



Hagerstown Housing Authority

NEWSLETTER

www.hagerstownha.com

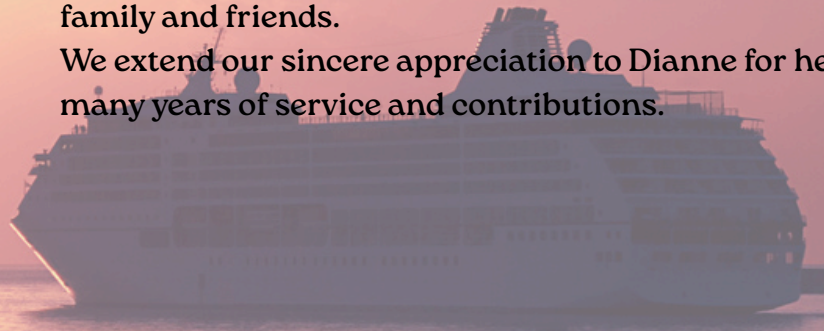
May 2026

As She Sails off Into the Sunset, We Must Say Bon Voyage!



Dianne Rudisill, long time Director of Resident Services, has announced her retirement effective May 8, 2026, following more than 32 years of dedicated service to the Housing Authority. Dianne has played a key role in strengthening resident programs, community partnerships, and supportive services across the agency. Her commitment and impact have been meaningful to both staff and the residents we serve. She will be greatly missed, but her time will be well spent planning endless trips and adventures with her family and friends.

We extend our sincere appreciation to Dianne for her many years of service and contributions.



Recent Family Self Sufficiency Graduate



Aleeyah
Adams-Bey

Congratulations to Aleeyah Adams-Bey on her achievements and dedication! Her journey through the Family Self-Sufficiency (FSS) Program is inspiring. She has made strides in furthering her education from obtaining her Esthetician Certification to securing full-time employment and has clearly shown a strong commitment to her personal and professional growth. Additionally, Ms. Adams-Bey has focused on strengthening her financial stability by building and improving her credit and attending financial literacy workshops offered by the Hagerstown Housing Authority. She has taken proactive steps to expand her knowledge of homeownership. Her hard work and determination set a great example for others and her family. Wishing Aleeyah continued success as she moves forward in her career and financial journey!

Grow Within Build Forward Workshop

Join our Grow Within Build Forward Workshop Series in partnership with Potomac Community Services. This series is designed to support personal growth, goal setting, and self-sufficiency and will be led by Mark Appenzeller.

Sessions will be held monthly in-person and via zoom as an option from 12:00 p.m. to 1:30 p.m. on the following dates:

