# Hagerstown Housing Authority

# NEWSLETTER

www.hagerstownha.com

November 2026

hello FALL

## Family Self Sufficiency Graduate

*Please join The Hagerstown Housing Authority in Celebrating an FSS Graduate:*

Congratulations to our newest FSS graduate! Throughout their journey, they maintained stable employment for over five years, advanced their career, and increased their credit score by more than 200 points. They also purchased a reliable vehicle and strengthened their budgeting, debt management, time management, and goal-setting skills.

They completed numerous FSS workshops, including the Computer Skills Series and HUD-certified Fannie Mae Homebuyer Education, and continue working toward their goal of homeownership.

We celebrate this amazing accomplishment!

## HHA Gives Back: United Way Day of Caring



**Left to right (back row): Brenda Wolfensberger, Karen Hilleary, Sharon Grady, Heather Nutter, Jaime Mayo; Left to right (front row): Sheryl Goree, Deena Holder, Tacy Myers**
**Not Pictured: Randy Bailey, Robert Pike, Gregory Dayley, Gregory Creasey**

On September 17th, 12 HHA employees participated in the United Way Day of Caring, lending a helping hand to Lasting Change Recovery Solutions for Women. The HHA team assisted with cleaning and removing trash from their new campus as they prepared for their big move. With a small team handling such a large transition, the extra helping hands from HHA helped make the moving process faster and easier.

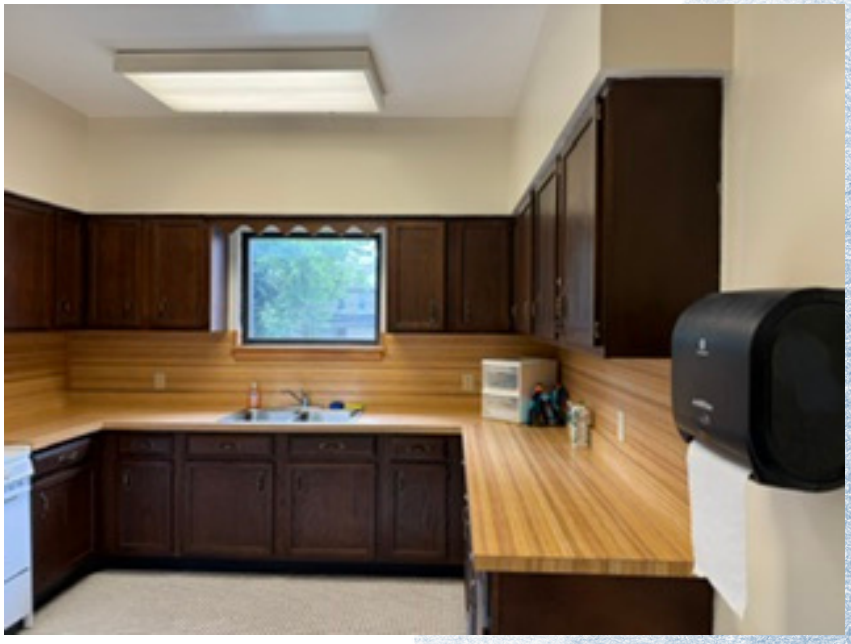
HHA is proud of our employees for giving their time and working together to support an organization making a difference in our community!

