheduled pickup day. This schedule will be strictly followed. Any bulk items set on the curb on days other than those listed for your community will result in a charge (\$60.00) to the resident.

Scattered Site locations will be expected to observe the bulk pickup days published by the City of Hagerstown. Check the newspaper or call the City for dates.

BALCONY REMINDER

Again, we would like to ask residents to not throw things off their balconies. Cigarette butts (which are no longer allowed on balconies), bottles and bread seem to be the items most commonly found on the ground. Many people spend a great deal of time and effort making their balconies a summer space to enjoy; they do not appreciate having garbage thrown into their space. The Maintenance Department would also appreciate not having to pick up the garbage that accumulates on the ground. Most importantly, this is your home. Do you want garbage thrown in your yard

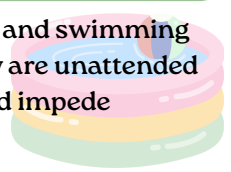
Reminder to ALL Residents - Online Portal Work Order Requests

Work orders submitted through the tenant portal in rent café are NOT monitored 24/7.

If you believe your work order needs immediate attention, please call the Maintenance Office number directly at 301-733-6916. Also, when submitting a work order, if you have multiple issues needing repair, use the box labeled "problem description" to list the items. There is no need to submit more than one work order.

WADING POOLS/SWIMMING POOLS

Residents are reminded that wading pools and swimming pools are a violation of your lease. Not only are unattended pools unsafe but they damage the lawn and impede mowing.



MOWING SEASON

Once again, the mowing season is upon us. Please be aware of the contractors as they mow the grass in your community. The contractor is responsible for performing his work in a safe manner. He has a difficult task to accomplish and needs your help to keep track of the small children. Please, for the safety of your children, keep them away from the workers doing the mowing.

All communities will be mowed on THURSDAY unless it rains. FRIDAY WILL BE THE RAIN MAKE-UP DAY.

LOCKED DOORS DURING INSPECTIONS/PEST CONTROL SERVICES

It has become more common to find locked screen doors and locked interior doors at the time of an inspection/pest control service. Not allowing an inspector/exterminator to enter the unit or finding a locked interior or screen door is considered a violation of the lease and will be reported to Housing. All inspections are posted in the monthly newsletter. Your cooperation to be prepared is appreciated.

TRASH ROOMS

Please take large items that will not fit down the trash chute to the lower level of Potomac Towers North or the ground level at Walnut Towers. Also, we ask that you take mops, brooms, rugs, cardboard, etc. to these designated areas to prevent the chutes from getting clogged.

INSTALLING WINDOW AIR CONDITIONERS

When installing window air conditioners, be sure to install them in a safe and secure manner. Air conditioner units should be tilted away from the wall. This allows the condensate to run away from the wall and will help to prevent mold/mildew on the walls. The window air conditioner needs to be installed properly to prevent outside air from entering the unit. If the extendable panels are missing or damaged, air coming in from the outside will cause the room temperature to rise, keeping the air conditioner running. This can cause high electric bills. It is best to seal the openings with foam panels. Cardboard, pillows, and blankets are inefficient as they can fall out leaving the window open. Residents of the high-rise buildings must put a container under the air conditioner to collect any condensation and empty it as needed.

Important Notice To All Residents

NATURAL GAS, like all forms of energy must be used properly.

Here are some facts everyone should know about **GAS AND GAS OPERATED** equipment from a safety point of view.

GAS ACCIDENTS can be avoided ... when you follow these SAFETY RULES.

1. **TEACH CHILDREN** that they are not to turn on or light appliances.
2. **KEEP COMBUSTIBLES** (curtains, paper, fluids, etc.) away from open flame.
3. **IF LIGHTING IS REQUIRED** always light match first and hold it at point of lighting before you turn on the gas.
4. **REPAIR AND INSTALLATION** is a job for experts – **NEVER** attempt to do it yourself.
5. **USE EQUIPMENT FOR THE JOB** it was designed to do – for example – an oven must not be used to heat a room.

