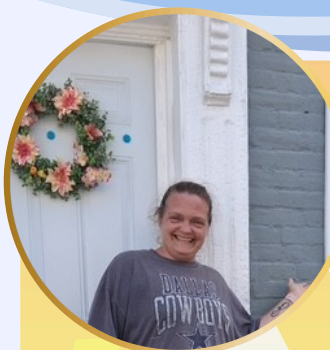




Hagerstown Housing Authority NEWSLETTER

www.hagerstownha.com

August 2026



Homeownership Spotlight: Star Hose

Congratulations to **Star Hose** on becoming a homeowner! Through determination, perseverance, and a commitment to her goals, Star turned her dream of homeownership into a reality.

Her journey is a wonderful example of what can be achieved through hard work and by taking advantage of the opportunities and resources available through the Family Self-Sufficiency (FSS) Program.

Could you be next? Join the FSS Program and discover how setting goals, staying committed, and utilizing available resources can help you build a brighter future.

Congratulations!

*Employee of the Quarter
Shawn Pombo, Property Management
Mechanic*



Please help us celebrate **Shawn Pombo**, as Employee of the Quarter for July – September 2026. Shawn was nominated by Randy Bailey, Director of Properties, for always going above and beyond to ensure the Department runs well and the needs of the residents are met.

Although he is primarily assigned as a PM Mechanic, he accepts tasks as assigned due to his knowledge and experience in many different facets of maintenance. He is recognized as a “go to” person who completes quality work.

It is evident that he takes pride in his work, and the Authority appreciates our dedicated employees for all you do for the residents in our communities.

As Employee of the Quarter, he will be entitled to one complementary lunch, a Star Award and one paid day off from work. Congratulations and thank you, Shawn, for going the extra mile in making a difference in our team and community!



FUEL UP LEVEL UP

LEADERSHIP ACADEMY

Fuel Your Potential. Level Up Your Future.

The Family Self Sufficiency (FSS) Program is seeking participants interested in joining our next mentorship cohort beginning in late September 2026.

Whether you are looking for guidance and encouragement or want to share your knowledge and experiences with others, we invite you to be part of this exciting opportunity!

INTERESTED?

Sign up with your FSS Coordinator or Use this QR Code



[HTTPS://WWW.HAGERSTOWNHA.COM/MENTORSHIP](https://www.hagerstownha.com/mentorship)

PROGRAM BENEFITS

- Leadership Development
- Goal Setting & Accountability
- Personal & Professional Growth
- Networking & Community Connections
- Confidence Building
- Peer Support



MENTORS

- ✓ Encourage and support fellow FSS participants
- ✓ Share life experiences, skills, and resources
- ✓ Help others stay motivated and focused on their goals



MENTEES

LEARN, GROW, ACHIEVE.

- ✓ Receive support, encouragement, and accountability
- ✓ Learn new skills and strategies for success
- ✓ Build confidence and leadership abilities
- ✓ Connect with others working toward self sufficiency

Family Self Sufficiency Graduates

Please join The Hagerstown Housing Authority in Celebrating FSS Graduates:



Sierra Duvall

Graduated from the FSS Program after earning her Clinical Certified Medical Assistant certification and securing full-time employment. Throughout the program, she strengthened her financial stability, improved her credit, completed financial literacy and homeownership education, and continues working toward her long-term goal of homeownership. Sierra's dedication and commitment to personal and professional growth exemplify the purpose of the FSS Program.



Brandon Holt

Successfully graduated from the Family Self-Sufficiency (FSS) Program ahead of schedule after achieving significant career and financial milestones. During his participation, he earned a promotion to Manager of Training, completed coursework in Nonprofit Management, and improved his credit score to over 700. He has demonstrated a strong commitment to self-sufficiency and plans to continue working toward his long-term goal of homeownership.



Kaliyah Winslow

Successfully completed the Family Self-Sufficiency (FSS) Program while balancing full-time employment, a second job, and raising her young son. Throughout her participation, she earned her Bachelor of Social Work degree, obtained her social work license, and significantly improved her credit. She is now in the process of purchasing a home, reflecting her commitment to achieving long-term self-sufficiency.