## HHA Thanks SEK, CPAs & Advisors

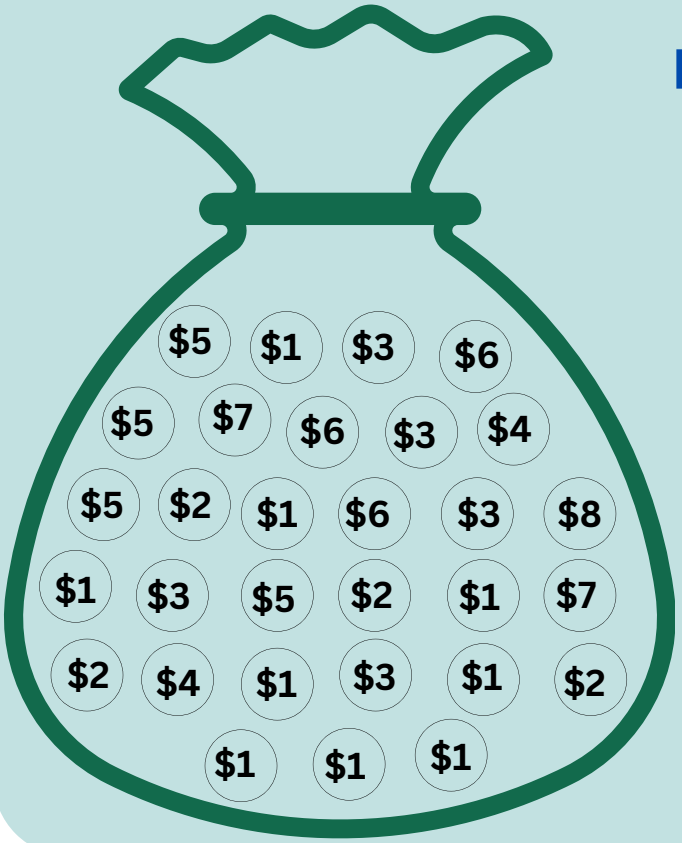
HHA would like to extend a special thank you to SEK, CPAs & Advisors for volunteering during the United Way Day of Caring!

Their team helped spruce up the kitchen at the Parkside Community Center, and they did a wonderful job! We truly appreciate their time, hard work, and willingness to give back to our community.

Thank you, SEK, for helping make Parkside shine!



## Family Self-Sufficiency Program




### Let's Save $100 in 30 days

**FSS 30-Day $100 Savings Challenge!**

**The FSS Team challenges you to save $100 in just 30 days! Sign up to participate and start building your savings. Everyone who successfully saves $100 within 30 days and provides proof will be entered into a raffle. Two lucky winners will receive a special prize!**

**Are you up for the challenge? Sign up today!**

**https://www.hagerstownha.com/save100**

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**Affordable Housing Specialist Changes**

**Please note the following Affordable Housing Specialist contact changes based on the last name of the Head of Household:**

**Last Names A–L**
**Sharon Judd**
✉️ **sjudd@hagerstownha.com**
📞 **301-733-6911 ext. 122**

**Last Names M–Z**
**Ashley Decker**
✉️ **adecker@hagerstownha.com**
📞 **301-733-6911 ext. 179**

HEAD START IS NOW

# ACCEPTING APPLICATIONS

**HSWC is accepting applications for children ages 3-5 who have CURRENT Child Care Scholarships**

**Elgin Station Location ONLY (40 Elgin Blvd.)**

**Contact:**
**Missi Jones**
**301-733-4640 x110**
**mjones@headstartwashco.org**
**OR apply online at https://www.headstartwashco.org/enrollment**





UNIVERSITY OF MARYLAND EXTENSION

FAMILY & CONSUMER SCIENCES

DINING WITH DIABETES
NATIONAL EXTENSION WORKING GROUP

## Dining with Diabetes Program

Join us for **Dining with Diabetes**, a diabetes education program for adults with type 2 diabetes or pre-diabetes and their families. The planning with Diabetes program teaches healthy meal planning and other diabetes self-management skills.

The **Dining with Diabetes** program is offered as a series of **weekly classes** and one **follow up class** as three months.

**Each in-person session includes diabetes education and food tastings.**

This program is led by Registered Dietitians and trained University of Maryland Extension Educators in consultation with Registered Dietitians.

*If you need a reasonable accommodation to participate in any event or activity, please contact Carrie Sorenson at 301-226-7572 or cjsoren@umd.edu no later than 2 weeks prior to event.

**Session Dates:**
Nov 9th, 15th, 23rd, 30th
10AM to 11:30AM

**Location:**
C.W. Brooks Building
45 W Baltimore St
Hagerstown, MD 21740

**TO REGISTER Contact Carrie Sorenson at cjsoren@umd.edu or 301-226-7527**

University programs, activities, and facilities are available to all without regard to race, color, sex, gender identity or expression, sexual orientation, marital states, age, national origin, political affiliation, physical or mental disability, religion, protected veteran status, genetic information, personal preferences or any other highly protected status.