May 13, 2026

June 17, 2026

July 15, 2026

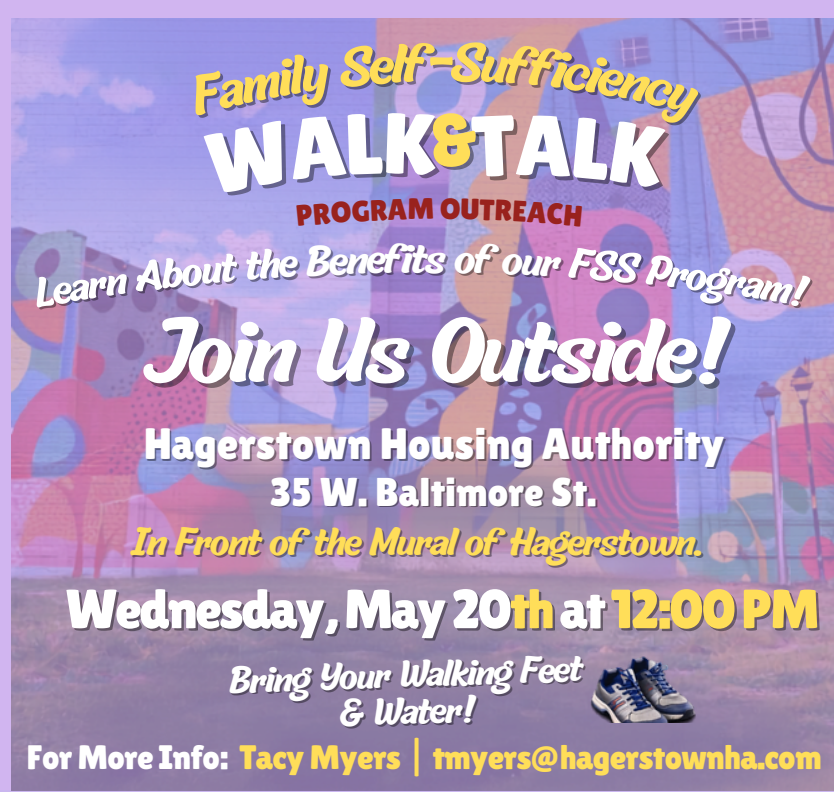
August 19, 2026

September 16, 2026

October 14, 2026

Please Register at:

<https://www.hagerstownha.com/grow>




Family Self-Sufficiency
WALK & TALK
PROGRAM OUTREACH

Learn About the Benefits of our FSS Program!

Join Us Outside!

Hagerstown Housing Authority
35 W. Baltimore St.
In Front of the Mural of Hagerstown.

Wednesday, May 20th at 12:00 PM

Bring Your Walking Feet & Water! 

For More Info: **Tacy Myers** | tmyers@hagerstownha.com

Seedlings in the Sun

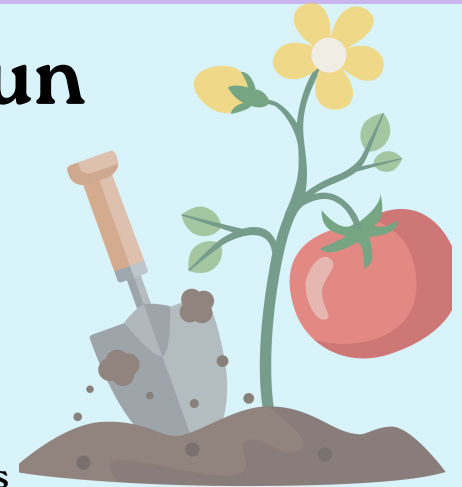
May 20, 2026

Potomac Towers - 10:30 AM

CW Brooks - 12:30 PM

Walnut Towers - 2:30 PM

Sign Up sheet outside of Resident Services



Employees of the Quarter

We are happy to share the announcement that both **Kimberly Miller**, Senior Service Coordinator in the Resident Services Department and **Katrina Leonard**, Administrative Assistant in the Security Department have been awarded Employee of the Quarter for the April - June 2026.

This recognition is due to their outstanding commitment to the safety and well-being of our residents and their guests. Their recent response to a medical emergency at Potomac Towers exemplifies this dedication. Their ability to quickly indentify the resident, recognize the decline in breathing, make contact with emergency services and administer Narcan played a critical role in saving a life following an overdose of prescription medication. Kim and Katrina stayed vigilant in monitoring the resident and initiating a second call to 911, resulting in the resident being tranported by ambulance to the hospital.

We thank you both and are proud to have employees of your caliber and sincerely appreciate your dedication and service to our residents and community.



BINGO Potomac Towers

Date	Menu
May 6	Hamburgers Cheesburgers Hot Dogs Baked Beans
May 13	Chicken & Dumplings Rolls Hot Dogs
May 20	Cold-Cut Sandwiches on Croissants Side Salad Hot Dogs
May 27	Egg Salad Sandwich or Tuna Salad Cold Plate Hot Dog

The Tenant Association will sell snacks on Tuesdays and Thursdays, 10am - 12 pm in the Community Room.



COMPUTER BASICS WITH JESSE KETTERMAN

UNIVERSITY OF MARYLAND EXTENSION
FAMILY & CONSUMER SCIENCES

Join our Computer Basics Course and build the skills you need to feel confident using technology in everyday life.

This series will be one in-person workshop per month for a period of six months from March 2026 to August 2026, to be held at Elgin Station

Join our Computer Basics Course and build the skills you need to feel confident using technology in everyday life! This beginner-friendly class will cover Windows navigation, Microsoft Word, and Internet basics

Next Session:
Wednesday
May 27, 2026
11 am at Elgin Station

REGISTER NOW

<https://www.hagerstownha.com/computer>

TRASH CONTAINERS

All trash cans and toters must be placed and kept in the rear of your unit. Containers must be moved after they are emptied on the day of pick up to avoid a charge. If maintenance moves your container to the rear of your unit, you will be charged a minimum of \$34.48. As always, we appreciate your help in keeping our communities beautiful.