We are excited to re-introduce the **FSS Hygiene Closet Program!**



The key to participating is earning FSS Bucks first. Before you can shop in the Hygiene Closet, you must earn FSS Bucks by actively participating in the Family Self-Sufficiency (FSS) Program. Your participation and progress are what makes this program possible.

There are many ways to earn FSS Bucks, including:

- Attending workshops and classes
- Completing action steps and ITSP goals
- Obtaining employment or a promotion
- Completing a resume or mock interview
- Participating in the mentorship program
- Volunteering at community events
- Completing credit counseling, opening a savings account, and much more!

The more you engage in the FSS Program, the more FSS Bucks you can earn to spend in the Hygiene Closet.

Our goal is to recognize and reward your commitment to achieving your goals while helping you meet everyday household needs. Every workshop you attend, goal you complete, and milestone you achieve brings you one step closer to earning more FSS Bucks.

If you have any questions about how to earn FSS Bucks or would like to know your current balance, please contact your FSS Coordinator.

UNIVERSITY OF
MARYLAND
EXTENSION



COMPUTER BASICS

Join our Computer Basics Course and build the skills you need to feel confident using technology in everyday life! This is a beginner-friendly class.



**Spots are limited
— register today!**

**Wednesday August 26, 2026
at 11 am-Elgin Station**

REGISTER NOW

<https://www.hagerstownha.com/computer>



LOCATION
Elgin Station
40 Elgin Blvd
Hagerstown, MD
21740
2nd Floor
Computer Lab

Workshop Facilitated By:



BROUGHT TO YOU BY THE HAGERSTOWN HOUSING AUTHORITY

GROW WITHIN. Session 4:
BUILD FORWARD. From Vision to Action

Instructor: Mark Appenzellar

**Wednesday,
August 19, 2026
12:00pm-1:30pm**



In this workshop, we'll discuss the process for creating an intentional plan and taking action to finally achieve your vision. This includes practical strategies for laying out a roadmap in pursuit of your goals, including creating a realistic timeline that will keep you on track without causing unnecessary pressure. Lastly, we'll talk about overcoming obstacles, as well as partnering with others for input, guidance, and accountability. If you already have a vision for what you want your future to look like, now's the time to set everything in motion!

REGISTER TODAY! <https://www.hagerstownha.com/grow>



HAGERSTOWN HOUSING AUTHORITY

COMMUNITY FAIR

ON THE CULTURAL TRAIL

THURSDAY AUG 13 10:00AM TILL 3:00PM

FREE ENTRY

EVENT HIGHLIGHTS

- INFLATABLES - MISTING TENT - FACE PAINTING - FREE FOOD & DRINK -
- COMMUNITY RESOURCE VENDORS

HELD AT THE CULTURAL TRAIL
ADJACENT TO 45 W BALTIMORE ST

FOR MORE INFORMATION DHOLDER@HAGERSTOWNHA.COM

FRIDAY SUMMER FUNDAYS

AN ACTIVITY EACH WEEK SUCH AS:

- ARTS & CRAFTS
- WATER GAMES
- STORY TIMES
- FUN SPORTS

FRIDAYS DURING THE MEAL MACHINE

NOLAND VILLAGE:
11:50 AM - 12:10 PM

MCCLEARY HILL:
12:40-1:10PM

DURING THE MEAL MACHINE
WEDNESDAYS
AT
WHEATON PARK

Join us For Fun Activities at Wheaton Park too!
Most Wednesdays during the Meal Machine
from 11:50am to 12:10PM.



- Promoting
- Emotional Intelligence
- Academic Readiness
- Respect for Community
- Leadership Skills
- Self-Worth and Self-Esteem

Pearls For Girls

Every other Friday @ 5:30 pm
Beginning July 10th
Ending August 14th

McCleary Hill Community Center
Contact: Sandy Berry (301) 992-2606



SUMMER BOOK CLUB

Summer Book Club Goals:

- Foster a Love of Reading
- Encourage students to read for enjoyment and personal growth.
- Develop reading comprehension skills
- Encourage critical thinking about texts.
- Promote Meaningful Discussion
- Provide opportunities for students to share ideas, opinions, and interpretations.
- Explore empathy, kindness, resilience, friendship, and identity through literature

Walnut Towers Tenant Officers Come Together to Serve their Community



HEAD START
OF WASHINGTON COUNTY, INC.