## Walk With Ease Program

WASHINGTON COUNTY HEALTH

Arthritis Foundation

- Walk safely and comfortably
- Improve your flexibility, strength and stamina
- Relieve pain and feel great
- Learn about arthritic management

**When:** Mon/Tu/Th 2.30 PM - 3.30 PM
**Where:** Potomac Towers Community Room

Registration limited to 10 slots

LEARN MORE OR SIGN UP **TODAY**
Call: 240-315-3470/TTY 711 for MD Relay
Email: wchd.ohe@maryland.gov washcohealth.org

# Attention Gateway Crossing Residents

**A Quick Reminder on Plumbing & Water Bills**

**With utility costs on the rise everywhere, we want to help everyone keep their monthly expenses as low as possible! A small leak or a toilet that runs continuously might seem harmless, but it can waste hundreds of gallons of water a day and quickly lead to a massive water bill.**

**Please take a moment to check your toilets:**

- **Listen Closely: Is your toilet making a quiet running or trickling sound long after it has been flushed?**
- **Check The Bowl: Do you see ripples or water continuing to trickle down the inside of the bowl?**
- **Try The Dye Test: Drop a few drops of food coloring into your toilet tank. Wait 15 minutes without flushing. If color appears in the bowl, you have a leak!**

**Important Policy Note:**

**Residents are responsible for monitoring their own home's water usage and reporting maintenance issues promptly. If a running toilet goes unnoticed or unreported any resulting high water bills remains the full responsibility of the residents. Management cannot issue credits or offer bill adjustments for delayed reports.**

**Catching a running toilet early saves water, avoids unnecessary stress, and keeps your quarterly bill predictable. If you suspect a leak or need assistance with repairs, please reach out to Maintenance right away so that we can help.**

# Thank You to Home Centris!

HHA would like to extend a special thank you to Home Centris for sponsoring lunch for our Potomac Towers residents on October 6th. Home Centris not only provided a delicious lunch but also shared practical wellness support, helpful information, and valuable resources with our residents. HHA and the residents of Potomac Towers greatly appreciate your kindness, generosity, and commitment to supporting our community. Thank you for making the day so special!









## Tips for Preventing Mice in Your Apartment

Mice can enter apartments through very small openings in search of food, water, and shelter. Here are some simple steps residents can take to help prevent mice and keep their homes clean and pest-free!

**Keep Food Stored Properly**

- Store food, including pet food, in tightly sealed containers.
- Clean up crumbs and spills immediately.
- Avoid leaving dirty dishes in the sink overnight.

**Keep Your Apartment Clean**

- Sweep and vacuum floors regularly, especially under appliances and furniture.
- Take out trash frequently and keep trash cans covered.
- Reduce clutter, especially cardboard boxes and paper piles.

**Eliminate Entry Points**

- Check around pipes, doors, cabinets, and baseboards for gaps or holes.
- Report any openings to Maintenance so they can be properly sealed.
- Keep exterior doors closed.

**Remove Food and Water Sources**

- Fix or report leaking faucets and pipes.
- Avoid leaving pet food and water out overnight.
- Keep countertops and kitchen areas clean.

**Report Mouse Activity Immediately**

- Notify Maintenance if you see mice, droppings, gnaw marks, or other signs of activity.
- Cooperate with scheduled pest control treatments and follow any preparation instructions.
- Avoid using poisons or pesticides without approval from Maintenance.

**Important Safety Reminder**

- If you find mouse droppings, do not sweep or vacuum them. Wear gloves, wet the droppings thoroughly with disinfectant, and wipe them up with paper towels. This helps prevent contaminated particles from becoming airborne.