Trash containers are not to be placed out before 4:00pm on trash pick-up night at your community.

PLEASE NOTE: DUE TO THE MEMORIAL DAY HOLIDAY ON MONDAY, MAY 25, ALL TRASH PICKUPS THIS WEEK WILL BE DELAYED ONE DAY.



BULK TRASH PICKUP SCHEDULE

You may have your bulk items picked up on the following days of each month:

- 1st Thursday: McCleary Hill
- 2nd Thursday: Parkside Homes and Douglass Court
- 3rd Thursday: Noland Village
- 4th Thursday: Frederick Manor

Please set your items out after 8:00pm the night before your scheduled day and have them on the curb prior to your scheduled pickup day. This schedule will be strictly followed. Any bulk items set on the curb on days other than those listed for your community will result in a charge (\$60.00) to the resident.

Scattered Site locations will be expected to observe the bulk pickup days published by the City of Hagerstown. Check the newspaper or call the City for dates.

Reminder to ALL Residents - Online Portal Work Order Requests

Work orders submitted through the tenant portal in rent café are NOT monitored 24/7.

If you believe your work order needs immediate attention, please call the Maintenance Office number directly at 301-733-6916.

Also, when submitting a work order, if you have multiple issues needing repair, use the box labeled "problem description" to list the items. There is no need to submit more than one work order.

A REMINDER TO ALL PET OWNERS

Being a pet owner has great rewards, however; it requires some work on your part. Please remember, it is your responsibility to clean up after your pet and dispose of the waste properly. If maintenance has to clean up your yard or common area as a result of your pet, you will be billed the minimum charge of \$34.48.

MOWING SEASON

Once again, the mowing season is upon us. Please be aware of the contractors as they mow the grass in your community. The contractor is responsible for performing his work in a safe manner. He has a difficult task to accomplish and needs your help to keep track of the small children. Please, for the safety of your children, keep them away from the workers doing the mowing. All communities will be mowed on THURSDAY unless it rains. FRIDAY WILL BE THE RAIN MAKE-UP DAY.

MAINTENANCE CHARGES

Should you receive a copy of a work order in the mail for a maintenance charge and do not agree with the charge, call Maintenance at 301-733-6916. You have 10 days to request an informal grievance hearing. Do not wait until the charge appears on your rent statement to call. If the charge is on your rent statement, your 10 days have passed.

REMINDER FOR FAMILY COMMUNITIES

No items are allowed to be chained to, locked to, or stored on or against the gas pipes. BBQ grills must be kept at least 5 feet away from any gas pipes. All other items, such as bicycles, kid's toys, etc., must be at least 3 feet away from gas pipes. Failure to follow these rules could result in a citation and maintenance removing the items at the cost of the resident.

HEAT WILL BE TURNED OFF

Maintenance will be turning off the heat in all communities on or near May 15. Maintenance will not respond to "no heat" calls after this time.