ACCEPTING APPLICATIONS

Ages: Birth to 5 years

Early Head start & Head start

WWW.HEADSTARTWASHCO.ORG/ENROLLMENT
PHONE: 301-733-4640 EXT 110

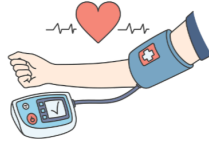


WASHINGTON COUNTY HEALTH DEPARTMENT HEALTHY HEARTS HEALTHY HEARTS BLOOD PRESSURE SELF-MONITORING PROGRAM



Participants receive a FREE blood pressure monitor and

- Training on how to measure and track your blood pressure at home.
- Guidance & support from a trained lifestyle coach.
- Education on healthy food choices to help manage blood pressure.



To qualify for the 4 month program, participants must be at least 18 years old and:

- Have been diagnosed with high blood pressure
- Not have experienced a recent cardiac event
- Not have atrial fibrillation or other arrhythmias
- Not be at risk for lymphedema

JOIN THE PROGRAM USING THE
QR CODE OR CALL 240-313-3479



1302 Pennsylvania Ave., Hagerstown- MD • washcohealth.org • 711 MD Relay TTY

Potomac Towers Tenant Association

**Tuesday,
Aug. 21st
1:00 PM**



CRAFT WORKSHOP

Make your own no-sew
tote bag!

Potomac Towers Residents only

Sign-up Sheet located outside
Resident Services office

BINGO Potomac Towers

Date	Menu
Aug 5	Hamburgers Cheeseburgers Hot Dogs Fries
Aug 12	Sloppy Joes Cole Slaw Hot Dogs French Fries
Aug 19	Meatball Subs Macaroni Salad Hot Dogs
Aug 26	Chicken Salad Sandwich Hot Dogs French Fries

Potomac Towers Tenant Association

TENANT COOKOUT

Potomac
Towers
Residents
only.

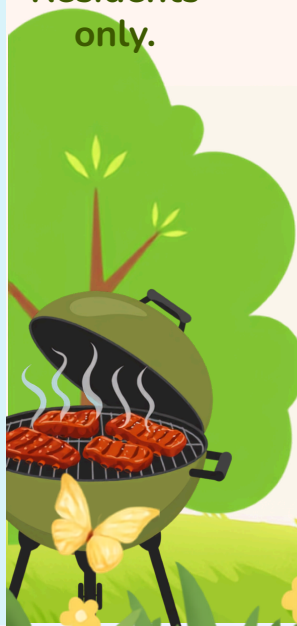


Sat, Aug 29th
12:00PM-3:00PM



Potluck
Sign up sheets in Lobby
and Resident Services
hallway

- Ice Cream Truck
- Games and Music
- Door Prizes



TRASH/RECYCLE CONTAINERS

Trash/Recycle cans and toters must be placed and kept in the rear of your unit. Containers must be moved after they are emptied on the day of pick up to avoid a charge. You will be charged a minimum of \$34.48 if maintenance has to move your container to the rear of your unit. As always, we appreciate your help in keeping our communities beautiful. (Trash containers must be set out after 4:00pm on your scheduled pick-up day.)

MOWING SEASON

Once again, the mowing season is upon us. Please be aware of the contractors as they mow the grass in your community. The contractor is responsible for performing his work in a safe manner. They have a difficult task to accomplish and need your help to keep track of the small children. Please, for the safety of your children, keep them away from the workers doing the mowing. All communities will be mowed on **THURSDAY** unless it rains. **FRIDAY WILL BE THE RAIN MAKE-UP DAY.**

INSTALLING WINDOW AIR CONDITIONERS

When installing window air conditioners, be sure to install them in a safe and secure manner. Air conditioner units should be tilted away from the unit. This allows the condensate to run away from the wall and will help to prevent mold/mildew on the walls. The window air conditioner needs to be installed properly to prevent outside air from entering the unit. If the extendable panels are missing or damaged, air coming in from the outside will cause the room temperature to rise, keeping the air conditioner running. This can cause high electric bills. It is best to seal the openings with foam panels. Cardboard, pillows, and blankets are inefficient as they can fall out leaving the window open. Residents of the high-rise buildings must put a container under the air conditioner to collect any condensation and empty it as needed.