**Remember: Preventing mice is a shared effort! Residents can help by keeping their apartments clean and reporting activity promptly, while Management and Maintenance can address entry points and coordinate pest control services.**

**Together, we can help keep our communities clean, healthy, and pest-free!**

## BINGO Potomac Towers

| Date | Menu |
|---|---|
| 11/4 | Fried Chicken<br>Hot Dogs<br>Baked Beans<br>Potato Salad |
| 11/11 | Sausage Gravy<br>Open Biscuits<br>Hot Dogs<br>French Fries |
| 11/18 | Hamburgers<br>Cheeseburgers<br>Hot dogs<br>French Fries |
| 11/25 | Hot dogs<br>French Fries<br>Chili Cheese Dogs<br>Chili Cheese Fries<br>Tuna Sandwich with Chips |

To ensure your rent payment is properly credited, please use the correct rent coupon when paying at Orrstown Bank or through the rent boxes. Make sure your name is correct on the coupon to avoid payment errors or late notices. If you need rent coupons, please contact your Housing Processor.



## HEATING SEASON

The Maintenance Department will be turning the heat on in the family developments in early October depending upon the weather. Heating levels will be maintained in the family communities are 66 to 68 degrees. Your thermostat has a built-in thermometer that will tell you if the proper heating levels are being maintained in your home. Before you call Maintenance for service on your heating system, please take a look at your thermostat. If the temperature in your home is 66 degrees or above and you call for service, you will be charged for the call. Overtime callouts are very expensive, and you can avoid these charges **($108.36)** by checking the temperature before you call. Remember, using your oven or stove as a source of heat is a lease violation. It poses a serious health risk to you. This misuse may also result in damage to your stove **(melted knobs)** for which you will be charged. If a medical condition exists within your family that requires you to be provided with increased heat levels please address this to the Director of Housing.

## REMOVAL OF WINDOW AIR CONDITIONERS

At the beginning of the heating season on October 1st, all furnaces are turned on. During this change of season, The Authority requires all residents begin removing their air conditioners from the windows. Air conditioners that have not been removed by **November 1st**, will be removed by maintenance and the resident will be charged. Your cooperation is greatly appreciated!

***This does not apply to the residents of Potomac Towers.***








- Promoting
- Emotional Intelligence
- Academic Readiness
- Respect for Community
- Leadership Skills
- Self-Worth and Self-Esteem

**Pearls For Girls**



**Every other Friday @ 5:30 pm**

McCleary Hill Community Center
Contact: Sandy Berry (301) 992-2606

## BULK TRASH PICKUP SCHEDULE

You may have your bulk items picked up on the following days of each month:

1st Thursday: McCleary-Hill
2nd Thursday: Parkside Homes and Douglass Ct
3rd Thursday: Noland Village
4th Thursday: Frederick Manor

Please set your items out after 8:00pm the night before your scheduled day and have them on the curb prior to 8:30am on your scheduled pickup day. This schedule will be strictly followed. Any bulk items set on the curb on days other than those listed for your community will result in a charge **($60.00)** to the resident.

***Scattered Site locations will be expected to observe the bulk pickup days published by the City of Hagerstown. Check the newspaper or call the city for dates.***

****Due to the Thanksgiving Holiday normal Thursday and Friday collections will be delayed by one day****

## SNOW & ICE REMOVAL

***Residents are responsible for removing snow and ice from walks, steps and porches leading to the unit.*** This means any and all sidewalks to you unit except for the public sidewak, which is the sidewalk that runs parallel to the front streets, is the responsibility of each resident. ***The Hagerstown Housing Authority does NOT remove snow and/or ice or treat for snow and/or ice in the front of your unit except for the public sidwalk that runs parallel to the front streets.*** Please take caution when traveling outside during extreme cold days of winter. Periods of sun can cause the snow/ice to melt and then refreeze later creating instant patches of ice. Take extra time to avoid such areas for your safety.