Gas appliances, equipment and transmission lines are safe and are constantly being tested and improved. However, it is possible, to have a **GAS LEAK**. Your senses can help you discover a gas leak...

1. **SMELL** – A distinctive odor has been added to natural gas so that less than 1% of gas in the air can be detected.
2. **SIGHT** – In some appliances you can SEE the flame so you know it is working.
3. **TOUCH** – With some appliances you can feel overheating or cold in the burner area which would indicate trouble.
4. **HEARING** – If the flame sounds unusually noisy it may not be burning properly.

IF YOU SUSPECT A GAS LEAK...

1. **AVOID FLAME** and operating of electrical equipment. Never light a gas appliance if an odor of gas is present.
2. If odor is **EXTREMELY STRONG** evacuate the building ... call for help from a neighbor's home.
3. **HAVE A QUALIFIED PERSON** turn the gas back on and relight appliances.

REMEMBER... Natural gas is not dangerous but its misuse is.

TEACH YOUR CHILDREN... to respect gas...to play it safe...to know what to do in an emergency.

KNOWLEDGE plus CARE equals SAFETY.

THE PLACE TO CALL:

HAGERSTOWN HOUSING AUTHORITY MAINTENANCE OFFICE..... (301) 733-6916.

Calls are answered 24 hours a day, 7 days a week.

SECURITY REMINDERS

1. The use of Orbeez guns, BB or pellet guns within HHA properties are a violation of the Code of the City of Hagerstown. Shooting these items at another person can be considered a criminal act and persons charged criminally. At a minimum the police can confiscate these items when they are being used outdoors.
2. The Report a Concern function on our website IS NOT monitored 24 hours a day. Any urgent concerns should be called directly to the **Security Supervisor at 301-730-2096** and If there is an urgent need or Security Staff are off duty, please contact the **police immediately at 240-313-4345**.
3. Reminder, smoking marijuana on HHA property is a Lease violation, regardless of medial prescription or Maryland law. We request all persons to use any prescribed marijuana off property. Smoking inside your residence is also a violation of the lease. We have many tenants who are allergic, or have breathing issues such as Asthma, Emphysema, COPD, etc. We request you be a good neighbor and refrain from smoking in your units, especially in the Towers buildings.
4. Persons residing with a tenant for more than seven days are required to obtain a visitation pass from the Housing office. This process may be initiated on the website at hagerstownha.com Having someone reside with you, even a few days a week is a violation of the lease agreement and could lead to eviction. Security staff are on constant alert and reporting persons staying in the communities and not on the lease.

GATEWAY CROSSING		FAMILY SITES & POTOMAC TOWERS			WALNUT	
TUE 6/2	• PH II: 931 Ross to 990 Ross	MON 6/1	• Noland Village: Ct. 3 (1020-1032)	• PT: 401-432, Trash Rooms, Laundry Rm, Compactor Rooms	THUR 6/4	• WTA: 409-416 • WTA: 501-504
		WED 6/3	• Noland Village: Ct.5 (1036-1044) & Community Building			
TUE 6/9	• PH III: 1017 Westport to 1037 Westport • 901/903/907/909 Ross • 801 Main to 845 Main	MON 6/8	• Noland Village: Ct. 7 (1052-1064)	• PT: 501-531, Trash Rooms	THUR 6/11	• WTA: 505-516
		WED 6/10	• Noland Village: Ct. 7 (1068) & Ct. 8 (1053-1061)			
TUE 6/16	• PH III: 265/267/271/273 South Burhans • 701 Lanvale to 812 Lanvale	MON 6/15	• MCH: Fluorite Dr & Insurance Way (11910-11946)	• PT: 601-632, Trash Rooms	THUR 6/18	• WTA: 601-616
		WED 6/17	• MCH Insurance Way (12002-12014), Granite Dr & Community Building			
TUE 6/23	• PH III: 103 Summer to 181 Summer • 25 Elgin to 53 Elgin	MON 6/22	• MCH: Calcite Dr (17506-17554)	• PT: 701-731, Trash Rooms	THUR 6/25	• WTA: 701-710
		WED 6/24	• MCH: Calcite Dr (17558-17627)			
Tue 7/7	• PH III: 1030 Ross to 1068 Ross	WED 7/1	• MCH: Gypsum Ln (12140-12173)	• PT: 801-832, Trash Rooms, Laundry Room, Compactor Rooms	THUR 7/2	• WTA: 711-716 • WTA: 810-816

