



NEWSLETTER

www.hagerstownha.com

Congratulations To Our FSS Logo Winner



FAMILY Self-Sufficiency PROGRAM

CITY OF HAGERSTOWN
EMPOWER TODAY • BUILD TOMORROW • THRIVE TOGETHER

Thank you to everyone who
participated and shared their
creativity!



Jayvia Moore

Winner of 2026
FSS Logo Contest



Thank you, Stryker

Stryker presented the tickets to
FSS Coordinators Tacy Myers &
Heather Nutter

Congratulations to **Jayvia Moore**, the winner of our 2026 Family Self-Sufficiency (FSS) Logo Contest! Jayvia received four Hagerstown Flying Boxcars tickets, generously donated by Stryker, as the grand prize for her winning design. We are excited to feature her logo as the new official symbol of the Family Self-Sufficiency Program.

EMPOWER TODAY ✨ BUILD TOMORROW ✨ THRIVE TOGETHER

The Hagerstown Housing Authority extends a heartfelt thank you to all of our community partners, vendors, volunteers, and staff who helped make this year's Community Fair a tremendous success.

Your generosity, support, and commitment to serving our residents made this event possible.

Together, we provided valuable resources, fun activities, and meaningful connections that strengthened our community. One of our partners even documented that they had the opportunity to speak directly with 535 attendees! This is a wonderful reflection of the reach and impact of this event. We truly appreciate your partnership and look forward to working together again in the future!



Garden Spotlight

🌸 Potomac Towers 🌸

As you enter Potomac Towers, you'll notice the beautiful garden by the main entrance. This garden is lovingly planted and maintained by resident **Darlene Yokley**, whose hard work and dedication add beauty for everyone to enjoy.

If you see Darlene tending the garden, be sure to thank her, or even lend a hand by pulling a few weeds! Thank you, Darlene, for helping make Potomac Towers a more beautiful place to call home.



🌸 Walnut Towers 🌸

A special thank you goes to Walnut Towers resident **Jeanette Douglas** for the time and care she puts into maintaining the beautiful flower garden at the front of the building.

Her dedication and green thumb create a warm, welcoming entrance that residents and visitors can enjoy throughout the season. If you see Jeanette working in the garden, be sure to thank her for helping make Walnut Towers a brighter and more beautiful place to call home!



🌸 C.W. Brooks 🌸

Residents and visitors to C.W. Brooks are greeted by a colorful display of flowers thanks to the dedication of resident **Carla Thomas**. Through her time, effort, and love of gardening, Carla has created a beautiful outdoor space that brightens the community and can be enjoyed by everyone.

We sincerely appreciate her generosity and commitment to helping make C.W. Brooks an inviting and welcoming place to call home. Thank you, Carla, for sharing your talent with us!



The Hagerstown Housing Authority would like to extend our sincere appreciation to all of our residents who take pride in making our communities beautiful. Whether you're planting flowers, maintaining a garden, decorating your outdoor space, or simply helping keep your neighborhood clean, your efforts make a meaningful difference. Thank you for helping create welcoming communities that we are all proud to call home!

LOCATION
Elgin Station
40 Elgin Blvd
Hagerstown, MD
21740
2nd Floor Computer
Lab

BROUGHT TO YOU BY THE HAGERSTOWN HOUSING AUTHORITY

Wednesday,
September 16, 2026
12:00pm-1:30pm

GROW WITHIN. Session 5: BUILD FORWARD. Building Confidence & Self Worth

Workshop Facilitated By:



Instructor: Mark Appenzellar



Discover practical strategies to build confidence, strengthen resilience, and recognize the unique strengths you already possess. This workshop will help participants develop a more positive self-image, overcome self-doubt, navigate life's challenges with confidence, and create healthy habits that support personal growth and long-term success. Through discussion and interactive activities, participants will leave feeling empowered to believe in themselves and their ability to achieve their goals.

REGISTER TODAY! <https://www.hagerstownha.com/grow>



FUEL UP LEVEL UP LEADERSHIP ACADEMY

Fuel Your Potential. Level Up Your Future.

The Family Self Sufficiency (FSS) Program is seeking participants interested in joining our next mentorship cohort beginning in October 2026.