WADING POOLS/SWIMMING POOLS

Residents are reminded that wading pools and swimming pools are a violation of your lease. Not only are unattended pools unsafe but they damage the lawn and impede mowing.

TIPS ON REMOVING MOLD & MILDEW

Mold/mildew can grow in areas that are moist such as in bathrooms or at washer hookups. It is usually recognized as a dark discoloration of the surface on which it resides (i.e., dark spots on grout). There are numerous cleaning products on the market designed to kill mold. Also, a solution of 1-part bleach and 4 parts water will do the trick. Wipe down ceilings and walls with one of the disinfectants, scrub tile and caulk joints in the tub area. Always be sure to read the labels and abide by the manufacturer's recommendations. It is your responsibility to properly clean the surfaces in your unit but if you are having problems identifying or removing mold, please call Maintenance and we will have an inspector check it out at no cost to you.

BULK TRASH PICKUP SCHEDULE

You may have your bulk items picked up on the following days of each month:

- 1st Thursday: McCleary Hill
- 2nd Thursday: Parkside Homes and Douglass Court
- 3rd Thursday: Noland Village
- 4th Thursday: Frederick Manor

Please set your items out after 8:00pm the night before your scheduled day and have them on the curb prior to your scheduled pickup day. This schedule will be strictly followed. Any bulk items set on the curb on days other than those listed for your community will result in a charge (\$60.00) to the resident. Scattered Site locations will be expected to observe the bulk pickup days published by the City of Hagerstown. Check the newspaper or call the City for dates

PET POLICY REMINDER

Pets are part of the family, and we're happy to have them in our community. Please remember to follow our pet policy so everyone can enjoy a clean, safe, and comfortable place to live. All pets must be approved and registered with the office **before** being brought onto the property. Please keep pet records, vaccinations, and contact information up to date. When outside your home, pets should be properly restrained and under control. Please clean up after your pet right away and help keep our shared spaces neat. Residents are responsible for their pets' behavior, including noise, waste, odors, or any damage. Thanks for being considerate of your neighbors! If you have questions please contact the office.

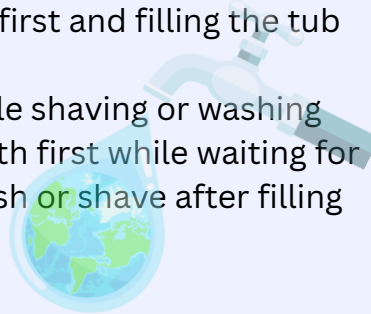
Are Your Pets Secured?

Tenants, including HCV, are required to properly secure animals before Housing Authority staff or contractors enter your home for any scheduled inspection, maintenance, repair, pest control treatment, annual inspection, emergency follow-up, or other authorized entry

CONSERVING WATER

In order to conserve, all residents must promptly report any leaks or dripping faucets, hoses, or fixtures to the Maintenance Department at 301-733-6916. Ensure all faucets are turned completely off when you are not drawing water. Other ways of conserving water are to:

- Avoid flushing the toilet unnecessarily.
- Dispose of tissues and other such waste in the trash rather than the toilet.
- Take shorter showers.
- Use the minimum amount of water needed for a bath by closing the drain first and filling the tub only 1/3 full.
- Do not let water run while shaving or washing your face. Brush your teeth first while waiting for water to get hot, then wash or shave after filling the basin.



GATEWAY CROSSING INSPECTIONS

AUG 3	• ROSS • GANDY DANCER	• 1061, 1065, 1067, 1071, 1073, 1074, 1076, 1077, & 1081 ROSS • 400 GANDY DANCER
AUG 10	• LANVALE • MAIN AVE	• 953, 955, 961, 963, 969, 971, 977, 985 & 991 LANVALE • 952 MAIN
AUG 17	• MERRBAUGH • GANDY DANCER	• 338, 341, 343, 347, 349, 353, 355, 359, & 363 MERRBAUGH • 401 GANDY DANCER
AUG 24	• LANVALE • BUENA VISTA	• 932, 934, 936, 938, & 942 LANVALE • 210, 230, 240, 250, 260, & 280 BUENA VISTA

MAINTENANCE INSPECTIONS

8/3/26	• 410-426 Park Place (Even)
8/4/26	• 428-442 Park Place (Even)
8/10/26	• 401-411 Park Place (Odd)
8/11/26	• 415-443 Park Place (Odd)

TENANT INSTALLED LOCKS ARE PROHIBITED

Tenant installed locks are not allowed and are considered a lease violation. Please see Section G (Tenant Obligations), Item 31 of your lease for additional information. If tenant installed locks are found by inspector or maintenance personnel, you will be charged to correct the lock and the door.