GATEWAY CROSSING INSPECTIONS

MAINTENANCE INSPECTIONS

WEEK OF	No Inspections Week of June 29th	
JUNE 1	• MAIN	• 801, 803, 805, 807, 815, 817, 823, 825, 816, 818, & 822
JUNE 8	• WESTPORT • ROSS	• 1017, 1019, 1021, 1023, 1029, 1031, 1035, & 1037 • 907 & 909
JUNE 15	• MERRBAUGH • W. WASH	• 105, 103, 83, 81, 53, 51, 33, 31, & 3 • 1203
JUNE 22	• MERRBAUGH	• 182, 180, 164, 162, 148, 146, 136, 134, 104, 102, 82, & 80
JULY 6	• MERRBAUGH	• 337, 335, 333, 331, 171, 155, 139, 137, 123, 122, 121, & 120

Scattered Sites	
6/1/2026	• 601-611 Hayes Ave (ODD)
6/2/2026	• 615-627 Hayes Ave (ODD)
6/3/2026	• 629-645 Hayes Ave (ODD)
6/8/2026	• 647-659 Hayes Ave (ODD)
6/9/2026	• 661-673 Hayes Ave (ODD)
6/22/2026	• 600-612 Hayes Ave (EVEN)
6/23/2026	• 614-626 Hayes Ave (EVEN)
6/29/2026	• 628-630 Hayes Ave (EVEN) • 200A & 200B Taylor Ave • 202A & 202B Taylor Ave
7/6/2026	• 660-666 Hayes Ave (EVEN) • 209-215 Taylor Ave (ODD)

Beginning June 1st, Pest Control services will take place on both Mondays and Wednesdays. Please review the schedule carefully, as your assigned treatment day may have changed. Residents are responsible for being prepared for scheduled pest control treatments. This may include ensuring the unit is clean, securing any pets, and providing access to the home at the scheduled time. Changes may affect the following communities: Parkside Homes, Frederick Manor, Douglass Court, Noland Village, Scattered Sites, HRC Units, CW Brooks, and McCleary Hill.