Whether you are looking for guidance and encouragement or want to share your knowledge and experiences with others, we invite you to be part of this exciting opportunity!

INTERESTED?

Sign up with your FSS
Coordinator or Use this
QR Code



[HTTPS://WWW.HAGERSTOWNHA.COM/MENTORSHIP](https://www.hagerstownha.com/mentorship)

PROGRAM BENEFITS

- Leadership Development
- Goal Setting & Accountability
- Personal & Professional Growth
- Networking & Community Connections
- Confidence Building
- Peer Support



MENTORS

- ✓ Encourage and support fellow FSS participants
- ✓ Share life experiences, skills, and resources
- ✓ Help others stay motivated and focused on their goals

MENTEES

LEARN, GROW, ACHIEVE.

- ✓ Receive support, encouragement, and accountability
- ✓ Learn new skills and strategies for success
- ✓ Build confidence and leadership abilities
- ✓ Connect with others working toward self sufficiency



Community Action Council Community Needs Assessment

<https://forms.gle/QwpHw3kbA65gpA47A>



As part of our federally mandated Community Needs Assessment (CNA), we are asking community members to complete a brief survey. The results help us identify the needs of our community and guide the development of programs, services, and goals to better serve our residents. Please take a few minutes to complete the survey using the Google Forms link or QR Code on the left. You do not need a Google account to participate, and all responses are completely anonymous.

The Hagerstown Housing Authority will be
CLOSED
Monday, September 7, 2026 in
observance of Labor Day

HAPPY
LABOR DAY



**HEAD START
OF WASHINGTON COUNTY, INC.**

ACCEPTING APPLICATIONS

Ages: Birth to 5 years

Early Head start & Head start

WWW.HEADSTARTWASHCO.ORG/ENROLLMENT

PHONE: 301-733-4640 EXT 110



**WASHINGTON COUNTY
HEALTH DEPARTMENT**

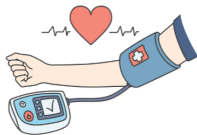
**HEALTHY HEARTS
HEALTHY HEARTS**

**BLOOD PRESSURE
SELF-MONITORING PROGRAM**



Participants receive a **FREE** blood pressure monitor and

- Training on how to measure and track your blood pressure at home.
- Guidance & support from a trained lifestyle coach.
- Education on healthy food choices to help manage blood pressure.



To qualify for the 4 month program, participants must be at least 18 years old and:

- Have been diagnosed with high blood pressure
- Not have experienced a recent cardiac event
- Not have atrial fibrillation or other arrhythmias
- Not be at risk for lymphedema

**JOIN THE PROGRAM USING THE
QR CODE OR CALL 240-313-3479**



1302 Pennsylvania Ave., Hagerstown- MD • washcohealth.org • 711 MD Relay TTY



- Promoting
- Emotional Intelligence
- Academic Readiness
- Respect for Community
- Leadership Skills
- Self-Worth and Self-Esteem

Pearls For Girls

Every other Friday @ 5:30 pm



McCleary Hill Community Center
Contact: Sandy Berry (301) 992-2606

BINGO Potomac Towers

Date	Menu
Sept 2	Chicken Salad Sandwich Hot Dogs French Fries
Sept 9	Cold Cut Sub Macaroni Salad Hot Dogs French Fries
Sept 16	Chicken Tenders Hot Dogs French Fries
Sept 23	Hamburgers/Cheeseburgers Hot Dogs French Fries
Sept 30	Grilled Ham & Cheese Sandwich Hot Dogs French Fries

POTOMAC TOWERS TENANT ASSOCIATION

**SECRETARY
SPECIAL ELECTION**

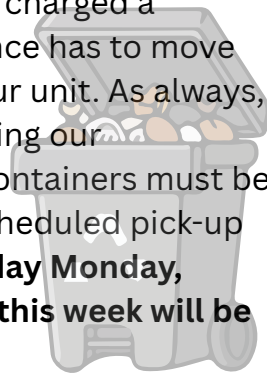
Tenant Association Meeting
September 14th, 2026
5:30 PM



If you would like to run for Secretary,
please contact
Kimberly Miller @ 301-733-6911 ex, 171