PEST CONTROL SCHEDULE						
GATEWAY CROSSING		FAMILY SITES & POTOMAC TOWERS		WALNUT		
TUE 5/5	<ul style="list-style-type: none"> PH: 151 Ross to 281 Ross 902 Lanvale to 947 Lanvale 	WED 5/6	<ul style="list-style-type: none"> CWB Brooks & Common Spaces 	<ul style="list-style-type: none"> PT:G16-G29,Laundry, Interview Room(PTS) Maintenance Dept 	THUR 5/7	<ul style="list-style-type: none"> WTA: 201-214 Horizon Store
TUE 5/12	<ul style="list-style-type: none"> PH I: 953 Lanvale to 1025 Lanvale 201 Buena Vista to 250 Buena Vista 	WED 5/13	<ul style="list-style-type: none"> Parkside Homes & Community Bulding 	<ul style="list-style-type: none"> PT: 101-127, Trash Rooms 	THUR 5/14	<ul style="list-style-type: none"> WTA: 215/216 WTA: 301-311
TUE 5/19	<ul style="list-style-type: none"> PH I: 251 Buena Vista to 281 Buena Vista 902 Main to 1002 Main 	WED 5/20	<ul style="list-style-type: none"> Douglass Court & Admin Building HRC Units 212-214 & 441-443 N Jonathan 	<ul style="list-style-type: none"> PT: 201-232, Trash Rooms 	THUR 5/21	No Service
TUE 5/26	<ul style="list-style-type: none"> PH II: 1006 Main to 1018 Main 941 Main to 989 Main 311 Chessie to 361 Chessie 310/350/360 Buena Vista 913 Ross to 929 Ross 	WED 5/27	<ul style="list-style-type: none"> Scattered Sites 	<ul style="list-style-type: none"> PT: 301-331, Trash Rooms 	THUR 5/28	<ul style="list-style-type: none"> WTA:312-316 WTA: 401-408
Tue 6/2	<ul style="list-style-type: none"> PH II: 931 Ross to 990 Ross 	WED 6/3	<ul style="list-style-type: none"> Noland Village: Ct. 3 (1020-1032) & Ct. 5 (1036-1044) Community Building 	<ul style="list-style-type: none"> PT:401-432, Trash Rooms, Laundry Room & Compactor Rooms 	THUR 6/4	<ul style="list-style-type: none"> WTA:409-416 WTA: 501-504

Bike Safety Event



Where: McCleary Hill Community Center, 12169 Gypsum Lane, Hagerstown

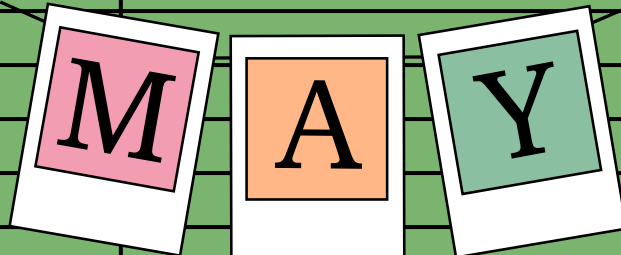
When: Friday, May 1, 2026
3:00 p.m.-5:30 p.m.

- Come learn about bike safety!
- Bring your helmet for a safety fitting!
(if your helmet doesn't fit correctly, we'll get you one that does!)

Sponsored by:
Hagerstown Housing Authority and Washington County Health Department



MAINTENANCE INSPECTIONS

Scattered Sites	
5/4/2026	<ul style="list-style-type: none"> 205-213 East Ave 228-230 E. Franklin St
5/5/2026	<ul style="list-style-type: none"> 28-38 Wakefield Rd
5/7/2026	<ul style="list-style-type: none"> 452-464 (Even) Mitchell Ave
5/12/2026	<ul style="list-style-type: none"> 438-462 Clarendon Ave
	

HAGERSTOWN HOUSING AUTHORITY

COMMUNITY FAIR

ON THE CULTURAL TRAIL

THURSDAY
AUG 13

10:00AM
TILL
3:00PM

FREE
ENTRY

EVENT HIGHLIGHTS

INFLATABLES - MISTING TENT - FACE
PAINTING - FREE FOOD & DRINK -

COMMUNITY RESOURCE VENDORS

HELD AT THE CULTURAL TRAIL
ADJACENT TO 45 W BALTIMORE ST

FOR MORE INFORMATION

DHOLDER@HAGERSTOWNHA.COM

The Hagerstown Housing Authority will be closing at 10:00 AM on Wednesday, May 6th, 2026. We apologize for any inconvenience.

The Hagerstown Housing Authority will be closed on Monday, May 25, 2026 in observance of Memorial Day!

CW BROOKS - Kristy Cuba x 170

Mondays	6:00 PM	BINGO
May 13	3:00 PM	Diamond Art Club
May 14	5:00 PM	Tenant Association Meeting
May 21	1-3 PM	Blood Pressure Screening with Lindsay

FREDERICK MANOR

Mondays	6:00 PM	Girl Scouts (Community Building)
May 28	11:00 AM	Resident Meeting at the Community Building

GATEWAY CROSSING

July 9	2:00 PM	Quarterly Resident Meeting (Elgin Station) - Colon Cancer Prevention
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MCCLEARY HILL