HAGERSTOWN HOUSING AUTHORITY

COMMUNITY FAIR

ON THE CULTURAL TRAIL

**THURSDAY
AUG 13** 10:00AM TILL 3:00PM



EVENT HIGHLIGHTS

INFLATABLES - MISTING TENT - FACE PAINTING - FREE FOOD & DRINK -

COMMUNITY RESOURCE VENDORS

HELD AT THE CULTURAL TRAIL ADJACENT TO 45 W BALTIMORE ST

FOR MORE INFORMATION

DHOLDER@HAGERSTOWNHA.COM



**MEAL MACHINE
JUNE 15 - AUGUST 14**



FREE LUNCH



SCAN HERE

wcpsmd.com/summermeal

Monday - Friday

CHILDREN 18 & UNDER

SITE	ADDRESS	TIME
BROOKMEADE COMPLEX	10701 Brookmeade Circle, Williamsport, MD 21795	12:20PM-12:40PM
BYRON MEMORIAL PARK	11 Park Road, Williamsport, MD 21750	1:00PM- 1:20PM
CALVARY KIDS DAYCARE	12340 National Pike Clear Spring, MD 21722	11:00AM- 11:20AM
CHILDREN IN NEED at WHEATON PARK	449 Sumans Avenue, Hagerstown, MD 21740	11:50AM-12:10PM
CLEAR SPRING PARK	12424 Big Pool Road, Clear Spring, MD 21722	11:40AM-12:00PM
CORTLAND MANOR COMPLEX	12806 Little Elliott Drive, Hagerstown, MD 21742	11:00AM-12:00PM
FORT RITCHE COMMUNITY CENTER	14421 Lake Royer Drive, Fort Ritchie, MD 21719	11:00AM-11:20AM
FUNKSTOWN COMMUNITY PARK	40 Old National Pike, Funkstown, MD 21740	11:50AM-12:10PM
MARTY SNOOK PARK	17901 Halfway Boulevard, Hagerstown, MD 21740	11:00AM-12:00PM
MCCLEARY HILL COMMUNITY BUILDING	12150 Granite Drive, Hagerstown, MD 21740	12:40PM-1:00PM
MERITUS MEDICAL CENTER	11120 Health Drive, Hagerstown, MD 21742	11:00AM-11:20AM
MOUNT NEBO DAYCARE	134 S. Main Street, Boonsboro, MD 21713	11:30AM-11:45AM
NOLAND VILLAGE COMMUNITY BUILDING	1048 Noland Drive, Hagerstown, MD 21740	11:50AM-12:10PM
OTTERBEIN CHURCH	108 East Franklin Street, Hagerstown, MD 21740	12:40PM-1:00PM
PANGBORN PARK	591 Pangborn Boulevard, Hagerstown, MD 21740	11:00AM-11:20AM
REHOBOTH LEARNING CENTER DAYCARE	16829 Lappans Road, Williamsport, MD 21795	12:10PM-12:30PM
SENECA RIDGE COMPLEX	18310 Ashley Drive, Hagerstown, MD 21740	12:40PM-1:00PM
SHAFER PARK	37 Park Drive, Boonsboro, MD 21713	11:00AM-11:20AM
VALLEY MEADOWS COMPLEX	11201 Scarlet Oak Court, Hagerstown, MD 21740	11:00AM-11:20AM
VETERANS PARK	68 W. Water Street, Smithsburg, MD 21783	12:00PM-12:20PM
WIDMEYER PARK	126 West High Street, Hancock, MD 21750	12:40PM-1:00PM

FOR MORE INFORMATION, CALL 301-766-2890
The USDA is an equal opportunity provider, employer, and lender.

Frederick Manor End of School Cookout and Kickball Game

Frederick Manor Families - Please Join us for A Fun Afternoon Celebrating the End of the School Year Free Food (While Supplies Last), Kickball Games, Bubble Station and Summer Resource Information



Tuesday, June 9th at 3pm
Field Behind Hayes Court



COMPUTER BASICS WITH JESSE KETTERMAN



Join our Computer Basics Course and build the skills you need to feel confident using technology in everyday life.

This series will be one in-person workshop per month for a period of six months from March 2026 to August 2026, to be held at Elgin Station

Join our Computer Basics Course and build the skills you need to feel confident using technology in everyday life! This beginner-friendly class will cover Windows navigation, Microsoft Word, and Internet basics

**Next Session:
Wednesday
June 24th
11 am at Elgin Station**

REGISTER NOW

<https://www.hagerstownha.com/computer>

CW BROOKS - Kristy Cuba x 170

Mondays	6:00 PM	BINGO
June 10	3:00 PM	Diamond Art Club
June 11	5:00 PM	Tenant Association Meeting - Summer Safety w/ WCHD and Senior Safety
June 18	1-3 PM	Blood Pressure Screening with Lindsay

FREDERICK MANOR

Mondays	6:00 PM	Girl Scouts (Community Building)
Summer Break		Summer Break for Resident Meetings

GATEWAY CROSSING

Summer Break		Summer Break for Resident Meetings
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MCCLEARY HILL

Fridays	5:30-6:30PM	Pearls For Girls - Young girls group
June 15-August 14	12:40-1 PM	Meal Machine at McCleary Hill Community Center - Summer Meals!!
Summer Break		Summer Break for Resident Meetings