TRASH/RECYCLE CONTAINERS

Trash/Recycle cans and totes must be placed and kept in the rear of your unit. Containers must be moved after they are emptied on the day of pick up to avoid a charge. You will be charged a minimum of \$34.48 if maintenance has to move your container to the rear of your unit. As always, we appreciate your help in keeping our communities beautiful. (Trash containers must be set out after 4:00pm on your scheduled pick-up day.) **Due to the Labor Day holiday Monday, September 7, all collections for this week will be delayed one day.**



TRASH ROOMS

Please take large items that will not fit down the trash chute to the lower level of Potomac Towers North or the ground level at Walnut Towers. Also, we ask that you take mops, brooms, rugs, cardboard, etc. to these designated areas to prevent the chutes from getting clogged. **Maintenance is finding cardboard boxes being put down the trash chutes on a regular basis causing the chute to clog. As a result, there is a charge being issued to the resident.**

MOWING SEASON

Once again, the mowing season is upon us. Please be aware of the contractors as they mow the grass in your community. The contractor is responsible for performing his work in a safe manner. They have a difficult task to accomplish and need your help to keep track of the small children. Please, for the safety of your children, keep them away from the workers doing the mowing. All communities will be mowed on **THURSDAY** unless it rains. **FRIDAY WILL BE THE RAIN MAKE-UP DAY.**

REMOVAL OF WINDOW AIR CONDITIONERS

Each year the Authority requires all residents in family units to remove air conditioners from windows by October 1st. Air conditioners that have not been removed by December 1st will be removed by maintenance and the resident will be charged. Your cooperation is greatly appreciated.

HAGERSTOWN HOUSING AUTHORITY MAINTENANCE
OFFICE

Calls are answered 24 hours a day, 7 days a week.

(301) 733-6916

CABLE TRIPPERS

If you have a TV or telephone cable crossing stairs or walkways, please remove them immediately. Per your lease agreement, cables are not permitted to be run in a manner that may cause a tripping hazard. Cables are to be fastened to the baseboard and door frames by use of cable tacks ("U" shaped tacks). Cables are to be run up and around door frames and NOT across walkways. If you could trip over it, then it is improperly installed.

Improperly installed cable will be removed by maintenance and the cost charged to the tenant. New or existing cable will not be re-installed causing you the loss of use of the TV or telephone served by the cable. Avoid this major inconvenience by properly installing your cable now.

BULK TRASH PICKUP SCHEDULE

You may have your bulk items picked up on the following days of each month:

1st Thursday: McCleary-Hill

2nd Thursday: Parkside Homes and Douglass Court

3rd Thursday: Noland Village

4th Thursday: Frederick Manor

Please set your items out after 8:00pm the night before your scheduled day and have them on the curb prior to 8:30am on your scheduled pickup day. This schedule will be strictly followed. Any bulk items set on the curb on days other than those listed for your community will result in a charge (\$60.00) to the resident.

Scattered Site locations will be expected to observe the bulk pickup days published by the City of Hagerstown. Check the newspaper or call the city for dates.

GRAFFITI

In accordance with your housing lease, Exhibit G, Part 3E: Graffiti on exterior surfaces is unacceptable and must be removed immediately. The Housing Authority will charge the responsible parties for the removal of graffiti (examples include spray paint, chalk, etc.). Contact the maintenance department and report graffiti immediately. Your cooperation in keeping our communities looking nice is appreciated.

PET POLICY REMINDER

Pets are part of the family, and we're happy to have them in our community. Please remember to follow our pet policy so everyone can enjoy a clean, safe, and comfortable place to live. All pets must be approved and registered with the office **before** being brought onto the property. Please keep pet records, vaccinations, and contact information up to date. When outside your home, pets should be properly restrained and under control. Please clean up after your pet right away and help keep our shared spaces neat. Residents are responsible for their pets' behavior, including noise, waste, odors, or any damage. Thanks for being considerate of your neighbors! If you have questions please contact the office.

Are Your Pets Secured?