Fridays	5:30-6:30PM	Pearls For Girls - Young girls group
May 1	3:00 PM	Bike Safety Rodeo - Presented by the Health Dept.
May 20	5:00 PM	Resident Meeting

NOLAND VILLAGE

May 20th	10:30A & 5PM	Zoom relocation meeting - Text or call for email link 240.625.9066
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PARKSIDE HOMES, DOUGLASS COURT & SCATTERED SITES

Sundays	3:30-4:30 PM	End of the Road N/A
Tuesdays	7:00-8:15 PM	(MEN) End of the Road N/A
Wednesdays	7:00-8:30 PM	(WOMEN) End of the Road N/A
Thursdays	7:00-8:30 PM	Girl Scouts (ages 13-18)
Fridays	5:00-7:00 PM	Girl Scouts, (all ages)
Sunday	3:30-6:00 PM	End of the Road N/A - (Last Sunday of the month Special Mtg.)
Monday - Thursday	4:30-6:30 PM	Parkside Pals Homework Club Program (K-5 th grades) Ends May 28 th
May 21	2:00 PM	Resident Meeting

POTOMAC TOWERS - Kimberly Miller x 171

Wednesdays	5:00 PM	BINGO Food/Cards for sale starting at 5pm, Bingo starts at 5:30 pm
Thursdays	4:00 PM	Exercise w/Lisa Bennett (Roof Top Sky Lounge)
May 11	5:30 PM	Tenant Association Meeting - Elections
May 14 & 28	1:00 PM	Diamond Art Club

WALNUT TOWERS - Kristy Cuba x 170

Tuesdays	5:00 PM	Bingo - Food Served at 4 PM
Thursdays	6 - 8:00 PM	Game Night
May 4	5:00 PM	Tenant Association Meeting - Swearing in of Officers
May 1	3:00 PM	Diamond Art Club

Staying Connected with the Hagerstown Housing Authority

Community Building Reservation Process For HHA Residents Only!

All HHA resident requests to use the community buildings, as well as inquiries about their use, must now be submitted through the following link:

👉 www.hagerstownha.com/CBrequest

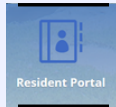
Once your request is received, a staff member will contact you with additional information and reservation instructions.

Please note: You no longer need to contact the keyholder directly.

Thank you for your cooperation with this new process.

To access the Rent Café Portal via computer, please visit www.hagerstownha.com and scroll to the bottom. Then click “Resident Portal”

To access the Rent Café Portal via cell phone, please download the RentCafe Resident app



Report a Concern

www.hagerstownha.com/reportaconcern or you can also scan the QR code



Gateway Crossing Residents A Friendly Reminder

Recertifications are due at the same time every year. Attending your recertification appointment helps ensure your housing remains in good standing.

Completing your annual recertification is part of the terms of your lease agreement. It is the resident’s responsibility to come to all scheduled appointments and bring all necessary documents.

If you must reschedule, please do so ahead of time. If you have any questions, please don’t hesitate to contact the office. We’re happy to assist

Numbers to Know	
Hagerstown Housing Main - 301.733.6911	
Security	301.730.2096
Maintenance (24 hrs)	301.733.6916
Maintenance - Pest Control	301.733.6911 ext. 124
BROOKS SALON	301.733.6911 x 1000 or 240.310.3154 (call or text)
Resident Services Department	
Dianne Rudisill	301.733.6911 ext 125
Deena Holder	301.733.6911 ext 163
Kimberly Miller	301.733.6911 ext 171
Kristy Cuba	301.733.6911 ext 170
Tacy Myers	301.733.6911 ext 157
Heather Nutter	301.733.6911 ext 167
Jaime Mayo	301.733.6911 ext 158
<u>Gateway Crossing</u>	<u>Housing Choice Voucher (HCV)</u>
301.766.7968	301.733.6911

The Housing Authority has a text message system that will keep you up to date on programming and urgent messages. If you wish to receive text alerts or need to update your phone number in the system, please contact Deena Holder at 301-733-6911 x163 or via email at dholder@hagerstownha.com.

What’s Happening at McCleary Hill Community Center?

Bookmobile Stop

May 26th
(4th Tuesdays)

3-4:30 PM

Pearls For Girls Group

Fridays 5:30 - 6:30PM