NOLAND VILLAGE

June 17	10:30A & 5PM	Zoom relocation meeting - Text or call for email link 240.625.9066
June 15-August 14	11:50AM-12:10PM	Meal Machine at Community Building

PARKSIDE HOMES, DOUGLASS COURT & SCATTERED SITES

Sundays	3:30-4:30 PM	End of the Road N/A
Tuesdays	7:00-8:15 PM	(MEN) End of the Road N/A
Wednesdays	7:00-8:30 PM	(WOMEN) End of the Road N/A
Thursdays	7:00-8:30 PM	Girl Scouts (ages 13-18)
Fridays	5:00-7:00 PM	Girl Scouts, (all ages)
Sunday	3:30-6:00 PM	End of the Road N/A - (Last Sunday of the month Special Mtg.)
Summer Break		Summer Break for Resident Meetings

POTOMAC TOWERS - Kimberly Miller x 171

Wednesdays	5:00 PM	BINGO Food/Cards for sale starting at 5pm, Bingo starts at 5:30 pm
Thursdays	4:00 PM	Exercise w/Lisa Bennett (Roof Top Sky Lounge)
June 8	5:30 PM	Tenant Association Meeting - Swearing in of Officers and VP Election
June 11 & 25	1:00 PM	Diamond Art Club

WALNUT TOWERS - Kristy Cuba x 170

Tuesdays	5:00 PM	Bingo - Food Served at 4 PM
Thursdays	6 - 8:00 PM	Game Night
June 1	5:00 PM	Tenant Association Meeting - Swearing in of Officers and Senior Safety
June 5	3:00 PM	Diamond Art Club

Staying Connected with the Hagerstown Housing Authority

Community Building Reservation Process For HHA Residents Only!

All HHA resident requests to use the community buildings, as well as inquiries about their use, must now be submitted through the following link:

👉 www.hagerstownha.com/CBrequest

Once your request is received, a staff member will contact you with additional information and reservation instructions.

Please note: You no longer need to contact the keyholder directly.

Thank you for your cooperation with this new process.

To access the Rent Café Portal via computer, please visit www.hagerstownha.com and scroll to the bottom. Then click "Resident Portal"

To access the Rent Café Portal via cell phone, please download the RentCafe Resident app



Report a Concern

www.hagerstownha.com/reportaconcern or you can also scan the QR code



**HAGERSTOWN
HOUSING
AUTHORITY
MAINTENANCE
OFFICE**
(301) 733-6916
Calls are answered 24 hours a day, 7 days a week.



The Hagerstown Housing Authority will be closed on Friday, June 19, 2026, in observance of Juneteenth

Numbers to Know	
Hagerstown Housing Main - 301.733.6911	
Security	301.730.2096
Maintenance (24 hrs/7days/week)	301.733.6916
Maintenance - Pest Control	301.733.6911 ext. 124
BROOKS SALON	301.733.6911 x 1000 or 240.310.3154 (call or text)
Resident Services Department	
Heather Jefferies hjefferies@hagerstownha.com	301.733.6911 ext 125
Deena Holder dholder@hagerstownha.com	301.733.6911 ext 163
Kimberly Miller - kmiller@hagerstownha.com	301.733.6911 ext 171
Kristy Cuba - kcuba@hagerstownha.com	301.733.6911 ext 170
Tacy Myers tmyers@hagerstownha.com	301.733.6911 ext 157
Heather Nutter hnutter@hagerstownha.com	301.733.6911 ext 167
Jaime Mayo jmayo@hagerstownha.com	301.733.6911 ext 158
Gateway Crossing	Housing Choice Voucher (HCV)
301.766.7968	301.733.6911

The Housing Authority has a text message system that will keep you up to date on programming and urgent messages. If you wish to receive text alerts or need to update your phone number in the system, please contact Deena Holder at 301-733-6911 x163 or via email at dholder@hagerstownha.com.

What's Happening at McCleary Hill Community Center? Bookmobile Stop

June 23rd
(4th Tuesdays)
3-4:30 PM

Pearls For Girls Group
Fridays 5:30 - 6:30PM