***Turn Clocks Back***
***One Hour On***
***Sunday, November 1, 2026***
***at 2:00 am***



## MAINTENANCE INSPECTIONS
## November 2026
## McCleary Hill

**Monday, November 2:** 12135-12145 Gypsum Drive **(odd)**
**Tuesday, November 3:** 12125-12133 Gypsum Drive **(odd)**
**Wednesday, November 4:** 12158-12172 Gypsum Drive **(even)**
**Monday, November 9:** 12503-12513 Magnetite Drive **(odd)**
**Tuesday, November 10:** 12515-12527 Magnetite Drive **(odd)**
**Monday, November 16:** 12002-12004 Insurance Way
**Monday, November 16:** 12107-12111 Granite Drive
**Tuesday, November 17:** 17402-17416 Fluorite Drive
**Wednesday, November 18:** 17418-17435 Fluorite Drive

**Are Your Pets Secured?**
**Tenants , including HCV, are required to properly secure animals before Housing Authority staff or contractors enter your home for any scheduled inspection, maintenance, repair, pest control treatment, annual inspection, emergency follow-up, or other authorized entry**

HAGERSTOWN HOUSING AUTHORITY
MAINTENANCE OFFICE
Calls are answered 24 hours a day, 7 days a week.
**(301) 733-6916**

## PEST CONTROL SCHEDULE

**Please Remember Pest Control is now on Mondays and Wednesdays in the Family Communities**

### FAMILY COMMUNITIES

**11/9/26:** Parkside: W North St, 405-412 Suman Ave & Community Building
**11/16/26:** Douglass Court: 400A-417 Park Place & Community Building
**11/18/26:** Parkside: 420-462 Suman Ave
**11/23/26:** Scattered Sites: E Franklin St, East Ave, N Jonathan St & Wakefield Rd
**11/25/26:** Douglass Court: 424-443 Park Place, Admin Building
**11/25/26:** HRC Units: 212/214 & 441/443 N Jonathan St
**11/30/26:** Noland Village: Court 3 (1020-1032)
**12/2/26: Scattered Sites: Freemont St, Mitchell Ave, Clarendon Ave**

### GATEWAY CROSSING

**11/3/26:** 151-281 Ross St, 902-947 Lanvale St
**11/10/26:** 953-1025 Lanvale St, 201-250 Buena Vista Ave
**11/17/26:** 251-281 Buena Vista Ave, 902-1002 Main Ave
**11/24/26:** 941-989 Main Ave, 1006-1018 Main Ave, 311-361 Chessie Ln, 913-929 Ross St, 310/350/360 Buena Vista Ave
**12/1/26: 931-990 Ross St**

### WALNUT TOWERS

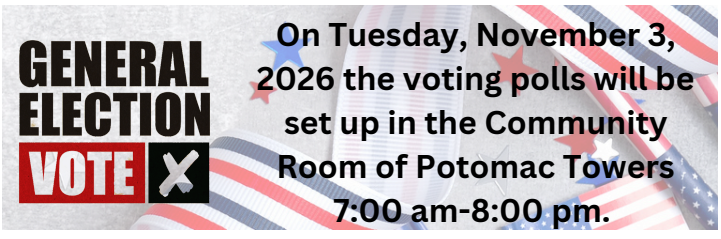
**11/5/26 WTA:** 215/216, 301-311
**11/12/26 WTA:** 312-316, 401-408
**11/19/26 WTA:** 409-416, 501-504
**12/3/26 WTA: 505-516**

### POTOMAC TOWERS

**11/4/26:** G16-G29
**11/18/26:** 101-127
**11/25/26:** 201-232
**12/2/26: 301-331**

### C.W. BROOKS

**11/2/26:** Floors 1 & 3
**11/4/26:** Floors 2 & 4




**On Tuesday, November 3, 2026 the voting polls will be set up in the Community Room of Potomac Towers 7:00 am-8:00 pm.**

**The Hagerstown Housing Authority will close to observe the following holidays**



**Wednesday, November 11, 2026**
**To Observe Veterans' Day**

**Thursday, November 26, 2026**
**Friday, November 27, 2026**
**To Observe Thanksgiving**



# What's Happening In Your Community

## Resident and Tenant Association Meetings

11/2/26: Walnut Towers Tenant Assoc. Meeting: 6PM

11/9/26: Potomac Towers Tenant Assoc. Meeting: 5:30PM

11/12/26: Parkside/Douglass Ct/Scattered Sites: 2PM
Parkside Community Center

11/12/26: CW Brooks Tenant Assoc. Meeting: 5PM

11/17/26: McCleary Hill Resident Meeting: 5PM
Community Center

11/18/26: Noland Redevelopment Update Meeting:
10:30AM & 5PM: Zoom Link Sent Prior to Meeting