HAGERSTOWN HOUSING AUTHORITY MAINTENANCE
OFFICE

(301) 733-6916

Calls are answered 24 hours a day, 7 days a week.

CITY OF
Hagerstown
MARYLAND | 1762

**COMMUNITY
BLOCK PARTY**

AUGUST 13TH - HAGER PARK
340 Frederick Street, Hagerstown
AUGUST 20TH - HAGERSTOWN CHURCH
15 High Street, Hagerstown

FOOD & RESOURCES | COME MEET YOUR NEIGHBORS!

PEST CONTROL SCHEDULE						
GATEWAY CROSSING		FAMILY SITES		POTOMAC TOWERS	WALNUT	
TUE 8/4	151 Ross to 281 Ross 902 Lanvale to 947 Lanvale	MON 8/3	CW Brooks Floors 1&3	No Services	THUR 8/6	WTa 201-214
		WED 8/5	CW Brooks Floors 2&4	G16-G29		
TUE 8/11	953 Lanvale to 1025 Lanvale 201 Buena Vista to 250 Buena Vista	MON 8/10	- West North St 405-412 Suman Ave	No Services	THUR 8/13	- WTa 215 & 216 - WTa 301-311
		WED 8/12	420-462 Suman Ave	101-127		
TUE 8/18	251 Buena Vista to 281 Buena Vista 902 Main to 1002 Main	MON 8/17	400A-417 Park Place	No services	THUR 8/20	- WTa 312-316 - WTa 401-408
		WED 8/19	424-443 Park Place 212/214 & 441/443 N. Jonathan St.	201-232		
TUE 8/25	1006 Main to 1018 Main 941 Main to 989 Main 311 Chessie to 361 Chessie 310/350/360 Buena Vista 913 Ross to 929 Ross	MON 8/24	- Scattered Sites: E. Franklin St, East Ave N. Jonathan St & Wakefield Rd	No Services	THUR 8/27	- WTa 409-416 - WTa 501-504
		WED 8/26	Scattered Sites: Freemont St, Mitchell Ave & Clarendon Ave	301-331		
TUES 9/1	931-990 Ross	MON 8/31	Noland Village: Ct. 3 (1020-1032)	No Services	THUR 9/3	WTa: 505-516
		Wed 9/2	Noland Village: Ct 5 (1036-1044)	401-432		

Please Remember Pest Control is now on Mondays and Wednesdays
in the Family Communities

What's Happening at McCleary
Hill Community Center?
Bookmobile Stop



August 25th
(4th Tuesdays)
3-4:30 PM



Gateway Crossing Community
Karaoke Cookout



Tuesday August 18th
Begins at 4:30pm
To Be Held at the Park at
Lanvale/Ross St



Come join us for Free Hotdogs, Music
and Karaoke! While supplies last.



What's Happening In Your Community

CW BROOKS - Kristy Cuba x 170

Mondays	6:00 PM	BINGO
August 12	3:00 PM	Diamond Art Club
No Meeting Until Sept!		Tenant Association Meeting
August 20	1-3 PM	Blood Pressure Screening with Lindsay

FREDERICK MANOR

Mondays	6:00 PM	Girl Scouts (Community Building)
Summer Break		Summer Break for Resident Meetings

GATEWAY CROSSING

Summer Break		Summer Break for Resident Meetings
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MCCLEARY HILL

Every Other Friday	5:30-6:30PM	Pearls For Girls - Young girls group
June 15-August 14	12:40-1 PM	Meal Machine at McCleary Hill Community Center - Summer Meals!!
Summer Break		Summer Break for Resident Meetings