Tenants, including HCV, are required to properly secure animals before Housing Authority staff or contractors enter your home for any scheduled inspection, maintenance, repair, pest control treatment, annual inspection, emergency follow-up, or other authorized entry

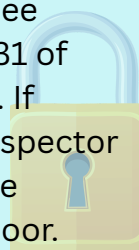
INSPECTION CORNER

Attention Residents:

All tenant owned Appliances, Refrigerators, Freezers, AC units must be inspected, and deficiencies recorded as if they are owned by the Housing Authority. Any repairs will need to be completed in a timely manner or removal will be needed. Health and Safety items will also need to be inspected. For example, broken/cracked glass, mirrors, missing fan covers, fire extinguishers and play equipment. Furniture blocking windows need to be moved away from these areas. Flammable/combustible items must be properly stored, not inside your unit.

TENANT INSTALLED LOCKS ARE PROHIBITED

Tenant installed locks are not allowed and are considered a lease violation. Please see Section G (Tenant Obligations), Item 31 of your lease for additional information. If tenant installed locks are found by inspector or maintenance personnel, you will be charged to correct the lock and the door.



MAINTENANCE INSPECTIONS

September–October 2026

McCleary Hill

Tuesday, September 1	Fluorite Drive	17402 – 17416
Wednesday, September 2	Fluorite Drive	17418 – 17435
Tuesday, September 8	Fluorite Drive	17437 – 17449
Wednesday, September 9	Insurance Way	11910 – 11946
	Calcite Drive	17506 – 17508
Monday, September 14	Calcite Drive	17510 – 17526
Tuesday, September 15	Calcite Drive	17530 – 17544
Wednesday, September 16	Calcite Drive	17548 – 17562
Monday, September 21	Calcite Drive	17548 – 17562
Tuesday, September 22	Calcite Drive	17564 – 17578
Wednesday, September 23	Granite Drive	12139 – 12153
Monday, September 28	Granite Drive	12127 – 12135
Tuesday, September 29	Granite Drive	12113 – 12123
Wednesday, September 30	Insurance Way	12002 – 12004
	Granite Drive	12107 – 12111
Monday, October 5	Calcite Drive	17604 – 17614 even
Tuesday, October 6	Calcite Drive	17616 – 17626 even
Wednesday, October 7	Calcite Drive	17628 – 17630 even
	Calcite Drive	17615 – 17627 odd

Please Remember Pest Control is now on Mondays and Wednesdays in the Family Communities

Pest Control Schedule

Potomac Towers

9/2/26 401-432
9/9/26 501-531
9/16/26 601-632
9/23/26 701-731
10/7/26 801-832

Walnut Towers

9/3/26 WTA: 505-516
9/10/26 WTA: 601-616
9/17/26 WTA: 701-710
9/24/26 WTA: 711-716,
810-816
10/1/26 WTB: 101-113

Pest Control Schedule continued on next page!

Pest Control Schedule continued...

Gateway Crossing

- 9/1/26 931 Ross to 990 Ross
9/8/26 1017 Westport to 1037 Westport;
901/903/907/909 Ross;
801 Main to 845 Main
9/15/26 265/267/271/273 South Burhans;
701 Lanvale to 812 Lanvale
9/22/26 103 Summer to 181 Summer;
25 Elgin to 53 Elgin
10/6/26 1030 Ross to 1068 Ross

Family Communities

- 9/2/26 Noland Village: Ct 5 (1036-1044)
9/9/26 Noland Village: Ct 7 (1068) &
Ct 8 (1053-1061)
9/14/26 Noland Village: Ct 7 (1052-1064)
9/16/26 MCH: Insurance Way (12002-
12014), Granite Dr
9/21/26 MCH: Fluorite Dr & Insurance Way
(11910-11946)
9/23/26 MCH: Calcite Dr (17558-17627)
9/28/26 MCH: Calcite Dr (17506-17554)
10/5/26 MCH: Magnetite Dr & Gypsum Ln
(12108-12137)

What's Happening In Your Community

Resident and Tenant Association Meetings

- | | |
|---|-----------------|
| 9/10/26 Parkside/Douglass Ct/Scattered Sites
@ Parkside Community Center | 2 PM |
| 9/10/26 CW Brooks Tenant Association Meeting
Presentation on Cardiac Health w/ Lindsay | 5 PM |
| 9/14/26 Potomac Towers Tenant Association Meeting | 5:30 PM |
| 9/16/26 Noland Redevelopment Update Meeting
*Zoom Link Sent Prior to Meeting | 10:30 AM & 5 PM |
| 9/16/26 McCleary Hill Resident Meeting @ Community Center | 5 PM |
| 9/24/26 Frederick Manor @ Community Center | 11 AM |