11/19/26: Frederick Manor Resident Meeting: 11AM
Community Center

## Potomac Towers:

Bingo: Wednesdays: 5:30 PM: Food/Cards sold starting at 5 PM
Exercise w/ Lisa: Thursdays 4PM: Rooftop Lounge
Diabetes Presentation w/WCHD: 11/17/26: 11 AM: Community Rm
Stop Smoking Resources Outreach w/ WCHD: 11/12/26 10:30am Community Rm

## Walnut Towers:

Bingo: Tuesdays: 5 PM: Food sold starting at 4 PM
Tobacco Free for Life Support Group w/WCHD: 11/10/26: 1:30 PM: Community Rm
Diabetes Presentation w/ WCHD: 11/18/26: 11 AM: Community Rm

## Girl Scouts

**Mondays: 6PM**: Frederick Manor Community Center
**Thursdays: 7PM:** Ages 13-18 Parkside Community Center
**Fridays: 5 PM:** All Ages Parkside Community Center

## NA Group Meetings

**Sundays: 3:30PM:** Parkside Community Center
**Tuesdays: 5PM: Book Study**: Park Place Community Room
**Tuesdays: 7PM: Mens Program** Parkside Community Center
**Wednesdays: 7PM: Womens Program** Parkside Community Center

## Family Communities:

Tobacco Free for Life Support Group w/WCHD: 11/18/26: 1 PM: Elgin Station: Multipurpose Rm

## C.W. Brooks:

Bingo: Mondays: 5 PM
Diabetes Presentation w/WCHD: 11/12/26: 5 PM: Multipurpose Rm



Save the Date



**Visit with Santa at McCleary Hill**

**Thursday, December 3, 2026**
**5:30 PM**



**Frosty Fest at Elgin Station**

**Saturday, December 12, 2026**
**1-3 PM**

## Join Resident Services for Turkey BIngo

**Your Chance to Win a Turkey for Thanksgiving**
**Tuesday, November 17th**
**Potomac Towers, Walnut Towers and CW Brooks Community Rooms - 1:00 PM**
**Family Communities - 1:00 PM Via Zoom *Please RSVP to Deena Holder (dholder@hagerstownha.com or 301-733-6911 x163) to receive the zoom link.**



# Staying Connected with the Hagerstown Housing Authority

## Community Building Reservation Process For HHA Residents Only!

All **HHA resident** requests to use the community buildings, as well as inquiries about their use, must now be submitted through the following link:

👉 ***www.hagerstownha.com/CBrequest***

Once your request is received, a staff member will contact you with additional information and reservation instructions.

To access the **Rent Café Portal** via computer, please visit www.hagerstownha.com and scroll to the bottom. Then click "Resident Portal"

To access the Rent Café Portal via cell phone, please download the RentCafe Resident app




## Report a Concern

**www.hagerstownha.com/reportaconcern or you can also scan the QR code**

The Housing Authority has a **text message system** that will keep you up to date on programming and urgent messages. If you wish to receive text alerts or need to update your phone number in the system, please contact Deena Holder at 301-733-6911 x163 or via email at dholder@hagerstownha.com.