NOLAND VILLAGE

August 19th	10:30A & 5PM	Zoom relocation meeting - Text or call for email link 240.625.9066
June 15-August 14	11:50AM-12:10PM	Meal Machine at Community Building

PARKSIDE HOMES, DOUGLASS COURT & SCATTERED SITES

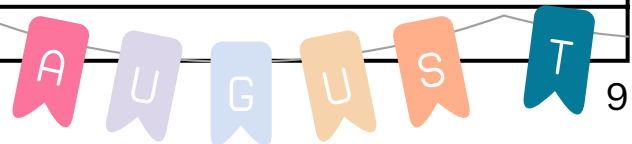
Sundays	3:30-4:30 PM	End of the Road N/A
Tuesdays	7:00-8:15 PM	(MEN) End of the Road N/A
Wednesdays	7:00-8:30 PM	(WOMEN) End of the Road N/A
Thursdays	7:00-8:30 PM	Girl Scouts (ages 13-18)
Fridays	5:00-7:00 PM	Girl Scouts, (all ages)
Sunday	3:30-6:00 PM	End of the Road N/A - (Last Sunday of the month Special Mtg.)
Summer Break		Summer Break for Resident Meetings

POTOMAC TOWERS - Kimberly Miller x 171

Wednesdays	5:00 PM	BINGO Food/Cards for sale starting at 5pm, Bingo starts at 5:30 pm
Thursdays	4:00 PM	Exercise w/Lisa Bennett (Roof Top Sky Lounge)
Aug 10	5:30 PM	Tenant Association Meeting

WALNUT TOWERS - Kristy Cuba x 170

Tuesdays	5:00 PM	Bingo - Food Served at 4 PM
Thursdays	6 - 8:00 PM	Game Night
No Meeting Until Sept!		Tenant Association Meeting
August 14	3:00 PM	Diamond Art Club



Staying Connected with the Hagerstown Housing Authority

Community Building Reservation Process

For HHA Residents Only!

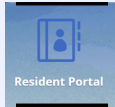
All HHA resident requests to use the community buildings, as well as inquiries about their use, must now be submitted through the following link:

👉 www.hagerstownha.com/CBrequest

Once your request is received, a staff member will contact you with additional information and reservation instructions.

To access the Rent Café Portal via computer, please visit www.hagerstownha.com and scroll to the bottom. Then click "Resident Portal"

To access the Rent Café Portal via cell phone, please download the RentCafe Resident app



Report a Concern

www.hagerstownha.com/reportaconcern or you can also scan the QR code



The Housing Authority has a text message system that will keep you up to date on programming and urgent messages. If you wish to receive text alerts or need to update your phone number in the system, please contact Deena Holder at 301-733-6911 x163 or via email at dholder@hagerstownha.com.



Community Action Council Community Needs Assessment

<https://forms.gle/QwpHw3kbA65gpA47A>



Numbers to Know

Hagerstown Housing Main - 301.733.6911

Security	301.730.2096
Maintenance (24hrs/7days/week)	301.733.6916
Maintenance - Pest Control	301.733.6911 ext. 124
BROOKS SALON	301.733.6911 ext. 1000 or 240.310.3154 (call or text)

Resident Services Department

Heather Jefferies hjefferies@hagerstownha.com	301.733.6911 ext 125
Deena Holder dholder@hagerstownha.com	301.733.6911 ext 163
Kimberly Miller kmiller@hagerstownha.com	301.733.6911 ext 171
Kristy Cuba kcuba@hagerstownha.com	301.733.6911 ext 170
Tacy Myers tmyers@hagerstownha.com	301.733.6911 ext 157
Heather Nutter hnutter@hagerstownha.com	301.733.6911 ext 167
Jaime Mayo jmayo@hagerstownha.com	301.733.6911 ext 158

Gateway Crossing

301.766.7968

Housing Choice Voucher (HCV)

301.733.6911

As part of our federally mandated Community Needs Assessment (CNA), we are asking community members to complete a brief survey. The results help us identify the needs of our community and guide the development of programs, services, and goals to better serve our residents.

Please take a few minutes to complete the survey using the Google Forms link or QR Code on the left. You do not need a Google account to participate, and all responses are completely anonymous.