NA Group Meetings

- | | |
|----------------|--|
| Sundays 3:30PM | Parkside Community Center |
| Tuesdays 5 PM | Park Place Community Room
*Book Study |
| Tuesdays 7 PM | Parkside Community Center
*Mens Program |
| Wednesdays 7PM | Parkside Community Center
*Womens Program |

Girl Scouts

- | | |
|---------------|--|
| Mondays 6PM | Frederick Manor Community Center |
| Thursdays 7PM | Parkside Community Center
*Ages 13-18 |
| Fridays 5 PM | Parkside Community Center
*All ages |

Other Happenings

- | | | |
|----------------|--|--|
| Potomac Towers | Exercise w/ Lisa
(Rooftop Lounge) | Thursdays @ 4 PM |
| McCleary Hill | Pearls For Girls
*Young Girls Group | Fridays @ 5:30 PM
*every other Fri. |
| CW Brooks | Diamond Art Club | 9/9/26 at 3 PM |
| Walnut Towers | Diamond Art Club | 9/11/26 at 3 PM |
| McCleary Hill | Bookmobile Stop | 9/22/26 at 3 PM |
| | *Special Program in the Center | |

BINGO NIGHTS

- | | | |
|----------------|-----------------------------------|---------|
| CW Brooks | Mondays | 6 PM |
| Walnut Towers | Tuesdays | 5 PM |
| | *Food sold at 4 PM | |
| Potomac Towers | Wednesdays | 5:30 PM |
| | *Food/cards sold starting at 5 PM | |

McCleary Hill Community Fall Festival

School is letting out early, so join your neighbors to celebrate Fall!

Monday September 28 @ 3 PM

McCleary Hill Community Center
Look for more Details to Come

Falls Snacks

Pumpkin Decorating

Family Fun

Family Scarecrow Making

Staying Connected with the Hagerstown Housing Authority

Community Building Reservation Process For HHA Residents Only!

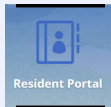
All **HHA resident** requests to use the community buildings, as well as inquiries about their use, must now be submitted through the following link:

👉 www.hagerstownha.com/CBrequest

Once your request is received, a staff member will contact you with additional information and reservation instructions.

To access the **Rent Café Portal** via computer, please visit www.hagerstownha.com and scroll to the bottom. Then click "Resident Portal"

To access the Rent Café Portal via cell phone, please download the RentCafe Resident app



Report a Concern

www.hagerstownha.com/reportaconcern
or you can also scan the QR code



The Housing Authority has a **text message system** that will keep you up to date on programming and urgent messages. If you wish to receive text alerts or need to update your phone number in the system, please contact Deena Holder at 301-733-6911 x163 or via email at dholder@hagerstownha.com.

Numbers to Know

Hagerstown Housing Main - 301.733.6911

Security	301.730.2096
Maintenance (24hrs/7days/week)	301.733.6916
Maintenance - Pest Control	301.733.6911 ext. 124
BROOKS SALON	301.733.6911 ext. 1000 or 240.310.3154 (call or text)

Resident Services Department

Heather Jefferies hjefferies@hagerstownha.com	301.733.6911 ext 125
Deena Holder dholder@hagerstownha.com	301.733.6911 ext 163
Kimberly Miller kmiller@hagerstownha.com	301.733.6911 ext 171
Kristy Cuba kcuba@hagerstownha.com	301.733.6911 ext 170
Tacy Myers tmyers@hagerstownha.com	301.733.6911 ext 157
Heather Nutter hnutter@hagerstownha.com	301.733.6911 ext 167
Jaime Mayo jmayo@hagerstownha.com	301.733.6911 ext 158

[Gateway Crossing](#)

[Housing Choice
Voucher \(HCV\)](#)

301.766.7968

301.733.6911



Saturday, September 19, 2026
Hagerstown City Park
11:00 a.m.-8:00 p.m.

Can't get to the Library - Look for books in
your community.



Little Libraries



Locations:

-Frederick Manor

Outside of the Community Building

-Noland Village

Outside of the Community Building

-Robert W Johnson Community Center