## Numbers to Know

| | |
|---|---|
| **Hagerstown Housing Main - 301.733.6911** | |
| **Security** | 301.730.2096 |
| **Maintenance (24hrs/7days/week)** | 301.733.6916 |
| **Maintenance - Pest Control** | 301.733.6911 ext. 124 |
| **BROOKS SALON** | 301.733.6911 ext. 1000 or 240.310.3154 (call or text) |
| **Resident Services Department** | |
| Heather Jefferies hjefferies@hagerstownha.com | 301.733.6911 ext 125 |
| Deena Holder dholder@hagerstownha.com | 301.733.6911 ext 163 |
| Kristy Cuba kcuba@hagerstownha.com | 301.733.6911 ext 170 |
| Kimberly Miller kmiller@hagerstownha.com | 301.733.6911 ext 171 |
| Jaime Mayo jmayo@hagerstownha.com | 301.733.6911 ext 158 |
| Tacy Myers tmyers@hagerstownha.com | 301.733.6911 ext 157 |
| Heather Nutter hnutter@hagerstownha.com | 301.733.6911 ext 167 |
| **Gateway Crossing** | **Housing Choice Voucher (HCV)** |
| 301.766.7968 | 301.733.6911 |

## Join the Resident Advisory Board!

Are you a resident of **Noland Village** or **C.W. Brooks** and interested in representing your community on the **Resident Advisory Board**? If you would like to learn more about serving on the board, please contact Deena Holder at 301-733-6911 ext. 163 or dholder@hagerstownha.com.

## Can't get to the Library - Look for books in your community.

## Little Libraries

**Locations:**

**-Frederick Manor**
Outside of the Community Building

**-Noland Village**
Outside of the Community Building

**-Robert W Johnson Community Center**

# PARKSIDE PALS HOMEWORK CLUB

**ACTIVITIES:**
HOMEWORK ASSISTANCE
EDUCATIONAL ACTIVITIES
SNACKS

**MONDAYS - THURSDAYS**
FROM 4:30-6:30 PM

**GRADES K-5**

SUMAN AVE COMMUNITY BUILDING
416 SUMAN AVE

## DEAR PARENTS AND COMMUNITY MEMBERS,

THE HAGERSTOWN HOUSING AUTHORITY AND CLUB STAFF ARE EXCITED TO HELP YOUR CHILD AT THE PARKSIDE PALS HOMEWORK CLUB, A SAFE AND SUPPORTIVE SPACE WHERE STUDENTS CAN LEARN, GROW, AND HAVE FUN AFTER THE SCHOOL DAY ENDS.

OUR PROGRAM IS DESIGNED TO PROVIDE STUDENTS WITH HOMEWORK SUPPORT TO STRENGTHEN THEIR ACADEMIC SUCCESS, WHILE ALSO GIVING THEM OPPORTUNITIES TO PARTICIPATE IN FUN ACTIVITIES THAT ENCOURAGE CREATIVITY, TEAMWORK, AND PERSONAL GROWTH. WE WILL ALSO BE PROVIDING A HEALTHY AFTER-SCHOOL SNACK EACH DAY TO HELP STUDENTS RECHARGE AND STAY ENERGIZED.

AT PARKSIDE HOMEWORK CLUB, WE BELIEVE THAT AFTER-SCHOOL TIME SHOULD BE BOTH PRODUCTIVE AND ENJOYABLE. OUR GOAL IS TO CREATE AN ENVIRONMENT WHERE CHILDREN AND FAMILIES FEEL SUPPORTED AND CONNECTED, ALL WHILE HAVING OUR YOUTH ENGAGED IN POSITIVE, MEANINGFUL EXPERIENCES.

WE INVITE YOU TO JOIN US IN MAKING THIS PROGRAM A VALUABLE RESOURCE FOR OUR CHILDREN AND FAMILIES. THANK YOU FOR YOUR CONTINUED SUPPORT IN HELPING US BUILD A BRIGHTER FUTURE FOR OUR STUDENTS.



COME SEE US MONDAY FOR THE START OF THE CLUB!!!

JOIN US MONDAY OCTOBER 5TH 4:30-6:30PM FOR AN OPEN HOUSE TO KICKOFF THE NEW SCHOOL YEAR

THE PARKSIDE PALS HOMEWORK CLUB IS A FREE AFTERSCHOOL PROGRAM FUNDED THROUGH A GRANT FROM THE CITY OF HAGERSTOWN AND ADMINISTERED BY THE CITY OF HAGERSTOWN HOUSING AUTHORITY.